



December 5, 2018

To Whom It May Concern:

NetApp complies with European Union WEEE and Battery Directives as outlined below.

WEEE Directive 2012/19/EU: Articles 14 and 15

Batteries Directive 2006/66/EC: Articles 11, 20 and 21

WEEE is the abbreviation for "Waste Electrical and Electronic Equipment", also known as e-waste. The WEEE Directive aims at the financing of the collection and the recycling of electrical and electronic products by the producers, importers or introducers of such products into the European market. The scope of the products is defined in Article 3 of the WEEE Directive:

<https://eur-lex.europa.eu/legal-content/EN/TXT/PDF/?uri=CELEX:32012L0019&from=DE>

The same logic also applies for the Batteries Directive and includes batteries and accumulators that are placed into the European market either loose or incorporated/ embedded in electrical and electronic products:

<https://eur-lex.europa.eu/legal-content/EN/TXT/PDF/?uri=CELEX:32006L0066&from=DE>

The ultimate goal of the Directives is to ensure that both products and batteries are correctly recycled at the end of their life cycles and that end-of-life-costs of products and batteries are not merely transferred to the general public.

The WEEE Directive and the Batteries Directive are both transposed into the national legislations of all 28-member states of the European Union (EU) and apply in a similar manner to countries that are associated to the EU such as Norway and Switzerland.

NetApp complies with all relevant aspects of the Directives and their transpositions in all countries of the EU and the associated countries in so far NetApp is considered to be a

producer in the sense of Article 3 f) of the WEEE Directive and Article 3, 12. of the Batteries Directive.

1. NetApp is registered with the relevant authorities/ registers across Europe.
2. NetApp has joined collective schemes where required
3. NetApp reports the sales volumes according to the local requirements per country and pays recycling contribution fees according to the sales volumes placed on the individual markets.

NetApp provides data storage products to its customers. Based on the technical specifications, these products are designed for professional users only and are thus registered as B2B products. The batteries and accumulators are categorized as portable batteries and button cells in the sense of Article 3, 3. and 4. of the Batteries Directive.

The products are marked with a crossed-out wheeled bin symbol as required by Article 14 of the WEEE Directive.



This symbol indicates that the product was placed on the market after August 13, 2005 and that end users should segregate the products from other waste when discarding it.

The batteries and accumulators also carry a crossed-out wheeled bin symbol.



This symbol signals that the batteries and accumulators shall not be disposed of with household waste. It is the responsibility of the user to make sure that the waste battery and accumulator are disposed in a separate collection system specifically for such kind of waste.

The batteries and accumulators can be removed by the end user of the product. If the product contains a permanently affixed battery or accumulator, then for product safety and/or data integrity reasons, such a battery or accumulator can be removed by technically specified staff.

The batteries and accumulators meet the chemical substance restrictions of the Battery Directive's Article 4.

Customers of NetApp can return waste products and batteries through the NetApp return for recycling infrastructure which is managed by AER Worldwide www.aerworldwide.com and RENE AG www.rene-europe.com. This infrastructure spans across Europe and ensures that both products and batteries can be returned for recycling in each EU member state and the associated countries. The treatment processes are happening within the country where the product has been discarded by the final user and are executed along the requirements of the ISO 14001 certification. The batteries are treated in specified European batteries treatment facilities.

All treatment facilities can get access to the relevant disassembly instructions according to Article 15 of the WEEE Directive by contacting the responsible NetApp organization.

For more information on NetApp's return program for customers, please follow this link:

https://mysupport.netapp.com/NOW/cgi-bin/weee_form.cgi.

Sincerely,

A handwritten signature in black ink that reads "Donald Goddard". The signature is written in a cursive style and is placed on a light gray rectangular background.

Donald Goddard

Environmental Compliance Manager