



www.netapp.com

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Tel

NetApp India Marketing and Services Private Limited

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Fax

4th Floor, Prestige Khoday Tower,

Raj Bhavan Road, Bengaluru - 560001

E-WASTE

'Green Team' represents **NetApp India Marketing and Services Private Ltd** stance on environmental management and the commitment to continuously strive for "Recycling and Reduction" for the greener tomorrow through cutting-edge global environment technologies and the organization's unique strengths in manufacturing.

We consider minimizing our negative impact on the environment as one of our top management priorities. Our business activities achieve this through technology and action. Supporting these efforts is a culture that encourages each **NetApp** group employee to proactively instigate positive changes and create real improvements in products, systems and services and recycling.

The continuous improvement of our products and services focuses on size and weight reduction, high performance, resource saving and energy efficiency. This is the line with the corporate statement, "**Changes for the Better**" which result reflects our perpetual drive to actively seek out and enact improvement.

'Green Team' also represents the efforts to join forces with customers to change the global environment for the better. Our ultimate aim is to improve the quality of people's life while making positive contributions to the environment.

E-WASTE Management Program

Under the new guidelines of the Central Government of India, E-WASTE (Management) Rules 2016 have been notified. **NetApp** (Company) as an Extended Producer Responsibility (EPR) stands committed to implement new E-WASTE (Management) Rules 2016 and compliance thereof. E-WASTE has been defined as: "Waste electrical and electronic equipment, whole or in part discarded as waste by the Consumer or bulk Consumer as well as rejects from their manufacturing, refurbishment and repair processes".

Managing of E-WASTE is most important because it consists of harmful substances which can bring adverse effects to the environment as well as human life. By scientific disposal of E-WASTE we can save our environment and also prevent its potential negative consequences on human health. E-WASTE can also be considered as a resource that contains useful material of economic benefit for recovery of plastics, iron, glass, aluminium, copper and precious metals such as silver, gold, platinum, and palladium and lead, cadmium, mercury etc.

Collection Storage and Disposal of E-WASTE

To facilitate & ease our Customers to dispose of E-WASTE products, Dealers / Distributors / Customers can get all details of company process on collection & disposal of E-WASTE product (i.e. **NetApp., supplier of Servers used as Storage Systems**) on **Company website** <https://www.netapp.com/company/environmental-certifications/e-waste-management/> and / or Toll free number 18005728469



Process of collection, storage & recycling

The company has tied-up with Govt. authorized E-WASTE Dismantler namely **AER Worldwide India Private Limited** for facilitating the customers on PAN India Basis to transport the collected E-WASTE through **RCI LOGISTICS PVT LTD & PROFESSIONAL LOGISTICS PRIVATE LTD.**

CHANNELISATION FLOW CHART



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Brief Writeup on Flow Chart:


- a. We have devised a collection mechanism to collect E-Waste across India through our Dismantler M/s. AER Worldwide India Pvt Ltd as they have an agreement with their reverse logistics partner (RCI Logistics Pvt Ltd & Professional Logistics Private Ltd) to use their warehouses as their collection centre. (List of collection centre is also attached along with the reverse logistics agreement).
- b. We intend to use the warehouses of AER's Reverse logistic partners (RCI Logistics & Professional Logistics) as E-Waste collection centre, we opt below mentioned mechanism to collect E-waste.
- c. We use website link to request over filling up forms, sending Email and tollfree number of us to give request for E-Waste collection.
- d. If client calls to our Toll Free Number or send a mail to collect the e-waste, the same will be intimated to our dismantler AER Worldwide India Private Limited.
- e. Then AER will organize pickup at doorstep of consumer or assistance will be provided to drop the e-waste at the nearest collection centre close to consumers availability.
- f. We will publicize our collection system which includes details of our collection points for making collection system effective and workable.
- g. Move the collected e-waste to the dismantlers facility through the reverse logistics partners and further the Printed Circuit Board Assemblies are sent to the recycler's facility by AER after Dismantling.

(NetApp importer and supplier of **Servers used as Storage systems**) from any location within India for further storage & recycling. For this purpose, Customer shall follow the following process:

Place their request on Company **Toll free number 18005728469** to collect only **NetApp's** products E-WASTE and against which company shall generate & provide the request ID to Customer. The Company will not oblige and accede the request of any Customer for collection of other Companies storage system as E-WASTE.

- The customer shall place the above request online / email / toll free number.
- The Customer can drop it at the nearest dealer collection point.
- After dropping at specified location, the ewaste will be transported and consolidated for dismantling at the main unit of "AER" through a proper process & system.
- After dismantling, **AER Worldwide India Private Limited** shall provide the certificate of dismantling to NetApp for their record.

Anil K. S.





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Details of incentive scheme for returning of E-WASTE by consumers/bulk consumers

To keep high and persist the momentum of consumer for disposal of E-WASTE through proper system and further appreciate the initiatives of Consumer / Bulk Consumer to ensure environmentally sound management of E-WASTE, Company will provide a special offer as availability of offer with Company/Authorised Dealer whereby respective Customer shall get a special offer against purchase of **NetApp** supplier of Storage System) from authorized Dealers / Distributors / resellers of Company by handing over the letter received from the Company. The offer shall be available only against purchase of Storage Systems.

The Company shall provide the offer coupon in the following manner:

- The Company on receipt of confirmation from E-WASTE recycler towards collection of E-WASTE from Customer location shall deliver the appreciation letter to customer with company incentive offer.
- Customer can get location/ state/ area wise list of Authorized Dealer / Distributors by visiting our website <https://www.netapp.com/company/environmental-certifications/e-waste-management/>.

In case the Customer intends to exchange the existing E-WASTE EEE (i.e. **NetApp** supplier of Storage System) of company and wish to purchase the new storage system, he / she may get a special offer as per availability with company/our Authorised Dealers/Distributors.

E-WASTE Management Helplines

'NetApp' Helpline

Toll free number 18005728469

Do's & Don'ts of E-WASTE Recycling

Do's

Give the discarded Electronic Equipment only at the authorized collection centers so that the same can be properly recycled

Tell your neighbours and other persons about the hazards of improper disposal or handling or improper recycling of the Electronic Waste

Drop the discarded Electronic Equipment only in the bins meant for the Electronic Waste

Ask the retailer about the Take Back schemes

Consult the authorized service centre as to whether the Electronic Equipment can be repaired or not, before discarding the same

If the unwanted Electronic Equipment still work or can be repaired then consider donating them

Don'ts

Don't dump the discarded Electronic Equipment in open or in any Land Fill Site as the same will result in contaminating the Soil and the ground water

Don't dispose of the discarded Electronic Equipment in household bins, Municipal Bins or mix into household Waste stream.

Don't sell or give your discarded Electronic Equipment to any Trash Dealer or Kabadiwala

To minimize our impact on the earth and to protect the environment for future generations return your discarded Electronic Equipment here for safe recycling:

Recycling Electronic Equipment helps to save natural finite resources and also reduces the environmental and health risks associated with improper handling/disposing the Electronic Waste

The product should not be opened by the User himself/herself, but only by authorized service personnel.



Hazards of improper handling and/or improper recycling of electronic waste

Electronic equipment contains many hazardous metallic contaminants such as lead, cadmium, and beryllium and brominated flame-retardants. The improper handling and/or improper recycling of the Electronic Waste results in these hazardous metals/substances getting released into our eco and biological system, thereby leading to various health hazards.

The Hazardous contents in the electronic equipment include:

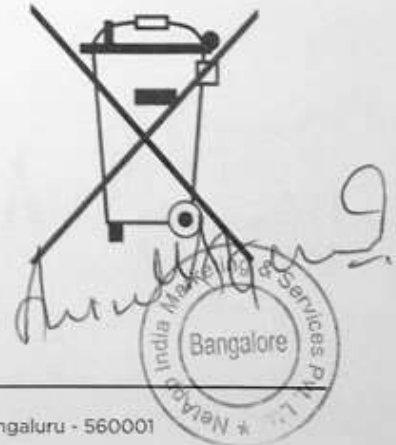
- Lead
- Brominated Flame Retardants
- Chromium
- Mercury
- Beryllium
- Cadmium
- Barium
- Carbon Black
- Phosphor

Without safe recycling, most of these toxic components will end up in land fill - poisoning the soil and water. Under the E-WASTE (Management) Rules, 2016, it is necessary for the E-WASTE to be properly channelized till the stage of its recycling and final disposal. Hence, it is imperative that the electrical and electronic equipment that are rendered useless on account of the end of its life or any accidental breakage or damage, is disposed of in a manner that is not detrimental to the conservation of the environment and does not cause any health hazard to any living beings. With a view to attain this objective, certain responsibilities have to be borne by all the concerned stakeholders including the producer, dealer, dismantler, recycler and also the consumer, involved in the production, use and disposal of the electronic equipment.

Please be aware that you are a responsible consumer under the E-WASTE rules. Kindly take note of the symbol below which connotes that you should not dump any of the electrical and electronic equipment including air-conditioners in garbage bins, neither should you dispose of the same through any scrap dealers.

Negative consequences of improper disposal of E-WASTE product:

- Oil & Gases which is present in some of E-WASTE like compressor and CRT causes environment pollution.
- Toxic material present in E-WASTE get mixed with earth, air, water etc and causes health issues.
- Burning of rubber & Plastic in open area causes air pollution.
- Bad impact on human being, animal, and other animates.
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Distributors / customers are urged to strictly adhere to the guidelines as per E-WASTE rules as any failure or contravention will attract penal action under Environment (Protection) Act 1986, which provides for imprisonment up to 5 years or with fine up to Rs. 1 Lac or both.

This initiative is the step towards a cleaner and greener earth. This move is one of the ways to show that we are concerned and thus we request all our customers to join this movement to make it successful by way of contributing their end-of-life product.

The E-WASTE product should be handed over only to authorized recycler/dismantler for disposal. In this regard, **NetApp** has tied-up with an authorized E-WASTE dismantler namely, **AER Worldwide India Private Limited** for facilitating our customers on PAN India Basis to enable them to dispose of E-WASTE products after its end-of-life. Dismantler have agreement with logistics service company name is **RCI LOGISTICS PVT LTD & PROFESSIONAL LOGISTICS PRIVATE LIMITED**.

Disclaimer/Note:

- The service is available as per conditions applicable in the respective area by recyclers.
- This scheme is applicable only for collection of e-waste " Servers for Storage Systems,

Anil Kumar


1	RCI LOGISTICS PVT LTD	6	RCI LOGISTICS PVT LTD	
	Swastik Complex,1st floor, Shop No-19,		Plot No.208, Opp. Datta Mandir,	
	Near Gokulesh Petrol Pump, Narol,		Nagaon Phatta, Shirol,	
	Ahmedabad-382405		Kolhapur-416122	
	Contact Person: Mr.Sunil		kolhapur@rcilogistics.co.in	
Mobile no.9998538145	Contact Person: Mr.Ajeet	7	RCI LOGISTICS PVT LTD	
ahmedabad@rcilogistics.co.in	Mobile no.9372645415		A-204, Balaji Complex,	
2	RCI LOGISTICS PVT LTD		A-204, Balaji Complex,	
	B-64, DDUTTL,		Plot No 12 & 13,	
	Near Kanteerva Studio, Yeshwantpur,		Sector 8E, Kalamboli,	
	Bangalore-560022	Navi Mumbai-410218		
	Contact Person: Mr.Sanjay viyas	mumbai@rcilogistics.co.in		
Mobile no.9343762897	Contact Person: Mr.Yathin	8	RCI LOGISTICS PVT LTD	
rcibng@rcilogistics.co.in	Mobile no.9991117877		374, Chenoy Trade Centre,Park Lane	
3	RCI LOGISTICS PVT LTD		Secunderabad-500003	
	J-7 Sahakari Parisar		Contact Person: Mr.Manish	
	Raisen Road,Kalpana Nagar,		Mobile no.9121177197	
	Bhopal-462022	Secunderabad@rcilogistics.co.in		
	Contact Person: Mr.Bhim Sing & Sonu	9	RCI LOGISTICS PVT LTD	
Mobile no.9302332464 & phone no.	H.No.7-55, LIG-31, Near NH-9,			
04132960974	Pothireddy Pally,			
bhopal@rcilogistics.co.in	Sangareddy, Medak-502295			
4	RCI LOGISTICS PVT LTD		Contact Person: Mr.Jaybal reddy	
	No-18,3rd Avanie,	Mobile no.9121140980		
	Anna Nagar Main Road,	medak@rcilogistics.co.in		
	NSK Nagar,	10	RCI LOGISTICS PVT LTD	
	Chennai-600106		Room No.314, Mehal palace,	
Contact Person: Shri.Anil Gupta -	V I A Road, GIDC,			
9841048014 - Mr.Kumar - 9380552335 -	Vapi-396195			
Mr. Sanjay Roy -9345304937	Contact Person: Mr.Monu			
anil@rcilogistics.co.in &	Mobile no.9974717959	5	RCI LOGISTICS PVT LTD	
chennai@rcilogistics.co.in	Mobile no.6392381995		No.133/83, Transport Nagar,	
5	RCI LOGISTICS PVT LTD		kanpur@rcilogistics.co.in	Kanpur-208023
	No.133/83, Transport Nagar,		Contact Person: Mr.Rama Krishnan	
	Kanpur-208023		Mobile no.6392381995	
	Contact Person: Mr.Rama Krishnan	kanpur@rcilogistics.co.in		
	Mobile no.6392381995			
kanpur@rcilogistics.co.in				



11	RCI LOGISTICS PVT LTD	16	RCI LOGISTICS PVT LTD
	27 Captain Palani Swamy Street,		No-20-Karakushala Nagar,
	Thadagam Road, R.S.Puram,		23 Cray Ganesh temple road,
	Coimbatore-641002		BM srinagar
	Contact Person: Mr.Yaswanth		Mysore-570016
Mobile no.9025804490	Contact Person: Mr.Raffi		
coimbatore@rcilogistics.co.in	Mobile no.9731130361		
12	RCI LOGISTICS PVT LTD	17	RCI LOGISTICS PVT LTD
	No.23, Transport Centre,		Near Mission India Campus
	Punjabi Bagh,		Khada Road, Wadi,
	Delhi-110035		Nagpur-440023
	Contact Person: Mr.Shanshank singh		Contact Person:Mr.Manoj
Mobile no.9310401471	Mobile no.9834305341		
delhi@rcilogistics.co.in	nagpur@rcilogistics.co.in		
shashanksingh@rcilogistics.co.in			
13	RCI LOGISTICS PVT LTD	18	RCI LOGISTICS PVT LTD
	51, Vivekananda Road,		Plot No.152/A, Sector-23,
	3rd Floor, Opp.Girish Park,		Transport Nagar,Nigdi,
	Kolkatta-700007		Pune-411044
	Contact Person: Mr.Ajai Gupta		pune@rcilogistics.co.in
Mobile no.9121141067	Contact Person:Mr.Anit		
kolkatta@rcilogistics.co.in	Mobile no.8459156954		
14	RCI LOGISTICS PVT LTD	19	RCI LOGISTICS PVT LTD
	Elut N CS-1, 2nd Floor, Fonseca Society Ltd.,		5/177-B, Room No. 3,
	Opposite to Mamtedurathice		Kak Building, MBT Road,
	Tisk Pondu Goa-403401		Bharathi Nagar, Sipcot,
	Contact Person: Mr.Dara singh		Ranipet-632403
Mobile no.9371832185	Contact Person: Mr.Giridharan		
goa@rcilogistics.co.in	Mobile		
	no.09121165745&7010257360		
	ranipet@rcilogistics.co.in		
15	RCI LOGISTICS PVT LTD	20	RCI LOGISTICS PVT LTD
	Door No.8-230, N.H.No.05,		H.No.1090, Gali No-3,
	Etukuru bypass Road,		Near Jagathpura, Gurudwara,
	Near Big Hanuman Temple, Guntur-522017		Awash Vikas, Rudrapur-263153
	Contact Person: Mr.Jitender		rudrapur@rcilogistics.co.in
Mobile no.9515156477	Contact Person: Mr.Umesh		
guntur@rcilogistics.co.in	Mobile no.9319387505		



CENTRES

S. No.	City	State	Address 1	Address 2	Address 3	Logistics Partner Name	Branch Manager Name	Contact No	Branch Exists (Yes/NO)
1	New Delhi	New Delhi	Plot No. 619, Block A, Near Tata Telco Service Station,	Rangpuri, Mahipalpur	Delhi - 110037	Professional Logistics Pvt. Ltd	RAJKUMAR POONIA	9810053907	YES
2	Ghaziabad	Uttar Pradesh	A-227, Ground Floor Behind Radisson Blu Hotel	Kaushambi Ghaziabad	UP- 201012	Professional Logistics Pvt. Ltd	ANUJ POONIA	9999166155	YES
3	Lucknow	Uttar Pradesh	S 317, Transport Nagar, Near RTO Office	Lucknow	UP- 226012	Professional Logistics Pvt. Ltd	MR.KRISHAN KUMAR	9335166155/ 9305166155	YES
4	Mumbai	Maharashtra	Plot No. 92, Gali No. - 01, Sector 19C	Vashi	Navi Mumbai - 400705	Professional Logistics Pvt. Ltd	BALWAN SINGH	9372166155/ 9371644600	YES
5	Pune	Maharashtra	Plot No 24, Sector 4, Shikshak Colony	Near Spine City, Moshi Pradhikaran	Maharashtra- 412105	Professional Logistics Pvt. Ltd	VED PRAKASH	9370939911	YES
6	Nagpur	Maharashtra	Plot No-36 Near P.D Hospital Khadgaon Road	Wadi Nagpur	Nagpur-440023	Professional Logistics Pvt. Ltd	Mr.Jaswant Ruhil	9834050247	YES
7	Chennai	Tamil Nadu	3/27 Sakthi Garden Phase II, Senneerkuppam,	Poonamallee, Near Bisleri Water Plant	Tamil Nadu-600056	Professional Logistics Pvt. Ltd	MR.FIROJ KHAN	9363166155/ 9362005006	YES
8	Gurugram	Haryana	J-171, New Palam Vihar Phase-1, Gurgaon	Gurugram,	Haryana 122017	Professional Logistics Pvt. Ltd	MR.RAJESH	9711563229	YES
9	Hyderabad	Telangana	Plot No.-111,Jk Nagar Quthbullapur Rangaraddy Near Bharat Patrol Pump	Near Bharat Patrol Pump	Hyderabad-500055	Professional Logistics Pvt. Ltd	MR.Vinod	9395166155/ 9396166155	YES
10	Bangalore	Karnataka	No.43 1st floor 2nd Main D.D.U.T.T.L.	Yeshwantpur	Karnataka -560022	Professional Logistics Pvt. Ltd	MR.RATAN LAL	9886250346	YES
11	Mangalore	Karnataka	Opp. Hindustan Lever Ltd, Sultan	Mangalore	Karnataka-575003	Professional Logistics Pvt. Ltd	MR.VIKASH	9343166155	YES
12	Guwahati	Assam	HN-34, Kundil Nagar Basistha Chariali,	Near Parbhat Apartment	Guwahati-781029	Professional Logistics Pvt. Ltd	MR.SISHRAM	9864048000	YES
13	Indore	Madhya Pradesh	1 st Floor, 32 T.T.Nagar, Behind Kataria Complex ,	Ring Road Dewas Naka Indore 452010	MP -452010	Professional Logistics Pvt. Ltd	MR.Yogesh	93031 14152	YES
14	Ahmedabad	Gujarat	Shop No D-9, Pushp Tenament,	Behind Mony Hotel, Isanpur	Gujarat - 382443	Professional Logistics Pvt. Ltd	MR.SANDEEP	9375688099	YES
15	Patna	Bihar	Dr. A K Pandey (IPS) Malyani,	Buddha Colony	Bihar-800001	Professional Logistics Pvt. Ltd	MR.B.N DASS	9934263618	YES



16	Kolkata	West Bengal	104 B T ROAD , SHED NO - 15/3, R I C I E , BLOCK -2	Near by locknath mandir BONHOOGHLY KOLKATA 700108	WB - 700108	Professional Logistics Pvt. Ltd	MR.VIKASH KUMAR	9674030500	YES
17	Chandigarh	Punjab	Shop No: -15 & 16, Pabhat Road,	Opp - Tennis Academy, Zirakpur,	Punjab-140603	Professional Logistics Pvt. Ltd	MR.Rajesh	9316166155	YES
18	Jaipur	Rajasthan	81, 200 ft. By Pass,	Near Ajmer, Road, Heerapura,	Rajasthan - 302021	Professional Logistics Pvt. Ltd	MR.YOGESH SAHARAN	9309413301	YES
19	J&K	JAMMU	SOAP NO 1 FIST FLOOR NEAR SBI BANK BARIBRAMNA JAMMU 181133	Jammu & Kashmir	jammu-181133	Professional Logistics Pvt. Ltd	MR.DHARAMPAL	9599917352	YES
20	Cochin	Kerla	H.O -Building No-1/286A Kallarackal House Palliamkara H.M.T Colony P.O	Near HMT Post Office Ernakulam	Cochin, Kerala -683504	Professional Logistics Pvt. Ltd	Mr.Ramesh	8891991199	YES
21	Bhopal	Madhya Pradesh	C-317, ShriRameshwaram, Baghmugaliya, Bhopal 462043	Bhopal 462043	Bhopal 462043	Professional Logistics Pvt. Ltd	Mr.Kuldeep	93002 11877	YES
22	Surat	Gujarat	CG-20, Sainath Complex Near Darshan Hotel	AL Umbhel Kadodara Tal.Kamrej	Surat-394225	Professional Logistics Pvt. Ltd	Mr.Krishan Kumar Swar	9377895537	YES
23	Vadodra	Gujarat	KTC House, Opp. Bundy India Near Sussen Circle Vadsar Road	Ekarpara Vadodra	Vadodra-390010	Professional Logistics Pvt. Ltd	Mr.Prakash Poonia	9327200656	YES
24	Bhubneswar	Orissa	2946/7055 Saptasati Bihar	Near Isa Diagnostic, Rasulgarh Palasuni	Bhubneswar-751010	Professional Logistics Pvt. Ltd	Mr.NIHAR MOHAATRA	9337902236	YES
25	Colimbatore	Tamil Nadu	NO-12/293 Meitupalyam Road	Vellakinar Piruvu	Coimbatore-641029	Professional Logistics Pvt. Ltd	Mr.Ravi	9994323847	YES
26	Jamshedpur	Jarkhand	Near Howrah Bridge Beside Crain Stand	Kallimati Road Sakchi	Jamshedpur-831001	Professional Logistics Pvt. Ltd	Mr.Harish	9334608428	YES
27	Rudrapur	Uttarakhand	A-11 Ring Road Awas Vikash	Rudrapur U.S.NAGAR	Rudrapur-274204	Professional Logistics Pvt. Ltd	Mandeep Kumar	9557088500	YES
28	Dehradun	Uttarakhand	Prem Nagar IMA	Dehradun Ultrakhand	Dehradun	Professional Logistics Pvt. Ltd	Mr.Sandeep	97602985500	YES
29	Siliguri	West Bengal	Burdwan Road Siliguri	Ganga nagar	Siliguri-734005	Professional Logistics Pvt. Ltd	Mr.Aman	9832097545	YES
30	Madurai	Tamil Nadu	Door No-94/17 Sathiya Moorthy Nagar Thomas road	opp-Central Warehouse Godown By Pass Road Madurai	Madurai-625016	Professional Logistics Pvt. Ltd	Mr.Vinod	9940722983	YES



31	Ranchi	Jharkhand	Radha Complex Khel Gaon More	Deepa Toli Ranchi	Ranchi	Professional Logistics Pvt. Ltd	Mr. Ramesh	9334793207	YES
32	Himachal	Himachal	Darnu, K.B Dharamshala dist Kangra	Himachal	Himachal-176215	Professional Logistics Pvt. Ltd	Mr. Ajay	8091126007	YES
33	Goa	Goa	Shop No.40, IInd Floor Ponda Commerce Center	Near IDBI Bank Tisk Ponda Goa	Goa-403401	Professional Logistics Pvt. Ltd	Mr. Mangi Ram	9822115763	YES
34	Visakhapatnam	Andhra Pradesh	Godown No-12-18/3 Near Mary Palam Bus Stop	Lankelapalem Visakhapatnam	Visakhapatnam-531021	Professional Logistics Pvt. Ltd	Mr. Jogti Ram	9391833223	YES
35	Arunachal Pradesh	Itanagar	Mithun Gate Near Town Baptist	Church Nyokum Lapang Itanagar	Itanagar-791111	Professional Logistics Pvt. Ltd	Mr. Atul Hussain	8794478851	YES
36	Raipur	Chhattisgarh	MIG 245 Kabir Nagar Near Commercial Complex	Raipur Chhattisgarh	Chhattisgarh-492099	Professional Logistics Pvt. Ltd	Mr. Sabdeep	9300403425	YES

