



June 1, 2017

To Whom It May Concern:

NetApp has a comprehensive management program in place to ensure our products conform to applicable RoHS (European Union's Restriction of Hazardous Substances) directives. NetApp manufactures a wide range of products; a large number of subassemblies and components are purchased from other manufacturers. NetApp strives to make sure all our products meet applicable marking requirements when a product is shipped to the customer. NetApp continually monitors for changes in applicable requirements, however, NetApp assumes no liability for changing regulatory requirements after a product has been supplied to the customer.

NetApp's RoHS compliance approach includes the following elements and requirements:

1. For products designated by NetApp to be RoHS compliant, NetApp specifies and designs the product to use materials and parts that conform to the RoHS directive.
2. All NetApp suppliers of RoHS compliant products must provide NetApp a declaration that the particular products supplied meet the RoHS directive.
3. NetApp follows a detailed product qualification process for all products, which includes materials and specification reviews and audits of manufacturing lines.

Directive 2011/65/EU [DIRECTIVE 2011/65/EU OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL of 8 June 2011 (aka RoHS 2)] states that the procedures for assessing conformity of EEE subject to the Directive will fall under the common framework of the EU and will become a CE marking requirement. As such, the NetApp CE Declaration of Conformity for each product shipped after January 1, 2013 includes certification of conformity to Directive 2011/65/EU.

Directive 2015/863/EU amended Annex II of Directive 2011/65/EU by adding four new substances to the list of restricted substances. The four substances are the phthalates DEHP, BBP, DBP, and DIBP. The restriction goes into effect 22 July 2019 for NetApp products. NetApp products shipped after 21 July 2019 will be in compliance with this amendment.



ROHS Certification

For customers who need to file a copy of EU RoHS certification for auditing purposes, we offer the service (after purchase) to print a certificate for their purchased systems which specifically details the hardware parts in their system. This includes a formal statement stating that the parts meet the EU RoHS directive.

If you have any questions concerning this letter, please contact your NetApp Sales Representative.

Sincerely,

Donald Goddard

Donald Goddard
Environmental Compliance Manager