

August 10, 2018



## NetApp Accessibility Conformance Report

*VPAT® Version 2.1*

*NetApp FAS 9000*

**NetApp Inc.**

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## Name of Product/Version

**Name of Product:** NetApp FAS 9000

## Product Description

Product is storage hardware.

## Notes

This Voluntary Product Accessibility Template (VPAT) provides guidance on the accessibility characteristics of **NetApp FAS 9000** as of **August 10, 2018** and is only valid for the version and date it was tested.

## Evaluation Methods Used

Hardware was evaluated against Section 508 requirements by manually checking dimensions, control operation and tactilely discernible, visual inspection of identification markings such as labels and display screens, and conformation by NetApp engineers for warnings and error notifications.

## Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

| Standard/Guideline   | Included In Report |
|--|--------------------|
| Web Content Accessibility Guidelines 2.0, at <a href="http://www.w3.org/TR/2008/REC-WCAG20-20081211/">http://www.w3.org/TR/2008/REC-WCAG20-20081211/</a>   | No                 |
| <a href="#">Revised Section 508 standards</a> as published by the U.S. Access Board in the Federal Register on January 18, 2017<br><a href="#">Corrections to the ICT Final Rule</a> as published by the US Access Board in the Federal Register on January 22, 2018 | Yes                |
| EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, at <a href="http://mandate376.standards.eu/standard">http://mandate376.standards.eu/standard</a>   | No                 |

## Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Supports with Exceptions:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

## 2017 Section 508 Report

### Chapter 3: Functional Performance Criteria (FPC)

| Criteria                          | Conformance Level | Remarks and Explanations   |
|-----------------------------------|-------------------|--|
| 302.1 Without Vision              | Supports          | The product may be operated without vision. Status information is available through the management software such as OnCommand Systems Manager. |
| 302.2 With Limited Vision         | Supports          | The product may be operated without vision and does not require visual acuity greater than 20/70.  |
| 302.3 Without Perception of Color | Supports          | Color coding is not the sole means of conveying information.   |
| 302.4 Without Hearing             | Supports          | Does not require user hearing to operate or for information retrieval.   |
| 302.5 With Limited Hearing        | Supports          | Does not require user hearing to operate or for information retrieval.   |
| 302.6 Without Speech              | Supports          | User speech is not required for operations.  |
| 302.7 With Limited Manipulation   | Supports          | Operation and information retrieval does not require fine motor control and simultaneous actions.  |

| Criteria   | Conformance Level | Remarks and Explanations  |
|--|-------------------|---|
| 302.8 With Limited Reach and Strength                          | Supports          | Operation and information retrieval does not require fine motor control and simultaneous actions. |
| 302.9 With Limited Language, Cognitive, and Learning Abilities | Supports          |   |

## Chapter 4: Hardware

| Criteria  | Conformance Level                   | Remarks and Explanations  |
|---|-------------------------------------|---|
| 402 Closed Functionality  | Heading cell – no response required | Heading cell – no response required                                     |
| <b>402.1 General</b>  | Heading cell – no response required | Heading cell – no response required                                     |
| <b>402.2 Speech-Output Enabled</b>                                | Heading cell – no response required | Heading cell – no response required                                     |
| 402.2.1 Information Displayed On-Screen                           | Not Applicable                      | Product does not have a display screen.                                 |
| 402.2.2 Transactional Outputs                                     | Not Applicable                      | Speech output is not supported.   |
| 402.2.3 Speech Delivery Type and Coordination                     | Not Applicable                      | Speech output is not supported.   |
| 402.2.4 User Control  | Not Applicable                      | Speech output is not supported.   |
| 402.2.5 Braille Instructions                                      | Not Applicable                      | Speech output is not supported.   |
| <b>402.3 Volume</b>   | Heading cell – no response required | Heading cell – no response required                                     |
| 402.3.1 Private Listening   | Not Applicable                      | Speech output is not supported.   |
| 402.3.2 Non-private Listening                                     | Not Applicable                      | Speech output is not supported.   |
| 402.4 Characters on Display Screens                               | Not Applicable                      | Product does not have a display screen.                                 |
| 402.5 Characters on Variable Message Signs                        | Not Applicable                      | Product does not use variable message signs.                            |
| <b>403 Biometrics</b>   | Heading cell – no response required | Heading cell – no response required                                     |
| 403.1 General   | Not Applicable                      | Biometrics are not used.  |
| <b>404 Preservation of Information Provided for Accessibility</b> | Heading cell – no response required | Heading cell – no response required                                     |
| 404.1 General   | Supports                            | Storage hardware does not modify the data that is stored and retrieved. |
| <b>405 Privacy</b>  | Heading cell – no response required | Heading cell – no response required                                     |
| 405.1 General   | Not Applicable                      | Product does not use speech output.                                     |
| <b>406 Standard Connections</b>                                   | Heading cell – no response required | Heading cell – no response required                                     |
| 406.1 General   | Supports                            | NetApp uses publicly available industry standard ports and connectors.  |

| Criteria                                   | Conformance Level                   | Remarks and Explanations  |
|--|-------------------------------------|---|
| <b>407 Operable Parts</b>                  | Heading cell – no response required | Heading cell – no response required   |
| 407.2 Contrast                             | Supports                            | White text on black background, or the inverse, is used.  |
| <b>407.3 Input Controls</b>                | Heading cell – no response required | Heading cell – no response required   |
| 407.3.1 Tactilely Discernible              | Supports                            | Product has mechanically operated controls or keys that comply with the following: Controls and Keys shall be tactilely discernible without activating the controls or keys.  |
| 407.3.2 Alphabetic Keys                    | Not Applicable                      |   |
| 407.3.3 Numeric Keys                       | Not Applicable                      |   |
| 407.4 Key Repeat                           | Not Applicable                      | Product does not support key repeat functionality.  |
| 407.5 Timed Response                       | Not Applicable                      | A timed response is not required.   |
| 407.6 Operation                            | Supports                            | Product has mechanically operated controls or keys that comply with the following: Controls and Keys shall be operable with one hand and shall not require tight grasping, pinching, twisting of the wrist. The force required to activate controls and keys shall be 5 lbs. (22.2N) maximum. |
| 407.7 Tickets, Fare Cards, and Keycards    | Not Applicable                      |   |
| <b>407.8 Reach Height and Depth</b>        | Heading cell – no response required | Heading cell – no response required   |
| 407.8.1 Vertical Reference Plane           | Supports                            |   |
| 407.8.1.1 Vertical Plane for Side Reach    | Supports                            |   |
| 407.8.1.2 Vertical Plane for Forward Reach | Supports                            |   |
| 407.8.2 Side Reach                         | Supports                            |   |
| 407.8.2.1 Unobstructed Side Reach          | Supports                            |   |
| 407.8.2.2 Obstructed Side Reach            | Supports                            |   |
| 407.8.3 Forward Reach                      | Supports                            |   |
| 407.8.3.1 Unobstructed Forward Reach       | Supports                            |   |

| Criteria   | Conformance Level                   | Remarks and Explanations   |
|--|-------------------------------------|--|
| 407.8.3.2 Obstructed Forward Reach                                     | Supports                            |  |
| 407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach | Supports                            |  |
| 407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach | Support                             |  |
| <b>408 Display Screens</b>   | Heading cell – no response required | Heading cell – no response required  |
| 408.2 Visibility   | Supports                            | Product is stationary. Height is dependent on rack it is mounted on.   |
| 408.3 Flashing   | Supports                            | Status LEDs either blink less than three times per second or use less space in the field of view permitted by W3C WCAG 2.0.              |
| <b>409 Status Indicators</b>   | Heading cell – no response required | Heading cell – no response required  |
| 409.1 General  | Does not Support                    | Visual status indicators are not available via touch or sound. Note: status information is available remotely using management software. |
| <b>410 Color Coding</b>  | Heading cell – no response required | Heading cell – no response required  |
| 410.1 General  | Supports                            | Color is not used as the sole means of conveying information.  |
| <b>411 Audible Signals</b>   | Heading cell – no response required | Heading cell – no response required  |
| 411.1 General  | Not Applicable                      | Audible signals or cues are not used.  |
| <b>412 ICT with Two-Way Voice Communication</b>                        | Heading cell – no response required | Heading cell – no response required  |
| <b>412.2 Volume Gain</b>   | Heading cell – no response required | Heading cell – no response required  |
| 412.2.1 Volume Gain for Wireline Telephones                            | Not Applicable                      | Product does not have two-way ICT communication capabilities.  |
| 412.2.2 Volume Gain for Non-Wireline ICT                               | Not Applicable                      |  |
| <b>412.3 Interference Reduction and Magnetic Coupling</b>              | Heading cell – no response required | Heading cell – no response required  |
| 412.3.1 Wireless Handsets  | Not Applicable                      |  |
| 412.3.2 Wireline Handsets  | Not Applicable                      |  |
| 412.4 Digital Encoding of Speech                                       | Not Applicable                      |  |
| 412.5 Real-Time Text Functionality                                     | Reserved for future                 | Reserved for future  |
| 412.6 Caller ID  | Not Applicable                      |  |

| Criteria   | Conformance Level                   | Remarks and Explanations            |
|--|-------------------------------------|-------------------------------------|
| 412.7 Video Communication                                    | Not Applicable                      |                                     |
| <b>412.8 Legacy TTY Support</b>                              | Heading cell – no response required | Heading cell – no response required |
| 412.8.1 TTY Connectability                                   | Not Applicable                      |                                     |
| 412.8.2 Voice and Hearing Carry Over                         | Not Applicable                      |                                     |
| 412.8.3 Signal Compatibility                                 | Not Applicable                      |                                     |
| 412.8.4 Voice Mail and Other Messaging Systems               | Not Applicable                      |                                     |
| <b>413 Closed Caption Processing Technologies</b>            | Heading cell – no response required | Heading cell – no response required |
| 413.1.1 Decoding and Display of Closed Captions              | Not Applicable                      |                                     |
| 413.1.2 Pass-Through of Closed Caption Data                  | Not Applicable                      |                                     |
| <b>414 Audio Description Processing Technologies</b>         | Heading cell – no response required | Heading cell – no response required |
| 414.1.1 Digital Television Tuners                            | Not Applicable                      |                                     |
| 414.1.2 Other ICT  | Not Applicable                      |                                     |
| <b>415 User Controls for Captions and Audio Descriptions</b> | Heading cell – no response required | Heading cell – no response required |
| 415.1.1 Caption Controls                                     | Not Applicable                      |                                     |
| 415.1.2 Audio Description Controls                           | Not Applicable                      |                                     |

## Chapter 5: Software

Notes: This product is not software and therefore this section is not applicable to the product.

## Chapter 6: Support Documentation and Services

| Criteria   | Conformance Level                    | Remarks and Explanations   |
|--|--------------------------------------|--|
| <b>601.1 Scope</b>   | Heading cell – no response required  | Heading cell – no response required  |
| <b>602 Support Documentation</b>                                 | Heading cell – no response required  | Heading cell – no response required  |
| 602.2 Accessibility and Compatibility Features                   | Supports                             | The documentation is in electronic format and can be converted to other formats. |
| 602.3 Electronic Support Documentation                           | See <a href="#">WCAG 2.0</a> section | See information in WCAG section  |
| 602.4 Alternate Formats for Non-Electronic Support Documentation | Supports                             | The documentation is in electronic format and can be converted to other formats. |

| Criteria  | Conformance Level                   | Remarks and Explanations   |
|---|-------------------------------------|--|
| <b>603 Support Services</b>                                   | Heading cell – no response required | Heading cell – no response required  |
| 603.2 Information on Accessibility and Compatibility Features | Supports                            | The NetApp accessibility statement can be found here:<br><a href="https://www.netapp.com/us/legal/accessibility.aspx">https://www.netapp.com/us/legal/accessibility.aspx</a> |
| 603.3 Accommodation of Communication Needs                    | Supports with Exceptions            | NetApp provides support for Technical Support via Online Chat, Telephone and E-mail. At this time, NetApp does not have a dedicated TTY line available.                      |

## Legal Disclaimer (Company)

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