

NetApp AI Chatbot Policy

1. Purpose

- The purpose of this policy is to provide guidelines and information regarding the use of the NetApp AI chatbot.

2. NetApp AI Chatbot Functionality

- The NetApp AI chatbot utilizes generative AI to provide responses to user inquiries.
- Users acknowledge that they are interacting with an AI chatbot and not a human being.

3. Recording and Privacy

- All interactions with the AI chatbot may be recorded and handled in accordance with NetApp's [Privacy Policy](#) and [Site Terms](#).
- Users' personal information and data collected during interactions will be subject to NetApp's [Privacy Policy](#).

4. Ownership of Data

- Inputs provided by users and outputs generated by the AI chatbot are licensed to NetApp as 'Submissions' under the [Site Terms](#).

5. Accuracy and Verification

- The AI chatbot's responses may not always be error-free and can occasionally provide inaccurate information.
- The Information provided by the AI chatbot is intended for general information purposes only. Users are responsible for verifying the accuracy of any AI-generated response.

6. Compliance

- Users are expected to comply with this policy and any additional guidelines or instructions provided by NetApp regarding the use of the AI chatbot.

7. Policy Review

- This policy will be periodically reviewed and updated as necessary to ensure its continued relevance and compliance with applicable regulations.