■ NetApp

Technical Report

Security hardening guide for NetApp ONTAP 9

Guidelines for secure deployment of ONTAP 9

Product Security Team, NetApp June 2022 | TR-4569

Abstract

This technical report provides guidance and configuration settings for NetApp® ONTAP® 9 to help organizations meet prescribed security objectives for information system confidentiality, integrity, and availability.

TABLE OF CONTENTS

Introduction	4
ONTAP image validation	4
Upgrade image validation	4
Boot-time image validation	4
Local storage administrator accounts	4
Roles, applications, and authentication	4
Default administrative accounts	7
Multi-admin verification	9
Certificate-based API access	9
Login and password parameters	11
System administration methods	14
Command-line access	14
Web access	16
ONTAP autonomous ransomware protection	18
Storage administrative system auditing	18
Sending out syslog	18
Event notification	19
Storage encryption	19
Data replication encryption	21
IPsec data-in-flight encryption	21
Managing TLS and SSL	22
Creating a CA-signed digital certificate	23
Online certificate status protocol	23
Managing SSHv2	24
NetApp AutoSupport	25
Network Time Protocol	25
NAS file system local accounts (CIFS workgroup)	26
NAS file system auditing	26
Effect of REST APIs on NAS auditing	27

CIFS SMB signing and sealing	27
Securing NFS	28
Kerberos 5 and Krb5p	29
Lightweight Directory Access Protocol signing and sealing	30
NetApp FPolicy	30
Filtering controls	31
Async resiliency	31
Securing LIFs	31
Securing protocols and ports	32
Security resources	34
Where to find additional information	34
Version history	35
LIST OF TABLES	
Table 1) Predefined roles for cluster administrators	4
Table 2) Predefined roles for storage virtual machine (SVM) administrators	5
Table 3) Authentication methods.	6
Table 4) Restrictions for management utility user accounts	12
Table 5) Login banner parameters.	14
Table 6) MOTD parameters	15
Table 7) Security insights.	17
Table 8) Supported ciphers and key exchanges.	24
Table 9) Rules for access-level parameters in export rules	29
Table 10) Rules for access parameter outcomes.	29
Table 11) LIF security	31
Table 12) Commonly used protocols and ports	32
Table 13) NetApp internal ports	33

Introduction

The evolution of the current threat landscape presents an organization with unique challenges for protecting its most valuable assets: data and information. The advanced and dynamic threats and vulnerabilities we face are ever increasing in sophistication. Coupled with an increase in the effectiveness of obfuscation and reconnaissance techniques on the part of potential intruders, system managers must address the security of data and information in a proactive manner. This guide seeks to help operators and administrators in that task with the confidentiality, integrity, and availability integral to the NetApp solution.

ONTAP image validation

Upgrade image validation

Code signing helps verify that ONTAP images installed through nondisruptive image updates or automated nondisruptive image updates, CLIs, or ONTAP APIs are authentically produced by NetApp and have not been tampered with. Upgrade image validation was introduced in ONTAP 9.3.

This feature is a no-touch security enhancement to ONTAP upgrading or reversion. The user is not expected to do anything differently except for optionally verifying the top-level <code>image.tgz</code> signature.

Boot-time image validation

Beginning with ONTAP 9.4, Unified Extensible Firmware Interface (UEFI) secure boot is enabled for NetApp AFF A800, AFF A220, FAS2750, and FAS2720 systems and subsequent next-generation systems that employ UEFI BIOS.

During power on, the bootloader validates the whitelist database of secure boot keys with the signature associated with each module that is loaded. After each module is validated and loaded, the boot process continues with the ONTAP initialization. If signature validation fails for any module, the system reboots.

Local storage administrator accounts

Roles, applications, and authentication

Roles

With role-based access control (RBAC), users have access to only the systems and options required for their job roles and functions. The RBAC solution in ONTAP limits users' administrative access to the level granted for their defined role, which allows administrators to manage users by assigned role. ONTAP provides several predefined roles. Operators and administrators can create, modify, or delete custom access control roles, and they can specify account restrictions for specific roles. Table 1 lists the predefined roles in ONTAP.

Table 1) Predefined roles for cluster administrators.

Cluster role	Brief description
Admin	Top-level administrative account
AutoSupport	Used by NetApp AutoSupport® technology
Backup	Provides access to the vserver services ndmp command directory
Read-only	Evokes all show commands and resets its own password
None	Provides no command directory access

Table 2) Predefined roles for storage virtual machine (SVM) administrators.

<u> </u>
Manage your own user account, local password, and key information
 Manage volumes, quotas, qtrees, NetApp Snapshot[™] copies, and files
Manage LUNs
 Perform NetApp SnapLock® operations, except privileged delete
Configure the protocols NFS, CIFS, iSCSI, and FC (FCoE included)
 Configure the following services: DNS, Lightweight Directory Access Protocol (LDAP), and Network Information Service (NIS)
Monitor jobs
Monitor network connections and network interface
 Monitor the health of storage virtual machines (SVMs; previously known as Vservers)
Manage your own user account, local password, and key information
Manage volumes, quotas, qtrees, Snapshot copies, and files
Manage LUNs
 Configure the following protocols: NFS, CIFS, iSCSI, and FC (FCoE included)
Configure the following services: DNS, LDAP, and NIS
Monitor network interface
Monitor health of SVMs
Manage your own user account local password and key information
 Configure the following protocols: NFS, CIFS, iSCSI, and FC (FCoE included)
 Configuring the following services: DNS, LDAP, and NIS
Manage LUNs
Monitor network interface
Monitor health of SVMs
Managing your own user account, local password, and key information
Manage NDMP operations
Create a restored volume read/write
Manage NetApp SnapMirror® relationships and Snapshot copies
View volumes and network information
Manage your own user account, local password, and key information
Manage volumes, except volume moves
Manage quotas, qtrees, Snapshot copies, and files
Perform SnapLock operations, including privileged delete
Configure the following protocols: NFS and CIFS
Configure the following services: DNS, LDAP, and NIS
Monitor jobs
Monitor network connections and network interface
Manage your own user account, local password, and key information
Monitor health of SVMs

SVM role	Capabilities		
	Monitor network interface		
	View volumes and LUNs		
	View services and protocols		

Application methods

The application method specifies the access type of the login method. Possible values include console, http, ontapi, rsh, snmp, service-processor, ssh, and telnet.

Setting this parameter to <code>service-processor</code> grants the user access to the Service Processor. When this parameter is set to <code>service-processor</code>, the <code>-authentication-method</code> parameter must be set to <code>password</code> because the Service Processor only supports password authentication. SVM user accounts cannot access the Service Processor. Therefore, operators and administrators cannot use the <code>-vserver</code> parameter when this parameter is set to <code>service-processor</code>.

For security reasons, Telnet and Remote Shell (RSH) are disabled by default because NetApp recommends Secure Shell (SSH) for secure remote access. If there is a requirement or unique need for Telnet or RSH, they must be enabled.

The security protocol modify command modifies the existing cluster-wide configuration of RSH and Telnet. Enable RSH and Telnet in the cluster by setting the enabled field to true.

Authentication methods

The authentication method parameter specifies the authentication method used for logins. Table 3 lists the various authentication methods.

Table 3) Authentication methods.

Authentication method	Description
cert	SSL certificate authentication
community	SNMP community strings
domain	Active Directory authentication
nsswitch	LDAP or NIS authentication
password	Password
publickey	Public key authentication
usm	SNMP user security model

Note: The use of NIS is not recommended due to protocol security weaknesses.

Starting with ONTAP 9.3, chained two-factor authentication is available for local SSH admin accounts using publickey and password as the two authentication methods. In addition to the – authentication-method field in the security login command, a new field named – second-authentication-method has been added. Either public key or password can be specified as the – authentication-method or the – second-authentication-method. However, during SSH authentication, the order is always public key with partial authentication, followed by the password prompt for full authentication.

[sam@centos7 ~]\$ ssh ontap9.3.NTAP.LOCAL Authenticated with partial success. Password: cluster1::>

Beginning with ONTAP 9.4, nsswitch can be used as a second authentication method with publickey.

Default administrative accounts

There are two default administrative accounts: admin and diag.

Orphaned accounts are a major security vector that often leads to vulnerabilities, including the escalation of privileges. These are unnecessary and unused accounts that remain in the user account repository. They are primarily default accounts that were never used or for which passwords were never updated or changed. To address this issue, ONTAP supports the removal and renaming of accounts.

Note: ONTAP cannot remove or rename built-in accounts. However, NetApp recommends locking any unneeded built-in accounts with the lock command.

Although orphaned accounts are a significant security issue, NetApp strongly recommends testing the effect of removing accounts from the local account repository.

To list the local accounts, run the security login show command.

cluster1::*> security login show -vserver cluster1					
Vserver: cluster:	1				
		Authentic	ation	Acct	Is-Nsswitch
User/Group Name	Application	Method	Role Name	Locked	Group
admin	console	password	admin	no	no
admin	http	password	admin	no	no
admin	ontapi	password	admin	no	no
admin	service-pro	cessor pas	sword admin	no	no
admin	ssh	password	admin	no	no
autosupport	console	password	autosupport	no	no
6 entries were d	isplayed.				

Admin account

The admin account has the role of administrator and is allowed access using all applications.

To completely remove the default admin account, you must first create another admin-level account that uses the console login application.

Note: Doing so might cause some undesired effects. Always test new settings that might affect the security status of the solution on a nonproduction cluster first.

```
cluster1::*> security login create -user-or-group-name NewAdmin -application console -
authentication-method password -vserver cluster1
```

```
Cluster1::*> security login show -vserver cluster1

Vserver: cluster1

Authentication Acct Is-Nsswitch
User/Group Name Application Method Role Name Locked Group

NewAdmin console password admin no no admin console password admin no no admin http password admin no no admin ontapi password admin no no admin service-processor password admin no no admin service-processor password admin no no admin ssh password admin no no autosupport console password autosupport no no 7 entries were displayed.
```

After the new admin account is created, test access to that account with the NewAdmin account login. With the NewAdmin login, configure the account to have to same login applications as the default or

previous admin account (for example, http, ontapi, service-processor, or ssh). This step makes sure that access control is maintained.

```
cluster1::*> security login create -vserver cluster1 -user-or-group-name NewAdmin -application ssh -authentication-method password cluster1::*> security login create -vserver cluster1 -user-or-group-name NewAdmin -application http -authentication-method password cluster1::*> security login create -vserver cluster1 -user-or-group-name NewAdmin -application ontapi -authentication-method password cluster1::*> security login create -vserver cluster1 -user-or-group-name NewAdmin -application service-processor -authentication-method password
```

After all functions have been tested, you can disable the admin account for all applications before removing it from ONTAP. This step serves as a final test to confirm that there are no lingering functions that rely on the previous admin account.

```
cluster1::*> security login lock -vserver cluster1 -user-or-group-name admin -application *
```

To remove the default admin account and all entries for it, run the following command:

Diag account

A diagnostic account named <code>diag</code> is provided with your storage system. You can use the <code>diag</code> account to perform troubleshooting tasks in the <code>systemshell</code>. The <code>diag</code> account and the <code>systemshell</code> are intended for low-level diagnostic purposes only and should be used only with guidance from technical support.

The diag account is the only account that can be used to access the systemshell through the diag privileged command <code>systemshell</code>. Before accessing the <code>systemshell</code>, you must set the diag account password by using the <code>security login password</code> command. You should use strong password principles and change the <code>diag password</code> on a regular interval. Neither the <code>diag account</code> nor the <code>systemshell</code> is intended for general administrative purposes.

```
ontap9-tme-8040::> set -privilege diag

Warning: These diagnostic commands are for use by NetApp personnel only.

Do you want to continue? {y|n}: y

ontap9-tme-8040::*> systemshell -node ontap9-tme-8040-01
  (system node systemshell)
  diag@169.254.185.32's password:

Warning: The system shell provides access to low-level diagnostic tools that can cause irreparable damage to the system if not used properly. Use this environment only when directed to do so by support personnel.

ontap9-tme-8040-01%
```

Multi-admin verification

Beginning with ONTAP 9.11.1, you can use multi-admin verification (MAV) to allow certain operations, such as deleting volumes or Snapshot copies, to be executed only after approvals from designated administrators. This prevents compromised, malicious, or inexperienced administrators from making undesirable changes or deleting data.

Configuring MAV consists of the following:

- Creating one or more administrator approval groups.
- Enabling multi-admin verification functionality.
- Adding or modifying rules.

After initial configuration, only administrators in a MAV approval group (MAV administrators) can modify these elements.

When MAV is enabled, the completion of every protected operation requires three steps:

- 1. When a user initiates the operation, a request is generated.
- 2. Before it can be executed, the required number of MAV administrators must approve.
- 3. After approval, the user completes the operation.

MAV is not intended for use with volumes or workflows that involve heavy automation because each automated task requires approval before the operation can be completed. If you want to use automation and MAV together, NetApp recommends that you use queries for specific MAV operations. For example, you can apply volume delete MAV rules only to volumes where automation is not involved, and you can designate those volumes with a particular naming scheme.

For more detailed information about MAV, see the ONTAP multi-admin verification documentation.

Certificate-based API access

When using the NetApp Manageability SDK API access to ONTAP, you must use certificate-based authentication instead of the user ID and password authentication.

A self-signed certificate can be generated and installed on ONTAP as follows:

4. Using OpenSSL, generate a certificate by running the following command:

```
openssl req -x509 -nodes -days 1095 -newkey rsa:2048 -keyout test.key -out test.pem \
> -subj "/C=US/ST=NC/L=RTP/O=NetApp/CN=cert_user"

Generating a 2048 bit RSA private key
.....+++
writing new private key to 'test.key'
```

This command generates a public certificate named test.pem and a private key named key.out. The common name, CN, corresponds to the ONTAP user ID.

5. Install the contents of the public certificate in privacy enhanced mail (pem) format in ONTAP by running the following command and pasting the certificate's contents when prompted:

```
security certificate install -type client-ca -vserver ontap9-tme-8040

Please enter Certificate: Press <Enter> when done
```

6. Enable ONTAP to allow client access through SSL and define the user ID for API access.

```
security ssl modify -vserver ontap9-tme-8040 -client-enabled true
```

```
security login create -user-or-group-name cert_user -application ontapi -authmethod cert -role admin -vserver ontap9-tme-8040
```

In the following example, the user ID <code>cert_user</code> is now enabled to use certificate-authenticated API access. A simple Manageability SDK Python script using <code>cert_user</code> to display the ONTAP version appears as follows:

```
#!/usr/bin/python
import sys
sys.path.append("/home/admin/netapp-manageability-sdk-9.5/netapp-manageability-sdk-
9.5/lib/python/NetApp")
from NaServer import
cluster = "ontap9-tme-8040"
transport = "HTTPS"
port = 443
style = "CERTIFICATE"
cert = "test.pem"
key = "test.key"
s = NaServer(cluster, 1, 30)
s.set_transport_type(transport)
s.set port (port)
s.set style(style)
s.set_server_cert_verification(0)
s.set client cert and key(cert, key)
api = NaElement("system-get-version")
output = s.invoke_elem(api)
if (output.results status() == "failed"):
   r = output.results reason()
   print("Failed: " + str(r))
   sys.exit(2)
ontap version = output.child get string("version")
print ("V: " + ontap_version)
```

The output of the script displays the ONTAP version.

```
./version.py
V: NetApp Release 9.5RC1: Sat Nov 10 05:13:42 UTC 2018
```

- 7. To perform certificate-based authentication with the ONTAP REST API, complete the following steps:
 - a. In ONTAP, define the user ID for HTTP access:

```
security login create -user-or-group-name cert_user -application http -authmethod cert -role admin -vserver ontap9-tme-8040
```

b. On your Linux client, run the following command that produces the ONTAP version as output:

For more information, see <u>Certificate based authentication with the NetApp Manageability SDK for ONTAP.</u>

Login and password parameters

An effective security posture adheres to established organizational policies, guidelines, and any governance or standards that apply to the organization. Examples of these requirements include user name lifetime, password-length requirements, character requirements, and the storage of such accounts. The ONTAP solution provides features and functions to address these security constructs.

New local account features

To support an organization's user account policies, guidelines, or standards, including governances, the following functionality is now supported with ONTAP 9:

- Configuring password policies to enforce a minimum number of digits, lowercase characters, or uppercase characters
- Requiring a delay after a failed login attempt
- Defining the account inactive limit
- Expiring a user account
- Displaying a password expiration warning message
- Notification of an invalid login

Note: Configurable settings are managed by using the security login role config modify command.

SHA-512 support

To enhance password security, ONTAP 9 supports the SHA-2 password hash function and defaults to using SHA-512 for hashing newly created or changed passwords. Operators and administrators can also expire or lock accounts as needed.

Preexisting ONTAP 9 user accounts with unchanged passwords continue to use the MD5 hash function after the upgrade to ONTAP 9.0 or later. However, NetApp strongly recommends that these user accounts migrate to the more secure SHA-512 solution by having users change their passwords.

The password hash functionality enables you to perform the following tasks:

Display user accounts that match the specified hash function.

• Expire accounts that use a specified hash function (for example, MD5), which forces users to change their passwords at the next login.

```
cluster1::*> security login expire-password -vserver * -username * -hash-function md5
```

• Lock accounts with passwords that use the specified hash function.

```
cluster1::*> security login lock -vserver * -username * -hash-function md5
```

The password hash function is unknown for the internal <code>autosupport</code> user in your cluster's administrative SVM. This issue is cosmetic. The hash function is unknown because this internal user does not have a configured password by default.

To view the password hash function for the autosupport user, run the following commands:

```
::> set advanced
::> security login show -user-or-group-name autosupport -instance
Vserver: cluster1
```

To set the password hash function (default: sha512), run the following command:

```
::> security login password -username autosupport
```

It does not matter what the password is set to.

```
Security login show -user-or-group-name autosupport -instance

Vserver: cluster1
User Name or Group Name: autosupport
Application: console
Authentication Method: password
Remote Switch IP Address: -
Role Name: autosupport
Account Locked: no
Comment Text: -
Whether Ns-switch Group: no
Password Hash Function: sha512
Second Authentication Method2: none
```

Password parameters

The ONTAP solution supports password parameters that address and support organizational policy requirements and guidelines. Table 4 describes the security login role config show command, which displays information about the account.

Table 4) Restrictions for management utility user accounts.

Attribute	Description	Default	Range	
username- minlength	Minimum user name length required	3	3–16	
username-alphanum	User name alphanumeric	disabled	Enabled/disabled	
passwd-minlength	Minimum password length required	8	3–64	
passwd-alphanum	Password alphanumeric	enabled	Enabled/disabled	
passwd-min- special-chars	Minimum number of special characters required in the password	0	0–64	
passwd-expiry- time	Password expiration time (in days)	Unlimited, which means the passwords never expire	0-unlimited 0 == expire now	
require-initial- passwd-update	Require initial password update on first login	Disabled	Enabled/disabled Changes allowed through console or SSH	
<pre>max-failed-login- attempts</pre>	Maximum number of failed attempts	0, do not lock account	-	

Attribute	Description	Default	Range	
lockout-duration	Maximum lockout period (in days)	The default is 0, which means the account is locked for one day	-	
disallowed-reuse	Disallow last N passwords	6	Minimum is 6	
change-delay	ge-delay Delay between password changes (in days) 0		_	
delay-after- failed-login	Delay after each failed login attempt (in seconds)	4	_	
passwd-min- lowercase-chars	Minimum number of lowercase alphabetic characters required in the password	0, which requires no lowercase characters	0–64	
<pre>passwd-min- uppercase-chars</pre>	Minimum number of uppercase alphabetic characters required	0, which requires no uppercase characters	0–64	
passwd-min-digits	Minimum number of digits required in the password	0, which requires no digits	0–64	
passwd-expiry- warn-time	Display warning message before password expiration (in days)	Unlimited, which means never warn about password expiration	0, which means warn user about password expiration upon every successful login	
account-expiry- time	Account expires in N days	Unlimited, which means the accounts never expire	The account expiration time must be greater than the account inactive limit	
account-inactive- limit	Maximum duration of inactivity before account expiration (in days)	Unlimited, which means the inactive accounts never expire	The account inactive limit must be less than the account expiration time	

```
cluster1::*> security login role config show -vserver cluster1 -role admin
                                         Vserver: cluster1
                                       Role Name: admin
                Minimum Username Length Required: 3
                          Username Alpha-Numeric: disabled
                Minimum Password Length Required: 8
                          Password Alpha-Numeric: enabled
Minimum Number of Special Characters Required in the Password: 0
                      Password Expires In (Days): unlimited
  Require Initial Password Update on First Login: disabled
               Maximum Number of Failed Attempts: 0
                   Maximum Lockout Period (Days): 0
                     Disallow Last 'N' Passwords: 6
           Delay Between Password Changes (Days): 0
    Delay after Each Failed Login Attempt (Secs): 4
Minimum Number of Lowercase Alphabetic Characters Required in the Password: 0
Minimum Number of Uppercase Alphabetic Characters Required in the Password: 0
Minimum Number of Digits Required in the Password: 0
Display Warning Message Days Prior to Password Expiry (Days): unlimited
                       Account Expires in (Days): unlimited
Maximum Duration of Inactivity before Account Expiration (Days): unlimited
```

System administration methods

Command-line access

Establishing secure access to systems is a critical part of maintaining a secure solution. The most common command-line access options are SSH, Telnet, and RSH. Of these, SSH is the most secure, industry-standard best practice for remote command-line access. NetApp highly recommends using SSH for command-line access to the ONTAP solution.

The security ssh show command shows the configurations of the SSH key exchange algorithms, ciphers, and MAC algorithms for the cluster and SVMs. **Error! Reference source not found.** lists the algorithms and ciphers supported with SSH in the ONTAP solution. The key exchange method uses these algorithms and ciphers to specify how the one-time session keys are generated for encryption and authentication and how server authentication takes place.

```
Cluster1::> security ssh show

Vserver Ciphers Key Exchange Algorithms MAC Algorithms

nsadhanacluster-2

aes256-ctr, diffie-helman-group- hmac-sha2-256
aes192-ctr, exchange-sha256, hmac-sha2-512

vs0 aes128-gcm curve25519-sha256 hmac-sha1
vs1 aes256-ctr, diffie-hellman-group- hmac-sha1-96
aes192-ctr, exchange-sha256 hmac-sha2-256
aes128-ctr, ecdh-sha2-nistp384 hmac-sha2-256
aes128-ctr, ecdh-sha2-nistp384 hmac-sha2-256-
3des-cbc, ecdh-sha2-nistp512 etm
aes128-gcm hmac-sha2-512

3 entries were displayed.
```

Login banners

Login banners allow an organization to present any operators, administrators, and even miscreants with terms and conditions of acceptable use, and they indicate who is permitted access to the system. This approach is helpful for establishing expectations for access and use of the system. The security login banner modify command modifies the login banner. The login banner is displayed just before the authentication step during the SSH and console device login process. The banner text must be in double quotes (""), as shown in the following example. Table 5 lists the login banner parameters.

cluster1::> security login banner modify -vserver cluster1 -message "Authorized users ONLY!"

Table 5) Login banner parameters.

Parameter	Description
vserver	Use this parameter to specify the SVM with the modified banner. Use the name of the cluster admin SVM to modify the cluster-level message. The cluster-level message is used as the default for data SVMs that do not have a message defined.
message	This optional parameter can be used to specify a login banner message. If the cluster has a login banner message set, the cluster login banner is used by all data SVMs as well. Setting a data SVM's login banner overrides the display of the cluster login banner. To reset a data SVM login banner to use the cluster login banner, use this parameter with the value ""
	If you use this parameter, the login banner cannot contain newlines (also known as ends of lines [EOLs] or line breaks). To enter a login banner message with newlines, do not specify any parameter. You are prompted to enter the message interactively. Messages entered interactively can contain newlines. Non-ASCII characters must use Unicode UTF-8.

Parameter	Description
uri	(ftp http)://(hostname IPv4 Address '['IPv6 Address']' is the download URI for the banner message. Use this parameter to specify the URI from which the login banner is downloaded. The message must not exceed 2048 bytes in length. Non-ASCII characters must be provided as Unicode UTF-8.

Message of the day

The security login motd modify command updates the message of the day (MOTD).

There are two categories of MOTD: the cluster-level MOTD and the data SVM-level MOTD. A user logging in to a data SVM's clustershell might see two messages: the cluster-level MOTD followed by the SVM-level MOTD for that SVM.

The cluster administrator can enable or disable the cluster-level MOTD on each SVM individually if needed. If the cluster administrator disables the cluster-level MOTD for an SVM, a user logging in to the SVM does not see the cluster-level message. Only a cluster administrator can enable or disable the cluster-level message.

Table 6) MOTD parameters.

Parameter	Description			
Vserver	Use this parameter to specify the SVM for which the MOTD is modified. Use the name of the cluster admin SVM to modify the cluster-level message.			
message	This optional parameter can be used to specify a message. If you use this parameter, the MOTD cannot contain newlines. If you do not specify any parameter other than the -vserver parameter, you are prompted to enter the message interactively. Messages entered interactively can contain newlines. Non-ASCII characters must be provided as Unicode UTF-8. The message can contain dynamically generated content using the following escape sequences: • \ \ - A single backlash character			
	\\ \b - No output (supported for compatibility with Linux only)			
	\C = Cluster name			
	 \d - Current date as set on the login node 			
	\t - Current time as set on the login node			
	\I - Incoming LIF IP address (prints console for a console login)			
	\1 - Login device name (prints console for a console login)			
	\L - Last login for the user on any node in the cluster			
	\m - Machine architecture			
	\n - Node or data SVM name			
	N – Name of user logging in			
	\o - Same as \o. Provided for Linux compatibility.			
	 \O - DNS domain name of the node. Note that the output depends on the network configuration and may be empty. 			
	\r - Software release number			
	\s - Operating system name			

15

Parameter	Description
	 \u - Number of active clustershell sessions on the local node. For the cluster admin: all clustershell users. For the data SVM admin: only active sessions for that data SVM.
	• \U – Same as \u, but has user or users appended
	\v - Effective cluster version string
	 \W - Active sessions across the cluster for the user logging in (who)

CLI session timeout

The default CLI session timeout is 30 minutes. The timeout is important to prevent stale sessions and session piggybacking.

Use the system timeout show command to view the current CLI session timeout. To set the timeout value, use the system timeout modify -timeout <minutes> command.

Web access

NetApp ONTAP System Manager

If an ONTAP administrator prefers to use a graphical interface instead of the CLI for accessing and managing a cluster, use NetApp ONTAP System Manager. It is included with ONTAP as a web service, enabled by default, and accessible by using a browser. Point the browser to the host name if using DNS or the IPv4 or IPv6 address through https://cluster-management-LIF.

If the cluster uses a self-signed digital certificate, the browser might display a warning indicating that the certificate is not trusted. You can either acknowledge the risk to continue access or install a certificate authority (CA) signed digital certificate on the cluster for server authentication.

Beginning with ONTAP 9.3, Security Assertion Markup Language (SAML) authentication is an option for ONTAP System Manager.

SAML authentication for **ONTAP** System Manager

SAML 2.0 is a widely adopted industry standard that allows any third-party SAML-compliant identity provider (IdP) to perform multifactor authentication (MFA) using mechanisms unique to the IdP of the enterprise's choosing and as a source of single sign-on (SSO).

There are three roles defined in the SAML specification: the principal, the IdP, and the service provider (SP). In the ONTAP implementation, a principal is the cluster administrator gaining access to ONTAP through ONTAP System Manager or NetApp Active IQ Unified Manager. The IdP is third-party IdP software from an organization such as Microsoft Active Directory Federated Services (ADFS) or the open-source Shibboleth IdP. The SP is the SAML capability built into ONTAP that is used by ONTAP System Manager or the Active IQ Unified Manager web application.

Unlike the SSH two-factor configuration process, after SAML authentication is activated, ONTAP System Manager or ONTAP Service Processor access requires all existing administrators to authenticate through the SAML IdP. No changes are required to the cluster user accounts. When SAML authentication is enabled, a new authentication method of saml is added to existing users with administrator roles for http and ontapi applications.

After SAML authentication is enabled, additional new accounts requiring SAML IdP access should be defined in ONTAP with the administrator role and the saml authentication method for http and ontapi applications. If SAML authentication is disabled at some point, these new accounts require the password authentication method to be defined with the administrator role for http and ontapi applications and addition of the console application for local ONTAP authentication to ONTAP System Manager.

After the SAML IdP is enabled, the IdP performs authentication for ONTAP System Manager access by using methods available to the IdP, such as Lightweight Directory Access Protocol (LDAP), Active Directory (AD), Kerberos, password, and so on. The methods available are unique to the IdP. It is important that the accounts configured in ONTAP have user IDs that map to the IdP authentication methods.

IdPs that have been validated by NetApp are Microsoft ADFS and open-source Shibboleth IdP.

For more information about MFA for ONTAP System Manager, Active IQ Unified Manager, and SSH, see TR-4647: Multifactor Authentication in ONTAP 9.3.

ONTAP System Manager insights

Beginning with ONTAP 9.11.1, ONTAP System Manager provides insights to help cluster administrators streamline their day to day tasks. The security insights are based on the recommendations of this technical report. Table 7 is a list of the security insights provided.

Table 7) Security insights.

Insight	Determination
Telnet is enabled	NetApp recommends Secure Shell (SSH) for secure remote access.
Remote Shell (RSH) is enabled	NetApp recommends SSH for secure remote access.
AutoSupport is using an insecure protocol	AutoSupport is not configured to be sent over HTTPS.
Login banner is not configured on the cluster at cluster level	Warning if login banner is not configured for the cluster.
SSH is using insecure ciphers	Warning if SSH uses insecure ciphers.
Too few NTP servers are configured	Warning if the number of NTP servers configured is less than three.
Default admin user not locked	When not using any default administrative accounts (admin or diag) to log in to System Manager, and these accounts are not locked, the recommendation is to lock them.
Ransomware defense — volumes don't have Snapshot policies	No adequate Snapshot policy is attached to one or more volumes.
Ransomware defense — disable Snapshot auto-delete	Snapshot auto-delete is set for one or more volumes.
Volumes are not being monitored for ransomware attacks	Autonomic ransomware protection is supported on several volumes but not yet configured.
SVMs are not configured for autonomic ransomware protection	Autonomic ransomware protection is supported on several SVMs but not yet configured.
Native FPolicy is not configured	FPolicy is not set for NAS SVMs.
Enable autonomic ransomware protection active mode	Several volumes have completed their learning mode and you can switch on active mode
Global FIPS 140-2 compliance is disabled	Global FIPS 140-2 compliance is not enabled.
Cluster is not configured for notifications	Emails, webhooks or SNMP traphosts are not configured to receive notifications.

For more information about ONTAP System Manager insights, see the <u>ONTAP System Manager insights</u> <u>documentation</u>.

ONTAP autonomous ransomware protection

In addition to ransomware detection and prevention using external FPolicy user behavioral analytics (UBA) with NetApp Cloud Insights/ Cloud Secure and the NetApp FPolicy partner ecosystem, ONTAP 9.10.1 introduces autonomous ransomware protection. ONTAP anti-ransomware uses a built-in on-box machine learning (ML) capability that looks at volume workload activity plus data entropy to automatically detect ransomware. It monitors for activity that is different from UBA so that it can detect attacks that UBA does not.

For more detailed information about this capability, see <u>TR-4572: The NetApp Solution for Ransomware</u> or the ONTAP autonomous ransomware protection documentation.

Storage administrative system auditing

Sending out syslog

Log and audit information is invaluable to an organization from a support and availability standpoint. In addition, the information and details contained in logs (syslog) and audit reports and outputs are generally of a sensitive nature. To maintain security controls and posture, it is imperative that organizations manage log and audit data in a secure manner.

Offloading of syslog information is necessary for limiting the scope or footprint of a breach to a single system or solution. Therefore, NetApp recommends securely offloading syslog information to a secure storage or retention location.

Create a log-forwarding destination

The cluster log-forwarding create command creates log-forwarding destinations for remote logging.

Parameters

Use the following parameters to configure the cluster log-forwarding create command:

• **Destination host.** This name is the host name or IPv4 or IPv6 address of the server to which to forward the logs.

-destination < Remote InetAddress>

• **Destination port.** This is the port on which the destination server listens.

[-port <integer>]

• Log-forwarding protocol. This protocol is used for sending messages to the destination.

[-protocol {udp-unencrypted|tcp-unencrypted|tcp-encrypted}]

The log-forwarding protocol can use one of the following values:

- udp-unencrypted. User Datagram Protocol with no security.
- tcp-unencrypted. TCP with no security.
- tcp-encrypted. TCP with Transport Layer Security (TLS).
- **Verify destination server identity.** When this parameter is set to true, the identity of the log-forwarding destination is verified by validating its certificate. The value can be set to true only when the tcpencrypted value is selected in the protocol field.

[-verify-server {true|false}]

Syslog facility. This value is the syslog facility to use for the forwarded logs.

18

```
[-facility <Syslog Facility>]
```

• Skip the connectivity test. Normally, the cluster log-forwarding create command checks that the destination is reachable by sending an Internet Control Message Protocol (ICMP) ping and fails if it is not reachable. Setting this value to true bypasses the ping check so that you can configure the destination when it is unreachable.

```
[-force [true]]
```

NetApp recommends using the cluster log-forwarding command to force the connection to a -tcp-encrypted type.

Event notification

Securing the information and data leaving a system is vital to maintaining and managing the system's security posture. The events generated by the ONTAP solution provide a wealth of information about what the solution is encountering, the information processed, and more. The vitality of this data highlights the need to manage and migrate it in a secure manner.

The event notification create command sends a new notification of a set of events defined by an event filter to one or more notification destinations. The following examples depict the event notification configuration and the event notification show command, which displays the configured event notification filters and destinations.

Storage encryption

Data-at-rest encryption is important to protect sensitive data in the event of a disk that is stolen, returned, or repurposed.

ONTAP 9 has three Federal Information Processing Standard (FIPS) 140-2–compliant data-at-rest encryption solutions:

- NetApp Storage Encryption (NSE) is a hardware solution that uses self-encrypting drives.
- NetApp Volume Encryption (NVE) is a software solution that enables encryption of any data volume on any drive type where it is enabled with a unique key for each volume.
- NetApp Aggregate Encryption (NAE) is a software solution that enables encryption of any data volume on any drive type where it is enabled with unique keys for each aggregate.

NSE, NVE, and NAE can use either external key management or the onboard key manager (OKM). Use of NSE, NVE, and NAE does not affect ONTAP storage efficiency features. However, NVE volumes are excluded from aggregate deduplication. NAE volumes participate in and benefit from aggregate deduplication.

The OKM provides a self-contained encryption solution for data at rest with NSE, NVE, or NAE.

NVE, NAE, and OKM use the ONTAP CryptoMod. CryptoMod is listed on the CMVP FIPS 140-2 validated modules list. See FIPS 140-2 Cert# 4144.

To begin OKM configuration, use the security key-manager onboard enable command. To configure external Key Management Interoperability Protocol (KMIP) key managers, use the security key-manager external enable command. Starting with ONTAP 9.6, multitenancy is supported for

external key managers. Use the <code>-vserver</code> <code>server</code> <code>name></code> parameter to enable external key management for a specific SVM. Prior to 9.6, the <code>security</code> <code>key-manager</code> <code>setup</code> command was used to configure both OKM and external key managers. For onboard key management, this configuration walks the operator or administrator through the passphrase setup and additional parameters for configuring OKM.

A part of the configuration is provided in the following example:

```
cluster1::> security key-manager setup
Welcome to the key manager setup wizard, which will lead you through
the steps to add boot information.
Enter the following commands at any time
"help" or "?" if you want to have a question clarified,
"back" if you want to change your answers to previous questions, and
"exit" if you want to quit the key manager setup wizard. Any changes
you made before typing "exit" will be applied.
Restart the key manager setup wizard with "security key-manager setup". To accept a default
or omit a question, do not enter a value.
Would you like to configure onboard key management? {yes, no} [yes]:
Enter the cluster-wide passphrase for onboard key management. To continue the configuration,
enter the passphrase, otherwise
type "exit":
Re-enter the cluster-wide passphrase:
After configuring onboard key management, save the encrypted configuration data
in a safe location so that you can use it if you need to perform a manual recovery
operation. To view the data, use the "security key-manager backup show" command.
```

Beginning with ONTAP 9.4, You can use the <code>-enable-cc-mode</code> true option with security keymanager setup to require that users enter the passphrase after a reboot. For ONTAP 9.6 and later, the command syntax is security keymanager onboard enable <code>-cc-mode-enabled</code> yes.

Beginning with ONTAP 9.4, you can use the secure-purge feature with advanced privilege to nondisruptively "scrub" data on NVE-enabled volumes. Scrubbing data on an encrypted volume ensures that it cannot be recovered from the physical media. The following command securely purges the deleted files on vol1 on SVM vs1:

```
cluster1::> volume encryption secure-purge start -vserver vs1 -volume vol1
```

Beginning with ONTAP 9.7, NAE and NVE are enabled by default if the VE license is in place, either OKM or external key managers are configured, and NSE is not used. NAE volumes are created by default on NAE aggregates, and NVE volumes are created by default on non-NAE aggregates. You can override this by entering the following command:

```
cluster1::*> options -option-name encryption.data at rest encryption.disable by default true
```

Beginning with ONTAP 9.6, you can use an SVM scope to configure external key management for a data SVM in the cluster. This is best for multitenant environments in which each tenant uses a different SVM (or set of SVMs) to serve data. Only the SVM administrator for a given tenant has access to the keys for that tenant. For more information, see enable external key management in ONTAP 9.6 and later in the ONTAP documentation.

Beginning in ONTAP 9.11.1, you can configure connectivity to clustered external key management servers by designating primary and secondary key servers on an SVM. For more information, see configure clustered external key servers in the ONTAP documentation.

For more information about NSE, NVE, NAE, OKM, and external KMIP servers, see <u>NetApp Encryption</u> <u>Power Guide</u> in the <u>ONTAP 9 Documentation Center</u>.

Data replication encryption

When replicating data for disaster recovery, caching, or backup, you must protect that data during transport over the wire from one ONTAP cluster to another. Doing so prevents malicious man-in-the-middle attacks against sensitive data while it is in flight.

Beginning with ONTAP 9.6, Cluster Peering Encryption provides TLS 1.2 AES-256 GCM encryption support for ONTAP data replication features such as SnapMirror, SnapVault, and FlexCache. Encryption is setup by way of a pre-shared key (PSK) between two cluster peers.

Customers who use technologies like NSE, NVE, and NAE to protect data at rest can also use end-to-end data encryption by upgrading to ONTAP 9.6 or later to use Cluster Peering Encryption.

Cluster peering encrypts all data between the cluster peers. For example, when using SnapMirror, all peering information as well as all SnapMirror relationships between the source and destination cluster peer are encrypted. You cannot send clear-text data between cluster peers with Cluster Peering Encryption enabled.

Beginning with ONTAP 9.6, new cluster-peer relationships have encryption enabled by default. To enable encryption on cluster peer relationships that were created before ONTAP 9.6, you must upgrade the source and destination cluster to 9.6. In addition, you must use the cluster peer modify command to change both the source and destination cluster peers to use Cluster Peering Encryption.

Converting an existing peer relationship to use Cluster Peering Encryption in ONTAP 9.6 is shown in the following example:

```
On the Destination Cluster Peer
Cluster2::> cluster peer modify Cluster1 -auth-status-admin use-authentication -encryption-
protocol-proposed tls-psk

When prompted enter a passphrase.

On the Source Cluster Peer
Cluster1::> cluster peer modify Cluster2 -auth-status-admin use-authentication -encryption-
protocol-proposed tls-psk

When prompted enter the same passphrase you created in the previous step.
```

For more information about cluster peering encryption, see the <u>Cluster and SVM Peering Power Guide</u> in the <u>ONTAP 9 Documentation Center</u>.

IPsec data-in-flight encryption

In some situations, there might be a requirement to protect all client data transported over the wire (or in flight) to the ONTAP SVM. Doing so prevents replay and malicious man-in-the-middle attacks against sensitive data while it is in flight.

Starting with ONTAP 9.8, Internet Protocol Security (IPsec) provides end-to-end encryption support for all IP traffic between a client and an ONTAP SVM. IPsec data encryption for all IP traffic includes NFS, iSCSI, and SMB/CIFS protocols. IPsec provides the only encryption in flight option for iSCSI traffic.

Providing NFS encryption over the wire is one of the main use cases for IPsec. Prior to ONTAP 9.8, NFS over-the-wire encryption required the setup and configuration of Kerberos to utilize krb5p to encrypt NFS data in flight. This is not always simple or easy to accomplish in every customer environment.

Customers who use data-at-rest encryption technologies such as NetApp Storage Encryption (NSE) or NetApp Volume Encryption (NVE) and Cluster Peering Encryption (CPE) for data replication traffic can now use end-to-end encryption between client and storage across their hybrid multi-cloud data fabric by upgrading to ONTAP 9.8 or later and using IPsec.

IPsec is an IETF standard. ONTAP uses IPsec in transport mode. It also leverages the Internet Key Exchange (IKE) protocol version 2, which uses a pre-shared key (PSK) for negotiating key material between the client and ONTAP with either IPv4 or IPv6. By default, IPsec uses Suite-B AES-GCM 256-bit encryption. Suite-B AES-GMAC256 and AES-CBC256 with 256-bit encryption are also supported.

Although the IPsec capability must be enabled on the cluster, it applies to individual SVM IP addresses through the use of a Security Policy Database (SPD) entry. The policy (SPD) entry contains the client IP address (remote IP subnet), SVM IP address (local IP subnet), the encryption cipher suite to use, and the pre-shared secret (PSK needed to authenticate via IKEv2 and establish the IPsec connection. In addition to the IPsec policy entry, the client must be configured with the same information (local and remote IP, PSK, and cipher suite) before traffic can flow over the IPsec connection. Beginning with ONTAP 9.10.1, IPsec certificate authentication support is added. This removes IPsec policy limits and enables Windows OS support for IPsec.

If there is a firewall between the client and the SVM IP address, then it must allow the ESP and UDP (port 500 and 4500) protocols, both inbound (ingress) and outbound (egress), for the IKEv2 negotiation to succeed and thus allow IPsec traffic.

For NetApp SnapMirror and cluster peering traffic encryption, cluster peering encryption (CPE) is still recommended over IPsec for secure in-transit over the wire. CPE performs better for these workloads than IPsec. You do not need a license for IPsec, and there are no import or export restrictions.

Enabling IPsec on the cluster and creating an SPD entry for a single client and a single SVM IP address is shown in the following example:

```
On the Destination Cluster Peer
Cluster1::> security ipsec config modify -is-enabled true

Cluster1::> security ipsec policy create -vserver vs1 -name test34 -local-ip-subnets
192.168.134.34/32 -remote-ip-subnets 192.168.134.44/32

When prompted enter and confimr the pre shared secret (PSK).
```

For more information about IPsec, see the <u>ONTAP 9 Network Management Guide</u> in the <u>ONTAP 9 Documentation Center.</u>

Managing TLS and SSL

Beginning with ONTAP 9, you can enable the FIPS 140-2 compliance mode for cluster-wide control plane interfaces. By default, the FIPS 140-2-only mode is disabled. You can enable the FIPS 140-2 compliance mode by setting the is-fips-enabled parameter to true for the security config modify command. You can then use the security config show command to confirm the online status.

When FIPS 140-2 compliance is enabled, TLSv1 and SSLv3 are disabled, and only TLSv1.1 and TLSv1.2 remain enabled. ONTAP prevents you from enabling TLSv1 and SSLv3 when FIPS 140-2 compliance is enabled. If you enable FIPS 140-2 and then subsequently disable it, TLSv1 and SSLv3 remain disabled, but TLSv1.2 or both TLSv1.1 and TLSv1.2 remain enabled, depending on the previous configuration.

The security config modify command modifies the existing cluster-wide security configuration. If you enable the FIPS-compliant mode, the cluster automatically selects only TLS protocols. Use the – supported-protocols parameter to include or exclude TLS protocols independently from FIPS mode. By default, FIPS mode is disabled, and ONTAP supports the TLSv1.2, TLSv1.1, and TLSv1 protocols.

For backward compatibility, ONTAP supports adding SSLv3 to the <code>supported-protocols</code> list when FIPS mode is disabled. Use the <code>-supported-ciphers</code> parameter to configure only the Advanced Encryption Standard (AES) or AES and 3DES. You can also disable weak ciphers such as RC4 by specifying !RC4. By default, the supported cipher setting is <code>ALL:!LOW:!aNULL:!EXP:!eNULL</code>. This setting means that all supported cipher suites for the protocols are enabled, except for the ones with no

authentication, no encryption, no exports, and low-encryption cipher suites. These are suites using 64-bit or 56-bit encryption algorithms.

Select a cipher suite that is available with the corresponding selected protocol. An invalid configuration might cause some functionality to fail to operate properly.

For the correct cipher string syntax, see the <u>ciphers</u> page on OpenSSL (published by the OpenSSL software foundation). Beginning with ONTAP 9.9.1 and later releases, you are no longer required to reboot all the nodes manually after modifying the security configuration.

Enabling FIPS 140-2 compliance has effects on other systems and communications internal and external to ONTAP 9. NetApp highly recommends testing these settings on a nonproduction system that has console access.

Note: If SSH is used to administer ONTAP 9, then you must use an OpenSSH 5.7 or later client. SSH clients must negotiate with the Elliptic Curve Digital Signature Algorithm (ECDSA) public key algorithm for the connection to be successful.

TLS security can be further hardened by only enabling TLS 1.2 and using Perfect Forward Secrecy (PFS)-capable cipher suites. PFS is a method of key exchange that, when used in combination with encryption protocols like TLS 1.2, helps prevent an attacker from decrypting all network sessions between a client and server. To enable only TLS 1.2 and PFS-capable ciphers suites, use the <code>security config modify</code> command from the advanced privilege level as shown in the following example.

Note: Before changing the SSL interface configuration, it is important to remember that the client must support the cipher's mentioned (DHE, ECDHE) when connecting to ONTAP. Otherwise, the connection is not allowed.

```
Cluster1::*> security config modify -interface SSL -supported-protocols TLSv1.2 -supported-ciphers PSK:DHE:ECDHE:!LOW:!aNULL:!EXP:!eNULL:!3DES:!kDH:!kECDH
```

Confirm y for each prompt. For more information on PFS, see this NetApp blog.

Beginning with ONTAP 9.11.1 and TLS 1.3 support, you can validate FIPS 140-3.

Creating a CA-signed digital certificate

For many organizations, the self-signed digital certificate for ONTAP web access is not compliant with their InfoSec policies. On production systems, it is a NetApp best practice to install a CA-signed digital certificate for use in authenticating the cluster or SVM as an SSL server. You can use the security certificate generate-csr command to generate a certificate signing request (CSR), and the security certificate install command to install the certificate you receive back from the CA.

To create a digital certificate that is signed by the organization's CA, complete the following steps:

- 1. Generate a CSR.
- 2. Follow your organization's procedure to request a digital certificate using the CSR from your organization's CA. For example, using Microsoft Active Directory Certificate Services web interface, go to <CA_server_name>/certsrv and request a certificate.
- 3. Install the digital certificate in ONTAP.

Online certificate status protocol

Online Certificate Status Protocol (OCSP) enables ONTAP applications that use TLS communications, such as LDAP or TLS, to receive digital certificate status when OCSP is enabled. The application receives a signed response signifying that the certificate requested is good, revoked, or unknown.

OCSP enables determination of the current status of a digital certificate without requiring certificate revocation lists (CRLs).

By default, OCSP certificate status checking is disabled. It can be turned on with the command security config ocsp enable -app name, where the app name can be autosupport, audit_log, fabricpool, ems, kmip, ldap_ad, ldap_nis_namemap, or all. The command requires advanced privilege level.

Managing SSHv2

Recommendations

- Use passwords for user sessions.
- Use a public key for machine access.

The security ssh modify command replaces the existing configurations of the SSH key exchange algorithms, ciphers, or MAC algorithms for the cluster or an SVM with the configuration settings you specify. Table 8 lists the SSH-supported ciphers and key exchanges in ONTAP.

Table 8) Supported ciphers and key exchanges.

Ciphers	Key exchange
aes256-ctr	diffie-hellman-group-exchange-sha256 (SHA-2)
aes192-ctr	diffie-hellman-group-exchange-sha1 (SHA-1)
aes128-ctr	diffie-hellman-group14-sha1 (SHA-1)
aes256-cbc	diffie-hellman-group1-sha1 (SHA-1)
aes192-cbc	_
aes128-cbc	_
aes128-gcm	-
aes256-gcm	-
3des-cbc	-

ONTAP also supports the following types of AES and 3DES symmetric encryptions (also known as ciphers):

- hmac-sha1
- hmac-sha1-96
- hmac-md5
- hmac-md5-96
- hmac-ripemd160
- umac-64
- umac-64
- umac-128
- hmac-sha2-256
- hmac-sha2-512
- hmac-sha1-etm
- hmac-sha1-96-etm
- hmac-sha2-256-etm
- hmac-sha2-512-etm

- hmac-md5-etm
- hmac-md5-96-etm
- hmac-ripemd160-etm
- umac-64-etm
- umac-128-etm

NetApp AutoSupport

The AutoSupport feature of ONTAP allows you to proactively monitor the health of your system and automatically send messages and details to NetApp technical support, your organization's internal support team, or a support partner. By default, AutoSupport messages to NetApp technical support are enabled when the storage system is configured for the first time. In addition, AutoSupport begins sending messages to NetApp technical support 24 hours after it is enabled. This 24-hour period is configurable. To leverage the communication to an organization's internal support team, the mail host configuration must be completed.

Only the cluster administrator can perform AutoSupport management (configuration). The SVM administrator has no access to AutoSupport. The AutoSupport feature can be disabled. However, NetApp recommends enabling it because AutoSupport helps speed problem identification and resolution should an issue arise on the storage system. By default, the system collects AutoSupport information and stores it locally even if you disable AutoSupport.

For more details regarding AutoSupport messages, including what is contained in the various messages and where different types of messages are sent, see the <u>NetApp Support portal</u>. AutoSupport messages contain sensitive data including, but not limited to, the following items:

- Log files
- Context-sensitive data regarding specific subsystems
- Configuration and status data
- Performance data

AutoSupport supports HTTPS, HTTP, and SMTP for transport protocols. Because of the sensitive nature of AutoSupport messages, NetApp strongly recommends using HTTPS as the default transport protocol for sending AutoSupport messages to NetApp support.

In addition, you should leverage the system node autosupport modify command to specify the targets of AutoSupport data (for example, NetApp technical support, an organization's internal operations, or partners). This command also allows you to specify what specific AutoSupport details to send (for example, performance data, log files, and so on).

To entirely disable AutoSupport, use the system node autosupport modify -state disable command.

Network Time Protocol

Problems can occur when the cluster time is inaccurate. Although ONTAP enables you to manually set the time zone, date, and time on the cluster, you must configure the Network Time Protocol (NTP) servers to synchronize the cluster time with external NTP servers.

Beginning with ONTAP 9.5, you can configure your NTP server with symmetric authentication.

You can associate a maximum of 10 external NTP servers by using the cluster time- service ntp server create command. For redundancy and quality of time service, you should associate at least three external NTP servers with the cluster.

For details about the configuration of NTP in ONTAP, see <u>Managing the cluster time (cluster administrators only)</u> in the ONTAP 9 Documentation Center.

NAS file system local accounts (CIFS workgroup)

Starting with ONTAP 9, you can configure a CIFS server in a workgroup with CIFS clients that authenticate to the server by using locally defined users and groups. Workgroup client authentication provides an extra layer of security to the ONTAP solution that is consistent with a traditional domain authentication posture. To configure the CIFS server, use the <code>vserver cifs create</code> command. After the CIFS server is created, you can join it to a CIFS domain or join it to a workgroup. To join a workgroup, use the <code>-workgroup</code> parameter. Here is an example configuration:

Note: A CIFS server in workgroup mode supports only Windows NT LAN Manager (NTLM) authentication and does not support Kerberos authentication.

NetApp recommends using the NTLM authentication function with CIFS workgroups to maintain your organization's security posture. To validate the CIFS security posture, NetApp recommends using the vserver cifs session show command to display numerous posture-related details, including IP information, the authentication mechanism, the protocol version, and the authentication type.

NAS file system auditing

Security requires validation. ONTAP 9 provides increased auditing events and details across the solution. Because NAS file systems occupy an increased footprint in today's threat landscape, audit functions are critical to support visibility. Because of the improved audit capability in ONTAP 9, CIFS audit details are more plentiful than ever. Key details, including the following, are logged with events created:

- File, folder, and share access
- Files created, modified, or deleted
- Successful file read access
- Failed attempts to read or write files
- Folder permission changes

You must enable CIFS auditing to generate auditing events. Use the vserver audit create command to create an audit configuration. By default, the audit log uses a rotation method based on size. You can use a time-based rotation option if specified in the Rotation Parameters field. Additional log audit rotation configuration details include the rotation schedule, the rotation limits, the rotation days of the week, and the rotation size. The following text provides an example configuration depicting an audit configuration using a monthly time-based rotation scheduled for all days of the week at 12:30.

```
cluster1::> vserver audit create -vserver vs1 -destination /audit_log -rotate-
schedule-month all -rotate-schedule-dayofweek all -rotate-schedule-hour 12 -
rotate-schedule-minute 30
```

The new CIFS audit events are as follows:

- **File share.** Generates an audit event when a CIFS network share is added, modified, or deleted using the related vserver cifs share commands.
- Audit policy change. Generates an audit event when the audit policy is disabled, enabled, or modified using the related vserver audit commands.

- User account. Generates an audit event when a local CIFS or UNIX user is created or deleted; a local user account is enabled, disabled, or modified; or a password is reset or changed. This event uses the vserver cifs users-and-groups local-group command or the related vserver services name-service unix-user command.
- Security group. Generates an audit event when a local CIFS or UNIX security group is created or deleted using the vserver cifs users-and-groups local-group command or the related vserver services name-service unix-group command.
- Authorization policy change. Generates an audit event when rights are granted or revoked for a CIFS user or a CIFS group using the vserver cifs users-and-groups privilege command.

Note: This functionality is based on the system audit function, which enables an administrator to review what the system is allowing and performing from the perspective of a data user.

Effect of REST APIs on NAS auditing

ONTAP includes the ability for administrator accounts to access and manipulate SMB/CIFS or NFS files using REST APIs. Although REST APIs can only be run by ONTAP administrators, REST API commands do bypass the system NAS audit log. Additionally, file permissions can also be bypassed by ONTAP administrators when using REST APIs. However, the administrator's actions with REST APIs on files are captured in the system command history log.

You can prevent ONTAP administrators from using REST APIs for file access by creating a REST API role that does not have access to ONTAP volumes via REST. To provision this role, complete the following steps:

1. Create a new REST role that has no access to storage volumes but has all other REST API access.

```
cluster1::> security login rest-role create nofiles -vserver ontap9-tme-8040 "/api/storage/volumes" -access none cluster1::> security login rest-role create nofiles -vserver ontap9-tme-8040 "/api" -access all
```

2. Assign the administrator account to the new REST API role you created in step 1.

```
clusterl::> security login modify -user-or-group-name user1 -application http -authentication-method password -vserver ontap9-tme-8040 -role nofile
```

Note: If you want to prevent the built-in ONTAP cluster administrator account from using REST APIs for file access, you need to first create a new administrator account and disable or delete the built in account using the steps provided in the section "Default administrative accounts."

CIFS SMB signing and sealing

A common threat vector for file systems and architectures lies in the SMB protocol. To address this vector, the ONTAP 9 solution uses industry-standard SMB signing and sealing. SMB signing protects the security of the data fabric by making sure that traffic between storage systems and clients is not compromised by replay or man-in-the-middle attacks. It does so by verifying that SMB messages have valid signatures.

Although SMB signing is disabled by default in the interest of performance, NetApp highly recommends that you enable it. In addition, the ONTAP solution supports SMB encryption, which is also known as sealing. This approach enables the secure transport of data on a share-by-share basis. By default, SMB encryption is disabled. However, NetApp recommends that you enable SMB encryption.

LDAP signing and sealing are now supported in SMB 2.0 and later. Signing (protection against tampering) and sealing (encryption) enable secure communication between SVMs and Active Directory servers. Accelerated AES new instructions (Intel AES NI) encryption is now supported in SMB 3.0 and later. Intel AES NI improves on the AES algorithm and accelerates data encryption with supported processor families.

To configure and enable SMB signing, use the <code>vserver</code> <code>cifs</code> <code>security</code> <code>modify</code> command and verify that the <code>-is-signing-required</code> parameter is set to <code>true</code>. See the following example configuration:

```
cluster1::> vserver cifs security modify -vserver vs1 -kerberos-clock-skew 3 -
kerberos-ticket-age 8 -is-signing-required true
```

To configure and enable SMB sealing and encryption, use the vserver cifs security modify command and verify that the -is-smb-encryption-required parameter is set to true. See the following example configuration:

Securing NFS

Access control is central to maintaining a secure posture. Therefore, ONTAP uses the export policy feature to limit NFS volume access to clients that match specific parameters. Export policies contain one or more export rules that process each client access request. An export policy is associated with each volume to configure client access to the volume. The result of this process determines whether the client is granted or denied (with a permission-denied message) access to the volume. This process also determines what level of access is provided to the volume.

Note: An export policy with export rules must exist on an SVM for clients to access data. An SVM can contain multiple export policies.

Export rules are the functional elements of an export policy. Export rules match client access requests for a volume against specific parameters you configure to determine how to handle the client access requests. An export policy must contain at least one export rule to allow access to clients. If an export policy contains more than one rule, the rules are processed in the order in which they appear in the export policy. The rule order is dictated by the rule index number. If a rule matches a client, the permissions of that rule are used, and no further rules are processed. If no rules match, the client is denied access.

Export rules determine client access permissions by applying the following criteria:

- The file access protocol used by the client sending the request (for example, NFSv4 or SMB)
- A client identifier (for example, host name or IP address)
- The security type used by the client to authenticate (for example, Kerberos v5, NTLM, or AUTH_SYS)

If a rule specifies multiple criteria, and the client does not match one or more of them, the rule does not apply.

An example export policy contains an export rule with the following parameters:

- -protocol nfs
- -clientmatch 10.1.16.0/255.255.255.0
- -rorule any
- -rwrule any

The security type determines which level of access a client receives. The three access levels are readonly, read-write, and superuser (for clients with the user ID 0). Because the access level determined by the security type is evaluated in this order, you must observe the rules listed in **Error! Reference source not found.** when constructing access levels.

Table 9) Rules for access-level parameters in export rules.

For a client to obtain the following access levels	These access parameters must match the client's security type	
Normal user read-only	Read-only (-rorule)	
Normal user read-write	Read-only (-rorule) and read-write (-rwrule)	
Superuser read-only	Read-only (-rorule) and -superuser	
Superuser read-write	Read-only (-rorule) and read-write (-rwrule) and -superuser	

The following are valid security types for each of these three access parameters:

- Any
- None
- Never

These security types are not valid for use with the -superuser parameter:

- krb5
- ntlm
- sys

Table 10 lists the possible outcomes based on a client's security type against the three possible access parameters.

Table 10) Rules for access parameter outcomes.

If the client's security type	Then	
Matches a security type specified in the access parameter.	The client receives access for that level with its own user ID.	
Does not match a specified security type, but the access parameter includes the option none.	The client receives access for that level and receives the anonymous user with the user ID specified by the -anon parameter.	
Does not match a security type specified, and the access parameter does not include the option none.	The client does not receive any access for that level. Note: This restriction does not apply to the -superuser parameter because this parameter always includes none, even when not specified.	

Kerberos 5 and Krb5p

Beginning with ONTAP 9, Kerberos 5 authentication with privacy service (krb5p) is supported. The krbp5 authentication mode is secure, and it protects against data tampering and snooping by using checksums to encrypt all traffic between client and server. The ONTAP solution supports 128-bit and 256-bit AES encryption for Kerberos. The privacy service includes verifying the integrity of the received data, authenticating users, and encrypting data before transmission.

The krb5p option is most present in the export policy feature, where it is set as an encryption option. The krb5p authentication method can be used as an authentication parameter, as seen in the following text:

```
cluster1::> vserver export-policy check-access -vserver vs1 -client-ip
10.22.32.42 -volume flex vol -authentication-method krb5p -protocol nfs3 -access-
```

Lightweight Directory Access Protocol signing and sealing

Starting with ONTAP 9, signing and sealing are supported to enable session security on queries to an LDAP server. This approach provides an alternative to LDAP-over-TLS session security.

Signing confirms the integrity of LDAP payload data using secret key technology. Sealing encrypts the LDAP payload data to avoid transmitting sensitive information in clear text. The session security settings on an SVM correspond to those available on the LDAP server. By default, LDAP signing and sealing are disabled. To enable this function, run the vserver cifs security modify command with the session-security-for-ad-ldap parameter. See the following list of options for LDAP security functions:

- None (default, no signing or sealing)
- Sign (sign LDAP traffic)
- Seal (sign and encrypt LDAP traffic)

Note: The sign and seal parameters are cumulative, meaning that if the sign option is used, the outcome is LDAP with signing. However, if the seal option is used, the outcome is both sign and seal. In addition, if a parameter is not specified for this command, the default is none.

The following text provides an example configuration:

```
cluster1::> vserver cifs security modify -vserver vs1 -kerberos-clock-skew 3 - kerberos-ticket-age 8 -session-security-for-ad-ldap seal
```

NetApp FPolicy

Access control is a key security concept. Indeed, visibility and the ability to respond to file access and file operations are critical for maintaining your security posture. To provide visibility and access control for files, the ONTAP solution uses the NetApp FPolicy™ feature. FPolicy is an infrastructure component of the ONTAP solution that allows partner applications to monitor and set file access permissions.

File policies can be set based on file type. FPolicy determines how the storage system handles requests from individual client systems for operations such as create, open, rename, and delete. Beginning with ONTAP 9, the FPolicy file access notification framework is enhanced with filtering controls and resiliency against short network outages.

To leverage the FPolicy feature, you must first create the FPolicy policy with the vserver fpolicy policy create command. In addition, use the -events parameter if you use FPolicy for visibility and the collection of events. The additional granularity provided by ONTAP enables filtering and access down to the user name level of control. To control privileges and access with user names, specify the -privilege-user-name parameter. The following text provides an example of FPolicy creation:

```
cluster1::> vserver fpolicy policy create -vserver vs1.example.com -policy-name
   vs1_pol -events cserver_evt,v1e1
        -engine native -is-mandatory true -allow-privileged-access no -is-
passthrough-read-enabled false
```

After you create the FPolicy policy, it must be enabled with the vserver fpolicy enable command. This command also sets the priority or sequence of the FPolicy entry. The FPolicy sequence is important because, if multiple policies have subscribed to the same file access event, the sequence dictates the order in which access is granted or denied. The following text provides a sample configuration for enabling the FPolicy policy and validating the configuration with the vserver fpolicy show command:

ONTAP 9 includes the FPolicy enhancements described in the following sections.

Filtering controls

New filters are available for SetAttr and for removing notifications on directory activities.

Async resiliency

If an FPolicy server operating in asynchronous mode experiences a network outage, FPolicy notifications generated during the outage are stored on the storage node. When the FPolicy server comes back online, it is alerted of the stored notifications and can fetch them from the storage node. The length of time the notifications can be stored during an outage is configurable up to 10 minutes.

Securing LIFs

A LIF is an IP address or worldwide port name (WWPN) with associated characteristics, such as a role, a home port, a home node, a list of ports to fail over to, and a firewall policy. You can configure LIFs on ports over which the cluster sends and receives communications over the network.

LIF roles can be the following:

- Data LIF. A LIF associated with an SVM and used for communicating with clients.
- Cluster LIF. A LIF used to carry intracluster traffic between nodes in a cluster.
- Node management LIF. A LIF that provides a dedicated IP address for managing a particular node
 in a cluster.
- Cluster management LIF. A LIF that provides a single management interface for the entire cluster.
- Intercluster LIF. A LIF used for cross-cluster communication, backup, and replication.

Table 11 shows the security characteristics of each LIF role.

Table 11) LIF security.

	Data LIF	Cluster LIF	Node management LIF	Cluster Management LIF	Intercluster LIF
Requires private IP subnet?	No	Yes	No	No	No
Requires secure network?	No	Yes	No	No	Yes
Default firewall policy	Very restrictive	Completely open	Medium	Medium	Very restrictive
Is the firewall customizable?	Yes	No	Yes	Yes	Yes

Note: Because the cluster LIF is completely open with no configurable firewall policy, it must be on a private IP subnet on a secure isolated network.

Note: Under no circumstance should any LIF roles be exposed to the internet.

For more information about securing LIFS, see the <u>ONTAP 9 Network Management Guide</u> in the <u>ONTAP 9 Documentation Center</u>.

Securing protocols and ports

In addition to performing on-box security operations and functions, the hardening of a solution must also include off-box security mechanisms. Leveraging additional infrastructure devices, such as firewalls, intrusion prevention systems (IPSs), and other security devices, for filtering and limiting access to ONTAP is an effective way to establish and maintain a stringent security posture. Table 12 lists the common protocols and ports used in the ONTAP solution. This information is a key component for filtering and limiting access to the environment and its resources.

Table 12) Commonly used protocols and ports.

Service	Port/Protocol	Description	
SSH	22/TCP	SSH login	
telnet	23/TCP	Remote login	
Domain	53/TCP	Domain Name Server	
HTTP	80/TCP 80/UDP	НТТР	
rpcbind	111/TCP 111/UDP	Remote procedure call	
NTP	123/UDP	Network Time Protocol	
msrpc	135/UDP	Microsoft Remote Procedure Call	
Netbios-name	137/TCP 137/UDP	NetBIOS name service	
netbios-ssn	139/TCP	NetBIOS service session	
SNMP	161/UDP	SNMP	
HTTPS	443/TCP	Secure HTTP	
microsoft-ds	445/TCP	Microsoft directory services	
IPsec	500/UDP	Internet Protocol Security	
mount	635/UDP	NFS mount	
named	953/UDP	Name daemon	
NFS	2049/UDP 2049/TCP	NFS server daemon	
nrv	2050/TCP	NetApp remote volume protocol	
iscsi	3260/TCP	iSCSI target port	
Lockd	4045/TCP 4045/UDP	NFS lock daemon	
NFS	4046/TCP	NFS mountd protocol	
acp-proto	4046/UDP	Accounting protocol	
rquotad	4049/UDP	NFS rquotad protocol	
krb524	4444/UDP	Kerberos 524	
IPsec	4500/UDP	Internet Protocol Security	

Service	Port/Protocol	Description
acp	5125/UDP	Alternate control port for disk
	5133/UDP	
	5144/TCP	
Mdns	5353/UDP	Multicast DNS
HTTPS	5986/UDP	HTTPS port: listening binary protocol
TELNET	8023/TCP	Node-scope Telnet
HTTPS	8443/TCP	7MTT GUI tool through HTTPS
RSH	8514/TCP	Node-scope RSH
KMIP	9877/TCP	KMIP client port (internal local host only)
ndmp	10000/TCP	NDMP
cifs witness port	40001/TCP	CIFS witness port
TLS	50000/TCP	Transport layer security
Iscsi	65200/TCP	iSCSI port
SSH	65502/TCP	Secure Shell
vsun	65503/TCP	vsun

Table 13) NetApp internal ports.

Port/Protocol	Description
900	NetApp cluster RPC
902	NetApp cluster RPC
904	NetApp cluster RPC
905	NetApp cluster RPC
910	NetApp cluster RPC
911	NetApp cluster RPC
913	NetApp cluster RPC
914	NetApp cluster RPC
915	NetApp cluster RPC
918	NetApp cluster RPC
920	NetApp cluster RPC
921	NetApp cluster RPC
924	NetApp cluster RPC
925	NetApp cluster RPC
927	NetApp cluster RPC
928	NetApp cluster RPC
929	NetApp cluster RPC
931	NetApp cluster RPC
932	NetApp cluster RPC
933	NetApp cluster RPC
934	NetApp cluster RPC
935	NetApp cluster RPC

Port/Protocol	Description
936	NetApp cluster RPC
937	NetApp cluster RPC
939	NetApp cluster RPC
940	NetApp cluster RPC
951	NetApp cluster RPC
954	NetApp cluster RPC
955	NetApp cluster RPC
956	NetApp cluster RPC
958	NetApp cluster RPC
961	NetApp cluster RPC
963	NetApp cluster RPC
964	NetApp cluster RPC
966	NetApp cluster RPC
967	NetApp cluster RPC
7810	NetApp cluster RPC
7811	NetApp cluster RPC
7812	NetApp cluster RPC
7813	NetApp cluster RPC
7814	NetApp cluster RPC
7815	NetApp cluster RPC
7816	NetApp cluster RPC
7817	NetApp cluster RPC
7818	NetApp cluster RPC
7819	NetApp cluster RPC
7820	NetApp cluster RPC
7821	NetApp cluster RPC
7822	NetApp cluster RPC
7823	NetApp cluster RPC
7824	NetApp cluster RPC

Security resources

For information about reporting vulnerabilities and incidents, NetApp security responses, and customer confidentiality, see the NetApp security portal.

Where to find additional information

To learn more about the information described in this document, refer to the following documents and/or websites:

 ONTAP 9 Documentation Center http://docs.netapp.com/ontap-9/index.jsp

- ONTAP 9 Release Notes
 http://docs.netapp.com/ontap-9/index.jsp?topic=%2Fcom.netapp.doc.dot-cm-rn%2Fhome.html
- ONTAP 9 Command Reference <u>http://docs.netapp.com/ontap-9/index.jsp?topic=%2Fcom.netapp.doc.dot-cm-cmpr-930%2Fhome.html</u>
- System Administration Reference http://docs.netapp.com/ontap-9/index.jsp?topic=%2Fcom.netapp.doc.dot-cm-sag%2Fhome.html
- Administrator Authentication and RBAC Power Guide http://docs.netapp.com/ontap-9/index.jsp?topic=%2Fcom.netapp.doc.pow-adm-auth-rbac%2Fhome.html
- NetApp Encryption Power Guide http://docs.netapp.com/ontap-9/index.jsp?topic=%2Fcom.netapp.doc.pow-nve%2Fhome.html
- TR-4647: Multifactor Authentication in ONTAP 9.3 https://www.netapp.com/us/media/tr-4647.pdf
- OPENSSL Ciphers https://www.openssl.org/docs/man1.0.2/man1/ciphers.html
- CryptoMod FIPS-140-2 Level 1 https://csrc.nist.gov/Projects/cryptographic-module-validation-program/Certificate/3387
- Certificate-Based Authentication with the NetApp Manageability SDK for ONTAP https://netapp.io/2016/11/08/certificate-based-authentication-netapp-manageability-sdk-ontap/
- ONTAP 9 Network Management Guide https://docs.netapp.com/ontap-9/topic/com.netapp.doc.dot-cm-nmg/home.html
- ONTAP 9 Generating and Installing a CA-Signed Server Certificate https://docs.netapp.com/ontap-9/topic/com.netapp.doc.pow-adm-auth-rbac/GUID-7D65DCFE-A3F7-4898-BFA6-1E4DE6C60DE7.html
- Perfect Forwarding Secrecy Blog https://blog.netapp.com/protecting-your-data-perfect-forward-secrecy-pfs-with-netapp-ontap/

Version history

Version	Date	Document version history
Version 1.0	December 2016	Initial release
Version 1.1	December 2017	Updated for ONTAP 9.2, 9.3, and FIPS-140-2
Version 1.2	March 2018	Updated for ONTAP 9.4
Version 1.3	February 2019	Updated API certificate authentication, image validation, and NTP
Version 1.4	March 2019	Updated for LIF security and NIS
Version 1.5	May 2019	Updated for ONTAP 9.6
Version 1.6	June 2019	Added port section and process for CA-signed certificates
Version 1.7	July 2019	Updated LIF security
Version 1.8	November 2019	Modified AutoSupport section, 9.7 software encryption by default
Version 1.9	January 2020	Added AutoSupport password set to get a SHA512 hash
Version 1.10	April 2020	Updated certificate authentication with ONTAP REST API
Version 1.11	June 2020	Added PFS cipher configuration and clarification on SSH client requirements for FIPS mode.
Version 1.12	July 2020	Removed rlzdbase for port 635 in table 10 in section 22.

Version	Date	Document version history
Version 1.13	October 2020	Updated for IPsec, ONTAP 9.8, and REST cert auth.
Version 1.14	December 2020	Updated for REST API and File System Auditing and modification for service-processor login method
Version 1.15	November 2021	Updated for ONTAP 9.10.1
Version 1.16	December 2021	Updated note on LIF roles to not be exposed to the Internet and Cipher suite case error.
Version 1.17	January 2022	Fixed wording on the last update.
Version 1.18	June 2022	Updated for ONTAP 9.11.1

Refer to the Interoperability Matrix Tool (IMT) on the NetApp Support site to validate that the exact product and feature versions described in this document are supported for your specific environment. The NetApp IMT defines the product components and versions that can be used to construct configurations that are supported by NetApp. Specific results depend on each customer's installation in accordance with published specifications.

Copyright Information

Copyright © 2019–2020 NetApp, Inc. All rights reserved. Printed in the U.S. No part of this document covered by copyright may be reproduced in any form or by any means—graphic, electronic, or mechanical, including photocopying, recording, taping, or storage in an electronic retrieval system—without prior written permission of the copyright owner.

Software derived from copyrighted NetApp material is subject to the following license and disclaimer:

THIS SOFTWARE IS PROVIDED BY NETAPP "AS IS" AND WITHOUT ANY EXPRESS OR IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WHICH ARE HEREBY DISCLAIMED. IN NO EVENT SHALL NETAPP BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, OR CONSEQUENTIAL DAMAGES (INCLUDING, BUT NOT LIMITED TO, PROCUREMENT OF SUBSTITUTE GOODS OR SERVICES; LOSS OF USE, DATA, OR PROFITS; OR BUSINESS INTERRUPTION) HOWEVER CAUSED AND ON ANY THEORY OF LIABILITY, WHETHER IN CONTRACT, STRICT LIABILITY, OR TORT (INCLUDING NEGLIGENCE OR OTHERWISE) ARISING IN ANY WAY OUT OF THE USE OF THIS SOFTWARE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGE.

NetApp reserves the right to change any products described herein at any time, and without notice. NetApp assumes no responsibility or liability arising from the use of products described herein, except as expressly agreed to in writing by NetApp. The use or purchase of this product does not convey a license under any patent rights, trademark rights, or any other intellectual property rights of NetApp.

The product described in this manual may be protected by one or more U.S. patents, foreign patents, or pending applications.

Data contained herein pertains to a commercial item (as defined in FAR 2.101) and is proprietary to NetApp, Inc. The U.S. Government has a non-exclusive, non-transferrable, non-sublicensable, worldwide, limited irrevocable license to use the Data only in connection with and in support of the U.S. Government contract under which the Data was delivered. Except as provided herein, the Data may not be used, disclosed, reproduced, modified, performed, or displayed without the prior written approval of NetApp, Inc. United States Government license rights for the Department of Defense are limited to those rights identified in DFARS clause 252.227-7015(b).

Trademark Information

NETAPP, the NETAPP logo, and the marks listed at http://www.netapp.com/TM are trademarks of NetApp, Inc. Other company and product names may be trademarks of their respective owners.

TR-4569-1221

