NETAPP, INC. CONDENSED CONSOLIDATED BALANCE SHEETS (In millions) (Unaudited)

	pril 30, 2021	April 24, 2020
ASSETS		
Current assets:		
Cash, cash equivalents and investments	\$ 4,596	\$ 2,882
Accounts receivable	945	973
Inventories	114	145
Other current assets	346	274
Total current assets	 6,001	4,274
Property and equipment, net	525	727
Goodwill and purchased intangible assets, net	2,140	1,822
Other non-current assets	694	699
Total assets	\$ 9,360	\$ 7,522
LIABILITIES AND STOCKHOLDERS' EQUITY		
Current liabilities:		
Accounts payable	\$ 420	\$ 426
Accrued expenses	970	774
Commercial paper notes		522
Short-term deferred revenue and financed unearned services revenue	2,062	1,894
Total current liabilities	3,452	3,616
Long-term debt	2,632	1,146
Other long-term liabilities	650	714
Long-term deferred revenue and financed unearned services revenue	 1,941	 1,804
Total liabilities	8,675	7,280
Stockholders' equity	685	242
Total liabilities and stockholders' equity	\$ 9,360	\$ 7,522

NETAPP, INC. CONDENSED CONSOLIDATED STATEMENTS OF OPERATIONS

(In millions, except per share amounts) (Unaudited)

		Three Mon	ths Ended	Year l	Ended	nded		
	April	30, 2021	April 24, 202	0 .	April 30, 2021	April	24, 2020	
Revenues:								
Product	\$	840	\$ 79	3 9	\$ 2,991	\$	2,995	
Software support		343	26		1,281		1,034	
Hardware support and other services		372	34	-1	1,472		1,383	
Net revenues		1,555	1,40	1	5,744		5,412	
Cost of revenues:								
Cost of product		387	35	5	1,432		1,368	
Cost of software support		28	1	5	95		48	
Cost of hardware support and other services		105	ç	0	402		373	
Total cost of revenues		520	46	50	1,929		1,789	
Gross profit		1,035	94	-1	3,815		3,623	
Operating expenses:								
Sales and marketing		447	38	9	1,744		1,585	
Research and development		221	21	2	881		847	
General and administrative		66	ϵ	3	257		263	
Restructuring charges		_	-	_	42		21	
Acquisition-related expense		2	-	_	16		_	
Gain on sale or derecognition of assets		(156)	-	_	(156)		(38)	
Total operating expenses		580	66	<u>4</u>	2,784	_	2,678	
Income from operations		455	27	7	1,031		945	
Other expense, net		(19)	(2	.7)	(69)		(1)	
Income before income taxes		436	25	0	962		944	
Provision for income taxes		102	5	4	232		125	
Net income	\$	334	\$ 19	6 \$	\$ 730	\$	819	
N.4:			_	= =		-		
Net income per share:	\$	1.50	\$ 0.8	n (\$ 3.29	\$	2.56	
Basic	2	1.50	\$ 0.8	9 3	\$ 3.29	<u> </u>	3.56	
Diluted	\$	1.46	\$ 0.8	8 9	\$ 3.23	\$	3.52	
Shares used in net income per share calculations:								
Basic		222	22	0	222		230	
Diluted		229	22	2	226		233	

NETAPP, INC. CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS (In millions) (Unaudited)

	Three Mon April 30, 2021	nths Ended April 24, 2020	Year 1 April 30, 2021	Ended April 24, 2020		
Cash flows from operating activities:						
Net income	\$ 334	\$ 196	\$ 730	\$ 819		
Adjustments to reconcile net income to net cash						
provided by operating activities:						
Depreciation and amortization	48	47	207	193		
Non-cash operating lease cost	14	12	52	51		
Stock-based compensation	48	35	197	153		
Deferred income taxes	(5)	6	(6)	(17)		
Gain on sale or derecognition of assets	(156)	_	(156)	(38)		
Other items, net	(11)	17	24	1		
Changes in assets and liabilities, net of acquisitions of businesses:						
Accounts receivable	(146)	(156)	62	238		
Inventories	(8)	(32)	31	(14)		
Accounts payable	81	41	(11)	(117)		
Accrued expenses	195	96	134	(177)		
Deferred revenue and financed unearned services						
revenue	183	147	193	54		
Long-term taxes payable	(6)	(30)	(57)	(163)		
Changes in other operating assets and liabilities, net	(12)	4	(67)	77		
Net cash provided by operating activities	559	383	1,333	1,060		
Cash flows from investing activities:						
Redemptions of investments, net	20	82	160	1,370		
Purchases of property and equipment	(38)	(24)	(162)	(124)		
Proceeds from sale of properties	365	_	371	96		
Acquisitions of businesses, net of cash acquired	_	(17)	(350)	(73)		
Other investing activities, net	(6)	1	2	_		
Net cash provided by investing activities	341	42	21	1,269		
Cash flows from financing activities:						
Proceeds from issuance of common stock under employee stock award plans	6	_	98	102		
Payments for taxes related to net share settlement of stock awards	(4)	(2)	(42)	(79)		
Repurchase of common stock	(75)	(161)	(125)	(1,411)		
(Repayments of) proceeds from commercial paper notes, original maturities of three months or less, net	_	(261)	(420)	172		
Issuances of debt, net of issuance costs	_	101	2,057	111		
Repayments and extinguishment of debt	_	(10)	(689)	(410)		
Dividends paid	(106)	(105)	(427)	(439)		
Other financing activities, net	(1)	(2)	(8)	(6)		
Net cash (used in) provided by financing activities	(180)	(440)	444	(1,960)		
Effect of exchange rate changes on cash, cash equivalents and restricted cash	1	(30)	71	(34)		
	-	(20)		(3.)		
Net increase (decrease) in cash, cash equivalents and restricted cash	721	(45)	1,869	335		
Cash, cash equivalents and restricted cash:	,_1	(10)	-,,-			
	3,814	2,711	2,666	2,331		
Beginning of period	3.014	2./11	2.000	2.331		

NETAPP, INC. SUPPLEMENTAL DATA

(In millions except net income per share, percentages, DSO, DPO and Inventory Turns) (Unaudited)

	Q4	'FY21	Q3	'FY21	Q4	FY20	F	Y2021	F	Y2020
Revenues										
Product	\$	840	\$	775	\$	793	\$	2,991	\$	2,995
Hardware	\$	360	\$	347	\$	386	\$	1,355	\$	1,541
Software	\$	480	\$	428	\$	407	\$	1,636	\$	1,454
Software Support	\$	343	\$	334	\$	267	\$	1,281	\$	1,034
Hardware Support & Other Services	\$	372	\$	361	\$	341	\$	1,472	\$	1,383
Hardware Support Contracts	\$	299	\$	293	\$	279	\$	1,195	\$	1,142
Professional and Other Services	\$	73	\$	68	\$	62	\$	277	\$	241
Net Revenues	\$	1,555	\$	1,470	\$	1,401	\$	5,744	\$	5,412
Product Revenues										
Total	\$	840	\$	775	\$	793	\$	2,991	\$	2,995
Software*	\$	480	\$	428	\$	407	\$	1,636	\$	1,454
Hardware*	\$	360	\$	347	\$	386	\$	1,355	\$	1,541

^{*} Our revenue recognition policy under GAAP defines a configured storage system, inclusive of the operating system software essential to its functionality, as a single performance obligation. We have provided a breakdown of our GAAP product revenues into the software and hardware components to display the significance of software included in total product revenues.

	\mathbf{Q}^{2}	4'FY21	Q3	3'FY21	Q4	'FY20	F	Y2021	F	Y2020
Software and recurring support and cloud revenue										
Product - Software	\$	480	\$	428	\$	407	\$	1,636	\$	1,454
Software Support	\$	343	\$	334	\$	267	\$	1,281	\$	1,034
Hardware Support Contracts	\$	299	\$	293	\$	279	\$	1,195	\$	1,142
Software and recurring support and cloud revenue*	\$	1,121	\$	1,055	\$	953	\$	4,111	\$	3,630
Software and recurring support and cloud revenue as a percentage of net revenues		72%		72%		68%		72 %		67%

Cloud revenue is included in software support revenues

Geographic Mix

Indirect

Geographic Mix					
	% of Q4	% of Q3	% of Q4	% of FY	% of FY
	FY'21	FY'21	FY'20	2021	2020
	Revenue	Revenue	Revenue	Revenue	Revenue
Americas	53 %	53%	54%	54%	53%
Americas Commercial	44%	43%	43%	43%	41%
U.S. Public Sector	9%	10%	11%	11%	12%
EMEA	32%	32%	32%	31%	32%
Asia Pacific	15%	15%	14%	15%	15%
Pathways Mix					
	% of Q4	% of Q3	% of Q4	% of FY	% of FY
	FY'21	FY'21	FY'20	2021	2020
	Revenue	Revenue	Revenue	Revenue	Revenue
Direct	23%	24%	23%	23%	21%

77%

76%

77%

77%

79%

^{*}Software and recurring support and cloud revenue is a non-GAAP measure because it includes the software component of our product revenues, but not the hardware component.

Non-GAAP Gross Margins

		<u>Q4'FY21</u>	Q3'FY21	Q4'FY20	FY2021	FY2020
N	Non-GAAP Gross Margin	67.3%	67.3%	68.0%	67.4%	67.9%
	Product	54.3%	53.4%	56.4%	53.1%	55.7%
	Software Support	93.3%	93.1%	94.4%	93.8%	95.4%
	Hardware Support & Other Services	72.6%	73.4%	74.5%	73.4%	73.8%

Non-GAAP Income from Operations, Income before Income Taxes & Effective Tax Rate

	Q4'	'FY21	Q3	'FY21	Q4	'FY20	F	Y2021	F	Y2020
Non-GAAP Income from Operations	\$	358	\$	322	\$	324	\$	1,184	\$	1,123
% of Net Revenues		23.0%		21.9%		23.1%		20.6%		20.8%
Non-GAAP Income before Income Taxes	\$	339	\$	311	\$	307	\$	1,123	\$	1,132
Non-GAAP Effective Tax Rate		20.9%		19.6%		13.7%		18.3%		16.6%
Non-GAAP Net Income										

Tion Gran Tiet meome											
	Q4'	FY21	Q3	'FY21	Q4	FY20	FY	Z2021	FY	72020	
Non-GAAP Net Income	\$	268	\$	250	\$	265	\$	917	\$	944	
Non-GAAP Weighted Average Common Shares											
Outstanding, Diluted		229		227		222		226		233	
Non-GAAP Net Income per Share, Diluted	\$	1.17	\$	1.10	\$	1.19	\$	4.06	\$	4.05	

Select Balance Sheet Items

	Q4'FY21	Q3'FY21	Q4'FY20
Deferred Revenue and Financed Unearned Services			
Revenue	\$ 4,003	\$ 3,828	\$ 3,698
DSO (days)	55	49	63
DPO (days)	74	62	84
Inventory Turns	18	19	13

Days sales outstanding (DSO) is defined as accounts receivable divided by net revenues, multiplied by the number of days in the quarter.

Days payables outstanding (DPO) is defined as accounts payable divided by cost of revenues, multiplied by the number of days in the quarter.

Inventory turns is defined as annualized cost of revenues divided by net inventories.

Select Cash Flow Statement Items

	Q4'	'FY21	Q3	'FY21	Q4	'FY20	F	Y2021	F	Y2020
Net Cash Provided by Operating Activities	\$	559	\$	373	\$	383	\$	1,333	\$	1,060
Purchases of Property and Equipment	\$	38	\$	32	\$	24	\$	162	\$	124
Free Cash Flow	\$	521	\$	341	\$	359	\$	1,171	\$	936
Free Cash Flow as % of Net Revenues		33.5%		23.2%		25.6%		20.4%		17.3%

Free cash flow is a non-GAAP measure and is defined as net cash provided by operating activities less purchases of property and equipment.

NETAPP, INC.

RECONCILIATION OF NON-GAAP TO GAAP INCOME STATEMENT INFORMATION

(In millions, except net income per share amounts)

	Q4	'FY21	Q3'F	Y21	Q4'FY20)	FY2021	F	Y2020
NET INCOME	\$	334	\$	182	\$ 19	6	\$ 730	\$	819
Adjustments:									
Amortization of intangible assets		9		15		9	49		39
Stock-based compensation		48		46	3	5	197		153
Asset impairment		_		_	1	0	_		10
Litigation settlements		_		_	-	_	5		_
COVID-19 charges		_		_		3	_		3
Restructuring charges		_		—	_	_	42		21
Acquisition-related expense		2		3	_	_	16		
Gain on sale or derecognition of assets		(156)		—	_	_	(156)		(38)
Gain on sale of equity investment		_		_	_	_	(6)		
Debt extinguishment costs		_		_	-	_	14		_
Income tax effects		18		(13)	1	2	(20)		(13)
Income tax expenses from integration of acquired									
companies		13		17	-	_	46		—
Resolution of income tax matters									(50)
NON-GAAP NET INCOME	\$	268	\$	250	\$ 26	5	\$ 917	\$	944
			·		<u> </u>			-	
COST OF REVENUES	\$	520	\$	495	\$ 46	0	\$ 1,929	\$	1,789
Adjustments:									
Amortization of intangible assets		(7)		(12)	(9)	(41)		(39)
Stock-based compensation		(4)		(3)		3)	(14)		(13)
NON-GAAP COST OF REVENUES	\$	509	\$	480	\$ 44	_	\$ 1,874	\$	1,737
						_		=	
COST OF PRODUCT REVENUES	\$	387	\$	369	\$ 35	5	\$ 1,432	\$	1,368
Adjustments:	•		•		,		, , ,	•	,
Amortization of intangible assets		(2)		(7)	(9)	(26)		(39)
Stock-based compensation		(1)		(1)	_	_	(4)		(3)
NON-GAAP COST OF PRODUCT REVENUES	\$	384	\$	361	\$ 34	6	\$ 1,402	\$	1,326
	-		-		_	_		÷	<u> </u>
COST OF SOFTWARE SUPPORT REVENUES	\$	28	\$	28	\$ 1	5	\$ 95	\$	48
Adjustment:	Ψ	20	Ψ	20	Ψ	9	Ψ , , ,	Ψ	10
Amortization of intangible assets		(5)		(5)	_	_	(15)		_
NON-GAAP COST OF SOFTWARE SUPPORT		(3)		(3)		_	(13)		
REVENUES	\$	23	\$	23	\$ 1	5	\$ 80	\$	48
THE VERVOES	Ψ		Ψ		Ψ 1	Ě	<u> </u>	Ψ	
COST OF HARDWARE SUPPORT AND OTHER									
SERVICES REVENUES	\$	105	\$	98	\$ 9	0	\$ 402	\$	373
Adjustment:	Ψ	103	Ψ	70	Ψ)	U	Ψ +02	Ψ	313
Stock-based compensation		(3)		(2)	(3)	(10)		(10)
NON-GAAP COST OF HARDWARE SUPPORT	٠	(3)		(2)	(3)	(10)		(10)
AND OTHER SERVICES REVENUES	\$	102	\$	96	\$ 8	7	\$ 392	\$	363
AND OTHER SERVICES REVERGES	Ψ	102	<u>-</u>	70	- σ	<u>-</u>	<u> </u>	Ψ	303
GROSS PROFIT	\$	1,035	\$	975	\$ 94	1	\$ 3,815	\$	3,623
Adjustments:	ψ	1,033	φ	913	φ 94	1	ψ 3,013	Ψ	3,023
Amortization of intangible assets		7		12		9	41		39
Amortization of intangible assets Stock-based compensation		4		3		3	14		13
NON-GAAP GROSS PROFIT	\$	1,046	\$	990	\$ 95	_		\$	3,675
NON-UAAI UKUSSIKUFII	φ	1,040	Ψ	770	\$ 95		\$ 3,870	Φ	3,073

NETAPP, INC.

RECONCILIATION OF NON-GAAP TO GAAP INCOME STATEMENT INFORMATION

(In millions, except net income per share amounts)

	Q4	'FY21	Q.	3'FY21	Q	4'FY20	J	FY2021	F	Y2020
SALES AND MARKETING EXPENSES	\$	447	\$	436	\$	389	\$	1,744	\$	1,585
Adjustments:										
Amortization of intangible assets		(2)		(3)		_		(8)		_
Stock-based compensation		(22)		(21)		(16)		(92)		(66)
COVID-19 charges						(3)				(3)
NON-GAAP SALES AND MARKETING EXPENSES	\$	423	<u>\$</u>	412	\$	370	\$	1,644	\$	1,516
RESEARCH AND DEVELOPMENT EXPENSES	\$	221	\$	215	\$	212	\$	881	\$	847
Adjustment:		(1.5)		(1.5)		(10)		(64)		(50)
Stock-based compensation		(15)		(15)	_	(12)	_	(64)	_	(53)
NON-GAAP RESEARCH AND DEVELOPMENT EXPENSES	\$	206	\$	200	\$	200	\$	817	\$	794
GENERAL AND ADMINISTRATIVE EXPENSES	¢	((¢	(2	d.	(2	\$	257	¢.	262
Adjustments:	\$	66	\$	63	\$	63	Э	237	\$	263
Stock-based compensation		(7)		(7)		(4)		(27)		(21)
Litigation settlements		(/)		(/)		(+)		(5)		(21)
NON-GAAP GENERAL AND ADMINISTRATIVE					_		_	(3)		
EXPENSES	\$	59	\$	56	\$	59	\$	225	\$	242
RESTRUCTURING CHARGES	\$		\$		\$		\$	42	\$	21
Adjustment:										
Restructuring charges					_		_	(42)		(21)
NON-GAAP RESTRUCTURING CHARGES	\$	<u> </u>	\$	<u> </u>	\$	<u> </u>	\$	<u> </u>	\$	<u> </u>
GAIN ON SALE OR DERECOGNITION OF ASSETS	\$	(156)	\$	_	\$	_	\$	(156)	\$	(38)
Adjustment:										
Gain on sale or derecognition of assets		156						156		38
NON-GAAP GAIN ON SALE OR DERECOGNITION OF ASSETS	\$		\$	_	\$		\$		\$	
				,						
ACQUISITION-RELATED EXPENSE	\$	2	\$	3	\$	_	\$	16	\$	
Adjustment:										
Acquisition-related expense		(2)		(3)		_		(16)		
NON-GAAP ACQUISITION-RELATED EXPENSE	\$	<u> </u>	\$	<u> </u>	<u>\$</u>	<u> </u>	\$	<u> </u>	\$	<u> </u>
OPERATING EXPENSES	\$	580	\$	717	\$	664	\$	2,784	\$	2,678
Adjustments:								,		,
Amortization of intangible assets		(2)		(3)		_		(8)		_
Stock-based compensation		(44)		(43)		(32)		(183)		(140)
Litigation settlements		_				_		(5)		
COVID-19 charges		_		_		(3)		_		(3)
Restructuring charges		_		_				(42)		(21)
Acquisition-related expense		(2)		(3)		_		(16)		
Gain on sale or derecognition of assets		156		_				156		38
NON-GAAP OPERATING EXPENSES	\$	688	\$	668	\$	629	\$	2,686	\$	2,552

NETAPP, INC.

RECONCILIATION OF NON-GAAP TO GAAP INCOME STATEMENT INFORMATION

(In millions, except net income per share amounts)

	Q4	'FY21	Q3'F	Y21	Q4'I	FY20	FY	Y2021	F	Y2020
INCOME FROM OPERATIONS	\$	455	\$	258	\$	277	\$	1,031	\$	945
Adjustments:										
Amortization of intangible assets		9		15		9		49		39
Stock-based compensation		48		46		35		197		153
Litigation settlements		_		—				5		_
COVID-19 charges				_		3		_		3
Restructuring charges		_		_		—		42		21
Acquisition-related expense		2		3				16		_
Gain on sale or derecognition of assets		(156)						(156)		(38)
NON-GAAP INCOME FROM OPERATIONS	\$	358	\$	322	\$	324	\$	1,184	\$	1,123
			·- <u>-</u> -		·					
OTHER INCOME (EXPENSE), NET	\$	(19)	\$	(11)	\$	(27)	\$	(69)	\$	(1)
Adjustments:		(-)		()		(')		()		
Asset impairment		_		_		10		_		10
Debt extinguishment costs		_		_		_		14		_
Gain on sale of equity investment				_				(6)		_
NON-GAAP OTHER INCOME (EXPENSE), NET	\$	(19)	\$	(11)	\$	(17)	\$	(61)	\$	9
THOIR GIRLS OF THE STATE (EAST SELECTION OF THE STATE OF	<u> </u>	(1)	<u> </u>	(11)	<u> </u>	(17)	<u> </u>	(01)	4	
INCOME BEFORE INCOME TAXES	\$	436	\$	247	\$	250	\$	962	\$	944
Adjustments:										
Amortization of intangible assets		9		15		9		49		39
Stock-based compensation		48		46		35		197		153
Asset impairment		_		_		10		_		10
Litigation settlements		_		_		_		5		_
COVID-19 charges		_		_		3		_		3
Restructuring charges		_		_		_		42		21
Acquisition-related expense		2		3		_		16		_
Gain on sale or derecognition of assets		(156)		_		_		(156)		(38)
Debt extinguishment costs				_		_		14		
Gain on sale of equity investment		_		_		_		(6)		_
NON-GAAP INCOME BEFORE INCOME TAXES	\$	339	\$	311	\$	307	\$	1,123	\$	1,132
DDAVICION FOR INCOME TAVEC	Φ	100	ф	(5	¢.	5.1	Ф	222	¢.	105
PROVISION FOR INCOME TAXES	\$	102	\$	65	\$	54	\$	232	\$	125
Adjustments:		(10)		12		(12)		20		12
Income tax effects		(18)		13		(12)		20		13
Income tax expenses from integration of acquired companies		(13)		(17)				(46)		_
Resolution of income tax matters		_		_		_				50
NON-GAAP PROVISION FOR INCOME TAXES	\$	71	\$	61	\$	42	\$	206	\$	188
	_				÷		<u> </u>		Ė	
NET INCOME PER SHARE	\$	1.46	\$	0.80	\$	0.88	\$	3.23	\$	3.52
Adjustments:										
Amortization of intangible assets		0.04		0.07		0.04		0.22		0.17
Stock-based compensation		0.21		0.20		0.16		0.87		0.66
Asset impairment		_		_		0.05		_		0.04
Litigation settlements		_		_		_		0.02		_
COVID-19 charges		_				0.01				0.01
Restructuring charges		_		_		_		0.19		0.09
Acquisition-related expense		0.01		0.01		_		0.07		_
Gain on sale or derecognition of assets		(0.68)		_		_		(0.69)		(0.16)
Debt extinguishment costs						_		0.06		_
Gain on sale of equity investment		_		_		_		(0.03)		_
1 7								,		

Income tax effects	0.08	(0.06)	0.05	(0.09)	(0.06)
Income tax expenses from integration of acquired					
companies	0.06	0.07	_	0.20	_
Resolution of income tax matters	_				(0.21)
NON-GAAP NET INCOME PER SHARE	\$ 1.17 \$	1.10	\$ 1.19	\$ 4.06	\$ 4.05

RECONCILIATION OF NON-GAAP TO GAAP GROSS MARGIN (\$ in millions)

	Q4'	FY21	Q	3'FY21	Q4'I	Y20]	FY2021	F	Y2020
Gross margin-GAAP		66.6%		66.3%		67.2%)	66.4%		66.9%
Cost of revenues adjustments		0.7%		1.0%		0.9%	· 	1.0%		1.0%
Gross margin-Non-GAAP		67.3%		67.3%		68.0%)	67.4%		67.9%
GAAP cost of revenues	\$	520	\$	495	\$	460	\$	1,929	\$	1,789
Cost of revenues adjustments:										
Amortization of intangible assets		(7)		(12)		(9)		(41)		(39)
Stock-based compensation		(4)		(3)		(3)		(14)		(13)
Non-GAAP cost of revenues	\$	509	\$	480	\$	448	\$	1,874	\$	1,737
Net revenues	\$	1,555	\$	1,470	\$	1,401	\$	5,744	\$	5,412

RECONCILIATION OF NON-GAAP TO GAAP PRODUCT GROSS MARGIN (\$ in millions)

	Q4'F	Y21	Q3	3'FY21	Q4'FY20		FY2021	FY2020	0
Product gross margin-GAAP		53.9%		52.4%	55.29	%	52.1%	54	1.3%
Cost of product revenues adjustments		0.4%		1.0%	1.19	% _	1.0%	1	1.4%
Product gross margin-Non-GAAP		54.3%		53.4%	56.49	%	53.1%	55	5.7%
GAAP cost of product revenues	\$	387	\$	369	\$ 355	\$	1,432	\$ 1,30	68
Cost of product revenues adjustments:									
Amortization of intangible assets		(2)		(7)	(9)		(26)	(39)
Stock-based compensation		(1)		(1)	_		(4)		(3)
Non-GAAP cost of product revenues	\$	384	\$	361	\$ 346	\$	1,402	\$ 1,32	26
Product revenues	\$	840	\$	775	\$ 793	\$	2,991	\$ 2,99	95

RECONCILIATION OF NON-GAAP TO GAAP SOFTWARE SUPPORT GROSS MARGIN (\$ in millions)

	Q4'	'FY21	Q	3'FY21	Q4'FY	20	F	Y2021]	FY2020
Software support gross margin-GAAP		91.8%)	91.6%	9	4.4%)	92.6%	,)	95.4%
Cost of software support revenues adjustment		1.5%)	1.5%		%)	1.2%	,)	%
Software support gross margin-Non-GAAP		93.3%)	93.1%	9	4.4%)	93.8%	,)	95.4%
GAAP cost of software support revenues	\$	28	\$	28	\$	15	\$	95	\$	48
Cost of software support revenues adjustment:										
Amortization of intangible assets		(5)		(5)				(15)		
Non-GAAP cost of software support revenues	\$	23	\$	23	\$	15	\$	80	\$	48
Software support revenues	\$	343	\$	334	\$	267	\$	1,281	\$	1,034

RECONCILIATION OF NON-GAAP TO GAAP HARDWARE SUPPORT AND OTHER SERVICES GROSS MARGIN (\$ in millions)

	Q4'	'FY21	Q	3'FY21	Q4'F	Y20	_1	FY2021	F	Y2020
Hardware support and other services gross margin-GAAP		71.8%		72.9%		73.6%)	72.7%		73.0%
Cost of hardware support and other services revenues adjustment		0.8%		0.6%		0.9%	D	0.7%		0.7%
Hardware support and other services gross margin-Non-GAAP		72.6%		73.4%		74.5%)	73.4%		73.8%
GAAP cost of hardware support and other services revenues	\$	105	\$	98	\$	90	\$	402	\$	373
Cost of hardware support and other services revenues adjustment:	·		•							
Stock-based compensation		(3)		(2)		(3)		(10)		(10)
Non-GAAP cost of hardware support and other services revenues	\$	102	\$	96	\$	87	\$	392	\$	363
Hardware support and other services revenues	\$	372	\$	361	\$	341	\$	1,472	\$	1,383

RECONCILIATION OF NON-GAAP TO GAAP EFFECTIVE TAX RATE

	Q4'FY21	Q3'FY21	Q4'FY20	FY2021	FY2020
GAAP effective tax rate	23.4%	26.3%	21.6%	24.1%	13.2%
Adjustments:					
Income tax effects	0.5%	0.2%	(7.9)%	(1.0)%	(1.1)%
Income tax expenses from integration of acquired					
companies	(3.0)%	(6.9)%	%	(4.8)%	%
Resolution of income tax matters	%	%	%	%	4.4%
Non-GAAP effective tax rate	20.9%	19.6%	13.7%	18.3%	16.6%

RECONCILIATION OF NET CASH PROVIDED BY OPERATING ACTIVITIES TO FREE CASH FLOW (NON-GAAP)

(In millions)

	Q4'	'FY21	Q3	3'FY21	\mathbf{Q}^{4}	FY20	F	Y2021	F	Y2020
Net cash provided by operating activities	\$	559	\$	373	\$	383	\$	1,333	\$	1,060
Purchases of property and equipment		(38)		(32)		(24)		(162)		(124)
Free cash flow	\$	521	\$	341	\$	359	\$	1,171	\$	936

RECONCILIATION OF NET REVENUES TO BILLINGS (NON-GAAP) (In millions)

	Q4	FY21	Q3	3'FY21	Q4	4'FY20	F	Y2021	F	Y2020
Net revenues	\$	1,555	\$	1,470	\$	1,401	\$	5,744	\$	5,412
Change in deferred revenue and financed unearned										
services revenue*		183		128		147		193		54
Billings	\$	1,738	\$	1,598	\$	1,548	\$	5,937	\$	5,466

^{*} As reported on our Condensed Consolidated Statements of Cash Flows

NETAPP, INC. RECONCILIATION OF NON-GAAP GUIDANCE TO GAAP EXPRESSED AS EARNINGS PER SHARE FIRST QUARTER FISCAL 2022

	First Quarter Fiscal 2022
Non-GAAP Guidance - Net Income Per Share	\$0.89 - \$0.97
Adjustments of Specific Items to Net Income	
Per Share for the First Quarter Fiscal 2022:	
Amortization of intangible assets	(\$0.04)
Stock-based compensation expense	(\$0.20)
Income tax effects	\$0.04
Total Adjustments	(\$0.20)
GAAP Guidance - Net Income Per Share	\$0.69 - \$0.77

Some items may not add or recalculate due to rounding.

NETAPP, INC. RECONCILIATION OF NON-GAAP GUIDANCE TO GAAP FISCAL 2022 (Unaudited)

	GROSS MARGIN
Gross Margin - Non-GAAP Guidance	67% - 68%
Adjustment:	
Cost of revenues adjustments	(1)%
Gross Margin - GAAP Guidance	66% - 67%
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	OPERATING MARGIN
Operating Margin - Non-GAAP Guidance	21% - 22%
Adjustments:	4204
Amortization of intangible assets	(1)%
Stock-based compensation expense	(4)%
Operating Margin - GAAP Guidance	16% - 17%
	EFFECTIVE TAX RATE
Effective Tax Rate - Non-GAAP Guidance	~ 19%
Adjustment:	
Income tax effects	1%
Effective Tax Rate - GAAP Guidance	~ 20%

Some items may not add or recalculate due to rounding.

NETAPP, INC. RECONCILIATION OF NON-GAAP GUIDANCE TO GAAP EXPRESSED AS EARNINGS PER SHARE FISCAL 2022

	Fiscal 2022
Non-GAAP Guidance - Net Income Per Share	\$4.45 - \$4.65
Adjustments of Specific Items to Net Income	
Per Share for Fiscal 2022: Amortization of intangible assets	(\$0.16)
Stock-based compensation expense	(\$0.98)
Income tax effects Total Adjustments	\$0.17 (\$0.97)
GAAP Guidance - Net Income Per Share	\$3.48 - \$3.68

Some items may not add or recalculate due to rounding.

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