

Activate your NetApp superpowers

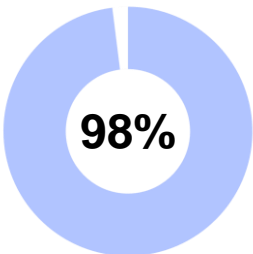
Turn on AutoSupport for a more powerful NetApp experience



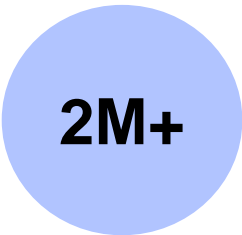
NetApp® AutoSupport call home and telemetry system is the superpower that enables you to get the most efficiency from your NetApp solutions. From a modernization perspective, AutoSupport is the foundation for AIOps. When AutoSupport is disabled, many NetApp processes, tools, and technologies cannot work. AutoSupport is built into your NetApp systems—just waiting for you to activate it. The cost to turn it on and to run it is nil, but the benefits of doing so are powerful.

Note: AutoSupport telemetry data DOES NOT contain any data stored on your storage arrays. It contains only information about how the system is performing: counters, log files, status outputs, alerts, licenses, features, and capacity. No sensitive data is ever sent to NetApp.

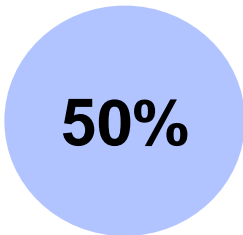
Maximize uptime: AutoSupport powers support case automation and speeds issue resolution.



Nearly all support cases are detected by AutoSupport and opened before the customer is even aware there is a problem.



Millions of hours of downtime are avoided per year, thanks to the automated case opening capability of AutoSupport.

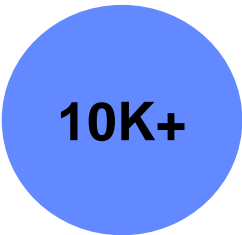


It takes half the time to resolve support cases compared to systems not sending AutoSupport data.

Optimize system performance and health: AutoSupport provides the data that powers NetApp Active IQ® Digital Advisor and enables you to avoid many operating and security issues.



AutoSupport feeds data into Digital Advisor, which is fully integrated into NetApp BlueXP™, to proactively predict operating issues and security risks.



More than ten thousand upgrades are planned each year using the Active IQ upgrade advisor.



Digital Advisor powers health and wellness checks and is the source behind NetApp Support Account Manager health assessment reports.

Realize efficiencies: AutoSupport drives NetApp products and customer self-service workflows.



Products and services

- NetApp on-premises portfolio
- BlueXP
- Active IQ Digital Advisor
- ONTAP® System Manager
- Keystone®



Self-service workflows

- Automated updates
- Fleet-wide reporting
- Add-ons
- Renewals
- Tech refreshes



Ready to activate your NetApp superpowers? [Learn more](#) about AutoSupport and get step-by-step instructions for how to enable it.

Questions? Reach out to your NetApp partner or contact your NetApp Specialist.