



## NetApp Accessibility Conformance Report

*VPAT® Version 2.4*

***NetApp ONTAP System Manager***

### **NetApp**

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## Name of Product/Version

**Name of Product:** NetApp ONTAP System Manager

**Version:** 9.9.1

## Product Description

The product is the NetApp ONTAP System Manager web application.

## Notes

This Voluntary Product Accessibility Template (VPAT) provides guidance on the accessibility characteristics of **NetApp ONTAP System Manager** as of **September 30, 2021** and is only valid for the version and date it was tested.

## Evaluation Methods Used

Assistive technology products used as part of testing included Freedom Scientific JAWS 2021, NVDA 2021.2, Freedom Scientific ZoomText 2020, Microsoft Windows accessibility features, and keyboard-only control. Testing was performed with this assistive technology on Chrome and Firefox on Windows 10.

## Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
<a href="#">Web Content Accessibility Guidelines 2.0</a>	Level A (Yes) Level AA (Yes) Level AAA (No)
<a href="#">Web Content Accessibility Guidelines 2.1</a>	Level A (Yes) Level AA (Yes) Level AAA (No)

<a href="#">Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018</a>	Yes
<a href="#">EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe</a> , - V3.1.1 (2019-11)	No

## Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

## WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

**Table 1: Success Criteria, Level A**

Criteria	Conformance Level	Remarks and Explanations
<a href="#">1.1.1 Non-text Content</a> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>	Partially Supports	Some images have alternative text. Some images and graphical buttons do not have alternative text.
<a href="#">1.2.1 Audio-only and Video-only (Prerecorded)</a> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>	Not Applicable	No time-based media present.
<a href="#">1.2.2 Captions (Prerecorded)</a> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>	Not Applicable	No time-based media present.
<a href="#">1.2.3 Audio Description or Media Alternative (Prerecorded)</a> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>	Not Applicable	No time-based media present.
<a href="#">1.3.1 Info and Relationships</a> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>	Partially Supports	Data tables contain structural markup including headers.  Headings are not indicated on some dialogs.  Some edit fields, combo boxes, and spinboxes are explicitly labeled; some fields are not explicitly labeled.
<a href="#">1.3.2 Meaningful Sequence</a> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	Correct reading sequences can be programmatically determined.

Criteria	Conformance Level	Remarks and Explanations
<a href="#">1.3.3 Sensory Characteristics</a> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	Instructions and content do not rely solely on sensory characteristics of components.
<a href="#">1.4.1 Use of Color</a> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	Color is not used as the sole means of conveying information.
<a href="#">1.4.2 Audio Control</a> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>	Not Applicable	The application does not use audio.
<a href="#">2.1.1 Keyboard</a> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>	Does Not Support	Some functions of the application are keyboard operable. Some functions (i.e., Main Menu, links) are not keyboard operable.
<a href="#">2.1.2 No Keyboard Trap</a> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>	Does Not Support	The application has a keyboard trap in data grids.
<a href="#">2.1.4 Character Key Shortcuts</a> (Level A 2.1 only) Also applies to: Revised Section 508 – Does not apply	Not Applicable	Keyboard shortcuts using only letter (including upper- and lower-case letters), punctuation, number, or symbol characters are not used.
<a href="#">2.2.1 Timing Adjustable</a> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>	Does Not Support	The application times out the session without warning.

Criteria	Conformance Level	Remarks and Explanations
<a href="#">2.2.2 Pause, Stop, Hide</a> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>	Partially Supports	Notifications appear on screen briefly with no method to pause or stop the animation.
<a href="#">2.3.1 Three Flashes or Below Threshold</a> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	Flashing or blinking does not occur in the prohibited range.
<a href="#">2.4.1 Bypass Blocks</a> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Does Not Support	The application does not contain a Skip to Main Content link to bypass repetitive navigational links.
<a href="#">2.4.2 Page Titled</a> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	Application pages contain descriptive titles.
<a href="#">2.4.3 Focus Order</a> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>	Partially Supports	The application can be navigated in an order that preserves meaning and operability in some areas. Some dropdown menus do not gain focus when they are opened.
<a href="#">2.4.4 Link Purpose (In Context)</a> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	The purpose of each link can be determined from the link text together with context.
<a href="#">2.5.1 Pointer Gestures</a> (Level A 2.1 only) Also applies to: Revised Section 508 – Does not apply	Not Applicable	Multipoint or path-based gestures are not used.

Criteria	Conformance Level	Remarks and Explanations
<a href="#">2.5.2 Pointer Cancellation</a> (Level A 2.1 only) Also applies to: Revised Section 508 – Does not apply	Supports	Pointer functionality does not contain down-events.
<a href="#">2.5.3 Label in Name</a> (Level A 2.1 only) Also applies to: Revised Section 508 – Does not apply	Partially Supports	User interface components with labels, contain the text that is presented visually. Some fields are not explicitly labeled.
<a href="#">2.5.4 Motion Actuation</a> (Level A 2.1 only) Also applies to: Revised Section 508 – Does not apply	Not Applicable	Application does not contain device or user motion functionality.
<a href="#">3.1.1 Language of Page</a> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	The default human language can be programmatically determined on all application pages.
<a href="#">3.2.1 On Focus</a> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	Gaining focus on components does not initiate a change of context.
<a href="#">3.2.2 On Input</a> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	Changing the setting of user interface components does not automatically cause a change of context.
<a href="#">3.3.1 Error Identification</a> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	Required fields notify the user in text if there is no input.

Criteria	Conformance Level	Remarks and Explanations
<a href="#">3.3.2 Labels or Instructions</a> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>	Partially Supports	Some components have visual labels. Some login and search edit fields use placeholder attributes only.
<a href="#">4.1.1 Parsing</a> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>	Partially Supports	The application shows parsing errors when running a markup validation service.
<a href="#">4.1.2 Name, Role, Value</a> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>	Partially Supports	<p>The application provides name, role, state, and value information to assistive technology for some components.</p> <p>Some components do not contain explicit labeling to provide their name. Some components (i.e., accordions, tooltips, buttons) do not provide their role and states.</p>

**Table 2: Success Criteria, Level AA**

Criteria	Conformance Level	Remarks and Explanations
<a href="#">1.2.4 Captions (Live)</a> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>	Not Applicable	No time-based media present.
<a href="#">1.2.5 Audio Description (Prerecorded)</a> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>	Not Applicable	No time-based media present.



Criteria	Conformance Level	Remarks and Explanations
<a href="#">1.3.4 Orientation</a> (Level AA 2.1 only) Also applies to: Revised Section 508 – Does not apply	Supports	Application does not restrict content to a single orientation.
<a href="#">1.3.5 Identify Input Purpose</a> (Level AA 2.1 only) Also applies to: Revised Section 508 – Does not apply	Not Applicable	User personal information is not requested.
<a href="#">1.4.3 Contrast (Minimum)</a> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>	Partially Supports	Some areas of the application meet the required contrast ratios. Some grid headers do not meet the required 4.5:1 contrast ratio.
<a href="#">1.4.4 Resize text</a> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	Text can be resized without loss of content or functionality.
<a href="#">1.4.5 Images of Text</a> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	Images of text are not used.
<a href="#">1.4.10 Reflow</a> (Level AA 2.1 only) Also applies to: Revised Section 508 – Does not apply	Partially Supports	Pages reflow for some zoom and screen sizes. Pages require zooming in both planes after reaching some zoom levels or screen sizes.
<a href="#">1.4.11 Non-text Contrast</a> (Level AA 2.1 only) Also applies to: Revised Section 508 – Does not apply	Partially Supports	Some form controls do not have a contrast ratio of 3:1.
<a href="#">1.4.12 Text Spacing</a> (Level AA 2.1 only) Also applies to: Revised Section 508 – Does not apply	Supports	No loss of content occurs by setting style properties to meet the text spacing requirement.
<a href="#">1.4.13 Content on Hover or Focus</a> (Level AA 2.1 only) Also applies to: Revised Section 508 – Does not apply	Partially Supports	Some hover content (i.e., tooltips) does not allow for hovering of the popup content.

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">2.4.5 Multiple Ways</a> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Supports	There are multiple ways to perform various functions throughout the application.
<p><a href="#">2.4.6 Headings and Labels</a> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	Headings and labels describe topic or purpose.
<p><a href="#">2.4.7 Focus Visible</a> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	The visual focus is well-defined.
<p><a href="#">3.1.2 Language of Parts</a> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	The default human language can be programmatically determined on all application pages.
<p><a href="#">3.2.3 Consistent Navigation</a> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Supports	Consistent navigation occurs throughout the application.
<p><a href="#">3.2.4 Consistent Identification</a> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Supports	Consistent identification occurs throughout the application.

Criteria	Conformance Level	Remarks and Explanations
<a href="#">3.3.3 Error Suggestion</a> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	Required fields notify the user if there is no input.
<a href="#">3.3.4 Error Prevention (Legal, Financial, Data)</a> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>	Not Applicable	Application does not cause legal commitments or financial transactions to occur for the user.
<a href="#">4.1.3 Status Messages</a> (Level AA 2.1 only) Also applies to: Revised Section 508 – Does not apply	Partially Supports	Some status messages have accessible programmatic code set. Error messages do not have a status or alert role set.

### Table 3: Success Criteria, Level AAA

Notes: Product was not tested to WCAG 2.0 AAA level

## Revised Section 508 Report

### Chapter 3: [Functional Performance Criteria](#) (FPC)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	The application is partially keyboard operable.  The application provides name, role, state, and value information to assistive technology for some components.

Criteria	Conformance Level	Remarks and Explanations
302.2 With Limited Vision	Partially Supports	<p>The application is partially keyboard operable.</p> <p>The application provides name, role, state, and value information to assistive technology for some components.</p> <p>The application can be used by users with low visual acuity when combined with screen magnification assistive technology.</p> <p>Some areas of the application have low contrast ratios.</p>
302.3 Without Perception of Color	Supports	Color is not used as the sole means of conveying information.
302.4 Without Hearing	Supports	Does not require user hearing.
302.5 With Limited Hearing	Supports	Does not require user hearing.
302.6 Without Speech	Supports	Does not require user speech.
302.7 With Limited Manipulation	Partially Supports	The application is partially keyboard operable.
302.8 With Limited Reach and Strength	Partially Supports	The application is partially keyboard operable.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	

## Chapter 4: [Hardware](#)

Notes: This product is not hardware and therefore this section is not applicable to the product.

## Chapter 5: [Software](#)

Notes: This product is web-based and therefore this section is not applicable to the product.

## Chapter 6: Support Documentation and Services

Criteria	Conformance Level	Remarks and Explanations
<b>601.1 Scope</b>	Heading cell – no response required	Heading cell – no response required
<b><u>602 Support Documentation</u></b>	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	The documentation is in electronic format and can be converted to other formats.
602.3 Electronic Support Documentation	See <a href="#">WCAG 2.0</a> section	See information in WCAG section
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	The documentation is in electronic format and can be converted to other formats.
<b><u>603 Support Services</u></b>	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	The NetApp accessibility statement can be found here: <a href="https://www.netapp.com/us/legal/accessibility.aspx">https://www.netapp.com/us/legal/accessibility.aspx</a>
603.3 Accommodation of Communication Needs	Partially Supports	NetApp provides support for Technical Support via Online Chat, Telephone and E-mail. At this time, NetApp does not have a dedicated TTY line available.

## Legal Disclaimer (Company)

This Voluntary Product Accessibility Template (VPAT) provides guidance on the accessibility characteristics of **NetApp ONTAP System Manager** as of **September 30, 2021** and is only valid for the version and date it was tested.

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