NetApp
INSIGHT 2021
DIGITAL

FAQS
Get Certified Prep Sessions
at NetApp INSIGHT 2021

MEET THE
SPECIALISTS 2
Legends of the Hybrid Cloud

AN ABSOLUTE
MUST SEE!
October
20 - 22

1. What are Get Certified Prep Sessions at the NetApp INSIGHT 2021 Digital Event?
NLS is offering live interactive sessions, where you will be guided by a NetApp expert, through key exam concepts and objectives. Get focused study help, review sample questions and complete a self-assessment. Session attendees will receive a 35% discounted exam voucher* to use for a day and time of your choosing.

Sessions are offered for these three industry recognized certifications:
1. NetApp Certified Technology Associate (NCTA)
2. NetApp Certified Data Administrator (NCDA ONTAP)
3. NetApp Certified Hybrid Cloud Administrator (NCHC Administrator)

2. How do I register for my exam?
Go to NetApp :: Pearson VUE and Sign In or Create Account to schedule your exam.

3. Can I retake an exam that I fail at a discount?
Session attendees will receive a maximum of two discounted exam vouchers. Discounted exam vouchers will be applicable to any of the three exam prep sessions offered.

4. What is the exam retake policy if I fail?
If this is the 1st time you failed the exam you may immediately retake the exam. If you have failed the exam two or more times before you must wait 14 days before retaking the exam.

5. How much do the NetApp certification exams cost?
These three NetApp certification exams are regularly priced at $150 each.

6. Can I use training units (TUs) to pay for certification exams?
TUs cannot be used to pay for certification exams. You must pay for your certification exam using a credit/debit card.

7. Can I register for more than one exam?
Yes, but your discounted exam voucher is only eligible for one attempt at one exam.

8. How will my discounted exam voucher be applied when I register for my exam?
When you schedule your exam with PearsonVUE, the exams are initially displayed at full cost. On the check-out page, you will see a field to enter your discounted exam voucher, select apply, and the new discounted price will be presented for payment confirmation.
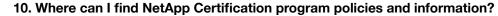
9. Will I be able to test remotely?
Yes, please go to NetApp OnVUE exam information // Pearson VUE to see requirements for Before Exam Day and On Exam Day to ensure you're prepared for testing remotely.

10. Where can I find NetApp Certification program policies and information?

Go to Certification Program Policies – Technical Certification | NetApp

11. If i pass an exam, how can i access my certificate?

CertCenter is your personal NetApp certification resource to access all your personal information, such as exam history, certification history, eCertificate, and certification logo.

1st time users select "Never logged in before?" and create your account, entering your last name and exam registration number from any of your score reports provided by Pearson VUE.   Please note that Information is typically posted to CertCenter within 48 hours of achieving your certification.

If you have an account but do not remember your login information, select the "Forgot your password or NETAPP ID?" link on the CertCenter page.

If you are unable to log in, please contact us at ncp@netapp.com.

12. Where can i get more information?

For more information on the INSIGHT 2021 event, go to NetApp INSIGHT 2021 Digital is coming, October 20–22 - NetApp INSIGHT – Netapp.

For more information on the NetApp Certification Program, go to Certification Programs - NCIE NCDA & more | NetApp where you will find recommended training, prerequisites, and resources, including practice exams.

If you have questions, please contact us at ncp@netapp.com.

*Cert Voucher Proposal:

All attendees of the Get Cert Prep Sessions at INSIGHT will receive a voucher for 35% off one exam taken within 6 months post-event. Those who attend multiple sessions will receive a maximum of two vouchers.

This discount cannot be combined with any other discount (partner discounts, Anywhere Proctored).

MEET THE SPECIALISTS **2**

Legends of the Hybrid Cloud

NetApp INSIGHT 2021 DIGITAL

AN ABSOLUTE MUST SEE!

October 20 - 22