#### **NetApp usage of non-GAAP financial information**

To supplement NetApp's condensed consolidated financial statement information presented in accordance with generally accepted accounting principles in the United States (GAAP), NetApp provides investors with certain non-GAAP measures, including, but not limited to, historical non-GAAP operating results, non-GAAP net income, non-GAAP effective tax rate, free cash flow, billings, and historical and projected non-GAAP earnings per diluted share. NetApp also presents the hardware and software components of our GAAP product revenues. Because our revenue recognition policy under GAAP defines a configured storage system, inclusive of the operating system software essential to its functionality, as a single performance obligation, hardware and software components of our product revenues are considered non-GAAP measures. The hardware and software components of our product revenues are derived from an estimated fair value allocation of the transaction price of our contracts with customers, down to the level of the product hardware and software components. This allocation is primarily based on the contractual prices at which NetApp has historically billed customers for such respective components.

NetApp believes that the presentation of non-GAAP net income, non-GAAP effective tax rates, and non-GAAP earnings per share data, when shown in conjunction with the corresponding GAAP measures, provides useful information to investors and management regarding financial and business trends relating to its financial condition and results of operations.

NetApp believes that the presentation of free cash flow, which it defines as the net cash provided by operating activities less cash used to acquire property and equipment, to be a liquidity measure that provides useful information to management and investors because it reflects cash that can be used to, among other things, invest in its business, make strategic acquisitions, repurchase common stock, and pay dividends on its common stock. As free cash flow is not a measure of liquidity calculated in accordance with GAAP, free cash flow should be considered in addition to, but not as a substitute for, the analysis provided in the statement of cash flows.

NetApp believes that the presentation of the software and hardware components of our product revenues is meaningful to investors and management as it illustrates the significance of the Company's software and provides improved visibility into the value created by our software innovation and R&D investment.

NetApp approximates billings by adding net revenues as reported on our Condensed Consolidated Statements of Operations for the period to the change in total deferred revenue and financed unearned services revenue as reported on our Condensed Consolidated Statements of Cash Flows for the same period. Billings is a performance measure that NetApp believes provides useful information to management and investors because it represents the amounts under purchase orders received by us during a given period that have been billed.

NetApp's management uses these non-GAAP measures in making operating decisions because it believes the measurements provide meaningful supplemental information regarding NetApp's ongoing operational performance. These non-GAAP financial measures are used to: (1) measure company performance against historical results, (2) facilitate comparisons to our competitors' operating results and (3) allow greater transparency with respect to information used by management in financial and operational decision making.

NetApp excludes the following items from its non-GAAP measures when applicable:

- A. Amortization of intangible assets. NetApp records amortization of intangible assets that were acquired in connection with its business combinations. The amortization of intangible assets varies depending on the level of acquisition activity. Management finds it useful to exclude these charges to assess the appropriate level of various operating expenses to assist in budgeting, planning and forecasting future periods and in measuring operational performance.
- B. Stock-based compensation expenses. NetApp excludes stock-based compensation expenses from its non-GAAP measures primarily because they are non-cash expenses. While management views stock-based compensation as a key element of our employee retention and long-term incentives, we do not view it as an expense to be used in evaluating operational performance in any given period.
- C. Litigation settlements. NetApp may periodically incur charges or benefits related to litigation settlements. NetApp excludes these charges and benefits, when significant, because it does not believe they are reflective of ongoing business and operating results.
- D. Acquisition-related expenses. NetApp excludes acquisition-related expenses, including (a) due diligence, legal and other one-time integration charges and (b) write down of assets acquired that NetApp does not intend to use in its ongoing business, from its non-GAAP measures, primarily because they are not related to our ongoing business or cost base and, therefore, cannot be relied upon for future planning and forecasting.
- E. Restructuring charges. These charges consist of restructuring charges that are incurred based on the particular facts and circumstances of restructuring decisions, including employment and contractual settlement

terms, and other related charges, and can vary in size and frequency. We therefore exclude them in our assessment of operational performance.

- F. Asset impairments. These are non-cash charges to write down assets when there is an indication that the asset has become impaired. Management finds it useful to exclude these non-cash charges due to the unpredictability of these events in its assessment of operational performance.
- G. Gains/losses on the sale or derecognition of assets. These are gains/losses from the sale of our properties and other transactions in which we transfer control of assets to a third party. Management believes that these transactions do not reflect the results of our underlying, on-going business and, therefore, cannot be relied upon for future planning or forecasting.
- H. Gains/losses on the sale of investments in equity securities. These are gains/losses from the sale of our investment in certain equity securities. Typically, such investments are sold as a result of a change in control of the underlying businesses. Management believes that these transactions do not reflect the results of our underlying, on-going business and, therefore, cannot be relied upon for future planning or forecasting.
- I. Debt extinguishment costs. NetApp excludes certain non-recurring expenses incurred as a result of the early extinguishment of debt. Management believes such nonrecurring costs do not reflect the results of its underlying, on-going business and, therefore, cannot be relied upon for future planning or forecasting.
- J. COVID-19 charges. NetApp has excluded certain non-recurring expenses incurred as a direct result of the COVID-19 pandemic. Management believes such nonrecurring costs do not reflect the results of its underlying, on-going business and, therefore, cannot be relied upon for future planning or forecasting.

K. Income tax adjustments. NetApp's non-GAAP tax provision is based upon a projected annual non-GAAP effective tax rate for the first three quarters of the fiscal year and an actual non-GAAP tax provision for the fourth quarter of the fiscal year. The non-GAAP tax provision also excludes, when applicable, (a) tax charges or benefits in the current period that relate to one or more prior fiscal periods that are a result of events such as changes in tax legislation, authoritative guidance, income tax audit settlements, statute lapses and/or court decisions, (b) tax charges or benefits that are attributable to unusual or non-recurring book and/or tax accounting method changes, (c) tax charges that are a result of a non-routine foreign cash repatriation, (d) tax charges or benefits that are a result of infrequent restructuring of the Company's tax structure, (e) tax charges or benefits that are a result of a change in valuation allowance, and (f) tax charges resulting from the integration of intellectual property from acquisitions. Management believes that the use of non-GAAP tax provisions provides a more meaningful measure of the Company's operational performance.

These non-GAAP measures are not in accordance with, or an alternative for, measures prepared in accordance with GAAP, and may be different from non-GAAP measures used by other companies. In addition, these non-GAAP measures are not based on any comprehensive set of accounting rules or principles. NetApp believes that non-GAAP measures have limitations in that they do not reflect all of the amounts associated with the Company's results of operations as determined in accordance with GAAP and that these measures should only be used to evaluate the Company's results of operations in conjunction with the corresponding GAAP measures. NetApp management compensates for these limitations by analyzing current and projected results on a GAAP basis as well as a non-GAAP basis. The presentation of non-GAAP financial information is not meant to be considered in isolation or as a substitute for the directly comparable financial measures prepared in accordance with generally accepted accounting principles in the United States. The non-GAAP financial measures are meant to supplement, and be viewed in conjunction with, GAAP financial measures

## NETAPP, INC. RECONCILIATION OF NON-GAAP TO GAAP INCOME STATEMENT INFORMATION

(In millions, except net income per share amounts)

			FY2019					FY2020					FY2021			
		Q1	Q2		Q4	Total	Q1	Q2	Q3	Q4	Total	Q1		Q3	Q4	Total
NET INCOME	\$	283 \$	241 \$	249 \$	396	\$ 1,169 \$	103 \$	243 \$	277 \$	196	\$ 819 \$	77 \$	137 \$	182 \$	334	\$ 730
Adjustments: Amortization of intangible assets		13	12	13	8	46	11	11	8	9	39	10	15	15	9	49
Stock-based compensation		40	38	43	37	158	42	40	36	35	153	54	49	46	48	197
Asset impairment		-	-	-	-	-	-	-	-	10	10	-		-	-	
Litigation settlements COVID-19 charges		-	-	-	-	-	-	-	-	- 3	3	-	5	-	-	5
Restructuring charges		- 19	-	-	- 16	- 35	- 21	-	-	-	21	- 5	37	-	-	42
Acquisition-related expense		-	-	-	-	-	-	-	-	-	-	8	3	3	2	16
Gain on sale or derecognition of assets		-	-	-	(73)	(73)	-	(38)	-	-	(38)	-	-	-	(156)	(156)
Debt extinguishment costs		-	-	-	-	-	-	-	-	-	-	14	- (0)	-	-	14
Gain on sale of equity investment Income tax effects		(40)	- (11)	-	(31)	(82)	(20)	- 1	(6)	- 12	(13)	- (16)	(6) (9)	(13)	- 18	(6) (20)
Income tax expenses from integration of acquired companies		(40)	(11)		(01)	(02)	(20)		(0)	12	(10)	11	5	17	13	46
Resolution of income tax matters		-	-	-	(48)	(48)	-	-	(50)	-	(50)	-	-	-	-	-
Income tax benefit of ASC 606 adoption		(34)	-	-	-	(34)	-	-	-	-	-	-	-	-	-	-
Tax reform NON-GAAP NET INCOME	•	281 \$	280 \$	305 \$	305	- \$ 1,171 \$	157 \$	257 \$	265 \$	265	- \$ 944 \$	163 \$	236 \$	250 \$	268	\$ 917
NON-GAAF NET INCOME	φ	201 φ	200 φ	303 ş	303 .	φ 1,171 φ	137 ф	231 φ	203 φ	200 (	p 344 p	103 ф	230 φ	230 φ	200	φ <del>5</del> 17
COST OF REVENUES Adjustments:		511 \$	543 \$	581 \$	566	2,201 \$	420 \$	446 \$	463 \$	460	1,789	431	483	495 \$	520	\$ 1,929
Amortization of intangible assets		(9)	(9)	(10)	(8)	(36)	(11)	(11)	(8)	(9)	(39)	(10)	(12)	(12)	(7)	(41)
Stock-based compensation		(4)	(2)	(4)	(4)	(14)	(3)	(4)	(3)	(3)	(13)	(4)	(3)	(3)	(4)	(14)
Asset impairment NON-GAAP COST OF REVENUES	•	498 \$	532 \$	- 567 \$	554	- \$ 2,151 \$	406 \$	- 431 \$	- 452 \$	448 \$	- \$ 1,737 \$	417 \$	468 \$	480 \$	509	\$ 1,874
NON-GAAP COST OF REVENUES	ð	490 <b>ఫ</b>	332 ş	307 ş	554	φ 2,131 φ	400 ş	431 Ş	43Z \$	440 3	ф 1, <i>131</i> ф	417 Ş	400 \$	40U \$	509	φ 1,0 <i>1</i> 4
COST OF PRODUCT REVENUES Adjustments:	\$	398 \$	428 \$	469 \$	457	\$ 1,752 \$	312 \$	341 \$	360 \$	355	\$ 1,368 \$	316 \$	360 \$	369 \$	387	\$ 1,432
Amortization of intangible assets Stock-based compensation		(9) (1)	(9) -	(10) (1)	(8) (2)	(36) (4)	(11) (1)	(11) (1)	(8) (1)	(9) -	(39) (3)	(10) (1)	(7) (1)	(7) (1)	(2) (1)	(26) (4)
Asset impairment NON-GAAP COST OF PRODUCT REVENUES	\$	388 \$	419 \$	458 \$	447 \$	- \$ 1,712 \$	300 \$	329 \$	351 \$	346	- \$ 1,326 \$	305 \$	352 \$	- 361 \$	384	\$ 1,402
COST OF SOFTWARE MAINTENANCE REVENUES	\$	7 \$	8 \$	10 \$	10 \$	\$ 35 \$	10 \$	11 \$	12 \$	15 \$	\$ 48 \$	15 \$	24 \$	28	28	95
Adjustments:	•	. •	• •	.υ ψ		Ψ 00 Ψ	.υ ψ	•	•		, 10 ¢	•	2. •	20	20	00
Amortization of intangible assets		-	-	-	-	-	-	-	-	-	-	-	(5)	(5)	(5)	(15)
Stock-based compensation		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Asset impairment NON-GAAP COST OF SOFTWARE MAINTENANCE REVENUES	-	7	- 8	10	10	35	10	- 11	12	15	48	15	- 19	23	23	80
COST OF HARDWARE MAINTENANCE AND OTHER SERVICES REVENUES																
Adjustment:	\$	106 \$	107 \$	102 \$	99	\$ 414 \$	98 \$	94 \$	91 \$	90 \$	\$ 373 \$	100 \$	99 \$	98 \$	105	\$ 402
Amortization of intangible assets		-	-	_	_	-	_	_	-	-	-	_	_	-	_	_
Stock-based compensation		(3)	(2)	(3)	(2)	(10)	(2)	(3)	(2)	(3)	(10)	(3)	(2)	(2)	(3)	(10)
Asset impairment			-	-	-	-	-	-	-	-	-	-	-	-		-
NON-GAAP COST OF HARDWARE MAINTENANCE AND OTHER SERVICES REVENUES	\$	103 \$	105 \$	99 \$	97	\$ 404 \$	96 \$	91 \$	89 \$	87	\$ 363 \$	97 \$	97 \$	96 \$	102	\$ 392
GROSS PROFIT	\$	963 \$	974 \$	982 \$	1,026	\$ 3,945 \$	816 \$	925 \$	941 \$	941	\$ 3,623 \$	872 \$	933 \$	975 \$	1,035	\$ 3,815
Adjustments: Amortization of intangible assets		9	9	10	8	36	11	11	8	9	39	10	12	12	7	41
Stock-based compensation		4	2	4	4	14	3	4	3	3	13	4	3	3	4	14
Asset impairment			-	-	-	-	-	-	-	-	-	-	-	-	-	-
NON-GAAP GROSS PROFIT	\$	976 \$	985 \$	996 \$	1,038	\$ 3,995 \$	830 \$	940 \$	952 \$	953	\$ 3,675 \$	886 \$	948 \$	990 \$	1,046	\$ 3,870
SALES AND MARKETING EXPENSES Adjustments:	\$	409 \$	408 \$	401 \$	439	\$ 1,657 \$	405 \$	389 \$	402 \$	389	\$ 1,585 \$	429 \$	432 \$	436 \$	447	\$ 1,744
Amortization of intangible assets		(4)	(3)	(3)	-	(10)	-	-	-	-	-	-	(3)	(3)	(2)	(8)
Stock-based compensation		(17)	(16)	(19)	(15)	(67)	(18)	(17)	(15)	(16)	(66)	(25)	(24)	(21)	(22)	(92)
COVID-19 charges NON-GAAP SALES AND MARKETING EXPENSES	\$	388 \$	389 \$	379 \$	424	- \$ 1,580 \$	387 \$	372 \$	387 \$	(3) 370 S	(3) \$ 1,516 \$	404 \$	405 \$	412 \$	423	\$ 1.644
NON-OASI OALEO AND MAINELING EN ENGLO	Ψ	JUU \$	JUJ Ø	J1 J	747 \	ψ 1,000 Φ	301 Ø	J12 Ø	JU1 \$	310 (	ν 1,010 φ	<del>τυτ</del> φ	400 Ø	712 V	720	ψ 1,044

RESEARCH AND DEVELOPMENT EXPENSES	\$ 208 \$	211 \$	203 \$	205 \$	827 \$	215 \$	209 \$	211 \$	212 \$	847 \$	233 \$	212 \$	215 \$	221 \$	881
Adjustment:															
Stock-based compensation	 (12)	(12)	(13)	(11)	(48)	(15)	(13)	(13)	(12)	(53)	(19)	(15)	(15)	(15)	(64)
NON-GAAP RESEARCH AND DEVELOPMENT EXPENSES	\$ 196 \$	199 \$	190 \$	194 \$	779 \$	200 \$	196 \$	198 \$	200 \$	794 \$	214 \$	197 \$	200 \$	206 \$	817
GENERAL AND ADMINISTRATIVE EXPENSES	\$ 73 \$	69 \$	67 \$	69 \$	278 \$	71 \$	69 \$	60 \$	63 \$	263 \$	61 \$	67 \$	63 \$	66 \$	257
Adjustments:															
Stock-based compensation	(7)	(8)	(7)	(7)	(29)	(6)	(6)	(5)	(4)	(21)	(6)	(7)	(7)	(7)	(27)
Litigation settlements	-	- ' '	-	- '	-	- ' '	- "	-	-	-	-	(5)	-	-	(5)
NON-GAAP GENERAL AND ADMINISTRATIVE EXPENSES	\$ 66 \$	61 \$	60 \$	62 \$	249 \$	65 \$	63 \$	55 \$	59 \$	242 \$	55 \$	55 \$	56 \$	59 \$	225

FY2020

FY2021

FY2019

NETAPP, INC.
RECONCILIATION OF NON-GAAP TO GAAP
INCOME STATEMENT INFORMATION
(In millions, except net income per share amounts)

		Q1	Q	2	Q3	C	24	Total		Q1	Q	(2	Q3		Q4	To	otal	Q1	Q	2	Q3		Q4	T	otal
RESTRUCTURING CHARGES	\$	19	\$	- \$	-	\$	16 \$	35	\$	21	\$	- 9	; -	\$	-	\$	21 \$	5	\$	37	\$	- (	ş -	\$	42
Adjustment:		(40)					(40)	(25)		(04)							(04)	(5)		(27)					(40)
Restructuring charges NON-GAAP RESTRUCTURING CHARGES	\$	(19)	\$	- \$		\$	(16)	(35)	\$	(21)	\$	- (	<del>-</del>	\$		\$	(21)	(5)	\$	(37)	\$	- (		\$	(42)
			<u> </u>	Ψ		Ψ			<u> </u>		<u> </u>								Ψ		Ψ			Ψ	
ACQUISITION-RELATED EXPENSE Adjustment:	\$	-	\$	- \$	-	\$	- \$	-	\$	-	\$	- \$		\$	-	\$ \$	- \$	8	\$	3	\$	3 \$	5	2 \$	16
Acquisition-related expense NON-GAAP ACQUISITION-RELATED EXPENSE	\$	-	\$	- - \$	-	\$	- \$	-	\$	-	\$	- 9	- : -	\$	-	\$	- - \$	(8)	\$	(3) -	\$	(3) - (		2) \$	(16) -
GAIN ON SALE OR DERECOGNITION OF ASSETS Adjustment:	\$	-	\$	- \$	-	\$	(73)	(73)	\$	-	\$	(38)	-	\$	-	\$	(38) \$	-	\$	-	\$	- 9	(15	6) \$	(156)
Gain on sale or derecognition of assets  NON-GAAP GAIN ON SALE OR DERECOGNITION OF ASSETS	\$	-	\$	- - \$	-	\$	73 - \$	73	\$	-	\$	38 - (	- ; -	\$	-	\$	38 - \$	-	\$	-	\$	- (	15	6 \$	156 -
OPERATING EXPENSES	\$	709	\$	688 \$	671	\$	656	2,724	\$	712	\$	629	6	73 \$	664	\$	2,678 \$	736	\$	751	\$	717	58	0 \$	2,784
Adjustments: Amortization of intangible assets		(4)		(3)	(3)		- (22)	(10)		- (20)		- (20)	-	20)	- (20)		- (4.40)	- (50)		(3)		(3)		2)	(8)
Stock-based compensation Litigation settlements		(36)		(36)	(39)		(33)	(144) -	1	(39)		(36) -	- (,	33)	(32)		(140)	(50) -		(46) (5)		(43) -	(4 -	4)	(183) (5)
COVID-19 charges		-		-	-		-	-		-		-	-		(3)		(3)	-		-		-	-		-
Restructuring charges		(19)		-	-		(16)	(35)		(21)		-	-		-		(21)	(5)		(37)		- (2)	- ,	۵)	(42) (16)
Acquisition-related expense Gain on sale or derecognition of assets		-		-			- 73	73		-		38	-				38	(8)		(3)		(3)	15	2) 6	156
NON-GAAP OPERATING EXPENSES	\$	650	\$	649 \$	629	\$	680 \$		\$	652	\$	631 \$	64	10 \$	629	\$ :	2,552 \$	673	\$	657	\$	668			2,686
INCOME FROM OPERATIONS	\$	254	\$	286 \$	311	\$	370	1,221	\$	104	\$	296	26	88 \$	277	\$	945 \$	136	\$	182	\$	258	45	5 \$	1,031
Adjustments:		40		40	40		8	40		44		44			9		20	40		45		45		^	40
Amortization of intangible assets Stock-based compensation		13 40		12 38	13 43		8 37	46 158		11 42		11 40		8 36	35		39 153	10 54		15 49		15 46		9 8	49 197
Asset impairment		40		-	-		-	-		-		-	_`	,,	-		-	-		-		-	-	•	-
Litigation settlements		-		-	-		-	-		-		-	-		-		-	-		5		-	-		5
COVID-19 charges		-		-	-		-	-		-		-	-		3		3	-		-		-	-		-
Restructuring charges		19		-	-		16	35		21		-	-		-		21	5		37		-	-		42
Acquisition-related expense		-		-	-		(72)	(70)		-		(20)	-		-		- (20)	8		3		3		2	16
Gain on sale or derecognition of assets NON-GAAP INCOME FROM OPERATIONS	\$	326	\$	336 \$	367	\$	(73) 358 \$	(73)	\$	178	\$	(38)	3	12 \$	324	\$	(38) 1,123 \$	213	\$	291	\$	322 5	(15		(156) 1,184
		020		σου ψ	00.	<u> </u>	000	1,007	<u> </u>		<u> </u>	000 (		<u>-                                    </u>	UL.		1,120 ¢	2.0	<u> </u>		<u> </u>	OLL (	, 00	υ ψ	1,101
OTHER INCOME (EXPENSE), NET Adjustments:	\$	18	\$	18 \$	8	\$	14 \$	40	\$	15	\$	3 \$	;	8 \$	(27)	\$	(1) \$	(32)	\$	(7)	\$	(11)	\$ (1	9) \$	(69)
Non-cash interest expense		-		-	-		-	-		-		-	-		-		-	-		-		-	-		
Debt extinguishment costs		-		-	-		-	-		-		-	-		-		-	14		- (0)		-	-		14
Gain on sale of equity investment		-		-	-		-	-		-		-	-		-		-	-		(6)		-	-		(6)
Asset impairment NON-GAAP OTHER INCOME (EXPENSE), NET	\$	18	\$	18 \$	- 8	\$	14 \$	- 6 40	\$	15	\$	3 5	<u>-</u>	8 \$	(17)	\$	10 9 \$	(18)	\$	(13)	\$	(11) \$	- (1	9) \$	(61)
HON-SAAL STIER INSSME (EXCENSE), NET	Ψ_	10	Ψ	10 ψ		Ψ	17 (	, 10	Ψ	10	Ψ			υψ	(11)	Ψ	υ ψ	(10)	Ψ	(10)	Ψ	(11)	, (1	<i>υ</i> , ψ	(01)
INCOME BEFORE INCOME TAXES Adjustments:	\$	272	\$	293 \$	319	\$	384 \$	1,268	\$	119	\$	299	2	76 \$	250	\$	944 \$	104	\$	175	\$	247	43	6 \$	962
Amortization of intangible assets		13		12	13		8	46		11		11		8	9		39	10		15		15		9	49
Stock-based compensation		40		38	43		37	158		42		40	;	36	35		153	54		49		46	4	8	197

Asset impairment		-	-	-	-	-	-	-	-	10	10	-	-	-	-	-
Litigation settlements		-	-	-	-	-	-	-	-	-	-	-	5	-	-	5
COVID-19 charges		-	-	-	-	-	-	-	-	3	3	-	-	-	-	-
Restructuring charges		19	-	-	16	35	21	-	-	-	21	5	37	-	-	42
Acquisition-related expense		-	-	-	-	-	-	-	-	-	-	8	3	3	2	16
Gain on sale or derecognition of assets		-	-	-	(73)	(73)	-	(38)	-	-	(38)	-	-	-	(156)	(156)
Debt extinguishment costs		-	-	-	- /	- ′	-	- ′	-	-	- ′	14	-	-	`- ′	14
Non-cash interest expense		-	-	-	-	-	-	-	-	-	_	-	-	-	-	-
Gain on sale of equity investment		-		-	-	-	-	-	-	-	-	-	(6)	-	-	(6)
NON-GAAP INCOME BEFORE INCOME TAXES	\$ 3	344 \$	343 \$	375 \$	372 \$	1,434 \$	193 \$	312 \$	320 \$	307 \$	1,132 \$	195 \$	278 \$	311 \$	339 \$	1,123
PROVISION (BENEFIT) FOR INCOME TAXES	\$	(11) \$	52 \$	70 \$	(12) \$	99 \$	16 \$	56 \$	(1) \$	54 \$	125 \$	27 \$	38 \$	65 \$	102 \$	232
Adjustments:		. , .			, , .				. , .							
Income tax effects		40	11	-	31	82	20	(1)	6	(12)	13	16	9	13	(18)	20
Income tax expenses from integration of acquired companies		-	-	-	-	-	-	- ` ′	-	- ′	-	(11)	(5)	(17)	(13)	(46)
Resolution of income tax matters		-		-	48	48	-	-	50	-	50	- ′	- ` ′	- ′	- ′	- ′
Income tax benefit of ASC 606 adoption		34	-	-	-	34	-	-	-	-	-	-	-	-	-	-
Tax reform			-	-	-	_	-	-	-	-	_	-	-	-	-	-
NON-GAAP PROVISION FOR INCOME TAXES	\$	63 \$	63 \$	70 \$	67 \$	263 \$	36 \$	55 \$	55 \$	42 \$	188 \$	32 \$	42 \$	61 \$	71 \$	206
NET INCOME PER SHARE	\$ 1	.05 \$	0.91 \$	0.98 \$	1.59 \$	4.51 \$	0.42 \$	1.03 \$	1.21 \$	0.88 \$	3.52 \$	0.35 \$	0.61 \$	0.80 \$	1.46 \$	3.23
Adjustments:																
Amortization of intangible assets	0	.05	0.05	0.05	0.03	0.18	0.05	0.05	0.03	0.04	0.17	0.05	0.07	0.07	0.04	0.22
Stock-based compensation	0	.15	0.14	0.17	0.15	0.61	0.17	0.17	0.16	0.16	0.66	0.24	0.22	0.20	0.21	0.87
Asset impairment		-	-	-	-	-	-	-	-	0.05	0.04	-	-	-	0.00	0.00
Litigation settlements		-	-	-	-	-	-	-	-	-	-	-	0.02	-	-	0.02
COVID-19 charges		-	-	-	-	-	-	-	-	0.01	0.01	-	-	-	-	-
Restructuring charges	0	.07	-	-	0.06	0.14	0.09	-	-	-	0.09	0.02	0.17	-	-	0.19
Acquisition-related expense		-	-	-	-	-	-	-	-	-	-	0.04	0.01	0.01	0.01	0.07
Gain on sale or derecognition of assets		-	-	-	(0.29)	(0.28)	-	(0.16)	-	-	(0.16)	-	-	-	(0.68)	(0.69)
Debt extinguishment costs		-	-	-	-	-	-	-	-	-	-	0.06	-	-	-	0.06
Non-cash interest expense		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Gain on sale of equity investment		-	-	-	-	-	-	-	-	-	-	-	(0.03)	-	-	(0.03)
Income tax effects	(0	.15)	(0.04)	-	(0.12)	(0.32)	(80.0)	0.00	(0.03)	0.05	(0.06)	(0.07)	(0.04)	(0.06)	0.08	(0.09)
Income tax expenses from integration of acquired companies		-	-	-	-	-	-	-	-	-	-	0.05	0.02	0.07	0.06	0.20
Deschaling of income too matters					(0.40)	(0.40)			(0.00)							
Resolution of income tax matters		- 12)	-	-	(0.19)	(0.19)	-	-	(0.22)	-	(0.21)	-	-	-	-	-
Income tax benefit of ASC 606 adoption	(0	- .13)	-	-	(0.19)	(0.19) (0.13)	-	-	(0.22)	-	(0.21)	-	-	-	-	-
		- .13) - .04 \$	- - - 1.06 \$	- - - 1.20 \$	(0.19) - - 1.22 \$		- - - 0.65 \$	- - - 1.09 \$	(0.22) - - 1.16 \$	- - - 1.19 \$	(0.21) - - - 4.05 \$	- - - 0.73 \$	- - - 1.05 \$	- - - 1.10 \$	- - - 1.17 \$	- - - 4.06

Total

#### RECONCILIATION OF NON-GAAP TO GAAP GROSS MARGIN (\$ in millions)

Gross margin-GAAP
Cost of revenues adjustments
Gross margin-Non-GAAP

GAAP cost of revenues Cost of revenues adjustments: Amortization of intangible assets Stock-based compensation Asset impairment Non-GAAP cost of revenues

Net revenues

RECONCILIATION OF NON-GAAP TO GAAP PRODUCT GROSS MARGIN (\$ in millions)

Product gross margin-GAAP
Cost of product revenues adjustments

65.3% 0.9%				62.8% 0.9%		64.4% 0.8%		64.2% 0.8%		66.0% 1.1%				67.0% 0.8%		67.2% 0.9%		66.9% 1.0%		66.9% 1.1%		65.9% 1.1%		66.3% 1.0%		66.6% 0.7%		66.4% 1.0%
66.2%		64.9%		63.7%		65.2%		65.0%		67.2%		68.6%		67.8%		68.0%		67.9%		68.0%		66.9%		67.3%		67.3%		67.4%
511	\$	543	\$	581	\$	566	\$	2,201	\$	420	\$	446	\$	463	\$	460	\$	1,789	\$	431	\$	483	\$	495	\$	520	\$	1,929
(9) (4)		(9) (2)		(10) (4)		(8) (4)		(36) (14)		(11) (3)		(11) (4)		(8) (3)		(9) (3)		(39) (13)		(10) (4)		(12) (3)		(12) (3)		(7) (4)		(41) (14)
- 408	\$	- 532	\$	- 567	¢	- 55/	\$	2 151	\$	406	\$	- //31	•	452	•	- 448	\$	1 737	<b>©</b>	- /117	\$	- 468	\$	- 480	•	500	\$	1,874
498	\$	532	\$	567	\$	554	\$	2,151	\$	406	\$	431	\$	452	\$	448	\$	1,/3/	\$	41/	\$	468	\$	480	\$	509	\$	
	0.9% 66.2% 511 (9) (4)	0.9% 66.2% 511 \$ (9) (4)	0.9% 0.7% 66.2% 64.9% 511 \$ 543 (9) (9) (4) (2)	0.9% 0.7% 66.2% 64.9% 511 \$ 543 \$ (9) (9) (4) (2)	0.9%         0.7%         0.9%           66.2%         64.9%         63.7%           511         \$ 543         \$ 581           (9)         (9)         (10)           (4)         (2)         (4)	0.9%         0.7%         0.9%           66.2%         64.9%         63.7%           511         \$ 543         \$ 581         \$           (9)         (9)         (10)         (4)         (2)         (4)	0.9%         0.7%         0.9%         0.8%           66.2%         64.9%         63.7%         65.2%           511         \$ 543         \$ 581         \$ 566           (9)         (9)         (10)         (8)           (4)         (2)         (4)         (4)	0.9%         0.7%         0.9%         0.8%           66.2%         64.9%         63.7%         65.2%           511         \$ 543         \$ 581         \$ 566         \$           (9)         (9)         (10)         (8)         (4)         (4)         (4)         (4)         (4)         (4)         (5)         (6)         (7)         (8)         (7)         (8)         (8)         (8)         (8)         (9)         (9)         (10)         (8)         (9)         (10)         (8)	0.9%         0.7%         0.9%         0.8%         0.8%           66.2%         64.9%         63.7%         65.2%         65.0%           511         \$ 543         \$ 581         \$ 566         \$ 2,201           (9)         (9)         (10)         (8)         (36)           (4)         (2)         (4)         (4)         (14)	0.9%         0.7%         0.9%         0.8%         0.8%           66.2%         64.9%         63.7%         65.2%         65.0%           511         \$ 543         \$ 581         \$ 566         \$ 2,201         \$           (9)         (9)         (10)         (8)         (36)         (4)         (14)           -	0.9%         0.7%         0.9%         0.8%         0.8%         1.1%           66.2%         64.9%         63.7%         65.2%         65.0%         67.2%           511         \$ 543         \$ 581         \$ 566         \$ 2,201         \$ 420           (9)         (9)         (10)         (8)         (36)         (11)           (4)         (2)         (4)         (4)         (14)         (3)	0.9%         0.7%         0.9%         0.8%         0.8%         1.1%           66.2%         64.9%         63.7%         65.2%         65.0%         67.2%           511         \$ 543         \$ 581         \$ 566         \$ 2,201         \$ 420         \$           (9)         (9)         (10)         (8)         (36)         (11)         (3)         (4)         (2)         (4)         (4)         (14)         (3)	0.9%         0.7%         0.9%         0.8%         0.8%         1.1%         1.1%           66.2%         64.9%         63.7%         65.2%         65.0%         67.2%         68.6%           511         \$ 543         \$ 581         \$ 566         \$ 2,201         \$ 420         \$ 446           (9)         (9)         (10)         (8)         (36)         (11)         (11)           (4)         (2)         (4)         (4)         (14)         (3)         (4)	0.9%         0.7%         0.9%         0.8%         0.8%         1.1%         1.1%           66.2%         64.9%         63.7%         65.2%         65.0%         67.2%         68.6%           511         \$ 543         \$ 581         \$ 566         \$ 2,201         \$ 420         \$ 446         \$           (9)         (9)         (10)         (8)         (36)         (11)         (11)           (4)         (2)         (4)         (4)         (14)         (3)         (4)	0.9%         0.7%         0.9%         0.8%         0.8%         1.1%         1.1%         0.8%           66.2%         64.9%         63.7%         65.2%         65.0%         67.2%         68.6%         67.8%           511         \$ 543         \$ 581         \$ 566         2,201         \$ 420         \$ 446         \$ 463           (9)         (9)         (10)         (8)         (36)         (11)         (11)         (8)           (4)         (2)         (4)         (4)         (14)         (3)         (4)         (3)	0.9%         0.7%         0.9%         0.8%         0.8%         1.1%         1.1%         0.8%           66.2%         64.9%         63.7%         65.2%         65.0%         67.2%         68.6%         67.8%           511         \$ 543         \$ 581         \$ 566         \$ 2,201         \$ 420         \$ 446         \$ 463         \$           (9)         (9)         (10)         (8)         (36)         (11)         (11)         (8)           (4)         (2)         (4)         (4)         (14)         (3)         (4)         (3)	0.9%         0.7%         0.9%         0.8%         0.8%         1.1%         1.1%         0.8%         0.9%           66.2%         64.9%         63.7%         65.2%         65.0%         67.2%         68.6%         67.8%         68.0%           511         \$ 543         \$ 581         \$ 566         \$ 2,201         \$ 420         \$ 446         \$ 463         \$ 460           (9)         (9)         (10)         (8)         (36)         (11)         (11)         (8)         (9)           (4)         (2)         (4)         (4)         (14)         (3)         (4)         (3)         (3)	0.9%         0.7%         0.9%         0.8%         0.8%         1.1%         1.1%         0.8%         0.9%           66.2%         64.9%         63.7%         65.2%         65.0%         67.2%         68.6%         67.8%         68.0%           511         \$ 543         \$ 581         \$ 566         \$ 2,201         \$ 420         \$ 446         \$ 463         \$ 460         \$           (9)         (9)         (10)         (8)         (36)         (11)         (11)         (8)         (9)           (4)         (2)         (4)         (4)         (14)         (3)         (4)         (3)         (3)	0.9%         0.7%         0.9%         0.8%         0.8%         1.1%         1.1%         0.8%         0.9%         1.0%           66.2%         64.9%         63.7%         65.2%         65.0%         67.2%         68.6%         67.8%         68.0%         67.9%           511         \$ 543         \$ 581         \$ 566         \$ 2,201         \$ 420         \$ 446         \$ 463         \$ 460         \$ 1,789           (9)         (9)         (10)         (8)         (36)         (11)         (11)         (8)         (9)         (39)           (4)         (2)         (4)         (4)         (14)         (3)         (4)         (3)         (3)         (13)	0.9%         0.7%         0.9%         0.8%         0.8%         1.1%         1.1%         0.8%         0.9%         1.0%           66.2%         64.9%         63.7%         65.2%         65.0%         67.2%         68.6%         67.8%         68.0%         67.9%           511         \$ 543         \$ 581         \$ 566         \$ 2,201         \$ 420         \$ 446         \$ 463         \$ 460         \$ 1,789         \$           (9)         (9)         (10)         (8)         (36)         (11)         (11)         (8)         (9)         (39)           (4)         (2)         (4)         (4)         (14)         (3)         (4)         (3)         (3)         (13)	0.9%         0.7%         0.9%         0.8%         0.8%         1.1%         1.1%         0.8%         0.9%         1.0%         1.1%           66.2%         64.9%         63.7%         65.2%         65.0%         67.2%         68.6%         67.8%         68.0%         67.9%         68.0%           511         \$ 543         \$ 581         \$ 566         \$ 2,201         \$ 420         \$ 446         \$ 463         \$ 460         \$ 1,789         \$ 431           (9)         (9)         (10)         (8)         (36)         (11)         (11)         (8)         (9)         (39)         (10)           (4)         (2)         (4)         (4)         (14)         (3)         (4)         (3)         (3)         (13)         (4)	0.9%         0.7%         0.9%         0.8%         0.8%         1.1%         1.1%         0.8%         0.9%         1.0%         1.1%           66.2%         64.9%         63.7%         65.2%         65.0%         67.2%         68.6%         67.8%         68.0%         67.9%         68.0%           511         \$ 543         \$ 581         \$ 566         \$ 2,201         \$ 420         \$ 446         \$ 463         \$ 460         \$ 1,789         \$ 431         \$           (9)         (9)         (10)         (8)         (36)         (11)         (11)         (8)         (9)         (39)         (10)           (4)         (2)         (4)         (4)         (14)         (3)         (4)         (3)         (3)         (13)         (4)	0.9%         0.7%         0.9%         0.8%         0.8%         1.1%         1.1%         0.8%         0.9%         1.0%         1.1%         1.1%           66.2%         64.9%         63.7%         65.2%         65.0%         67.2%         68.6%         67.8%         68.0%         67.9%         68.0%         66.9%           511         543         581         566         2,201         420         446         463         460         1,789         431         483           (9)         (9)         (10)         (8)         (36)         (11)         (11)         (8)         (9)         (39)         (10)         (12)           (4)         (2)         (4)         (4)         (14)         (3)         (4)         (3)         (3)         (13)         (4)         (3)	0.9%         0.7%         0.9%         0.8%         0.8%         1.1%         1.1%         0.8%         0.9%         1.0%         1.1%         1.1%           66.2%         64.9%         63.7%         65.2%         65.0%         67.2%         68.6%         67.8%         68.0%         67.9%         68.0%         66.9%           511         543         581         566         2,201         420         446         463         460         1,789         431         483         \$           (9)         (9)         (10)         (8)         (36)         (11)         (11)         (8)         (9)         (39)         (10)         (12)           (4)         (2)         (4)         (14)         (14)         (3)         (4)         (3)         (3)         (13)         (4)         (3)	0.9%         0.7%         0.9%         0.8%         0.8%         1.1%         1.1%         0.8%         0.9%         1.0%         1.1%         1.1%         1.0%           66.2%         64.9%         63.7%         65.2%         65.0%         67.2%         68.6%         67.8%         68.0%         67.9%         68.0%         66.9%         66.9%         67.3%           511         \$ 543         \$ 581         \$ 566         \$ 2,201         \$ 420         \$ 446         \$ 463         \$ 460         \$ 1,789         \$ 431         \$ 483         \$ 495           (9)         (9)         (10)         (8)         (36)         (11)         (11)         (8)         (9)         (39)         (10)         (12)         (12)           (4)         (2)         (4)         (4)         (14)         (3)         (4)         (3)         (3)         (3)         (13)         (4)         (3)         (3)	0.9%         0.7%         0.9%         0.8%         0.8%         1.1%         1.1%         0.8%         0.9%         1.0%         1.1%         1.1%         1.0%           66.2%         64.9%         63.7%         65.2%         65.0%         67.2%         68.6%         67.8%         68.0%         67.9%         68.0%         66.9%         66.9%         67.3%           511         \$ 543         \$ 581         \$ 566         \$ 2,201         \$ 420         \$ 446         \$ 463         \$ 460         \$ 1,789         \$ 431         \$ 483         \$ 495         \$           (9)         (9)         (10)         (8)         (36)         (11)         (11)         (8)         (9)         (39)         (10)         (12)         (12)           (4)         (2)         (4)         (4)         (14)         (3)         (4)         (3)         (3)         (3)         (13)         (4)         (3)         (3)	0.9%         0.7%         0.9%         0.8%         0.8%         1.1%         1.1%         0.8%         0.9%         1.0%         1.1%         1.1%         1.0%         0.7%           66.2%         64.9%         63.7%         65.2%         65.0%         67.2%         68.6%         67.8%         68.0%         67.9%         68.0%         66.9%         67.3%         67.3%         67.3%           511         \$ 543         \$ 581         \$ 566         \$ 2,201         \$ 420         \$ 446         \$ 463         \$ 460         \$ 1,789         \$ 431         \$ 483         \$ 495         \$ 520           (9)         (9)         (10)         (8)         (36)         (11)         (11)         (8)         (9)         (39)         (10)         (12)         (12)         (7)           (4)         (2)         (4)         (4)         (14)         (3)         (4)         (3)         (3)         (13)         (4)         (3)         (3)         (4)	0.9%         0.7%         0.9%         0.8%         0.8%         1.1%         1.1%         0.8%         0.9%         1.0%         1.1%         1.1%         1.0%         0.7%           66.2%         64.9%         63.7%         65.2%         65.0%         67.2%         68.6%         67.8%         68.0%         67.9%         68.0%         66.9%         67.3%

Total

Total

	FY20	19				FY20:	20				FY202	21		
Q1	Q2	Q3	Q4	Total	Q1	Q2	Q3	Q4	Total	Q1	Q2	Q3	Q4	Total
54.5%	53.1%	51.5%	54.3%	53.3%	51.6%	55.8%	54.3%	55.2%	54.3%	49.6%	51.9%	52.4%	53.9%	52.1%
1.1%	1.0%	1.1%	1.0%	1.1%	1.9%	1.6%	1.1%	1.1%	1.4%	1.8%	1.1%	1.0%	0.4%	1.0%

Product gross margin-Non-GAAP	5	5.7%	54.1%	52.6%	55.3%	54.4%	53.4%	57.3%	55.4%	56.4%	55.7%	51.4%	53.0%	53.4%	54.3%	53.1%
GAAP cost of product revenues Cost of product revenues adjustments:	\$	398 \$	428 \$	469	\$ 457	\$ 1,752 \$	312 \$	341 \$	360 \$	355 \$	1,368 \$	316 \$	360 \$	369 \$	387 \$	1,432
Amortization of intangible assets Stock-based compensation		(9) (1)	(9)	(10) (1)	(8) (2)	(36) (4)	(11) (1)	(11) (1)	(8) (1)	(9)	(39) (3)	(10) (1)	(7) (1)	(7) (1)	(2) (1)	(26) (4)
Asset impairment		- ' '	-				- '		- '	-	- ' '					
Non-GAAP cost of product revenues	\$	388 \$	419 \$	458	\$ 447	\$ 1,712 \$	300 \$	329 \$	351 \$	346 \$	1,326 \$	305 \$	352 \$	361 \$	384 \$	1,402
Product revenues	\$	875 \$	913 \$	967	\$ 1,000	\$ 3,755 \$	644 \$	771 \$	787 \$	793 \$	2,995 \$	627 \$	749 \$	775 \$	840 \$	2,991
RECONCILIATION OF NON-GAAP TO GAAP SOFTWARE MAINTENANCE GROSS MARGIN (\$ in millions)									5%							
Software maintenance gross margin-GAAP	9	6.9%	96.6%	95.8%	95.9%	96.3%	96.0%	95.7%	95.4%	94.4%	95.4%	95.0%	92.1%	91.6%	91.8%	92.6%
Cost of software maintenance revenues adjustments		0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.7%	1.5%	1.5%	1.2%
Software maintenance gross margin-Non-GAAP	9	6.9%	96.6%	95.8%	95.9%	96.3%	96.0%	95.7%	95.4%	94.4%	95.4%	95.0%	93.7%	93.1%	93.3%	93.8%
											00.170	00.070	33.1 /0			
GAAP cost of software maintenance revenues Cost of software maintenance revenues adjustments:	\$	7 \$	8 \$	10	\$ 10	\$ 35 \$	10 \$	11 \$	12 \$	15 \$	48 \$	15 \$	24 \$	28 \$	28 \$	95
GAAP cost of software maintenance revenues Cost of software maintenance revenues adjustments: Amortization of intangible assets	\$	7 \$	8 \$	10	\$ 10	\$ 35 \$ -	10 \$	11 \$	12 \$						28 \$ (5)	95 (15)
Cost of software maintenance revenues adjustments: Amortization of intangible assets Stock-based compensation	\$	7 \$	8 \$	10 -	\$ 10	\$ 35 \$ -	10 \$	11 \$	12 \$				24 \$	28 \$		
Cost of software maintenance revenues adjustments: Amortization of intangible assets	\$	7 \$	-	10 -	\$ 10 °	\$ 35 \$ -	10 \$	11 <b>\$</b> -	12 \$				24 \$	28 \$		
Cost of software maintenance revenues adjustments: Amortization of intangible assets Stock-based compensation	\$	7 \$	8 \$ - 8 \$	-	\$ 10 ·	\$ 35 \$ - \$ 35 \$	10 \$	11 \$	12 \$				24 \$	28 \$		(15) - -

### RECONCILIATION OF NON-GAAP TO GAAP HARDWARE MAINTENANCE AND OTHER SERVICES GROSS MARGIN (\$ in millions)

			FY2	019					FY2	020				FY2021			
		21	Q2	Q3		Q4	Total	Q1	Q2	Q3	Q4	Total	Q1	Q2	Q3	Q4	Total
Hardware maintenance and other services gross margin-GAAP Cost of hardware maintenance and other services revenues adjustments		71.4% 0.8%	70.9% 0.5%		4% 8%	71.7% 0.6%	71.3% 0.7%	71.3% 0.6%	72.8% 0.9%	74.3% 0.6%	73.6% 0.9%	73.0% 0.7%	73.3% 0.8%	72.8% 0.5%	72.9% 0.6%	71.8% 0.8%	72.7% 0.7%
Hardware maintenance and other services gross margin-Non-GAAP	-	72.2%	71.5%		3%	72.3%	72.0%	71.9%	73.7%	74.9%	74.5%	73.8%	74.1%	73.4%	73.4%	72.6%	73.4%
GAAP cost of hardware maintenance and other services revenues Cost of hardware maintenance and other services revenues adjustment:	\$	106 \$	107	\$ 1	02 \$	99 \$	414 \$	98 \$	94	\$ 91	\$ 90	\$ 373 \$	100 \$	99 \$	98 \$	105	402
Amortization of intangible assets Stock-based compensation	\$	- \$ (3)	(2)	\$ -	(3) \$	- \$ (2)	- \$ (10) \$	5 - \$ 5 (2) \$	S - S (3)	\$ - \$ (2)	\$ - \$ (3)	\$ - \$ (10)	(3)	- \$ (2)	- \$ (2) \$	(3)	5 - 5 (10)
Asset impairment		-	- (2)	-	( )	- (2)	- \$	, (2)	; (3) ; -	\$ -	\$ -	-	- (3)	- (2)	- \$	- (	- (10)
Non-GAAP cost of hardware maintenance and other services revenues	\$	103 \$	105	\$	99 \$	97 \$	404 \$	96 \$	91	\$ 89	\$ 87	\$ 363 \$	97 \$	97 \$	96 \$	102	392
Hardware maintenance and other services revenues	\$	370 \$	368	\$ 3	57 \$	350 \$	1,445 \$	342 \$	346	\$ 354	\$ 341	\$ 1,383 \$	375 \$	364 \$	361 \$	372	1,472

#### RECONCILIATION OF NON-GAAP TO GAAP EFFECTIVE TAX RATE

		FY20	19				FY20	20				FY202	21		
	Q1	Q2	Q3	Q4	Total	Q1	Q2	Q3	Q4	Total	Q1	Q2	Q3	Q4	Total
GAAP effective tax rate	(4.0%)	17.7%	21.9%	(3.1%)	7.8%	13.4%	18.7%	(0.4%)	21.6%	13.2%	26.0%	21.7%	26.3%	23.4%	24.1%
Adjustments:															
Income tax effects	9.8%	0.8%	(3.2%)	8.3%	4.9%	5.3%	(1.1%)	2.0%	(7.9%)	(1.1%)	1%	(3.8%)	0.18%	0.5%	-1.0%
Income tax expenses from integration of acquired companies	- %	- %	- %	0.0%	0.0%	- %	- %	0.0%	- %	- %	(10.6%)	(2.9%)	(6.9%)	(3.0%)	(4.8%)
Resolution of income tax matters	- %	- %	- %	12.9%	3.3%	- %	- %	15.6%	- %	4.4%	0.0%	0.0%	0.0%	- %	- %
Income tax benefit of ASC 606 adoption	12.5%	- %	- %	- %	2.4%	- %	- %	- %	- %	- %	- %	- %	- %	- %	- %
Tax reform	- %	- %	- %	- %	- %	- %	- %	- %	- %	- %	- %	- %	- %	- %	- %
Non-GAAP effective tax rate	18.3%	18.5%	18.7%	18.1%	18.4%	18.7%	17.6%	17.2%	13.7%	16.6%	16.4%	15.1%	19.6%	20.9%	18.3%

### ECONCILIATION OF NET CASH PROVIDED BY (USED IN) OPERATING ACTIVITIE TO FREE CASH FLOW (NON-GAAP) (In millions)

			F	12019							FY	2020						FY20	21			
	C	)1	Q2		Q3		Q4	Total		Q1	Q2	(	Q3	Q4		Total	Q1	Q2	Q3		Q4	Total
Net cash provided by (used in) operating activities	\$	326	\$ 165	5 \$	451	\$	399	1,341	\$	310	5 (53)	\$	420	\$ 3	883	\$ 1,060 \$	\$ 240 \$	161	37?	3 \$	559	\$ 1,333
Purchases of property and equipment	\$	(64)	(43	3)	(31	)	(35)	(173	)	(32)	(36)	)	(32)	(	(24)	\$ (124) \$	\$ (52) \$	(40) \$	32	2)	(38)	(162)
Free cash flow	\$	262	\$ 122	\$	420	\$	364	1.168	\$	278 3	89)	\$	388	\$ 3	359	\$ 936 5	\$ 188 \$	121 9	341	1 \$	521 5	\$ 1.171

#### RECONCILIATION OF NET REVENUES TO BILLINGS (NON-GAAP) (In millions)

Net revenues
Change in deferred revenue and financed unearned services revenue\*
Billings

Some items may not add or recalculate due to rounding

	FY2	019	)				FY2	2020	)				FY2	2021			
Q1	Q2		Q3	Q4	Total	Q1	Q2		Q3	Q4	Total	Q1	Q2		Q3	Q4	Total
\$ 1,474	\$ 1,517	\$	1,563	\$ 1,592	\$ 6,146	\$ 1,236	\$ 1,371	\$	1,404	\$ 1,401	\$ 5,412	\$ 1,303	\$ 1,416	\$	1,470	\$ 1,555	\$ 5,744
\$ (87)	(42)		146	326	\$ 343	(154)	(43)		104	147	\$ 54	\$ (158)	\$ 40	\$	128	183	193
\$ 1,387	\$ 1,475	\$	1,709	\$ 1,918	\$ 6,489	\$ 1,082	\$ 1,328	\$	1,508	\$ 1,548	\$ 5,466	\$ 1,145	\$ 1,456	\$	1,598	\$ 1,738	\$ 5,937

<sup>\*</sup> As reported on our Condensed Consolidated Statements of Cash Flows

NETAPP, INC.
SUPPLEMENTAL DATA
(In millions except net income per share, percentages, DSO, DPO and Inventory Turns)

	Q1 FY'19	Q2 FY'19	Q3 FY'19	Q4 FY'19	FY 2019	Q1 FY'20	Q2 FY'20	Q3 FY'20	Q4 FY'20	FY 2020	Q1 FY'21	Q2 FY'21	Q3 FY'21	Q4 FY'21	FY 2021
Revenues															
Product	\$875	\$913	\$967	\$1,000	\$3,755	\$644	\$771	\$787	\$793	\$2,995	\$627	\$749	\$775	\$840	\$2,991
Hardware*	\$459	\$473	\$514	\$489	\$1,936	\$338	\$405	\$412	\$386	\$1,541	\$316	\$332	\$347	\$360	\$1,355
Software*	\$416	\$440	\$453	\$511	\$1,819	\$306	\$366	\$375	\$407	\$1,454	\$311	\$417	\$428	\$480	\$1,636
Software Support	\$229	\$236	\$239	\$242	\$946	\$250	\$254	\$263	\$267	\$1,034	\$301	\$303	\$334	\$343	\$1,281
Hardware Support and Other Services	\$370	\$368	\$357	\$350	\$1,445	\$342	\$346	\$354	\$341	\$1,383	\$375	\$364	\$361	\$372	\$1,472
Hardware Support Support Contracts	\$303	\$303	\$292	\$284	\$1,182	\$284	\$286	\$293	\$279	\$1,142	\$307	\$296	\$293	\$299	\$1,195
Professional and Other Services	<u>\$67</u>	<u>\$65</u>	<u>\$65</u>	<u>\$66</u>	<u>\$263</u>	<u>\$58</u>	<u>\$60</u>	<u>\$61</u>	<u>\$62</u>	<u>\$241</u>	<u>\$68</u>	<u>\$68</u>	<u>\$68</u>	<u>\$73</u>	<u>\$277</u>
Net Revenues	\$1,474	\$1,517	\$1,563	\$1,592	\$6,146	\$1,236	\$1,371	\$1,404	\$1,401	\$5,412	\$1,303	\$1,416	\$1,470	\$1,555	\$5,744

<sup>\*</sup> Our revenue recognition policy under GAAP defines a configured storage system, inclusive of the operating system software essential to its functionality, as a single performance obligation. We have provided a breakdown of our GAAP product revenues into the software and hardware components to display the significance of software included in total product revenues.

	Q1 FY'19	Q2 FY'19	Q3 FY'19	Q4 FY'19	FY 2019	Q1 FY'20	Q2 FY'20	Q3 FY'20	Q4 FY'20	FY 2020	Q1 FY'21	Q2 FY'21	Q3 FY'21	Q4 FY'21	FY 2021
Software and recurring Support and cloud revenue															
Product - Software	\$416	\$440	\$453	\$511	\$1,819	\$306	\$366	\$375	\$407	\$1,454	\$311	\$417	\$428	\$480	\$1,636
Software Support	\$229	\$236	\$239	\$242	\$946	\$250	\$254	\$263	\$267	\$1,034	\$301	\$303	\$334	\$343	\$1,281
Hardware Support Support Contracts	\$303	\$303	\$292	\$284	\$1,182	<u>\$284</u>	\$286	\$293	\$279	\$1,142	\$307	<u>\$296</u>	\$293	<u>\$299</u>	<u>\$1,195</u>
Software and recurring Support and cloud revenue*	\$948	\$979	\$984	\$1,037	\$3,947	\$840	\$906	\$931	\$953	\$3,630	\$919	\$1,016	\$1,055	\$1,121	\$4,111

Cloud revenue is included in software Support revenues

#### Geographic Mix

	% of Q1	% of Q2	% of Q3	% of Q4	% of	% of Q1	% of Q2	% of Q3	% of Q4	% of	% of Q1	% of Q2	% of Q3	% of Q4	% of
	FY'19	FY'19	FY'19	FY'19	FY 2019	FY'20	FY'20	FY'20	FY'20	FY 2020	FY 2021				
	Revenue														
Americas	57%	57%	52%	57%	56%	51%	56%	50%	54%	53%	54%	55%	53%	53%	54%
Americas Commercial	46%	44%	41%	45%	44%	38%	42%	39%	43%	41%	43%	40%	43%	44%	43%
U.S. Public Sector	11%	14%	11%	11%	12%	13%	14%	11%	11%	12%	12%	15%	10%	9%	11%
EMEA	29%	28%	33%	29%	30%	33%	29%	35%	32%	32%	29%	30%	32%	32%	31%
Asia Pacific	14%	15%	14%	14%	14%	16%	14%	15%	14%	15%	16%	15%	15%	15%	15%
Pathways Mix	% of O1	% of O2	% of O3	% of O4	% of	% of O1	% of O2	% of O3	% of O4	% of	% of O1	% of O2	% of O3	% of O4	% of

	% of Q1	% of Q2	% of Q3	% of Q4	% of	% of Q1	% of Q2	% of Q3	% of Q4	% of	% of Q1	% of Q2	% of Q3	% of Q4	% of
	FY'19	FY'19	FY'19	FY'19	FY 2019	FY'20	FY'20	FY'20	FY'20	FY 2020	FY 2021				
	Revenue														
Direct	29%	23%	19%	24%	24%	19%	21%	21%	23%	21%	22%	25%	24%	23%	23%
Indirect	71%	77%	81%	76%	76%	81%	79%	79%	77%	79%	78%	75%	76%	77%	77%

<sup>\*</sup>Software and recurring Support and cloud revenue is a non-GAAP measure because it includes the software component of our product revenues, but not the

Non-GAAP Gross Margins															
	Q1 FY'19	Q2 FY'19	Q3 FY'19	Q4 FY'19	FY 2019	Q1 FY'20	Q2 FY'20	Q3 FY'20	Q4 FY'20	FY 2020	Q1 FY'21	Q2 FY'21	Q3 FY'21	Q4 FY'21	FY 2021
Non-GAAP Gross Margin	66.2%	64.9%	63.7%	65.2%	65.0%	67.2%	68.6%	67.8%	68.0%	67.9%	68.0%	66.9%	67.3%	67.3%	67.4%
Product	55.7%	54.1%	52.6%	55.3%	54.4%	53.4%	57.3%	55.4%	56.4%	55.7%	51.4%	53.0%	53.4%	54.3%	53.1%
Software Support	96.9%	96.6%	95.8%	95.9%	96.3%	96.0%	95.7%	95.4%	94.4%	95.4%	95.0%	93.5%	93.1%	93.3%	93.8%
Hardware Support and Other Services	72.2%	71.5%	72.3%	72.3%	72.0%	71.9%	73.7%	74.9%	74.5%	73.8%	74.1%	73.4%	72.9%	72.6%	73.4%
Non-GAAP Income from Operations, Income before Income Taxes & Effective Tax Rate															
	Q1 FY'19	Q2 FY'19	Q3 FY'19	Q4 FY'19	FY 2019	Q1 FY'20	Q2 FY'20	Q3 FY'20	Q4 FY'20	FY 2020	Q1 FY'21	Q2 FY'21	Q3 FY'21	Q4 FY'21	FY 2021
Non-GAAP Income from Operations	\$326	\$336	\$367	\$358	\$1,387	\$178	\$309	\$312	\$324	\$1,123	\$213	\$291	\$322	\$358	\$1,184
% of Net Revenues	22.1%	22.1%	23.5%	22.5%	22.6%	14.4%	22.5%	22.2%	23.1%	20.8%	16.3%	20.6%	21.9%	23.0%	20.6%
Non-GAAP Income Before Income Taxes	\$344	\$343	\$375	\$372	\$1,434	\$193	\$312	\$320	\$307	\$1,132	\$195	\$278	\$311	\$339	\$1,123
Non-GAAP Effective Tax Rate	18.3%	18.5%	18.7%	18.1%	18.4%	18.7%	17.6%	17.2%	13.7%	16.6%	16.4%	15.1%	19.6%	20.9%	18.3%
Non-GAAP Net Income	Q1 FY'19	Q2 FY'19	Q3 FY'19	Q4 FY'19	FY 2019	Q1 FY'20	Q2 FY'20	Q3 FY'20	Q4 FY'20	FY 2020	Q1 FY'21	Q2 FY'21	Q3 FY'21	Q4 FY'21	FY 2021
Non-GAAP Net Income	\$281	\$280	\$305	\$305	\$1,171	\$157	\$257	\$265	\$265	\$944	\$163	\$236	\$250	\$268	\$917
Non-GAAP Weighted Average Common Shares Outstanding, Diluted	269	264	255	249	259	243	236	229	222	233	222	224	227	229	226
Non-GAAP Net Income per Share, Diluted	\$1.04	\$1.06	\$1.20	\$1.22	\$4.52		\$1.09	\$1.16	\$1.19	\$4.05	\$0.73	\$1.05	\$1.10	\$1.17	\$4.06
Select Balance Sheet Items	04 5)440	00 5)440	00 57/140	0.4 57/140		0.4 5) (100	00 5)/100	00 5)/100	0.4.57.400		04 5)/104	00 5)404	00 5)/104	0.4 57/104	
D ( 1D 15' 111 10 ' D	Q1 FY'19	Q2 FY'19	Q3 FY'19	Q4 FY'19		Q1 FY'20	Q2 FY'20	Q3 FY'20	Q4 FY'20		Q1 FY'21	Q2 FY'21	Q3 FY'21	Q4 FY'21	
Deferred Revenue and Financed Unearned Services Revenue	\$3,260	\$3,206	\$3,357	\$3,668		\$3,510	\$3,468	\$3,573	\$3,698		\$3,620	\$3,651	\$3,828	\$4,003	
DSO (days)	38	46	51	70		40	52	53	63		45	51	49	55	

Days sales outstanding (DSO) is defined as accounts receivable divided by net revenues, multiplied by the number of days in the quarter Days payables outstanding (DPO) is defined as accounts payable divided by cost of revenues, multiplied by the number of days in the quarter Inventory turns is defined as annualized cost of revenues divided by net inventories

#### **Select Cash Flow Statement Items**

DPO (days)

Inventory Turns

	Q1 FY'19	Q2 FY'19	Q3 FY'19	Q4 FY'19	FY 2019	Q1 FY'20	Q2 FY'20	Q3 FY'20	Q4 FY'20	FY 2020	Q1 FY'21	Q2 FY'21	Q3 FY'21	Q4 FY'21	FY 2021
Net Cash Provided by (used in) Operating Activities	\$326	\$165	\$451	\$399	\$1,341	\$310	(\$53)	\$420	\$383	\$1,060	\$240	\$161	\$373	\$559	\$1,333
Purchases of Property and Equipment	\$64	\$43	\$31	\$35	\$173	\$32	\$36	\$32	\$24	\$124	\$52	\$40	\$32	\$38	\$162
Free Cash Flow	\$262	\$122	\$420	\$364	\$1,168	\$278	(\$89)	\$388	\$359	\$936	\$188	\$121	\$341	\$521	\$1,171
Free Cash Flow as % of Net Revenues	17.8%	8.0%	26.9%	22.9%	19.0%	22.5%	-6.5%	27.6%	25.6%	17.3%	14.4%	8.5%	23.2%	33.5%	20.4%

Free cash flow is a non-GAAP measure and is defined as net cash provided by operating activities less purchases of property and equipment. Some items may not add or recalculate due to rounding.

## NETAPP, INC. RECONCILIATION OF NON-GAAP GUIDANCE TO GAAP FISCAL 2022 (Unaudited)

	Fiscal 2022
Gross Margin - Non-GAAP Guidance Adjustment:	67% - 68%
Cost of revenues adjustments	(1)%
Gross Margin - GAAP Guidance	66% - 67%
	Fiscal 2022 (In millions)
Operating Expenses - Non-GAAP Guidance Adjustments:	\$2,750 - \$2,800
Amortization of intangibles	\$9
Stock-based compensation expense	\$209
Operating Expenses - GAAP Guidance	\$2,968 - \$3,018
	Fiscal 2022
Operating Margin - Non-GAAP Guidance Adjustments:	21% - 22%
Amortization of intangible assets	(1)%
Stock-based compensation expense	(4)%
Operating Margin - GAAP Guidance	16% - 17%

## NETAPP, INC. RECONCILIATION OF NON-GAAP GUIDANCE TO GAAP FISCAL 2022 (Unaudited)

	Fiscal 2022
Net Income Per Share - Non-GAAP Guidance Adjustments:	\$4.45 - \$4.65
Amortization of intangible assets	(\$0.16)
Stock-based compensation expense	(\$0.98)
Income tax effects	\$0.17
Net Income Per Share - GAAP Guidance	\$3.48 - \$3.68
	Fiscal 2022
Effective Tax Rate - Non-GAAP Guidance Adjustment:	~19%
Income tax effects	1%
Effective Tax Rate - GAAP Guidance	~20%
Some items may not add or recalculate due to rounding	
	Fiscal 2022
Net cash provided by operating activities Adjustment:	> \$1,300
Purchases of property and equipment	225 to 235
Free cash flow	> \$1,100

Public Cloud ARR - Public Cloud annualized revenue run-rate is calculated as the annualized value of all Public Cloud Services customer commitments as of the last day of the quarter, with the assumption that any commitment expiring during the next 12 months will be renewed with its existing term

# NETAPP, INC. RECONCILIATION OF NON-GAAP GUIDANCE TO GAAP FIRST QUARTER FISCAL 2022 (Unaudited)

	First Quarter Fiscal 2022
Gross Margin - Non-GAAP Guidance Adjustment:	~68%
Cost of revenues adjustments	(1)%
Gross Margin - GAAP Guidance	~67%
	First Quarter Fiscal 2022 (In millions)
Operating Expenses - Non-GAAP Guidance Adjustments:	\$680 - \$690
Amortization of intangibles	\$2
Stock-based compensation expense	\$44
Operating Expenses - GAAP Guidance	\$726 - \$736
	First Quarter Fiscal 2022
Operating Margin - Non-GAAP Guidance Adjustments:	19% - 20%
Amortization of intangible assets	(1)%
Stock-based compensation expense	(3)%
Operating Margin - GAAP Guidance	15% - 16%

# NETAPP, INC. RECONCILIATION OF NON-GAAP GUIDANCE TO GAAP FIRST QUARTER FISCAL 2021 (Unaudited)

	First Quarter Fiscal 2022
Net Income Per Share - Non-GAAP Guidance Adjustments:	\$0.89 - \$0.97
Amortization of intangible assets	(\$0.04)
Stock-based compensation expense	(\$0.20)
Income tax effects	\$0.04
Net Income Per Share - GAAP Guidance	\$0.69 - \$0.77
	First Quarter Fiscal 2022
Effective Tax Rate - Non-GAAP Guidance Adjustment:	~19%
Income tax effects	1%
Effective Tax Rate - GAAP Guidance	~20%