

Managed Services: Monitor



Operational services to proactively monitor system performance, availability, and health.

The challenge

Round-the-clock monitoring and visibility of events that affect availability

- Do you have the tools and resources to effectively monitor your environment 24/7?
- Are you looking to maximize uptime, reduce risk, and proactively address issues before they occur?
- Do you want to decrease response times and increase service levels?

The solution

Get cost-effective, 24/7 monitoring of your NetApp environment

NetApp Managed Services: Monitor is the entry-level service designed to provide basic 24/7 event management with predefined alerting thresholds and related reporting capabilities. NetApp creates and manages alerting and monitoring in the NetApp® managed environment.

Activities:

- Proactive detection of managed storage state changes
- Monitoring of key performance metrics and other defined alerts in the NetApp managed environment
- Classification of events based on criticality
- Notification to appropriate customer stakeholders

Deliverables:

- Notification of events as they occur
- Executive summary of alerts
- Reporting based on products being monitored

The Monitor service detects, investigates and reports all changes in the managed environment in a timely and actionable manner.

About NetApp Services

Whether you're planning your next-generation data center, need specialized know-how for a major storage deployment, or want to optimize the operational efficiency of your existing infrastructure, NetApp Services and NetApp Professional Services

Key Outcomes

24/7 systematic review offers predefined alerting and basic reporting to:

- Reduce business risk with proactive event detection and notification
- Speed incident response for issues and alerts
- Maximize uptime with automated monitoring

Certified Partners can help.

Get Started Today

To learn more about how NetApp can monitor your storage environment, contact your local NetApp representative or visit www.netapp.com.

About NetApp

In a world full of generalists, NetApp is a specialist. We're focused on one thing, helping your business get the most out of your data. NetApp brings the enterprise-grade data services you rely on into the cloud, and the simple flexibility of cloud into the data center. Our industry-leading solutions work across diverse customer environments and the world's biggest public clouds.

As a cloud-led, data-centric software company, only NetApp can help build your unique data fabric, simplify and connect your cloud, and securely deliver the right data, services and applications to the right people—anytime, anywhere.

