NetApp Usage of Non-GAAP Financial Information

To supplement NetApp's condensed consolidated financial statement information presented in accordance with generally accepted accounting principles in the United States (GAAP), NetApp provides investors with certain non-GAAP measures, including, but not limited to, historical non-GAAP operating results, non-GAAP net income, non-GAAP effective tax rate, free cash flow, billings, and historical and projected non-GAAP earnings per diluted share. NetApp also presents the hardware and software components of our GAAP product revenues. Because our revenue recognition policy under GAAP defines a configured storage system, inclusive of the operating system software essential to its functionality, as a single performance obligation, hardware and software components of our product revenues are considered non-GAAP measures. The hardware and software components of our product revenues are derived from an estimated fair value allocation of the transaction price of our contracts with customers, down to the level of the product hardware and software components. This allocation is primarily based on the contractual prices at which NetApp has historically billed customers for such respective components.

NetApp believes that the presentation of non-GAAP net income, non-GAAP effective tax rates, and non-GAAP earnings per share data, when shown in conjunction with the corresponding GAAP measures, provides useful information to investors and management regarding financial and business trends relating to its financial condition and results of operations.

NetApp believes that the presentation of free cash flow, which it defines as the net cash provided by operating activities less cash used to acquire property and equipment, to be a liquidity measure that provides useful information to management and investors because it reflects cash that can be used to, among other things, invest in its business, make strategic acquisitions, repurchase common stock, and pay dividends on its common stock. As free cash flow is not a measure of liquidity calculated in accordance with GAAP, free cash flow should be considered in addition to, but not as a substitute for, the analysis provided in the statement of cash flows.

NetApp believes that the presentation of the software and hardware components of our product revenues is meaningful to investors and management as it illustrates the significance of the Company's software and provides improved visibility into the value created by our software innovation and R&D investment.

NetApp approximates billings by adding net revenues as reported on our Condensed Consolidated Statements of Operations for the period to the change in total deferred revenue and financed unearned services revenue as reported on our Condensed Consolidated Statements of Cash Flows for the same period. Billings is a performance measure that NetApp believes provides useful information to management and investors because it represents the amounts under purchase orders received by us during a given period that have been billed.

NetApp's management uses these non-GAAP measures in making operating decisions because it believes the measurements provide meaningful supplemental information regarding NetApp's ongoing operational performance. These non-GAAP financial measures are used to: (1) measure company performance against historical results, (2) facilitate comparisons to our competitors' operating results and (3) allow greater transparency with respect to information used by management in financial and operational decision making.

NetApp excludes the following items from its non-GAAP measures when applicable:

A. Amortization of intangible assets. NetApp records amortization of intangible assets that were acquired in connection with its business combinations. The amortization of intangible assets varies depending on the level of acquisition activity. Management finds it useful to exclude these charges to assess the appropriate level of various operating expenses to assist in budgeting, planning and forecasting future periods and in measuring operational performance.

B. *Stock-based compensation expenses*. NetApp excludes stock-based compensation expenses from its non-GAAP measures primarily because they are non-cash expenses. While management views stock-based compensation as a key element of our employee retention and long-term incentives, we do not view it as an expense to be used in evaluating operational performance in any given period.

C. Litigation settlements. NetApp may periodically incur charges or benefits related to litigation settlements. NetApp excludes these charges and benefits, when significant, because it does not believe they are reflective of ongoing business and operating results.

- D. Acquisition-related expenses. NetApp excludes acquisition-related expenses, including (a) due diligence, legal and other one-time integration charges and (b) write down of assets acquired that NetApp does not intend to use in its ongoing business, from its non-GAAP measures, primarily because they are not related to our ongoing business or cost base and, therefore, cannot be relied upon for future planning and forecasting.
- E. Restructuring charges. These charges consist of restructuring charges that are incurred based on the particular facts and circumstances of restructuring decisions, including employment and contractual settlement terms, and other related charges, and can vary in size and frequency. We therefore exclude them in our assessment of operational performance.
- F. Asset impairments. These are non-cash charges to write down assets when there is an indication that the asset has become impaired. Management finds it useful to exclude these non-cash charges due to the unpredictability of these events in its assessment of operational performance.
- G. Gains/losses on the sale or derecognition of assets. These are gains/losses from the sale of our properties and other transactions in which we transfer control of assets to a third party. Management believes that these transactions do not reflect the results of our underlying, on-going business and, therefore, cannot be relied upon for future planning or forecasting.
- H. Gains/losses on the sale of investments in equity securities. These are gains/losses from the sale of our investment in certain equity securities. Typically, such investments are sold as a result of a change in control of the underlying businesses. Management believes that these transactions do not reflect the results of our underlying, on-going business and, therefore, cannot be relied upon for future planning or forecasting.
- I. Debt extinguishment costs. NetApp excludes certain non-recurring expenses incurred as a result of the early extinguishment of debt. Management believes such nonrecurring costs do not reflect the results of its underlying, on-going business and, therefore, cannot be relied upon for future planning or forecasting.
- J. *COVID-19 charges*. NetApp has excluded certain non-recurring expenses incurred as a direct result of the COVID-19 pandemic. Management believes such nonrecurring costs do not reflect the results of its underlying, on-going business and, therefore, cannot be relied upon for future planning or forecasting.

K. Income tax adjustments. NetApp's non-GAAP tax provision is based upon a projected annual non-GAAP effective tax rate for the first three quarters of the fiscal year and an actual non-GAAP tax provision for the fourth quarter of the fiscal year. The non-GAAP tax provision also excludes, when applicable, (a) tax charges or benefits in the current period that relate to one or more prior fiscal periods that are a result of events such as changes in tax legislation, authoritative guidance, income tax audit settlements, statute lapses and/or court decisions, (b) tax charges or benefits that are attributable to unusual or non-recurring book and/or tax accounting method changes, (c) tax charges that are a result of a non-routine foreign cash repatriation, (d) tax charges or benefits that are a result of infrequent restructuring of the Company's tax structure, (e) tax charges or benefits that are a result of a change in valuation allowance, and (f) tax charges resulting from the integration of intellectual property from acquisitions. Management believes that the use of non-GAAP tax provisions provides a more meaningful measure of the Company's operational performance.

These non-GAAP measures are not in accordance with, or an alternative for, measures prepared in accordance with GAAP, and may be different from non-GAAP measures used by other companies. In addition, these non-GAAP measures are not based on any comprehensive set of accounting rules or principles. NetApp believes that non-GAAP measures have limitations in that they do not reflect all of the amounts associated with the Company's results of operations as determined in accordance with GAAP and that these measures should only be used to evaluate the Company's results of operations in conjunction with the corresponding GAAP measures. NetApp management compensates for these limitations by analyzing current and projected results on a GAAP basis as well as a non-GAAP basis. The presentation of non-GAAP financial information is not meant to be considered in isolation or as a substitute for the directly comparable financial measures prepared in accordance with generally accepted accounting principles in the United States. The non-GAAP financial measures are meant to supplement, and be viewed in conjunction with, GAAP financial measures.

NETAPP, INC. RECONCILIATION OF NON-GAAP TO GAAP INCOME STATEMENT INFORMATION (In millions, except net income per share amounts)

| | | | | FY2019 |) | | | | | FY2020 |) | | | FY2021 | | | |
|--|----|----------|-------|--------|--------|------|----------|-------|-------|----------|--------|----------|----------|-----------|--------|------|-------------|
| | | Q1 | Q2 | | Q3 | Q4 | Total | Q1 | | Q2 | Q3 | Q4 | Total | Q1 | Q2 | Q3 | Total |
| NET INCOME | \$ | 283 | \$ 24 | 41 \$ | 249 \$ | 396 | \$ 1,169 | \$ 10 | 03 \$ | 243 \$ | 277 \$ | 196 | \$ 819 | \$ 77 \$ | 137 \$ | 182 | \$ 396 |
| Adjustments: | • | | • - | | + | | ., | • | • | , | • | | • | * * | | | • |
| Amortization of intangible assets | | 13 | | 12 | 13 | 8 | 46 | | 11 | 11 | 8 | 9 | 39 | 10 | 15 | 15 | 40 |
| Stock-based compensation | | 40 | | 38 | 43 | 37 | 158 | | 42 | 40 | 36 | 35 | 153 | 54 | 49 | 46 | 149 |
| Asset impairment | | - | - | | - | - | - | - | | - | - | 10 | 10 | - | - | - | - |
| Litigation settlements | | - | - | | - | - | - | - | | - | - | - | - | - | 5 | - | 5 |
| COVID-19 charges | | - | - | | - | - | - | - | | - | - | 3 | 3 | - | - | - | - |
| Restructuring charges | | 19 | - | | - | 16 | 35 | : | 21 | - | - | - | 21 | 5 | 37 | - | 42 |
| Acquisition-related expense | | - | - | | - | - | - | - | | - | - | - | - | 8 | 3 | 3 | 14 |
| Gain on sale or derecognition of assets | | - | - | | - | (73) | (73) | - | | (38) | - | - | (38) | - | - | - | - |
| Debt extinguishment costs | | - | - | | - | - | - | - | | - | - | - | - | 14 | - | - | 14 |
| Gain on sale of equity investment | | - | - | | - | - | - | - | | - | - | - | - | - | (6) | - | (6) |
| Income tax effects | | (40) | (| 11) | - | (31) | (82) | (: | 20) | 1 | (6) | 12 | (13) | (16) | (9) | (13) | (38) |
| Income tax expenses from integration of acquired companies | | | | | | | | | | | | | | 11 | 5 | 17 | 33 |
| Resolution of income tax matters | | - | - | | - | (48) | (48) | - | | - | (50) | - | (50) | - | - | - | - |
| Income tax benefit of ASC 606 adoption | | (34) | - | | - | - | (34) | - | | - | - | - | - | - | - | - | - |
| Tax reform | | - | - | | - | - | - | - | | - | - | - | - | - | - | - | - |
| NON-GAAP NET INCOME | \$ | 281 | \$ 2 | 80 \$ | 305 \$ | 305 | \$ 1,171 | \$ 1 | 57 \$ | 257 \$ | 265 \$ | 265 | \$ 944 | \$ 163 \$ | 236 \$ | 250 | \$ 649 |
| COST OF REVENUES | | 511 | \$ 54 | 43 \$ | 581 \$ | 566 | 2,201 | \$ 42 | 20 \$ | 446 \$ | 463 \$ | 460 | 1,789 | 431 | 483 \$ | 495 | \$ 1,409 |
| Adjustments: | | | | | - | | , | - | | - | · | | , | | · | | , |
| Amortization of intangible assets | | (9) | | (9) | (10) | (8) | (36) | (| 11) | (11) | (8) | (9) | (39) | (10) | (12) | (12) | (34) |
| Stock-based compensation | | (4) | | (2) | (4) | (4) | (14) | ` | (3) | (4) | (3) | (3) | (13) | (4) | (3) | (3) | |
| Asset impairment | | | - | | - | - | - | - | | - | - | - | - | | - ' ' | - | - |
| NON-GAAP COST OF REVENUES | \$ | 498 | \$ 5 | 32 \$ | 567 \$ | 554 | \$ 2,151 | \$ 4 | 06 \$ | 431 \$ | 452 \$ | 448 | \$ 1,737 | \$ 417 \$ | 468 \$ | 480 | \$ 1,365 |
| COST OF PRODUCT REVENUES | \$ | 398 | \$ 42 | 28 \$ | 469 \$ | 457 | \$ 1,752 | \$ 3 | 12 \$ | 341 \$ | 360 \$ | 355 | \$ 1,368 | \$ 316 \$ | 360 \$ | 369 | \$ 1,045 |
| Adjustments: | | | | | | | | | | | | | | | | | |
| Amortization of intangible assets | | (9) | | (9) | (10) | (8) | (36) | (| 11) | (11) | (8) | (9) | (39) | (10) | (7) | (7) | (24) |
| Stock-based compensation | | (1) | - | | (1) | (2) | (4) | | (1) | (1) | (1) | - | (3) | (1) | (1) | (1) | (3) |
| Asset impairment | | | - | | - | - | - | - | | - | - | - | - | - | - | - | |
| NON-GAAP COST OF PRODUCT REVENUES | \$ | 388 | \$ 4 | 19 \$ | 458 \$ | 447 | \$ 1,712 | \$ 3 | 00 \$ | 329 \$ | 351 \$ | 346 | \$ 1,326 | \$ 305 \$ | 352 \$ | 361 | \$ 1,018 |
| COST OF SOFTWARE MAINTENANCE REVENUES | \$ | 7 | \$ | 8 \$ | 10 \$ | 10 | \$ 35 | \$ | 10 \$ | 11 \$ | 12 \$ | 15 | \$ 48 | \$ 15 \$ | 24 | 28 | 67 |
| Adjustments: | | | | | | | | | | | | | | | | | |
| Amortization of intangible assets | | - | - | | - | - | - | - | | - | - | - | - | - | (5) | (5) | (10) |
| Stock-based compensation | | - | - | | - | - | - | - | | - | - | - | - | - | - | - | - |
| Asset impairment | | <u> </u> | - | | - | - | - | | | | - | <u> </u> | - | | - | - | |
| NON-GAAP COST OF SOFTWARE MAINTENANCE REVENUES | | 7 | | 8 | 10 | 10 | 35 | | 10 | 11 | 12 | 15 | 48 | 15 | 19 | 23 | 57 |
| COST OF HARDWARE MAINTENANCE AND OTHER SERVICES REVENUES | | | | | | | | | | | | | | | | | |
| COST OF HARDWARE MAINTENANCE AND OTHER SERVICES REVENUES | \$ | 106 | \$ 10 | 07 \$ | 102 \$ | 99 | \$ 414 | \$ | 98 \$ | 94 \$ | 91 \$ | 90 | \$ 373 | \$ 100 \$ | 99 \$ | 98 | \$ 297 |
| Adjustment: | Ψ | . 50 | ÷ '' | Ψ | . J W | 00 | ÷ 717 | ÷ ' | - υ | υ, ψ | J. Ψ | 00 | - 0.0 | σσ ψ | υυ ψ | 55 | 2 201 |
| Amortization of intangible assets | | _ | _ | | - | _ | _ | _ | | _ | _ | _ | _ | _ | _ | _ | _ |
| Stock-based compensation | | (3) | | (2) | (3) | (2) | (10) | | (2) | (3) | (2) | (3) | (10) | (3) | (2) | (2) | (7) |
| Asset impairment | | (-/ | - | ` ' | - | - | - | - | ` ' | - \-/ | - | - | - | - | - (-) | - | - (., |
| NON-GAAP COST OF HARDWARE MAINTENANCE AND OTHER SERVICES | _ | 4 | | | 0 | | | _ | | <u> </u> | | | | . | | | |
| REVENUES | \$ | 103 | \$ 10 | 05 \$ | 99 \$ | 97 | \$ 404 | \$ | 96 \$ | 91 \$ | 89 \$ | 87 | \$ 363 | \$ 97 \$ | 97 \$ | 96 | \$ 290 |

| GROSS PROFIT Adjustments: | \$ | 963 | \$ 974 | \$ | 982 \$ | 1,02 | 6 \$ | 3,945 | \$ | 816 \$ | 925 \$ | 941 \$ | 941 | 3,623 | \$ \$ | 872 \$ | 933 \$ | 975 | \$ 2,780 |
|--|----|------|-----------|----|--------|------|------|-------|----|--------|--------|--------|------|-------|-------|--------|--------|------|----------|
| Amortization of intangible assets | | 9 | 9 | | 10 | | 8 | 36 | | 11 | 11 | 8 | 9 | 39 |) | 10 | 12 | 12 | 34 |
| Stock-based compensation | | 4 | 2 | | 4 | | 4 | 14 | | 3 | 4 | 3 | 3 | 13 | | 4 | 3 | 3 | 10 |
| Asset impairment | | | - | | - | - | | - | | - | - | - | - | - | | - | - | - | - |
| NON-GAAP GROSS PROFIT | \$ | 976 | \$ 985 | \$ | 996 \$ | 1,03 | 8 \$ | 3,995 | \$ | 830 \$ | 940 \$ | 952 \$ | 953 | 3,675 | \$ | 886 \$ | 948 \$ | 990 | \$ 2,824 |
| SALES AND MARKETING EXPENSES | \$ | 409 | \$ 408 | \$ | 401 \$ | 43 | 9 \$ | 1,657 | \$ | 405 \$ | 389 \$ | 402 \$ | 389 | 1,585 | \$ | 429 \$ | 432 \$ | 436 | \$ 1,297 |
| Adjustments: | | | | | | | | | | | | | | | | | | | |
| Amortization of intangible assets | | (4) | (3) | | (3) | - | | (10) | | - | - | - | - | - | | - | (3) | (3) | (6) |
| Stock-based compensation | | (17) | (16) | | (19) | (1 | 5) | (67) | | (18) | (17) | (15) | (16) | (66 | 5) | (25) | (24) | (21) | (70) |
| COVID-19 charges | _ | - | - | _ | | - | | - | • | - | - | - - | (3) | (3 | 5) | - | - | - | - |
| NON-GAAP SALES AND MARKETING EXPENSES | \$ | 388 | \$ 389 | \$ | 379 \$ | 42 | 4 \$ | 1,580 | \$ | 387 \$ | 372 \$ | 387 \$ | 370 | 1,516 | \$ | 404 \$ | 405 \$ | 412 | \$ 1,221 |
| RESEARCH AND DEVELOPMENT EXPENSES Adjustment: | \$ | 208 | \$ 211 | \$ | 203 \$ | 20 | 5 \$ | 827 | \$ | 215 \$ | 209 \$ | 211 \$ | 212 | 847 | \$ | 233 \$ | 212 \$ | 215 | \$ 660 |
| Stock-based compensation | | (12) | (12) | | (13) | (1 | 1) | (48) | | (15) | (13) | (13) | (12) | (53 | 3) | (19) | (15) | (15) | (49) |
| NON-GAAP RESEARCH AND DEVELOPMENT EXPENSES | \$ | 196 | \$ 199 | \$ | 190 \$ | 19 | 4 \$ | 779 | \$ | 200 \$ | 196 \$ | 198 \$ | 200 | 794 | \$ | 214 \$ | 197 \$ | 200 | \$ 611 |
| GENERAL AND ADMINISTRATIVE EXPENSES Adjustments: | \$ | 73 | \$ 69 | \$ | 67 \$ | 6 | 9 \$ | 278 | \$ | 71 \$ | 69 \$ | 60 \$ | 63 | 263 | \$ | 61 \$ | 67 \$ | 63 | \$ 191 |
| Stock-based compensation | | (7) | (8) | | (7) | (| 7) | (29) | | (6) | (6) | (5) | (4) | (21 |) | (6) | (7) | (7) | (20) |
| Litigation settlements | | - | - | | - ' | - | | - | | - | - | - ' | - | - | | - | (5) | - ' | (5) |
| NON-GAAP GENERAL AND ADMINISTRATIVE EXPENSES | \$ | 66 | \$ 61 | \$ | 60 \$ | 6 | 2 \$ | 249 | \$ | 65 \$ | 63 \$ | 55 \$ | 59 | 3 242 | \$ | 55 \$ | 55 \$ | 56 | \$ 166 |
| | | | | | | | | | | | | | | | | | | | |

FY2019

NETAPP, INC.
RECONCILIATION OF NON-GAAP TO GAAP
INCOME STATEMENT INFORMATION
(In millions, except net income per share amounts)

RESTRUCTURING CHARGES

NON-GAAP RESTRUCTURING CHARGES

Gain on sale or derecognition of assets

Amortization of intangible assets Stock-based compensation Litigation settlements COVID-19 charges

NON-GAAP ACQUISITION-RELATED EXPENSE
GAIN ON SALE OR DERECOGNITION OF ASSETS

NON-GAAP GAIN ON SALE OR DERECOGNITION OF ASSETS

ACQUISITION-RELATED EXPENSE

Acquisition-related expense

OPERATING EXPENSES

Restructuring charges

Adjustment:

Adjustment:

Adjustment:

Adjustments:

| | | -0.0 | | | | | | | | | | | | |
|-----------|-----------|------|------|------------|-------------|-----------|------------|-----------|-----------|-------------|-----------|-----------|-----------|-------------|
| Q1 | Q2 | | Q3 | Q4 | Total | Q1 | Q2 | Q3 | Q4 | Total | Q1 | Q2 | Q3 | Total |
| \$ 19 | \$ - | \$ | - | \$ 16 | \$ 35 | \$ 21 | \$ - | \$ - | \$ - | \$ 21 | \$ 5 | \$ 37 | \$ - | \$ 42 |
| (19) | - | | - | (16) | (35) | (21) | - | - | - | (21) | (5) | (37) | - | (42) |
| \$ - | \$ - | \$ | - | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - |
| \$ - | \$ - | \$ | - | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - | \$ 8 | \$ 3 | \$ 3 | \$ 14 |
| - | - | | - | - | - | - | - | - | - | - | (8) | (3) | (3) | (14) |
| \$ - | \$ | \$ | - | \$ | \$ - | \$ - | \$ | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - |
| \$ - | \$ - | \$ | - | \$ (73) | \$ (73) | \$ - | \$ (38) | \$ - | \$ - | \$ (38) | \$ - | \$ - | \$ - | \$ - |
| - | - | | - | 73 | 73 | - | 38 | - | - | 38 | - | | | - |
| \$ - | \$ - | \$ | - | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - | \$ | \$ - |
| \$ 709 | \$ 688 | \$ | 671 | \$ 656 | \$ 2,724 | \$ 712 | \$ 629 | \$ 673 | \$ 664 | \$ 2,678 | \$ 736 | \$ 751 | \$ 717 | \$ 2,204 |
| (4) | (3 |) | (3) | - | (10) | - | - | - | - | - | - | (3) | (3) | (6) |
| (36) | (36 |) | (39) | (33) | (144) | (39) | (36) | (33) | (32) | (140) | (50) | (46) | (43) | (139) |
| - | - | | - | - | - | - | - | - | - (2) | - (2) | - | (5) | - | (5) |
| - | - | | - | - | - | - | - | - | (3) | (3) | - | - | - | - |

FY2020

FY2021

| Restructuring charges | | (19) | - | - | (16) | (35) | (21) | - | - | - | (21) | (5) | (37) | | (42) |
|---|----|---------|----------|---------|-------------------|-----------|----------|----------|---------|---------|------------|----------|----------|----------|-----------|
| Acquisition-related expense Gain on sale or derecognition of assets | | - | - | - | - 73 | 73 | - | 38 | - | - | 38 | (8) | (3) | (3) | (14) |
| NON-GAAP OPERATING EXPENSES | \$ | 650 \$ | 649 \$ | 629 \$ | 680 \$ | 2,608 \$ | 652 \$ | 631 \$ | 640 \$ | 629 \$ | 2,552 \$ | 673 \$ | 657 \$ | 668 \$ | 1,998 |
| | • | 054.0 | | 044 0 | 070 0 | | 404 0 | | 222 4 | | 245 A | 400 A | 400 4 | 050 4 | |
| INCOME FROM OPERATIONS | \$ | 254 \$ | 286 \$ | 311 \$ | 370 \$ | 1,221 \$ | 104 \$ | 296 \$ | 268 \$ | 277 \$ | 945 \$ | 136 \$ | 182 \$ | 258 \$ | 576 |
| Adjustments: | | 40 | 40 | 40 | 0 | 40 | 44 | 44 | 0 | 0 | 20 | 40 | 45 | 45 | 40 |
| Amortization of intangible assets | | 13 | 12 38 | 13 | 8 37 | 46 158 | 11 42 | 11 40 | 8 36 | 9 35 | 39 153 | 10 54 | 15 49 | 15 46 | 40 149 |
| Stock-based compensation | | 40 | 30 | 43 | 31 | 156 | 42 | 40 | 36 | 35 | 155 | 54 | 49 | 40 | 149 |
| Asset impairment | | | - | - | - | - | - | - | - | - | - | - | - 5 | - | - 5 |
| Litigation settlements COVID-19 charges | | - | - | - | - | - | - | - | - | 3 | 3 | _ | - | - | - |
| Restructuring charges | | 19 | _ | _ | 16 | 35 | 21 | _ | _ | - | 21 | 5 | 37 | _ | 42 |
| Acquisition-related expense | | - | _ | _ | - | - | - | _ | _ | _ | - | 8 | 3 | 3 | 14 |
| Gain on sale or derecognition of assets | | - | _ | _ | (73) | (73) | _ | (38) | _ | _ | (38) | - | - | - | |
| NON-GAAP INCOME FROM OPERATIONS | \$ | 326 \$ | 336 \$ | 367 \$ | 358 \$ | 1,387 \$ | 178 \$ | 309 \$ | 312 \$ | 324 \$ | 1,123 \$ | 213 \$ | 291 \$ | 322 \$ | 826 |
| OTHER INCOME (EXPENSE), NET | \$ | 18 \$ | 18 \$ | 8 \$ | 14 \$ | 40 \$ | 15 \$ | 3 \$ | 8 \$ | (27) \$ | (1) \$ | (32) \$ | (7) ¢ | (11) \$ | (50) |
| · · · · · · · · · · · · · · · · · · · | φ | то ф | 10 ф | Оψ | 14 ф | 40 Þ | 15 ф | э ф | ОФ | (21) Þ | (I) Φ | (32) Þ | (7) \$ | (11) \$ | (50) |
| Adjustments: Non-cash interest expense | | | _ | | | _ | _ | | _ | _ | _ | _ | _ | _ | |
| Debt extinguishment costs | | _ | _ | _ | _ | _ | _ | _ | _ | _ | _ | 14 | _ | _ | 14 |
| Gain on sale of equity investment | | _ | _ | _ | _ | _ | - | _ | _ | _ | _ | - | (6) | _ | (6) |
| Asset impairment | | - | - | _ | _ | - | - | _ | - | 10 | 10 | - | - | _ | - (0) |
| NON-GAAP OTHER INCOME (EXPENSE), NET | \$ | 18 \$ | 18 \$ | 8 \$ | 14 \$ | 40 \$ | 15 \$ | 3 \$ | 8 \$ | (17) \$ | 9 \$ | (18) \$ | (13) \$ | (11) \$ | (42) |
| INCOME BEFORE INCOME TAXES | \$ | 272 \$ | 293 \$ | 319 \$ | 384 \$ | 1,268 \$ | 119 \$ | 299 \$ | 276 \$ | 250 \$ | 944 \$ | 104 \$ | 175 \$ | 247 \$ | 526 |
| Adjustments: | Ψ | 212 ψ | 255 ψ | 313 ψ | 30 1 ψ | 1,200 ψ | 115 ф | 233 ψ | 270 ψ | 250 ψ | 544 Ψ - | 104 ψ | 175 ψ | 2-1 ψ | 320 |
| Amortization of intangible assets | | 13 | 12 | 13 | 8 | 46 | 11 | 11 | 8 | 9 | 39 | 10 | 15 | 15 | 40 |
| Stock-based compensation | | 40 | 38 | 43 | 37 | 158 | 42 | 40 | 36 | 35 | 153 | 54 | 49 | 46 | 149 |
| Asset impairment | | - | - | - | - | - | - | - | - | 10 | 10 | - | - | - | - |
| Litigation settlements | | - | - | - | - | - | - | - | - | - | - | - | 5 | - | 5 |
| COVID-19 charges | | - | - | - | - | - | - | - | - | 3 | 3 | - | - | - | - |
| Restructuring charges | | 19 | - | - | 16 | 35 | 21 | - | - | - | 21 | 5 | 37 | - | 42 |
| Acquisition-related expense | | - | - | - | - | - | - | - | - | - | - | 8 | 3 | 3 | 14 |
| Gain on sale or derecognition of assets | | - | - | - | (73) | (73) | - | (38) | - | - | (38) | - | - | - | - |
| Debt extinguishment costs | | - | - | - | - | - | - | - | - | - | - | 14 | - | - | 14 |
| Non-cash interest expense | | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Gain on sale of equity investment | _ | - | | | | - | - | | | | - | - | (6) | - | (6) |
| NON-GAAP INCOME BEFORE INCOME TAXES | \$ | 344 \$ | 343 \$ | 375 \$ | 372 \$ | 1,434 \$ | 193 \$ | 312 \$ | 320 \$ | 307 \$ | 1,132 \$ | 195 \$ | 278 \$ | 311 \$ | 784 |
| PROVISION (BENEFIT) FOR INCOME TAXES | \$ | (11) \$ | 52 \$ | 70 \$ | (12) \$ | 99 \$ | 16 \$ | 56 \$ | (1) \$ | 54 \$ | 125 \$ | 27 \$ | 38 \$ | 65 \$ | 130 |
| Adjustments: | | | | | | | | | | | | | | | |
| Income tax effects | | 40 | 11 | - | 31 | 82 | 20 | (1) | 6 | (12) | 13 | 16 | 9 | 13 | 38 |
| Income tax expenses from integration of acquired companies | | - | - | - | - | - | - | - | - | - | - | (11) | (5) | (17) | (33) |
| Resolution of income tax matters | | | - | - | 48 | 48 | - | - | 50 | - | 50 | - | - | - | - |
| Income tax benefit of ASC 606 adoption | | 34 | - | - | - | 34 | - | - | - | - | - | - | - | - | - |
| Tax reform NON-GAAP PROVISION FOR INCOME TAXES | \$ | 63 \$ | 63 \$ | 70 \$ | 67 \$ | 263 \$ | 36 \$ | 55 \$ | 55 \$ | 42 \$ | 188 \$ | 32 \$ | 42 \$ | 61 \$ | 135 |
| | | | | | | | | | | | | | | | |
| NET INCOME PER SHARE Adjustments: | \$ | 1.05 \$ | 0.91 \$ | 0.98 \$ | 1.59 \$ | 4.51 \$ | 0.42 \$ | 1.03 \$ | 1.21 \$ | 0.88 \$ | 3.52 \$ | 0.35 \$ | 0.61 \$ | 0.80 \$ | 1.76 |
| Amortization of intangible assets | | 0.05 | 0.05 | 0.05 | 0.03 | 0.18 | 0.05 | 0.05 | 0.03 | 0.04 | 0.17 | 0.05 | 0.07 | 0.07 | 0.18 |
| Stock-based compensation | | 0.05 | 0.03 | 0.03 | 0.05 | 0.61 | 0.03 | 0.03 | 0.16 | 0.16 | 0.66 | 0.24 | 0.22 | 0.20 | 0.66 |
| Asset impairment | | - | - | - | - | - | | - | - | 0.05 | 0.04 | - | - | 0.00 | 0.00 |
| Litigation settlements | | - | - | - | - | - | - | - | - | - | - | - | 0.02 | - | 0.02 |
| COVID-19 charges | | - | - | - | - | - | - | - | - | 0.01 | 0.01 | - | - | - | - |
| Restructuring charges | | 0.07 | - | - | 0.06 | 0.14 | 0.09 | - | - | - | 0.09 | 0.02 | 0.17 | - | 0.19 |

Acquisition-related expense
Gain on sale or derecognition of assets
Debt extinguishment costs
Non-cash interest expense
Gain on sale of equity investment
Income tax effects
Income tax expenses from integration of acquired companies
Resolution of income tax matters
Income tax benefit of ASC 606 adoption
Tax reform
NON-GAAP NET INCOME PER SHARE

RECONCILIATION OF NON-GAAP TO GAAP GROSS MARGIN

(\$ in millions)

Gross margin-GAAP
Cost of revenues adjustments
Gross margin-Non-GAAP

GAAP cost of revenues Cost of revenues adjustments: Amortization of intangible assets Stock-based compensation Asset impairment Non-GAAP cost of revenues

Net revenues

RECONCILIATION OF NON-GAAP TO GAAP PRODUCT GROSS MARGIN (\$ in millions)

Product gross margin-GAAP
Cost of product revenues adjustments
Product gross margin-Non-GAAP

GAAP cost of product revenues
Cost of product revenues adjustments:
Amortization of intangible assets
Stock-based compensation
Asset impairment
Non-GAAP cost of product revenues

Product revenues

| - | - | - | - | - | - | - | - | - | - | 0.04 | 0.01 | 0.01 | 0.06 |
|---------|---------|---------|------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|--------|
| - | - | - | (0.29) | (0.28) | - | (0.16) | - | - | (0.16) | - | - | - | - |
| - | - | - | - | - | - | - | - | - | - | 0.06 | - | - | 0.06 |
| - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| - | - | - | - | - | - | - | - | - | - | - | (0.03) | - | (0.03) |
| (0.15) | (0.04) | - | (0.12) | (0.32) | (80.0) | 0.00 | (0.03) | 0.05 | (0.06) | (0.07) | (0.04) | (0.06) | (0.17) |
| - | - | - | - | - | - | - | - | - | - | 0.05 | 0.02 | 0.07 | 0.15 |
| - | - | - | (0.19) | (0.19) | - | - | (0.22) | - | (0.21) | - | - | - | - |
| (0.13) | - | - | - | (0.13) | - | - | - | - | - | - | - | - | - |
| - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| \$ 1.04 | \$ 1.06 | \$ 1.20 | \$ 1.22 \$ | 4.52 \$ | 0.65 \$ | 1.09 \$ | 1.16 \$ | 1.19 \$ | 4.05 \$ | 0.73 \$ | 1.05 \$ | 1.10 \$ | 2.88 |

| FY2019 | | | | | | | | | | | | FY2 | 2020 |) | | | FY | 2021 | | | |
|--------|---------------|----|---------------|----|---------------|----|---------------|----|---------------|---------------|----|---------------|------|---------------|---------------|---------------|----|---------------|---------------|---------------|---------------|
| | Q1 | | Q2 | | Q3 | | Q4 | | Total | Q1 | | Q2 | | Q3 | Q4 | Total | | Q1 | Q2 | Q3 | Total |
| | 65.3% 0.9% | | 64.2% 0.7% | | 62.8% 0.9% | | 64.4% 0.8% | | 64.2% 0.8% | 66.0% 1.1% | | 67.5% 1.1% | | 67.0% 0.8% | 67.2% 0.9% | 66.9% 1.0% | | 66.9% 1.1% | 65.9% 1.1% | 66.3% 1.0% | 66.4% 1.1% |
| | 66.2% | 1 | 64.9% | 1 | 63.7% | | 65.2% | | 65.0% | 67.2% | | 68.6% | | 67.8% | 68.0% | 67.9% | | 68.0% | 66.9% | 67.3% | 67.4% |
| \$ | 511 | \$ | 543 | \$ | 581 | \$ | 566 | \$ | 2,201 | \$ 420 | \$ | 446 | \$ | 463 | \$ 460 | \$ 1,789 | \$ | 431 | \$ 483 | \$ 495 | \$ 1,409 |
| | (9) (4) | | (9) (2) | | (10) (4) | | (8) (4) | | (36) (14) | (11) (3) | | (11) (4) | | (8) (3) | (9) (3) | (39) (13) | | (10) (4) | (12) (3) | (12) (3) | (34) (10) |
| \$ | 498 | \$ | 532 | \$ | 567 | \$ | 554 | \$ | 2,151 | \$ 406 | \$ | 431 | \$ | 452 | \$ 448 | \$ 1,737 | \$ | 417 | \$ 468 | \$ 480 | \$ 1,365 |
| \$ | 1 474 | \$ | 1 517 | \$ | 1 563 | \$ | 1 502 | \$ | 6 146 | \$ 1 236 | 2 | 1 371 | \$ | 1 404 | \$ 1 401 | \$ 5 412 | \$ | 1 303 | \$ 1 416 | \$ 1 470 | \$ A 180 |

| | | FY2 | 2019 | 9 | | | | | FY2 | 2020 | ס | | | | | FY: | 2021 | | | | |
|----------|---------------|----------------|------|---------------|----------------|----|---------------|---------------|---------------|------|---------------|----------|---------------|----|---------------|-----|---------------|-------------------|---|---------------|---------------|
| | Q1 | Q2 | | Q3 | Q4 | | Total | Q1 | Q2 | | Q3 | | Q4 | | Total | | Q1 | Q2 | C | 23 | Total |
| | 54.5% 1.1% | 53.1% 1.0% | | 51.5% 1.1% | 54.3% 1.0% | | 53.3% 1.1% | 51.6% 1.9% | 55.8% 1.6% | | 54.3% 1.1% | | 55.2% 1.1% | | 54.3% 1.4% | | 49.6% 1.8% | 51.9% 1.1% | , | 52.4% 1.0% | 51.4% 1.3% |
| | 55.7% | 54.1% | | 52.6% | 55.3% | | 54.4% | 53.4% | 57.3% | | 55.4% | | 56.4% | | 55.7% | | 51.4% | 53.0% | | 53.4% | 52.7% |
| \$ | 398 | \$ 428 | \$ | 469 | \$ 457 | \$ | 1,752 | \$ 312 | \$ 341 | \$ | 360 | \$ | 355 | \$ | 1,368 | \$ | 316 | \$ 360 \$ | 5 | 369 | \$ 1,045 |
| | (9) (1) | (9) | | (10) (1) | (8) (2) | | (36) (4) | (11) (1) | (11) (1) | | (8) (1) | | (9) | | (39) (3) | | (10) (1) | (7) (1) | | (7) (1) | (24) (3) |
| \$ | 388 | \$ - 419 | \$ | - 458 | \$ - 447 | \$ | 1.712 | \$ 300 | \$ 329 | \$ | 351 | \$ | 346 | \$ | 1,326 | \$ | 305 | \$ - 352 \$ | | 361 | \$ 1,018 |
| <u> </u> | | | | | | Φ | | | | Φ | | <u> </u> | | φ | | Φ | | | | | 2.151 |
| 5 | 875 | \$ 913 | \$ | 967 | \$ 1.000 | \$ | 3.755 | \$ 644 | \$ 771 | \$ | 787 | \$ | 793 | \$ | 2.995 | \$ | 627 | \$ 749 \$ | D | 775 | \$ - 2 |

RECONCILIATION OF NON-GAAP TO GAAP

| SOFTWARE MAINTENANCE GROSS MARGIN |
|-----------------------------------|
| (\$ in millions) |

| Software maintenance gross margin-GAAP Cost of software maintenance revenues adjustments Software maintenance gross margin-Non-GAAP | 96.9° 0.0° 96.9° | % | 96.6 0.0 96.6 | % | 95.8% 0.0% 95.8% | · | 95.9% 0.0% 95.9% | 96.3% 0.0% 96.3% | 96.0% 0.0% 96.0% | 95.7% 0.0% 95.7% | 95.4% 0.0% 95.4% | 94.4% 0.0% 94.4% | 95.4% 0.0% 95.4% | 5.0% 0.0% 5.0% | 2.1% 1.7% 3.7% | 1 | .6% .5% 3.1% | 92.9% 1.1% 93.9% |
|---|----------------------------|----------------------------|---------------------|--------------|------------------------|----|------------------------|------------------------|------------------------|------------------------|------------------------|------------------------|------------------------|----------------------|---------------------------|-----|--------------------|------------------------|
| GAAP cost of software maintenance revenues Cost of software maintenance revenues adjustments: Amortization of intangible assets Stock-based compensation Asset impairment | \$ - | 7 \$ | - | 8 \$ | 10 - | \$ | 10 - | \$ 35 | \$ 10 S | \$ 11 \$ | 12 - | \$ 15 - | \$ 48 - | \$ 15 | \$ 24 \$ (5) 0 0 | 3 | 28 \$ (5) - | 67 (10) - |
| Non-GAAP cost of software maintenance revenues Software maintenance revenues | \$ 22 | 7 \$ 9 \$ | 23 | 8 \$ 6 \$ | 10 239 | | 10 | \$ 35 946 | \$ 10 3 | \$ 11 \$ 254 \$ | 12 263 | \$ 15 267 | \$ 1,034 | \$ 301 | \$ 19 \$ | S : | 23 \$ 334 \$ | 57 938 |

RECONCILIATION OF NON-GAAP TO GAAP HARDWARE MAINTENANCE AND OTHER SERVICES GROSS MARGIN (\$ in millions)

\$ 1,151.40

5%

| | FY2019 | | | | | | | | | | | FY: | 2020 |) | | | | FY2 | 2021 | | | |
|--|--------|-------|----|-------|----|--------|-------|----|-------|-----|--------|-------|------|--------|-------|----|-------|-----|--------|-------|--------------|-------|
| | | Q1 | | Q2 | | Q3 | Q4 | | Total | - (| Q1 | Q2 | | Q3 | Q4 | | Total | | Q1 | Q2 | Q3 | Total |
| Hardware maintenance and other services gross margin-GAAP | | 71.4% | | 70.9% | | 71.4% | 71.79 | 6 | 71.3% | | 71.3% | 72.8% | | 74.3% | 73.6% | 6 | 73.0% | , | 73.3% | 72.8% | 72.9% | 73.0% |
| Cost of hardware maintenance and other services revenues adjustments | | 0.8% | | 0.5% | | 0.8% | 0.6% | 6 | 0.7% | | 0.6% | 0.9% | | 0.6% | 0.9% | 6 | 0.7% | , | 0.8% | 0.5% | 0.6% | 0.6% |
| Hardware maintenance and other services gross margin-Non-GAAP | | 72.2% | | 71.5% | | 72.3% | 72.3% | 6 | 72.0% | | 71.9% | 73.7% |) | 74.9% | 74.5% | 6 | 73.8% | | 74.1% | 73.4% | 73.4% | 73.6% |
| GAAP cost of hardware maintenance and other services revenues Cost of hardware maintenance and other services revenues adjustment: | \$ | 106 | \$ | 107 | \$ | 102 \$ | 99 | \$ | 414 | \$ | 98 \$ | 94 | \$ | 91 \$ | 90 | \$ | 373 | \$ | 100 \$ | 99 | \$ 98 \$ | 297 |
| Amortization of intangible assets | \$ | - | \$ | - | \$ | - \$ | - | \$ | - | \$ | - \$ | - | \$ | - \$ | - | \$ | - | \$ | - \$ | - | \$ - \$ | ; - |
| Stock-based compensation | | (3) | | (2) | | (3) \$ | (2 | 2) | (10) | \$ | (2) \$ | (3) | \$ | (2) \$ | (3 | 3) | (10) | | (3) | (2) | \$ (2) \$ | (7) |
| Asset impairment | | - | | - ' | | - \$ | - | | - | \$ | - \$ | - ' | \$ | - \$ | - ' | | - | | - ' | - | \$ - \$ | , - · |
| Non-GAAP cost of hardware maintenance and other services revenues | \$ | 103 | \$ | 105 | \$ | 99 \$ | 97 | \$ | 404 | \$ | 96 \$ | 91 | \$ | 89 \$ | 87 | \$ | 363 | \$ | 97 \$ | 97 | \$ 96 \$ | 290 |
| Hardware maintenance and other services revenues | \$ | 370 | \$ | 368 | \$ | 357 \$ | 350 | \$ | 1,445 | \$ | 342 \$ | 346 | \$ | 354 \$ | 341 | \$ | 1,383 | \$ | 375 \$ | 364 | \$ 361 \$ | 1,100 |

RECONCILIATION OF NON-GAAP TO GAAP **EFFECTIVE TAX RATE**

| | | FY201 | 9 | | | | FY202 | 20 | | F | Y2021 | | | |
|--|--------|-------|--------|--------|-------|-------|--------|--------|--------|--------|---------|--------|--------|--------|
| | Q1 | Q2 | Q3 | Q4 | Total | Q1 | Q2 | Q3 | Q4 | Total | Q1 | Q2 | Q3 | Total |
| GAAP effective tax rate | (4.0%) | 17.7% | 21.9% | (3.1%) | 7.8% | 13.4% | 18.7% | (0.4%) | 21.6% | 13.2% | 26.0% | 21.7% | 26.3% | 24.7% |
| Adjustments: | | | | | | | | | | | | | | |
| Income tax effects | 9.8% | 0.8% | (3.2%) | 8.3% | 4.9% | 5.3% | (1.1%) | 2.0% | (7.9%) | (1.1%) | 1.0) | (3.8%) | 0.2% | -1.2% |
| Income tax expenses from integration of acquired companies | - % | - % | - % | 0.0% | 0.0% | - % | - % | 0.0% | - % | - % | (10.6%) | (2.9%) | (6.9%) | (6.3%) |
| Resolution of income tax matters | - % | - % | - % | 12.9% | 3.3% | - % | - % | 15.6% | - % | 4.4% | 0.0% | 0.0% | - % | - % |
| Income tax benefit of ASC 606 adoption | 12.5% | - % | - % | - % | 2.4% | - % | - % | - % | - % | - % | - % | - % | - % | - % |
| Tax reform | - % | - % | - % | - % | - % | - % | - % | - % | - % | - % | - % | - % | - % | - % |
| Non-GAAP effective tax rate | 18.3% | 18.5% | 18.7% | 18.1% | 18.4% | 18.7% | 17.6% | 17.2% | 13.7% | 16.6% | 16.4% | 15.1% | 19.6% | 17.2% |

RECONCILIATION OF NET CASH PROVIDED BY (USED IN) OPERATING ACTIVITIES TO FREE CASH FLOW (NON-GAAP) (In millions)

Net cash provided by (used in) operating activities Purchases of property and equipment **Free cash flow**

RECONCILIATION OF NET REVENUES TO BILLINGS (NON-GAAP) (In millions)

Net revenues Change in deferred revenue and financed unearned services revenue* Billings

Some items may not add or recalculate due to rounding

| | FY2019 | | | | | | | | | FY2 | 020 | 0 | | | FY | 2021 | | | | |
|-----------|--------|------|----|------|----|------|----|-------|-----------|------------|-----|------|-----------|-------------|----|------|------------|-----------|----|-------|
| Q1 | | Q2 | | Q3 | | Q4 | | Total | Q1 | Q2 | | Q3 | Q4 | Total | | Q1 | Q2 | Q3 | 7 | otal |
| \$ 326 | \$ | 165 | \$ | 451 | \$ | 399 | \$ | 1,341 | \$ 310 | \$ (53) | \$ | 420 | \$ 383 | \$ 1,060 | \$ | 240 | \$ 161 | \$ 373 | \$ | 774 |
| \$ (64 | .) | (43) | | (31) | | (35) | \$ | (173) | (32) | (36) | | (32) | (24) | \$ (124) | \$ | (52) | \$ (40) | (32) | | (124) |
| \$ 262 | \$ | 122 | \$ | 420 | \$ | 364 | \$ | 1,168 | \$ 278 | \$ (89) | \$ | 388 | \$ 359 | \$ 936 | \$ | 188 | \$ 121 | \$ 341 | \$ | 650 |

| | FY2 | 2019 |) | | | | FY2 | 020 |) | | | FY: | 2021 | | | |
|-------------|-------------|------|-------|-------------|-------------|-------------|-------------|-----|-------|-------------|-------------|-----|-------|-------------|-------------|-------------|
| Q1 | Q2 | | Q3 | Q4 | Total | Q1 | Q2 | | Q3 | Q4 | Total | | Q1 | Q2 | Q3 | Total |
| \$ 1,474 | \$ 1,517 | \$ | 1,563 | \$ 1,592 | \$ 6,146 | \$ 1,236 | \$ 1,371 | \$ | 1,404 | \$ 1,401 | \$ 5,412 | \$ | 1,303 | \$ 1,416 | \$ 1,470 | \$ 4,189 |
| \$ (87) | (42) | | 146 | 326 | \$ 343 | (154) | (43) | | 104 | 147 | \$ 54 | \$ | (158) | \$ 40 | 128 | 10 |
| \$ 1,387 | \$ 1,475 | \$ | 1,709 | \$ 1,918 | \$ 6,489 | \$ 1,082 | \$ 1,328 | \$ | 1,508 | \$ 1,548 | \$ 5,466 | \$ | 1,145 | \$ 1,456 | \$ 1,598 | \$ 4,199 |

^{*} As reported on our Condensed Consolidated Statements of Cash Flows

NETAPP, INC.
SUPPLEMENTAL DATA
(In millions except net income per share, percentages, DSO, DPO and Inventory Turns)

| | Q1 FY'19 | Q2 FY'19 | Q3 FY'19 | Q4 FY'19 | FY 2019 | Q1 FY'20 | Q2 FY'20 | Q3 FY'20 | Q4 FY'20 | FY 2020 | Q1 FY'21 | Q2 FY'21 | Q3 FY'21 |
|---|-------------|-------------|-------------|-------------|--------------|-------------|-------------|-------------|-------------|--------------|-------------|-------------|-------------|
| Revenues | | | | | | | | | | | | | |
| Product | \$875 | \$913 | \$967 | \$1,000 | \$3,755 | \$644 | \$771 | \$787 | \$793 | \$2,995 | \$627 | \$749 | \$775 |
| Hardware* | \$459 | \$473 | \$514 | \$489 | \$1,936 | \$338 | \$405 | \$412 | \$386 | \$1,541 | \$316 | \$332 | \$347 |
| Software* | \$416 | \$440 | \$453 | \$511 | \$1,819 | \$306 | \$366 | \$375 | \$407 | \$1,454 | \$311 | \$417 | \$428 |
| Software Maintenance | \$229 | \$236 | \$239 | \$242 | \$946 | \$250 | \$254 | \$263 | \$267 | \$1,034 | \$301 | \$303 | \$334 |
| Hardware Maintenance and Other Services | \$370 | \$368 | \$357 | \$350 | \$1,445 | \$342 | \$346 | \$354 | \$341 | \$1,383 | \$375 | \$364 | \$361 |
| Hardware Maintenance Support Contracts | \$303 | \$303 | \$292 | \$284 | \$1,182 | \$284 | \$286 | \$293 | \$279 | \$1,142 | \$307 | \$296 | \$293 |
| Professional and Other Services | <u>\$67</u> | <u>\$65</u> | <u>\$65</u> | <u>\$66</u> | <u>\$263</u> | <u>\$58</u> | <u>\$60</u> | <u>\$61</u> | <u>\$62</u> | <u>\$241</u> | <u>\$68</u> | <u>\$68</u> | <u>\$68</u> |
| Net Revenues | \$1,474 | \$1,517 | \$1,563 | \$1,592 | \$6,146 | \$1,236 | \$1,371 | \$1,404 | \$1,401 | \$5,412 | \$1,303 | \$1,416 | \$1,470 |

^{*} Our revenue recognition policy under GAAP defines a configured storage system, inclusive of the operating system software essential to its functionality, as a single performance obligation. We have provided a breakdown of our GAAP product revenues into the software and hardware components to display the significance of software included in total product revenues.

| | Q1 FY'19 | Q2 FY'19 | Q3 FY'19 | Q4 FY'19 | FY 2019 | Q1 FY'20 | Q2 FY'20 | Q3 FY'20 | Q4 FY'20 | FY 2020 | Q1 FY'21 | Q2 FY'21 | Q3 FY'21 |
|---|--------------|--------------|----------|--------------|----------------|--------------|--------------|--------------|--------------|---------|----------|----------|--------------|
| Software and recurring maintenance and cloud revenue | | | | | | | | | | | | | |
| Product - Software | \$416 | \$440 | \$453 | \$511 | \$1,819 | \$306 | \$366 | \$375 | \$407 | \$1,454 | \$311 | \$417 | \$428 |
| Software Maintenance | \$229 | \$236 | \$239 | \$242 | \$946 | \$250 | \$254 | \$263 | \$267 | \$1,034 | \$301 | \$303 | \$334 |
| Hardware Maintenance Support Contracts | <u>\$303</u> | <u>\$303</u> | \$292 | <u>\$284</u> | <u>\$1,182</u> | <u>\$284</u> | <u>\$286</u> | <u>\$293</u> | <u>\$279</u> | \$1,142 | \$307 | \$296 | <u>\$293</u> |
| Software and recurring maintenance and cloud revenue* | \$948 | \$979 | \$984 | \$1,037 | \$3,947 | \$840 | \$906 | \$931 | \$953 | \$3,630 | \$919 | \$1,016 | \$1,055 |

Cloud revenue is included in software maintenance revenues

71%

77%

81%

Geographic Mix

Indirect

| | % of Q1 | % of Q2 | % of Q3 | % of Q4 | % of | % of Q1 | % of Q2 | % of Q3 | % of Q4 | % of | % of Q1 | % of Q2 | % of Q3 |
|---------------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|
| | FY'19 | FY'19 | FY'19 | FY'19 | FY 2019 | FY'20 | FY'20 | FY'20 | FY'20 | FY 2020 | FY 2021 | FY 2021 | FY 2021 |
| | Revenue |
| Americas | 57% | 57% | 52% | 57% | 56% | 51% | 56% | 50% | 54% | 53% | 54% | 55% | 53% |
| Americas Commercial | 46% | 44% | 41% | 45% | 44% | 38% | 42% | 39% | 43% | 41% | 43% | 40% | 43% |
| U.S. Public Sector | 11% | 14% | 11% | 11% | 12% | 13% | 14% | 11% | 11% | 12% | 12% | 15% | 10% |
| EMEA | 29% | 28% | 33% | 29% | 30% | 33% | 29% | 35% | 32% | 32% | 29% | 30% | 32% |
| Asia Pacific | 14% | 15% | 14% | 14% | 14% | 16% | 14% | 15% | 14% | 15% | 16% | 15% | 15% |
| Pathways Mix | | | | | | | | | | | | | |
| · •·····•/• ······ | % of Q1 | % of Q2 | % of Q3 | % of Q4 | % of | % of Q1 | % of Q2 | % of Q3 | % of Q4 | % of | % of Q1 | % of Q2 | % of Q3 |
| | FY'19 | FY'19 | FY'19 | FY'19 | FY 2019 | FY'20 | FY'20 | FY'20 | FY'20 | FY 2020 | FY 2021 | FY 2021 | FY 2021 |
| | Revenue |
| Direct | 29% | 23% | 19% | 24% | 24% | 19% | 21% | 21% | 23% | 21% | 22% | 25% | 24% |

76%

76%

81%

79%

79%

77%

79%

78%

75%

76%

^{*}Software and recurring maintenance and cloud revenue is a non-GAAP measure because it includes the software component of our product revenues, but not the

| Non-GAAP Gross Margins | | | | | | | | | | | | | |
|--|----------|----------|----------|----------|---------|----------|----------|----------|----------|---------|----------|----------|----------|
| | Q1 FY'19 | Q2 FY'19 | Q3 FY'19 | Q4 FY'19 | FY 2019 | Q1 FY'20 | Q2 FY'20 | Q3 FY'20 | Q4 FY'20 | FY 2020 | Q1 FY'21 | Q2 FY'21 | Q3 FY'21 |
| Non-GAAP Gross Margin | 66.2% | 64.9% | 63.7% | 65.2% | 65.0% | 67.2% | 68.6% | 67.8% | 68.0% | 67.9% | 68.0% | 66.9% | 67.3% |
| Product | 55.7% | 54.1% | 52.6% | 55.3% | 54.4% | 53.4% | 57.3% | 55.4% | 56.4% | 55.7% | 51.4% | 53.0% | 53.4% |
| Software Maintenance | 96.9% | 96.6% | 95.8% | 95.9% | 96.3% | 96.0% | 95.7% | 95.4% | 94.4% | 95.4% | 95.0% | 93.5% | 93.1% |
| Hardware Maintenance and Other Services | 72.2% | 71.5% | 72.3% | 72.3% | 72.0% | 71.9% | 73.7% | 74.9% | 74.5% | 73.8% | 74.1% | 73.4% | 73.4% |
| Non-GAAP Income from Operations, Income before Income Taxes & Effective Tax Rate | Q1 FY'19 | Q2 FY'19 | Q3 FY'19 | Q4 FY'19 | FY 2019 | Q1 FY'20 | Q2 FY'20 | Q3 FY'20 | Q4 FY'20 | FY 2020 | Q1 FY'21 | Q2 FY'21 | Q3 FY'21 |
| Non-GAAP Income from Operations | \$326 | \$336 | \$367 | \$358 | \$1,387 | \$178 | \$309 | \$312 | \$324 | \$1,123 | \$213 | \$291 | \$322 |
| % of Net Revenues | 22.1% | 22.1% | 23.5% | 22.5% | 22.6% | 14.4% | 22.5% | 22.2% | 23.1% | 20.8% | 16.3% | 20.6% | 21.9% |
| Non-GAAP Income Before Income Taxes | \$344 | \$343 | \$375 | \$372 | \$1.434 | \$193 | \$312 | \$320 | \$307 | \$1,132 | \$195 | \$278 | \$311 |
| Non-GAAP Effective Tax Rate | 18.3% | 18.5% | 18.7% | 18.1% | 18.4% | 18.7% | 17.6% | 17.2% | 13.7% | 16.6% | 16.4% | 15.1% | 19.6% |
| Non-GAAP Net Income | Q1 FY'19 | | Q3 FY'19 | Q4 FY'19 | FY 2019 | Q1 FY'20 | Q2 FY'20 | Q3 FY'20 | Q4 FY'20 | FY 2020 | Q1 FY'21 | Q2 FY'21 | Q3 FY'21 |
| Non-GAAP Net Income | \$281 | \$280 | \$305 | \$305 | \$1,171 | \$157 | \$257 | \$265 | \$265 | \$944 | \$163 | \$236 | \$250 |
| Non-GAAP Weighted Average Common Shares Outstanding, Diluted | 269 | 264 | 255 | 249 | 259 | 243 | 236 | 229 | 222 | 233 | 222 | 224 | 227 |
| Non-GAAP Net Income per Share, Diluted | \$1.04 | \$1.06 | \$1.20 | \$1.22 | \$4.52 | \$0.65 | \$1.09 | \$1.16 | \$1.19 | \$4.05 | \$0.73 | \$1.05 | \$1.10 |
| Select Balance Sheet Items | Q1 FY'19 | Q2 FY'19 | Q3 FY'19 | Q4 FY'19 | | Q1 FY'20 | Q2 FY'20 | Q3 FY'20 | Q4 FY'20 | | Q1 FY'21 | Q2 FY'21 | Q3 FY'21 |
| Deferred Revenue and Financed Unearned Services Revenue | \$3,260 | \$3,206 | \$3,357 | \$3,668 | | \$3,510 | \$3,468 | \$3,573 | \$3,698 | | \$3,620 | \$3,651 | \$3,828 |
| DSO (days) | 38 | 46 | 51 | 70 | | 40 | 52 | 53 | 63 | | 45 | 51 | 49 |
| DPO (days) | 76 | 79 | 78 | 87 | | 75 | 78 | 75 | 84 | | 90 | 69 | 62 |
| Inventory Turns | 21 | 25 | 23 | 17 | | 14 | 16 | 16 | 13 | | 13 | 17 | 19 |
| • | | | | | | | | | | | | | |

Days sales outstanding (DSO) is defined as accounts receivable divided by net revenues, multiplied by the number of days in the quarter Days payables outstanding (DPO) is defined as accounts payable divided by cost of revenues, multiplied by the number of days in the quarter Inventory turns is defined as annualized cost of revenues divided by net inventories

Select Cash Flow Statement Items

| | Q1 FY'19 | Q2 FY'19 | Q3 FY'19 | Q4 FY'19 | FY 2019 | Q1 FY'20 | Q2 FY'20 | Q3 FY'20 | Q4 FY'20 | FY 2020 | Q1 FY'21 | Q2 FY'21 | Q3 FY'21 |
|---|----------|----------|----------|----------|---------|----------|----------|----------|----------|---------|----------|----------|----------|
| Net Cash Provided by (used in) Operating Activities | \$326 | \$165 | \$451 | \$399 | \$1,341 | \$310 | (\$53) | \$420 | \$383 | \$1,060 | \$240 | \$161 | \$373 |
| Purchases of Property and Equipment | \$64 | \$43 | \$31 | \$35 | \$173 | \$32 | \$36 | \$32 | \$24 | \$124 | \$52 | \$40 | \$32 |
| Free Cash Flow | \$262 | \$122 | \$420 | \$364 | \$1,168 | \$278 | (\$89) | \$388 | \$359 | \$936 | \$188 | \$121 | \$341 |
| Free Cash Flow as % of Net Revenues | 17.8% | 8.0% | 26.9% | 22.9% | 19.0% | 22.5% | -6.5% | 27.6% | 25.6% | 17.3% | 14.4% | 8.5% | 23.2% |

Free cash flow is a non-GAAP measure and is defined as net cash provided by operating activities less purchases of property and equipment. Some items may not add or recalculate due to rounding.

NETAPP, INC. RECONCILIATION OF NON-GAAP GUIDANCE TO GAAP Fourth QUARTER FISCAL 2021 (Unaudited)

| | Fourth Quarter Fiscal 2021 |
|---|---|
| Gross Margin - Non-GAAP Guidance Adjustment: | ~67% |
| Cost of revenues adjustments | (1)% |
| Gross Margin - GAAP Guidance | ~66% |
| | Fourth Quarter Fiscal 2021 (In millions) |
| Operating Expenses - Non-GAAP Guidance Adjustments: | \$675 - \$685 |
| Amortization of intangibles | \$2 |
| Stock-based compensation expense | \$44 |
| Operating Expenses - GAAP Guidance | \$721 - \$731 |
| | Fourth Quarter Fiscal 2021 |
| Operating Margin - Non-GAAP Guidance Adjustments: | 21% - 22% |
| Amortization of intangible assets | (1)% |
| Stock-based compensation expense | (3)% |
| Operating Margin - GAAP Guidance | 17% - 18% |

NETAPP, INC. RECONCILIATION OF NON-GAAP GUIDANCE TO GAAP Fourth QUARTER FISCAL 2021 (Unaudited)

| | Fourth Quarter Fiscal 2021 |
|---|----------------------------|
| Net Income Per Share - Non-GAAP Guidance Adjustments: | \$1.06 - \$1.14 |
| Amortization of intangible assets | (\$0.04) |
| Stock-based compensation expense | (\$0.21) |
| Income tax effects | (\$0.03) |
| Net Income Per Share - GAAP Guidance | \$0.78 - \$0.86 |
| | Fourth Quarter Fiscal 2021 |
| Effective Tax Rate - Non-GAAP Guidance Adjustment: | ~18% |
| Income tax effects | 7% |
| Effective Tax Rate - GAAP Guidance | ~25% |