

**Technical Report** 

# Introduction to NetApp E-Series E2800 Feature Overview with SANtricity System Manager 11.30

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#### **Abstract**

The NetApp® E-Series E2800 storage system is an excellent choice for wide-ranging data center storage requirements. This report provides detailed information about the multiple system configuration options with an overview of the embedded management software, SANtricity® System Manager 11.30. It is also a great starting point to introduce system details to sales engineers, partners, service providers, and customers.

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## 1 E2800 Storage Systems with SANtricity System Manager 11.30

NetApp E-Series E2800 storage systems address wide-ranging data storage requirements with balanced performance that is equally adept at handling large sequential I/O for video, analytical, and backup applications, as well as small random I/O requirements for small and medium-sized enterprise mixed workloads. The E2800 brings together the following advantages:

- · Support for all flash and hybrid drive configurations
- Modular host interface flexibility (SAS, FC, and iSCSI)
- High reliability (99.999% reliability)
- Intuitive management: simple administration for IT generalists, detailed drill-down for storage specialists

The new entry-level E2800 is a 12Gb SAS 3 system with SANtricity 11.30 software. The E2800 introduces new on-box management, including the browser-based SANtricity System Manager 11.30, which features the following new capabilities:

- On-box web services
- On-box SANtricity System Manager, with an easy-to-use GUI
- The ability to store and present up to 30 days of performance data, including I/O latency, IOPS, CPU utilization, and throughput
- The ability to do application/workload tagging
- · Easier alert management, including an embedded SNMP agent and MIB
- Embedded AutoSupport® functionality

Together, these features create an entry-level storage system with the flexibility and performance capabilities to support enterprise workloads without sacrificing simplicity and efficiency. In addition, the E2800 storage system's fully redundant I/O paths, advanced protection features, and extensive diagnostic capabilities deliver a high level of availability, data integrity, and security.

## 1.1 E2800 Primary Use Cases

The flexible host interface options and wide range of drive choices make E-Series E2800 storage systems an ideal storage platform for enterprises that want powerful storage systems that offer easy growth strategies at the lowest possible initial investment. E2800 storage systems scale up for dedicated workloads such as:

- Business-critical backup environments for any size enterprise
- Video applications and video surveillance environments
- Common IT applications such as Microsoft Exchange and SQL Server for small and medium enterprises
- Efficient block storage behind virtualization platforms such as FlexArray®

## 1.2 E2800 System Options

As shown in Table 1, the E2800 is available in two shelf options, which support both hard-disk drives (HDDs) and solid-state drives (SSDs), to meet a wide range of performance and application requirements.

Table 1) E2800 controller shelf and drive shelf models.

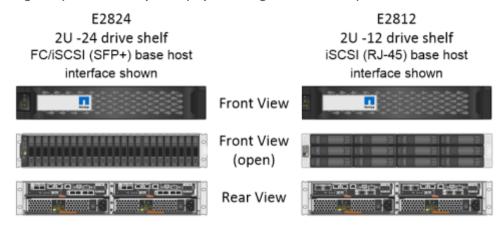
Controller Shelf Model	Drive Shelf Model	Number of Drives	Type of Drives
E2824	DE224C	24	2.5" SAS drives (HDDs and SSDs)

Controller Shelf Model	Drive Shelf Model	Number of Drives	Type of Drives
E2812	DE212C	12	3.5" NL-SAS drives 2.5" SAS SSDs

Both shelf options support one or two controller canisters, dual power supplies, and dual fan units for redundancy (the shelves have an integrated power-fan canister). The shelves are sized to hold 24 drives, or 12 drives, as shown in Figure 1.

**Note:** In a duplex configuration, both controllers must be identically configured.

Figure 1) E2800 shelf options (duplex configurations shown).



Each E2800 controller provides two Ethernet management ports for out-of-band management and has two 12Gbps (x4 lanes) wide-port SAS drive expansion ports for redundant drive expansion paths. The E2800 controllers also include two built-in host ports, either two 16Gb FC/10Gb iSCSI or two 10Gb iSCSI RJ-45, but one of the following host interface cards (HICs) can be installed in each controller:

- 4-port 12Gb SAS (SAS-3 connector)
- 2-port 12Gb SAS (SAS-3 connector)
- 4-port optical HIC (SFP+), which can be configured as either 16Gb Fibre Channel or 10Gb iSCSI
- 2-port optical HIC (SFP+), which can be configured as either 16Gb Fibre Channel or 10Gb iSCSI

**Note:** A software feature pack can be applied in the field to change the host protocol of the optical baseboard ports and the optical HIC ports from FC to iSCSI or from iSCSI to FC.

• 2-port 10Gb iSCSI (Cat6e/Cat7 RJ45)

**Note:** If the base ports on the controller are configured with 10Gb iSCSI RJ-45, then the only HIC option supported is the 2-port 10Gb iSCSI (Cat6e/Cat7 RJ45).

For optical connections, the appropriate SFPs must be ordered for the specific implementation. Consult the <u>Hardware Universe</u> for a full listing of available host interface equipment. Figure 25 provides a close-up view of the E2800 HIC options.

For detailed instructions about changing the host protocol, go to the Upgrading > Hardware Upgrade section at <a href="https://mysupport.netapp.com/eseries">https://mysupport.netapp.com/eseries</a>.

## 2 SANtricity Features

E-Series systems have a rock-solid reputation for reliability, availability, simplicity, and security. The SANtricity 11.30 release builds on that legacy by adding new reliability, availability, and serviceability (RAS) features; additional security options; and new drive choices.

## 2.1 New Features with SANtricity 11.30

SANtricity 11.30 adds an all-new on-box System Manager for the E2800 as well as improvements to an already impressive list of RAS features and capabilities offered with the entire E-Series portfolio. A complete list is provided in Table 2.

Table 2) New features of SANtricity 11.30.

New Feature	Description
SANtricity System Manager: browser-based application	There are now two different versions of the storage management software: System Manager is used to manage individual E2800 storage arrays, while SANtricity Storage Manager, with its enterprise management window (EMW) provides an aggregated view of all E-Series arrays. The array management window (AMW) of SANtricity Storage Manager is used to manage the E2700, E5600, EF560, and all earlier storage arrays.  When you select to manage a storage array from the EMW, the EMW opens the appropriate software (AMW or System Manager), depending on what controller the storage array contains. The key features of System Manager include the following:  Runs on box: You do not have to install any storage management software unless you need an aggregated view or use a mirroring feature.  Displays in a browser and is mobile ready.  Has modern look and feel with a tile-based GUI and easy-to-use online help system.  Uses simplified workflows, simplified terminologies.  Includes new functionality, including application/workload tagging, enhanced performance data, embedded monitor, and graphical view of thin volume usage.  Includes on-box RESTful API that can be used for management
Automatic load balancing	The new automatic load balancing feature provides automated I/O workload balancing and makes sure that incoming I/O traffic from the hosts is dynamically managed and balanced across both controllers. The workload of each controller is continually monitored and, with cooperation from the multipath drivers installed on the hosts, can be automatically brought into balance whenever necessary. For more information, search for "what is automatic load balancing?" in the System Manager online help.
AutoSupport automatic checking	When the EMW launches, it checks whether the Event Monitor is running. If the Event Monitor is running, it sends a test message to the technical support AutoSupport server to see whether communication is successful. This helps you know if AutoSupport is set up correctly. For more information, refer to "Setting the transport protocol for sending AutoSupport messages" in the EMW online help and to "Manage AutoSupport" in the System Manager online help.
Battery learn cycles	In storage arrays with two controllers, the learn cycles for the controllers start simultaneously, but they are not linked together. If the learn cycle for one controller stops for some reason, the learn cycle for the other controller keeps going. In previous versions of the software, if one controller failed its battery during a learn cycle, the alternate controller would stop its learn cycle. For more information, search for "what are battery learn cycles?" in the System Manager online help.

New Feature	Description
CLI changes for the E2800 controller	Some CLI commands do not apply to the new E2800 controller, because its Event Monitor is embedded instead of being a separate process as it was for previous controllers. See <u>E-Series SANtricity Management Software</u> for CLI documentation.
	<b>Note:</b> The CLI cannot be used from System Manager and requires the installation of SANtricity Storage Manager.
Embedded SNMP agent for the E2800 controller	For the E2800 controller, SNMP is supported natively. It is no longer required to install and run Event Monitor for generating traps. The embedded SNMP agent is compliant with the SNMP V2C standard and RFC 1213 (MIB-II). For more information, search for "manage SNMP alerts" in the System Manager online help.
Maximum volume size for disk pool volumes	The maximum volume size for a standard volume in a disk pool has increased from 64TB to 1PB for E2700 and E2800 storage arrays and to 2PB for E5600 storage arrays. The maximum volume size for a thin volume in a disk pool has increased from 64TB to 256TB. For more information, search for "learn about volumes" in the System Manager online help.
SSD cache performance improvements	SSD cache now employs a set workload analytics-based algorithms to provide adaptive tuning of the cache based on the specific workload. This results in significant improvements in both IOPS and latency for readintensive workloads. The new adaptive algorithms also mean that administrators no longer need to specify an application type when configuring the cache; the system figures this out automatically. All readintensive workloads benefit, including relational databases (Oracle and SQL Server), NoSQL databases, and analytics applications. For more information, search for "create SSD cache" in the System Manager online help.

## 2.2 SANtricity Standard and Premium Features

E-Series systems ship with significant storage management features that can be simply activated from SANtricity Storage Manager. Table 3 provides a consolidated list of E2800 standard features when running SANtricity 11.30.

Table 3) E2800 standard features using SANtricity 11.30.

#### E2800 Standard Features with SANtricity 11.30

**Storage partitions.** Individual host without shared LUNs to host groups with shared LUNs or a combination of both. This concept has been abstracted in the new System Manager, but it is possible to see the partitions using a CLI.

Thin provisioning. Overcommit storage and add capacity when you actually need it.

**SSD read cache.** Accelerate 85% or higher random read workloads using a few SSDs. Recommended to accelerate 85% or higher random read workloads.

**Secure SSD read cache.** The SSD read cache can be secured with a nonsecure base volume or a secure base volume (FIPS drive). However, when there is a FIPS-secure base volume, the storage management software alerts you if the SSD read cache does not have the same security capabilities as the base volume.

**Note:** If drive security is enabled and the SSD is secure capable, the SSD read cache can be secured only upon creating the SSD read cache.

#### E2800 Standard Features with SANtricity 11.30

**Data assurance (T10 PI).** Makes sure of data integrity from HIC to the drive (end-to-end within the storage array), which is especially important with large-capacity drives.

**Nondisruptive controller firmware upgrade.** Using ALUA host type with multiple paths to hosts combined with a wizard-driven upgrade process that activates one controller at a time, makes sure that upgrades do not affect host-to-LUN access.

**Note:** Not all host OSs support the ALUA host type.

**Online drive firmware upgrade.** Upgrades one drive at a time and tracks writes to the affected drives during the upgrade window; should only be used during very low write I/O periods.

**Note:** Parallel drive firmware upgrades are supported offline to more quickly upgrade multiple drives during a maintenance window.

**Proactive drive monitor and data evacuator**. Nonresponsive drives are automatically power-cycled to see if the fault condition can be cleared. If the condition cannot be cleared, the drive is flagged as failed. For predictive failure events, the evacuator feature starts to remove data from the affected drive in an effort to move the data before the drive actually fails. If the drive fails, rebuild picks up where the evacuator was disrupted, thus reducing the rebuild time.

**Drive encryption (full-disk encryption [FDE]).** Encryption for data at rest; no external key management required and a minimal performance impact.

**Standard AutoSupport.** E-Series has supported basic AutoSupport for several releases.

**Changing host protocol.** Supported using new feature pack keys; go to https://mysupport.netapp.com/eseries (Upgrading > Hardware Upgrade) to obtain the free activation codes and detailed instructions for each starting and ending protocol.

Table 4 provides a comprehensive list of standard copy services features with E2800 storage arrays.

Table 4) SANtricity 11.30 copy services features.

### Standard SANtricity Copy Services Features

SANtricity Snapshot copies. Point-in-time Snapshot® copies.

Synchronous mirroring. Real-time mirroring to a remote site (usually within 10km).

Asynchronous mirroring. Mirroring to a remote site where RPO = 0 is not a requirement.

**Volume copy.** Used to spin off volumes for test/dev or analytics purposes.

See technical report <u>Deploying NetApp E-Series and EF-Series Copy Services with Oracle and SQL Server Databases</u> for additional details and use case information using SANtricity copy services features.

#### 2.3 SANtricity Management Integration

While E-Series and storage systems are easily installed in most physical data center environments, implementing a new system can sometimes require weeks of training and necessitate recreating day-to-day system administration operations. To expedite the adoption of E-Series storage systems, NetApp recommends leveraging the benefits of various SANtricity plug-ins; APIs; providers; and utilities for applications such as Oracle and SQL Server and OSs such as Windows, Linux, and VMware.

Table 5 shows the software packages available to anyone with an active NetApp Support site account and current E-Series product support agreement. Go to <a href="http://mysupport.netapp.com/NOW/cgi-bin/software/">http://mysupport.netapp.com/NOW/cgi-bin/software/</a> and select E-Series/EF-Series SANtricity Management Plug-ins for the plug-ins.

Table 5) Available software packages for SANtricity Management integration.

Software Package	Use
SANtricity plug-in for VMware vCenter	Configure, manage, monitor, and perform datastore-to-LUN mapping in vSphere client or web client.
SANtricity storage replication adapter for VMware vCenter Site Recovery Manager	Automate management of replicated datastores and disaster recovery, including testing DR plans.
SANtricity VASA provider (VMware APIs for storage awareness)	Report storage volume capabilities to vSphere for SLO management.
SANtricity Management Pack for Microsoft System Center Operations Manager	Monitor health status and send storage alerts to Microsoft System Center.

Table 6 shows the SANtricity APIs and toolkits that can be used for scripting and custom integration into other management tools. Go to <a href="http://mysupport.netapp.com/NOW/cgi-bin/software/">http://mysupport.netapp.com/NOW/cgi-bin/software/</a> and select E-Series/EF-Series SANtricity Management Plug-ins for the web services software and documentation. Go to <a href="http://mysupport.netapp.com/NOW/download/tools/santricity">http://mysupport.netapp.com/NOW/download/tools/santricity</a> powershell toolkit for the PowerShell toolkit.

Table 6) SANtricity APIs and toolkits.

APIs and Toolkits	Description
SANtricity web services proxy	Web APIs that provide a collection of REST
<b>Note:</b> You can use either the proxy or the on-box REST API for E2800.	interfaces to configure, manage, and monitor E-Series systems.
NetApp PowerShell Toolkit	The unified toolkit provides end-to-end automation and storage management across NetApp's storage platforms.

Table 7 provides a list of third platform plug-ins that leverage E-Series storage systems as storage building blocks in cloud storage environments. The SANtricity web services proxy is available on the NetApp Support site at <a href="http://mysupport.netapp.com/NOW/download/software/eseries">http://mysupport.netapp.com/NOW/download/software/eseries</a> webservices/1.3/. In most cases, the plug-ins listed are available on the various provider websites. Contact your NetApp sales representative for more information about third platform integration with E2800 storage systems.

Table 7) Third platform plug-ins that leverage the SANtricity webservices proxy.

Software Package	Use
NetApp Cinder driver	Cinder for E-Series leverages SANtricity web services proxy for configuration of E-Series storage.
OpenStack Swift on E-Series storage	E-Series provides high-quality, efficient block storage that enables large OpenStack environments to operate at a lower overall cost of ownership as compared to similar white-box environments.
Custom Puppet module	Puppet agent uses the SANtricity web services proxy for configuration of E-Series storage.

Software Package	Use
SANtricity plug-in for CHEF	CHEF agent uses the SANtricity web services proxy for configuration of E-Series storage.
SANtricity performance application for Splunk	Display and monitor tool to report on configuration and performance aspects of multiple E-Series systems in one interface.
SANtricity plug-in for Nagios	Custom plug-in for monitoring E-Series storage arrays within Nagios framework.

## 3 SANtricity System Manager 11.30

E2800 systems are managed by the SANtricity System Manager browser-based application. The E2800 controller and SANtricity 11.30 form a milestone release for E-Series because it puts into production a new architecture for both controller firmware and management software. In particular, SANtricity System Manager 11.30 is embedded on the controller.

The major components of the SANtricity storage management software are still used with the E2800-based storage arrays, so the installation flow is similar. The only component that is never used is the AMW for E2800-based storage arrays. This has been replaced by the embedded, browser-based System Manager.

#### 3.1 Overview

SANtricity System Manager provides embedded management software, web services, event monitoring, and AutoSupport for the E2800 controller. Previous controllers such as the E2700, E5600, and EF560 do not have this embedded functionality. Because you may have a mixed environment, with both the new E2800 storage array and older storage arrays, there are a variety of management options. Figure 2 shows a graphical representation of the new landscape and where the different management functions occur.

Array-level **Domain-level Management** Management **SANtricity Web Services** SANtricity System Manager (via browser) (proxy) Provisioning Provisioning **ASUP** ASUP Alerts Alerts SANtricity Storage Manager **Enterprise Management SANtricity Web Services** E2800 Window (EMW) (embedded) Mirroring Provisioning CLI (script) ASUP E2800 **SMcli** Alerts m [] CLI (command line) **SANtricity Storage Manager Enterprise Management** E2700 Window (EMW) Alerts **SANtricity Storage Manager** ASUP E5600 Array Management Window (AMW) SMcli Provisioning ASUP ASUP

Figure 2) SANtricity Storage Manager 11.30 management environment.

Table 8 provides an overview of management use cases.

Table 8) Management use cases.

Task	All Other E-Series Arrays	E2800	
Manage and Discover			
Discover an array in your management domain	EMW	EMW	
Add or remove an array from your management domain	EMW SMcli	EMW SMcli (requires EMW)	
Launch SANtricity System Manager	N/A	EMW Browser	
Launch AMW	EMW	N/A	
AutoSupport and Legacy Support Bundle Collection			
Enable/disable AutoSupport, AutoSupport OnDemand, and AutoSupport remote diagnostics features	EMW SMcli	System Manager REST	
Show AutoSupport logs for all arrays or a select storage array	EMW SMcli	System Manager REST	

Task	All Other E-Series Arrays	E2800	
Enable or disable legacy support bundle collection for a select storage array	EMW SMcli	N/A	
Specify support bundle collection schedule	EMW SMcli	N/A	
Configuration and Status			
Display information (other than alert settings) about configured arrays	AMW SMcli EMW script editor CLI REST (requires web services proxy)	System Manager AMW SMcli EMW script editor CLI REST	
Show IP address of each array	AMW SMcli EMW script editor CLI REST (requires web services proxy)	System Manager AMW SMcli EMW script editor CLI	
Show WWN of each array	AMW SMcli EMW script editor CLI REST (requires web services proxy)	System Manager AMW SMcli EMW script editor CLI	
Show status of each array	AMW SMcli EMW script editor CLI REST (requires web services proxy)	System Manager AMW SMcli EMW script editor CLI	
Set up remote volume mirroring groups and pairs	EMW/AMW SMcli EMW script editor CLI REST (requires web services proxy)	EMW/AMW SMcli EMW script editor CLI	
Array-level configuration, provisioning, and tuning	AMW SMcli EMW script editor CLI REST (requires web services proxy)	System Manager REST	
Alert and SNMP Configuration			
Show global alert settings	EMW SMcli EMW script editor CLI REST (requires web services proxy)	N/A REST	

Task	All Other E-Series Arrays	E2800	
Specify e-mail server and other configuration for global alert settings	EMW SMcIi EMW script editor CLI REST (requires web services proxy)	System Manager REST	
Remove an e-mail from configuration for a specific array	EMW SMcIi EMW script editor CLI REST (requires web services proxy)	System Manager REST	
Add or remove SNMP trap information for a specific array	EMW SMcli REST (requires web services proxy)	System Manager REST	
Send a test e-mail based on global alert settings	EMW SMcli REST (requires web services proxy)	N/A REST	
New Features for E2800 Only (see SANtricity System Manager online help for descriptions)			
Certificate handling: view SSL information, get a certificate signing request (CSR), import a new certificate	N/A	System Manager REST	
More convenient syslog configuration for E2800	N/A	System Manager REST	
Save up to 30 days of historical statistical I/O data for E2800	N/A	System Manager REST	
Perform application tagging of volumes, Snapshot copies for E2800	N/A	System Manager REST	

E2800 storage systems are shipped preloaded with the SANtricity OS 8.30 and SANtricity System Manager 11.30. The SANtricity Storage Manager software version 11.30 must be downloaded from the NetApp Support site and loaded on the management server before discovering storage systems running SANtricity OS 8.30. Previous versions of SANtricity Storage Manager do not manage the E2800 arrays running SANtricity OS 8.30, but the SANtricity Storage Manager version 11.30 manages the new E2800 arrays and all of the previous E-Series array software versions from the last five years.

**Note:** Creating an account on the NetApp Support site can take 24 hours or more for first-time customers. New customers should register for Support site access well in advance of the initial product installation date.

## 3.2 Deployment

The decisions on what components to install if you have purchased an E2800-based storage array depend on how you answer the questions shown in Figure 3.

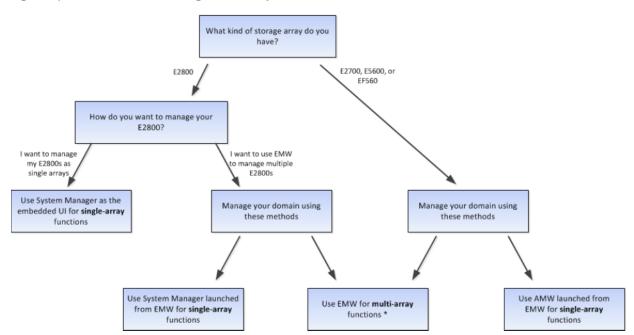


Figure 3) Decision tree for management components to install.

**Note:** If you are not using synchronous or asynchronous mirroring features, you also can bookmark multiple SANtricity System Manager storage arrays in a browser and do not have to install the EMW.

## Single E2800 Storage Array

If you only have a single new array and are not using either the synchronous mirroring or asynchronous mirroring feature and do not require the CLI, then all configuration can be handled from SANtricity System Manager, as shown in Figure 4.

Figure 4) Managing a single E2800 with SANtricity System Manager.



## **Multiple E2800 Storage Arrays**

If you have one or more E2800 storage arrays, you can install the EMW to manage your overall environment, while handling all storage array-based configuration through SANtricity System Manager. The EMW comes with SANtricity Storage Manager for managing multiple arrays, as shown in Figure 5.

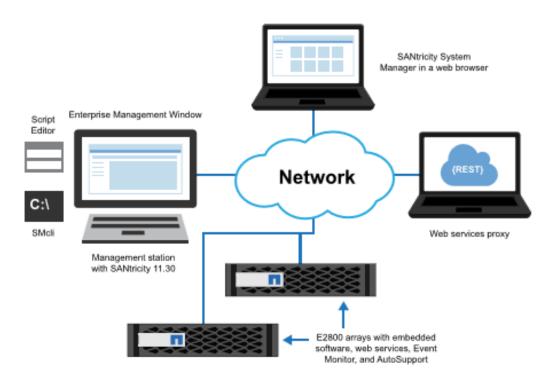


Figure 5) Managing multiple E2800s with SANtricity Storage Manager and System Manager.

## **Mixed-Array Environment**

If you have one or more E2800 storage arrays and any other E-Series storage arrays and want to have the E2800 included in your aggregate view or use synchronous or asynchronous mirroring, you must install the EMW. Use the SANtricity System Manager for array-based tasks on the E2800 storage arrays and the AMW for array-based tasks on other E-Series storage arrays, as shown in Figure 6.

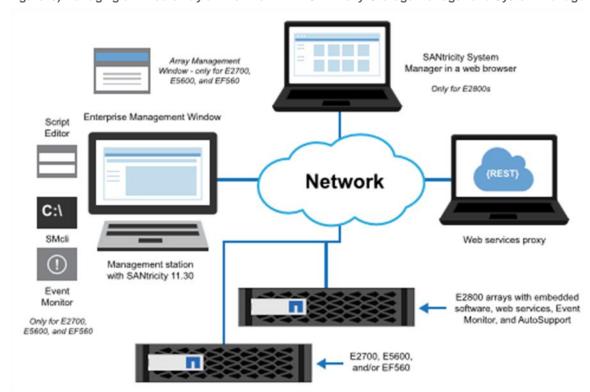


Figure 6) Managing a mixed-array environment with SANtricity Storage Manager and System Manager.

For a detailed description of installing and configuring the components you choose, refer to the appropriate <u>power guides</u> for deployment.

## 3.3 System Manager Navigation

After you log in to System Manager, the home page is displayed, as shown in Figure 7.

- The icons on the left of the home page are used to navigate through the System Manager pages and are available on all pages. The text can be toggled on and off.
- The items on the top right of the page (Preferences, Help, Log Out) are also available at any location in the System Manager.
- Highlighted on the bottom-right corner is the drop-down-style menu used extensively in System Manager.

Figure 7) System Manager home page.

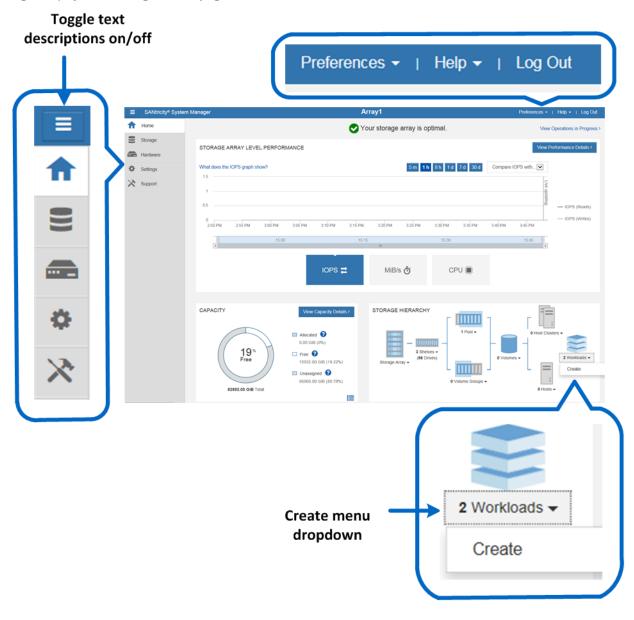


Figure 8, Figure 9, Figure 10, and Figure 11 show the other four main pages used in System Manager and accessible from anywhere in the application.

Figure 8) System Manager storage page.

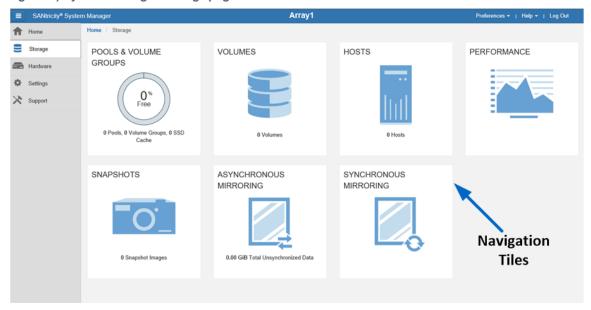


Figure 9) System Manager hardware page.

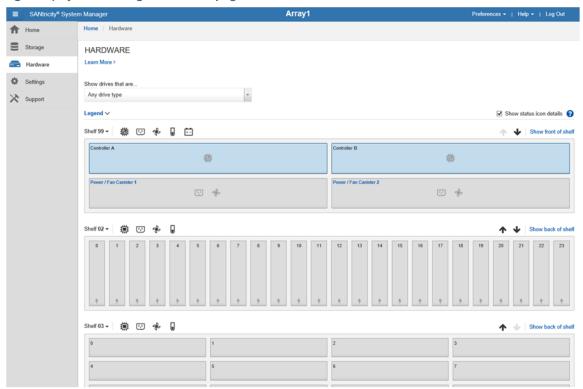


Figure 10) System Manager settings page.

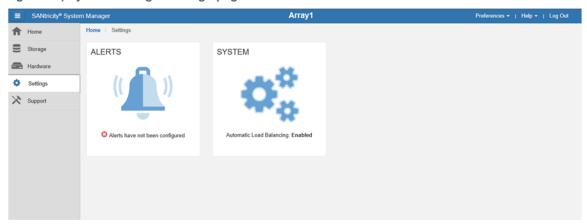
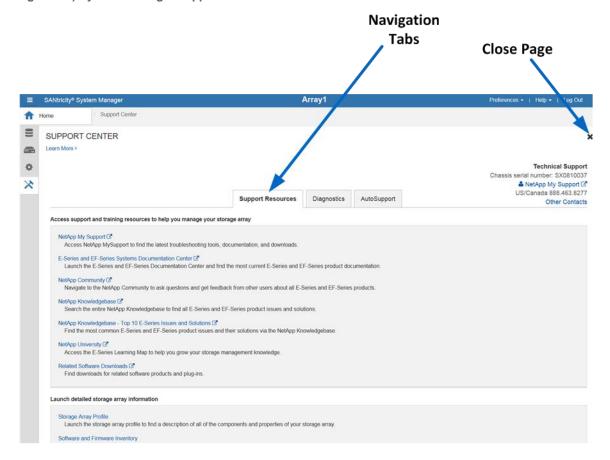


Figure 11) System Manager support page.



Figure 12 displays the Support Center, reached by selecting the Support Center tile on the support page. From the Support Center, navigation tabs are used to reach support topics.

Figure 12) System Manager Support Center.

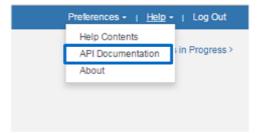


See the System Manager Tables in the appendix for a list of AMW functions and their corresponding locations in System Manager. The SANtricity System Manager online help also provides an excellent reference guide.

#### 3.4 Native REST API

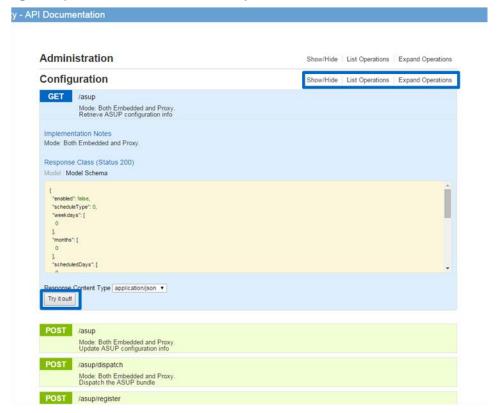
The SANtricity REST API is an application programming interface designed for experienced developers. Actions performed through the REST API are applied upon execution and without user prompts or confirmation dialogs. The REST API is URL-based, and the accompanying API documentation is completely interactive. Each URL contains a description of the corresponding operation and the ability to perform the action directly through the API documentation. The API documentation is accessible by selecting API Documentation under the Help drop-down menu from any page in System Manager, as shown in Figure 13.

Figure 13) Opening the API documentation.



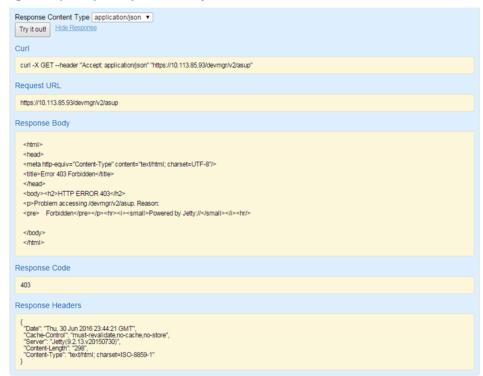
Each URL endpoint presented within the API documentation has a corresponding POST, DELETE, or GET option. These URL endpoint options, or more properly known as HTTP verbs, are the actions available to the developer through the API documentation. A sample from the REST API documentation is shown in Figure 14. As shown, expanding or hiding operations can be done by selections to the right of the topic.

Figure 14) REST API documentation sample.



Also, the HTTP verbs can be tested using the "Try it out!" button. The corresponding output for the GET verb shown in Figure 14 is displayed in Figure 15.

Figure 15) Sample output from "Try it out!" button.



Data within the REST API is encoded through JavaScript object notation (JSON). The structured JSON data from the REST API can be easily parsed by programming languages (C, C++, cURL, Java, Python, Perl, and so on). JSON is simple key-value pair-based encoding with support for list and subject objects. Objects start and end with curly braces (that is, { }), while lists start and end with brackets (that is, [ ]). JSON understands values that are strings, numbers, and booleans. Numbers are floating point values. The API documentation provides a JSON template for each applicable URL operation, allowing the developer to simply enter parameters under a properly formatted JSON command.

Also see the E-Series Documentation Center.

## 4 Support Tool Enhancements

Improving the customer experience is the central goal of NetApp enablement tools. To continue the legacy of prioritizing enablement tools, several key enhancements have been implemented.

## 4.1 Config Advisor

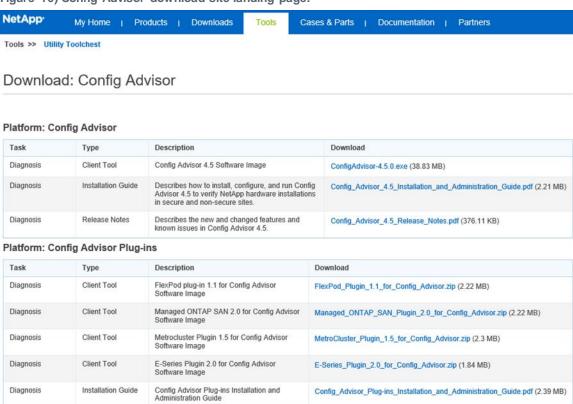
<u>Config Advisor</u> is a configuration validation and health check tool for NetApp systems. Config Advisor can be used to check a NetApp system for the correctness of hardware installation and conformance to NetApp recommended settings. It collects data and runs a series of commands on the hardware, then checks for cabling, configuration, availability, and best practice issues.

Config Advisor 4.5 release enables support for SAS-3 cabling and visualization (cable diagrams) as well as continuing support for E-Series host-side checks and E-Series configuration checks in addition to the standard checks.

Config Advisor creates PDF, Word, and Excel reports about the system configuration summary and health check results. It also sends Config Advisor AutoSupport data back to NetApp over HTTP; this data can be viewed through SmartSolve.

To download the Config Advisor tool, the additional plug-in for E-Series, and associated installation documentation for both software packages (see Figure 16), use the Config Advisor link, acknowledge the EULA, and select Continue. For general installation instructions, use the Config Advisor 4.5 Installation and Administration Guide; for details about how to install the E-Series plug-in, use the Config Advisor Plug-Ins Installation and Administration Guide.

Figure 16) Config Advisor download site landing page.



## **Config Advisor Workflow and Key Features**

Config Advisor has three major components:

- Data collector. The data collector supports multiple data input methods, including support for secure site data collection.
- Analysis engine. The analysis engine takes the collected data and performs a series of configuration validation and best practices checks. The analysis engine checks for at-risk systems, checks for systems that require firmware updates, and performs network switch checks. It also performs specific checks for clustered Data ONTAP®, Data ONTAP operating in 7-Mode, MetroCluster™, FlexPod®, and E-Series systems.
- Presentation layer. The presentation medium is very flexible; users can view the output using Config Advisor's intuitive UI, or they can generate PDF, Excel, or MS Word reports for these contents.

#### 4.2 E-Series Sizer

The <u>E-Series Performance Sizing</u> tool allows sales engineers and partners to make sure that specific customer architectures are properly sized to meet customer performance requirements.

The E-Series Sizer tool is available for NetApp employees and is also open for partner access.

**Note:** If you are unable to access this tool, contact your NetApp or partner sales representative.

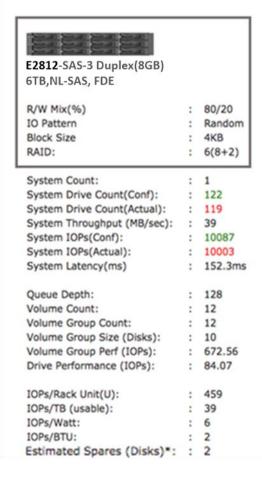
Figure 17 shows a performance sizing report, which includes four major sections:

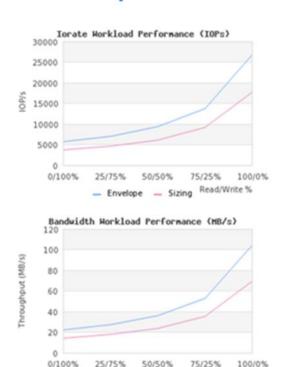
- **Hardware and workload.** The boxed area in Figure 17 represents the hardware and workload section where users enter the expected hardware and workload.
- Sizing. The next section shows the sizing output.
  - The numbers in red show the actual system drive count and the actual system IOPS. These
    values are used to determine the drive count needed to meet the performance and IOPS target.
  - The numbers in green show the configured system drive count and the configured system IOPS.
     These values are used to determine the drive count needed based on RAID group size and IOPS performance.
- Metrics. This section shows various metrics such as volume group performance, drive performance, and IOPS/rack unit.
- Charts. The charts on the right side of the report present performance as two sets of data points: envelope is the performance curve representing a fully configured system, and sizing is the performance curve representing the sized solution.

Figure 17) Performance sizing report.



## E-Series Performance Report





Envelope — Sizing Read/Write %

## 4.3 Synergy

<u>NetApp Synergy</u> is a NetApp tool used for accurately designing NetApp configurations. An emphasis is placed on showing realistic capacity yield and environmental details. Advantages of using Synergy over traditional spreadsheets or alternative tools include automatic product updates, best practices enforcement, alignment to the sales workflow, and data sharing with users and tools.

Note: If you are unable to access this tool, contact your NetApp or partner sales representative.

Synergy 6, the latest release, is a full web-accessible experience that is compatible with mainstream browsers such as Microsoft Internet Explorer, Google Chrome, and Mozilla Firefox.

Note: The Synergy user guide is located at <a href="https://forums.netapp.com/docs/DOC-14888">https://forums.netapp.com/docs/DOC-14888</a>.

#### 4.4 Hardware Universe

<u>Hardware Universe</u> (HWU) is a web-based tool that provides a visual presentation of the complete NetApp line of hardware products.

Hardware Universe provides the information needed to make side-by-side comparisons of the various NetApp platforms in terms of capacity, memory size, maximum spindle count, and other features.

**Note:** If you are unable to access this tool, contact your NetApp or partner sales representative.

HWU has three components:

- **HWU poster** is a one-stop location to find specifications for all NetApp products.
- **HWU application** provides the complete NetApp hardware portfolio in a web application.
- HWU mobile application represents the complete NetApp hardware portfolio in a mobile application for iPhone or Android.

Note: The Hardware Universe user guide is located at <a href="http://hwu.netapp.com/Resources/hwu\_ug.pdf">http://hwu.netapp.com/Resources/hwu\_ug.pdf</a>.

#### 4.5 Host Utilities

When customers implement E-Series with Windows and Linux operating systems, they can use the settings in the <a href="https://host.utilities.kits">host.utilities.kits</a> to properly configure each host, according to the latest Interoperability Matrix Tool (IMT) guidance. The kits are on the NetApp Support site at Downloads > Software > Host. Utilities—SAN. Currently, the Linux and Windows kits support E-Series and FAS implementations. Other available kits support FAS implementations only.

## 5 SANtricity Software Specifications for E2800 Hardware

Table 9 lists the SANtricity software specifications for E2800-based storage systems.

Table 9) SANtricity software boundaries for E2800-based storage systems.

Components	Maximum	
Storage Hardware Components		
Shelves (system and expansion)	4	
Drives	180 (120 SSD)	
SSD cache capacity	5TB	
Logical Components		
Partitions	128	

Components	Maximum	
Volumes per partition	256	
Volumes	512	
Thin volumes per system	512	
Disk pools per system	20	
Consistency Groups		
Volumes per consistency group	32	
Consistency groups per system	16	
Snapshot Copies		
Per Snapshot group	32	
Per volume	128	
Per storage system	512	
Snapshot Volumes		
Per Snapshot copy	4	
Per system	256	
Snapshot Groups		
Per volume	4	
Per system	256	
Mirrors		
Mirrors per system	32	
Mirrors per volume	1	
Mirrors per asynchronous mirror group	32	
Asynchronous mirror groups per system	4	

## 6 Hardware Configurations

E2800 storage systems use a modular approach to hardware configuration. This approach can meet most customer SAN storage requirements for flexible host interfaces and versatile drive choices without sacrificing supportability, ease of implementation, and long-term stability. E-Series has a proven track record of reliability and scalability to satisfy requirements in remote dedicated environments or primary data centers.

## **6.1 Controller Shelf Configurations**

E2800 controllers can be paired with DE212C or DE224C E-Series shelves. The following sections provide detailed information about each shelf configuration.

#### **E2824 Controller Shelf**

The E2824 is a two-rack-unit-high (2U) shelf that holds up to 24 2.5" drives. It features one or two RAID controllers and one or two Energy Star Platinum-rated high-efficiency power supplies (913W) with integrated fans. An E2824-based storage system supports a maximum of 180 HDDs (120 SSDs) and a mix of drive shelf models in a single system.

Figure 18, Figure 19, and Figure 20 show the front and rear views of the E2824 controller shelf. In the example, the E2800 controllers have two optical base ports and no HIC.

Figure 18) E2824 front view with bezel.



Figure 19) E2824 front view (open).



Figure 20) E2824 rear view.



#### **E2812 Controller Shelf**

The E2812 is a 2U shelf that holds up to 12 3.5" drives or 2.5" drives with adapter. It features one or two RAID controllers and one or two Energy Star Platinum-rated high-efficiency power supplies (913W) with integrated fans. An E2812-based storage system supports a maximum of 180 HDDs (120 SSDs) and a mix of drive shelf models.

Figure 21, Figure 22, and Figure 23 show the front and rear views of the E2812 controller shelf. In the example, the E2800 controllers have two optical base ports and no HIC.

Figure 21) E2812 front view with bezel.

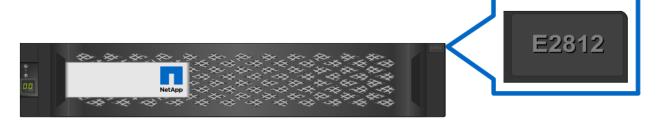


Figure 22) E2812 front view (open).



Figure 23) E2812 rear view.



## **E2800 Hardware Specifications**

The E2800 controller has the following base hardware features:

- Dual Ethernet ports for management-related activities
- Either two optical FC/iSCSI or two RJ-45 iSCSI baseboard ports for host connection
- SAS drive expansion ports to attach expansion drive shelves

**Note:** Adding an optional HIC is only needed if you want to use the SAS protocol, need more than two host ports per controller, or want to use both FC and iSCSI protocols.

Table 10 lists the technical specifications for the E2800-based storage systems.

Table 10) E2800 technical specifications.

Specification	E2824	E2812
Maximum raw system capacity	436.8TB	480TB
Maximum number of drives per system	96 HDDs (96 SSDs)	84 HDDs (84 SSDs)
Shelf form factor	2U, 24 drives	2U, 12 drives
SSD types (FIPS drives are also supported)	3.2TB, 1.6TB, or 800GB 2.5" SSDs	3.2TB, 1.6TB, or 800GB 2.5" SSDs
HDD types supported (FIPS drives are supported)	2.5" 10K RPM SAS: 1.8TB, 1.2TB, or 900GB	Not supported

Specification		E2824	E2812	
		Not supported	3.5" 7.2K RPM NL-SAS: 10TB, 8TB, 6TB, or 4TB	
Memory	4GB or 16GB per controller: simplex system			
	8 GB or 32GB per duplex system			
Onboard host I/O	2-port 10Gb iSCSI (Base- FC per controller	T) per controller or 2-port 10	Gb iSCSI (optical)/16Gb	
	<b>Note:</b> Only one interface can be configured per system on the onboard host ports.			
Optional host I/O (HIC)  Controllers must	2-port 10Gb iSCSI (Base-	Γ) per controller		
match • The Base-T iSCSI	2-port 12Gb SAS (wide-po	rt) per controller		
onboard controller can only use the 2-port base-T HIC	4-port 12Gb SAS (wide-po	rt) per controller		
A software feature pack can be applied to	2-port 10GB iSCSI (optica	I)/16Gb FC per controller		
convert the FC HIC ports to iSCSI or to convert iSCSI HIC ports to FC	4-port 10Gb iSCSI (optical)/16Gb FC per controller			
Drive shelves supported for expansion drive	DE224C (2U, 24 drives): 3 types as E2824 controller	expansion shelves max.; s shelf	upports the same drive	
offerings	DE212C (2U, 12 drives): 3 expansion shelves max.; supports the same drive types as E2812 controller shelf			
	DE6600 (4U, 60 drives): 2 expansion shelves max.; supports the same drive types as E2824 and/or E2812 controller drive shelves			
	Note: Only supports SAS 2 (6Gbps) transfer speeds.			
DE5600 (2U, 24 drives): 3 expansion shelves max.; supports the s types as E2824 controller shelf		upports the same drive		
	Note: Only supports SAS 2 (6Gbps) transfer speeds.			
	DE1600 (2U, 12 drives): 3 expansion shelves max.; only supports NL-SAS drive types			
	Note: Only supports SAS 2 (6Gbps) transfer speeds.			
High-availability (HA)	Dual active controllers with automated I/O path failover			
features	Support for RAID 0, 1 (10 for 4 drives or more), 5, 6, and Dynamic Disk Pools			
	<b>Note:</b> It is only possible to create RAID 3 volumes through the CLI. For more information, search for "using the create volume group wizard" in the System Manager online help.			
Redundant, hot-swappable storage controllers, disk drives, and powe canisters			rives, and power-fan	

Specification		E2824	E2812
	Proactive drive health monitoring with the drive evacuator feature to identify problem drives and begin removing data before hard failures occur		
	Automatic drive fault detection, failover, and rebuild by using global hot spare drives for standard RAID and spare pool capacity in the case of DDP		
	Mirrored data cache with battery-backed destage to flash		
	Online controller firmware and NVSRAM upgrade		
	Online ESM firmware and drive firmware upgrade (consult CSD for guidance before performing ESM upgrades)  Online drive firmware upgrades (consult CSD for guidance before performing drive firmware upgrades)  SANtricity Event Monitor and AutoSupport, for making periodic copies of the storage system configuration  Auto load balancing and path connectivity monitoring		sult CSD for guidance
			nce before performing
			periodic copies of the

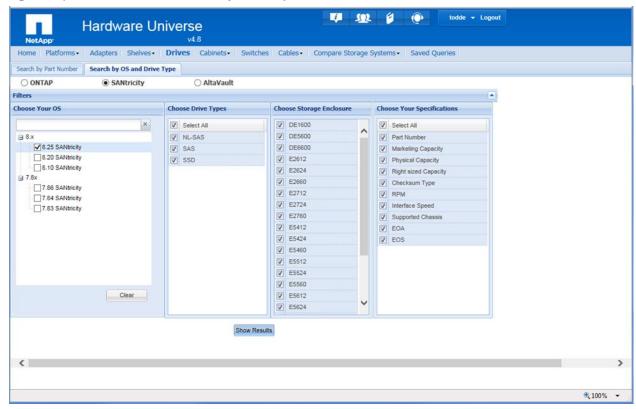
Table 11 provides a reference matrix of supported drive types. Refer to the <u>Hardware Universe</u> for encryption capability by drive capacity (FDE, FIPS) and current drive availability information.

Table 11) Supported drive types in SAS 3 enclosures.

Drive Types	NL-SAS	SAS	SSD
DE212C	4TB, 6TB		800GB
	8TB		1.6TB
	10TB		3.2TB
DE224C		900GB	800GB
		1.2TB	1.6TB
		1.8TB	3.2TB

Figure 24 shows the navigation to select drives by OS and platform compatibility.

Figure 24) Hardware Universe drives by OS and platform.



For additional information, refer to the NetApp E2800 datasheet at E-Series and EF-Series Datasheets.

#### 6.2 Controller Host Interface Features

By default, the E2800 controller includes two Ethernet management ports that provide out-of-band system management access and either two optical FC/iSCSI or two RJ-45 iSCSI baseboard ports for host connection. The E-Series E2800 controller also supports five HIC options, including:

- 2-port 10Gb iSCSI (Cat6e/Cat7 RJ45)
- 2-port 12Gb SAS (SAS-3 connector)
- 4-port 12Gb SAS (SAS-3 connector)
- 2-port optical HIC, which can be configured as either 16Gb Fibre Channel or 10Gb iSCSI
- 4-port optical HIC, which can be configured as either 16Gb Fibre Channel or 10Gb iSCSI

**Note:** A software feature pack can be applied in the field to change the host protocol of the optical baseboard ports or the 2-port and 4-port optical HICs:

- From FC to iSCSI
- From iSCSI to FC

For step-by-step instructions for obtaining and applying software feature packs to change baseboard and HIC protocol, go to the <u>E-Series and EF-Series Systems Documentation Center</u>, locate the Upgrading > Hardware Upgrade section of the page, select Changing the Host Protocol, and download the "Converting E2800 Host Protocol" document.

The optical HIC supports several SFP options, including several 16Gb FC or 10Gb SFP+ options and a unified adapter that supports both 16Gb FC and 10Gb iSCSI.

Note: The unified SFP does not support 1Gb iSCSI. It does support 4/8/16Gb FC and 10Gb iSCSI.

For optical connections, the appropriate SFPs must be ordered for the specific implementation. Consult the <u>Hardware Universe</u> for a full listing of available host interface equipment.

Note: Both controllers in a duplex configuration must be configured identically.

The five HIC options are shown in Figure 25.

Figure 25) E2800 with optical base ports HIC options.

E2824 2U - 24 drive shelf with Dual E2800 Controllers FC/iSCSI shown

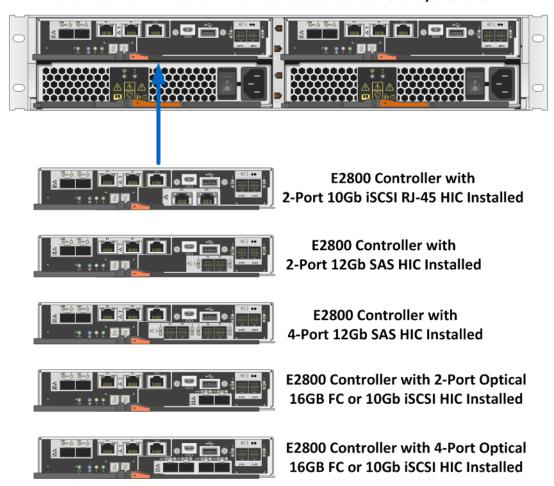
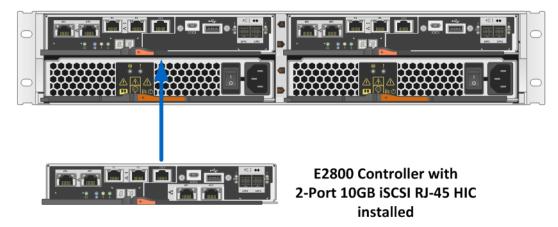


Figure 26 shows the single HIC option available when the baseboard host ports are 10Gb iSCSI base-T.

Figure 26) E2800 with RJ-45 iSCSI base ports HIC options.

E2812 2U - 12 drive shelf with Dual E2800 Controllers iSCSI (RJ-45) shown



Note: All HIC options support link speed autonegotiation.

#### 6.3 Hardware LED Definitions

#### **E2800 Controller Shelf LEDs**

The E2800 controller shelf has LED status indicators on the front of the shelf, the operator display panel (ODP), the rear of the shelf, the power-fan canisters, and the controller canisters. The new E2800 shelf ODP also includes a dual seven-segment display to indicate the shelf identity. The LEDs on the ODP indicate systemwide conditions, and the LEDs on the power-fan canisters indicate the status of the individual units.

Figure 27 shows the ODP of the E2824 controller shelf; the ODP on the front panel of the E2812 controller shelf is the same.

Figure 27) ODP on front panel of E2824 and E2812 controller shelves.

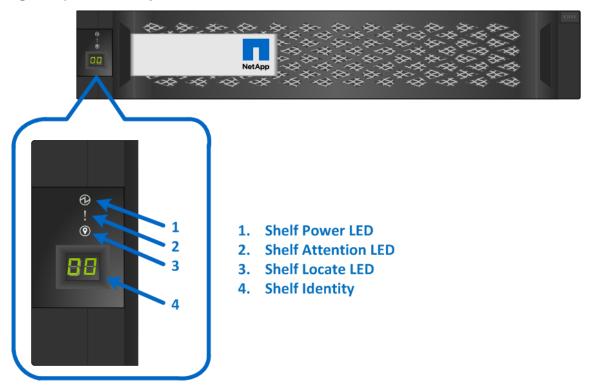


Table 12 defines the ODP LEDs on the E2824 and E2812 controller shelves.

Table 12) E2800 controller shelf LED definitions (front panel).

LED Name	Color	LED On	LED Off
Power	Green	Power is present.	Power is not present.
Attention	Amber	A component in the controller shelf requires attention.	Normal status.
Locate	Blue	There is an active request to physically locate the shelf.	Normal status.

**Note:** The shelf-identity feature displays a numerical value to identify the shelf. The dual seven-segment display indicates values from 00 to 99.

#### **Power-Fan Canister Status LEDs**

The power-fan canisters for the E2824 and E2812 controller shelves are identical. The LEDs on the rear panel are shown in Figure 28 and are defined in Table 13.

Figure 28) LEDs on E2824 and E2812 power-fan canister (rear view).

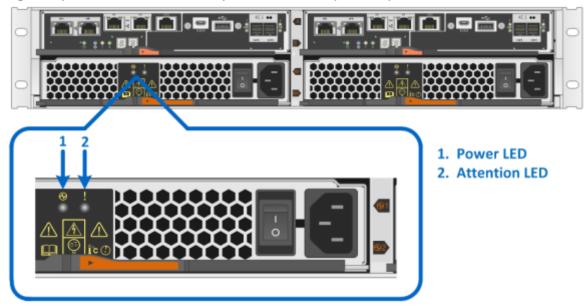


Table 13) E2824 and E2812 controller shelf power-fan canister LED definitions.

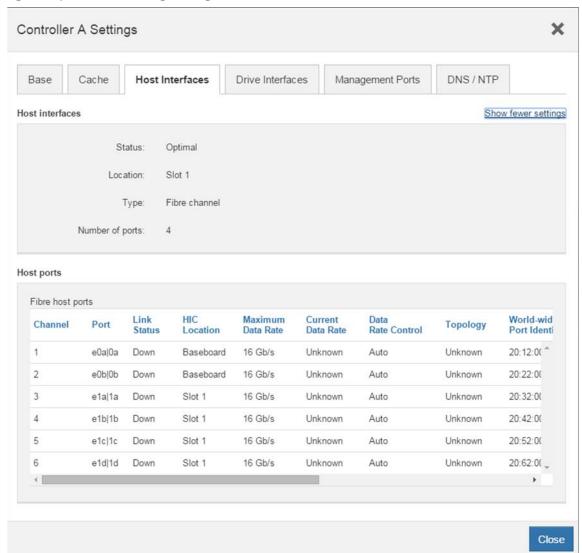
LED Name	Color	LED On	LED Off
Power	Green	AC power is present.	AC power is not present.
Attention	Amber	The power supply or the integrated fan has a fault.	Normal status.

### **E2800 Controller Canister LEDs**

The E2800 controller canister has several LED status indicators. The LEDs on the left side of the module refer to the overall controller status and to the onboard host ports. The LEDs on the right side of the module refer to the drive expansion ports and to the optional HIC ports.

Host port status can be verified by directly checking the port LEDs or by using the SANtricity System Manager GUI. The Host Interfaces tab of the Controller Settings dialog box, shown in Figure 29, details the status of each host I/O interface that is connected to the storage system.

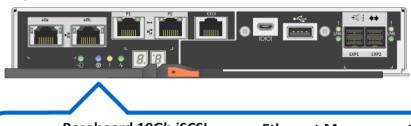
Figure 29) Controller settings dialog box.

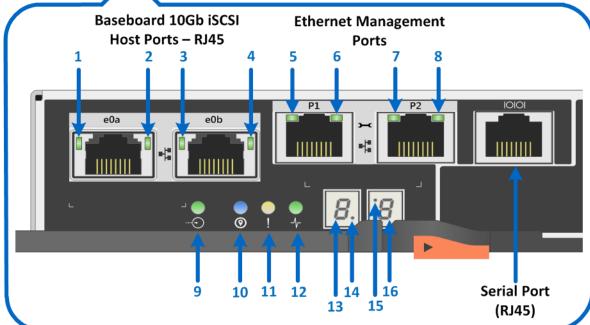


### **Controller Base Port Status LEDs**

Figure 30 shows the onboard LED status indicators on the left side of the E2800 controller canister with the RJ45 iSCSI baseboard host ports. Most of the LEDs are lit when a fault condition exists; however, the cache active LED is lit when the cache is active. The seven-segment LEDs provide status codes for both normal operation and fault conditions; the dot in the first seven-segment LED is the controller heartbeat indicator, which comes on when an intercontroller communication link has been established. The dot in the second seven-segment LED is on to indicate a diagnostic code; otherwise, the display indicates the shelf ID.

Figure 30) LEDs on left side of E2800 controller canister with RJ45 iSCSI host ports.





- 1. Baseboard Host Port e0a iSCSI Link State LED
- 2. Baseboard Host Port e0a iSCSI Link Activity LED
- 3. Baseboard Host Port e0b iSCSI Link State LED
- 4. Baseboard Host Port e0b iSCSI Link Activity LED
- 5. Ethernet Management Port P1 Link State LED
- 6. Ethernet Management Port P1 Link Activity LED
- 7. Ethernet Management Port P2 Link State LED
- 8. Ethernet Management Port P2 Link Activity LED
- 9. Cache Active LED
- 10. Locate LED
- 11. Attention LED
- 12. Activity LED
- 13. Seven-segment Display Upper Digit
- 14. Flashing dot heartbeat indicator
- 15. On to indicate diagnostic code LED
- 16. Seven-segment Display Lower Digit

Table 14 defines the baseboard host interface port LEDs (LEDs 1 through 4 in Figure 30). These LEDs indicate the connection status for each link between the storage system and host-side hardware.

Table 14) iSCSI RJ-45 baseboard host port LED definitions.

LED Name	Color	LED On	LED Off
Host port link state (top left)	Green	Link is up.	Link is down.
Host port link activity (top right)	Green	Link activity.	No link activity.

Table 15 defines the Ethernet management port LEDs on the controller (LEDs 5 through 8 in Figure 30).

Table 15) Ethernet management port LED definitions.

LED Name	Color	LED On	LED Off
Ethernet management port link state (top left)	Green	Link is up.	Link is down.
Ethernet management port link activity (top right)	Green	Blinking: The link is up with activity.	No link activity.

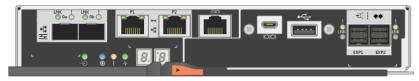
Table 16 defines the controller status LEDs (LEDs 9 through 15 in Figure 30).

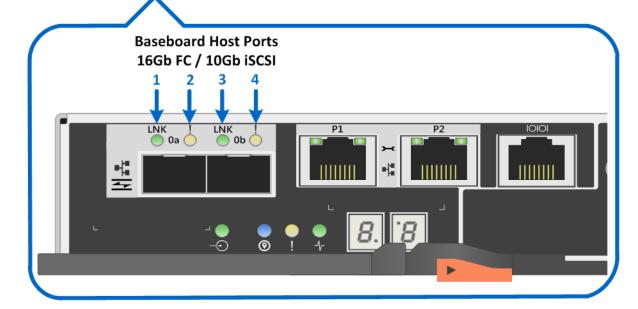
Table 16) Controller base features LED definitions.

LED Name	Color	LED On	LED Off
Cache active	Green	Write data in cache.	Normal status.
Locate	Blue	Request to locate the enclosure is active.	Normal status.
Attention	Amber	Some fault exists within the controller canister.	Normal status.
Activity	Green	Blinking: controller active.	Controller is not in service.
Heartbeat (upper digit of seven-segment LED, lower right)	Yellow	Blinking: heartbeat.	Controller is not in service.
Diagnostic (lower digit of seven-segment LED, upper left)	Yellow	Seven-segment display indicates diagnostic code.	Seven-segment display indicates shelf ID.
Two seven-segment LEDs	Yellow	<ul> <li>Shelf ID if diagnostic LED off.</li> <li>Diagnostic code if diagnostic LED on.</li> </ul>	The controller is not powered on.

Figure 31 shows the onboard LED status indicators on the left side of the E2800 controller canister with the 16Gb FC/10Gb iSCSI baseboard host ports LEDs indicated.

Figure 31) LEDs on left side of E2800 controller canister with 16Gb FC/10Gb iSCSI host ports.





- 1. Baseboard Host Port 0a 16GB FC/10Gb iSCSI Link LED
- 2. Baseboard Host Port 0a 16GB FC/10Gb iSCSI Fault LED
- 3. Baseboard Host Port 0b 16GB FC/10Gb iSCSI Link LED
- 4. Baseboard Host Port 0b 16GB FC/10Gb iSCSI Fault LED

Table 17 defines the baseboard host interface port LEDs (LEDs 1 through 4 in Figure 31). These LEDs indicate the connection status for each link between the storage system and host-side hardware.

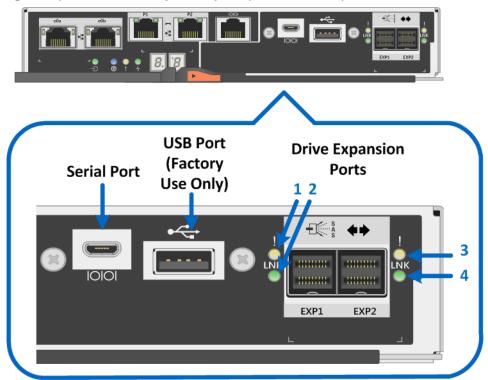
Table 17) 16Gb FC/10Gb iSCSI baseboard host port LED definitions.

LED Name	Color	LED On	LED Off
Host port link/activity	Green	<ul><li>Solid: link up with no activity.</li><li>Blinking: link up with activity.</li></ul>	Link is down.
Host port attention	Amber	Port requires operator attention.	Normal status.

### **Drive-Side SAS Expansion Port LEDs**

The E2800 controller canister is equipped with two SAS expansion ports that are used to connect expansion drive shelves to the E2800 controller shelf. Figure 32 shows the SAS expansion port LEDs.

Figure 32) LEDs for drive expansion ports (no HIC installed).



- 1. Drive Expansion Port EXP1 Fault LED
- 2. Drive Expansion Port EXP1 Link LED
- 3. Drive Expansion Port EXP2 Fault LED
- 4. Drive Expansion Port EXP2 Link LED

Table 18 defines each drive-side LED (LEDs 1 through 4 in Figure 32).

Table 18) Drive expansion port LED definitions.

LED Name	Color	LED On	LED Off
Drive expansion fault	Amber	At least one of the four PHYs in the output port is working, but another PHY cannot establish the same link to the expansion output connector.	Port is optimal (all PHYs in the port are up).
Drive expansion link	Green	Link is up.	Link is down.

### **E2800 Optional Host Interface Cards**

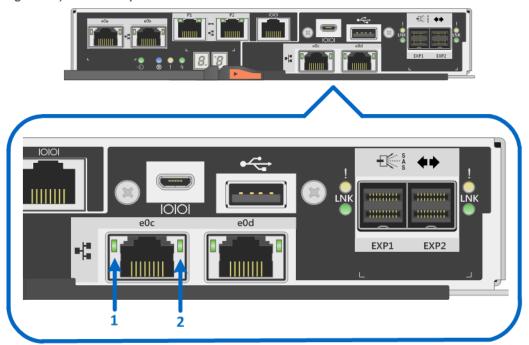
The E2800 supports several host interface expansion options, including SAS, FC, and iSCSI:

- When the baseboard host ports are optical, as shown in Figure 25, all five HIC options are available.
- When the baseboard host ports are 10Gb iSCSI base-T, as shown in Figure 26, the only HIC option available is the 2-port 10Gb iSCSI base-T.

### 2-Port 10Gb iSCSI RJ-45 HIC LEDs

The 2-port 10Gb iSCSI copper HIC has two standard RJ-45 connectors, as shown in Figure 33, and uses standard RJ45 twinax cables to connect to switches or directly to hosts.

Figure 33) LEDs on 2-port 10Gb iSCSI RJ-45 HIC.



- 1. Host iSCSI Expansion (RJ45) Port e0c Link State LED
- 2. Host iSCSI Expansion (RJ45) Port e0c Link Activity LED

Table 19 defines the LEDs on the 2-port 10Gb iSCSI HIC.

Note: The drive expansion port LEDs are defined in Table 18.

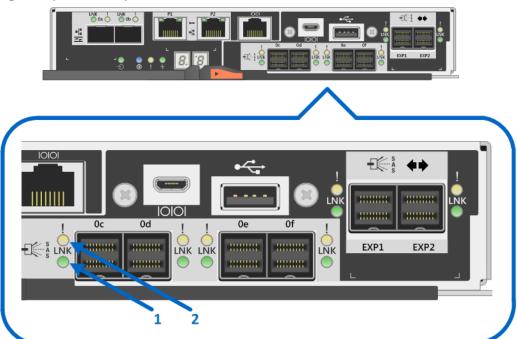
Table 19) 2-port 10Gb iSCSI HIC LED definitions.

LED Name	Color	LED On	LED Off
Host port link state (top left)	Green	Link is up.	Link is down.
Host port link activity (top right)	Green	Link activity.	No link activity.

### 2-Port and 4-Port 12Gb SAS HIC LEDs

Figure 34 and Figure 35 show the LEDs for the 4-port and 2-port 12Gb SAS HIC, respectively. LEDs are only called out for the 4-port SAS HIC; the 2-port is similar.

Figure 34) LEDs for 4-port 12Gb SAS HIC.



- 1. Host SAS Expansion Port 0c Link LED
- 2. Host SAS Expansion Port Oc Fault LED

Figure 35) LEDs for 2-port 12Gb SAS HIC.



Table 20 defines the LEDs for the 12Gb SAS HICs.

Note: The drive expansion port LEDs are defined in Table 18.

Table 20) 2-port and 4-port 12Gb SAS HIC LED definitions.

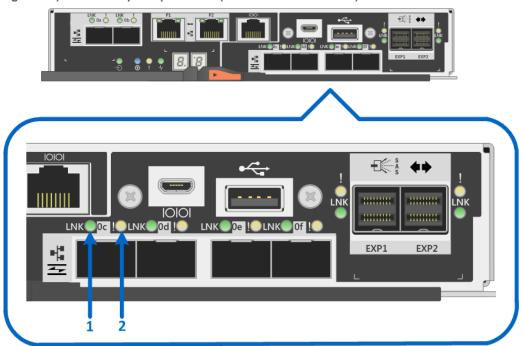
LED Name	Color	LED On	LED Off
Drive expansion link	Green	Link is up.	Link is down.
Drive expansion fault	Amber	At least one of the four PHYs in the output port is working, but another PHY cannot establish the same link to the expansion output connector.	Port is optimal (all PHYs in the port are up).

## 2-Port and 4-Port Optical HICs (16Gb FC or 10Gb iSCSI) LEDs

The E2800 controller supports a 2-port or 4-port optical HIC that offers 16Gb FC protocol or 10Gb iSCSI protocol. The 2-port HIC is functionally equivalent to the 4-port HIC. When using the 4-port HIC and dual controllers, the E2800 storage system provides a maximum of 12 16Gb FC or 12 10Gb iSCSI ports or a mixture of 16Gb FC and 10Gb iSCSI ports.

Figure 36 and Figure 37 show the LEDs for the 4-port and 2-port optical HIC. LEDs are only called out for the 4-port optical HIC; the 2-port is similar.

Figure 36) LEDs for 4-port optical HIC (16Gb FC or 10Gb iSCSI).



- 1. Host 16Gb FC / 10Gb iSCSI Expansion Port 0c Link LED
- 2. Host 16Gb FC / 10Gb iSCSI Expansion Port 0c Fault LED

Figure 37) LEDs for 2-port optical HIC (16Gb FC or 10Gb iSCSI).



Table 21 defines the LEDs on the 2-port and 4-port optical HICs (16Gb FC or 10Gb iSCSI).

Note: The drive expansion port LEDs are defined in Table 18.

Table 21) 2-port and 4-port optical HIC (16Gb FC or 10Gb iSCSI) LED definitions.

LED Name	Color	LED On	LED Off
Host port link/activity	Green	<ul><li>Solid: link up with no activity.</li><li>Blinking: link up with activity.</li></ul>	Link is down.
Host port attention	Amber	Port requires operator attention.	Normal status.

## 6.4 Setting Shelf ID with ODP Pushbutton

The shelf ID for the controller shelves and drive shelves can be changed externally using the ODP pushbutton, shown in Figure 38 and Figure 39 for the E2824 (DE224C) and E2812 (DE212C).

Figure 38) ODP on the E2824 or DE224C (front bezel or end caps removed).

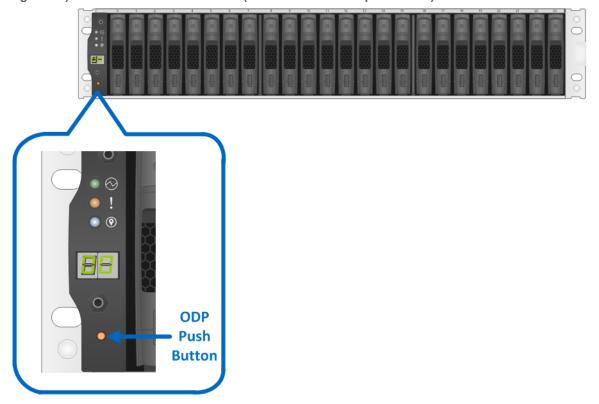
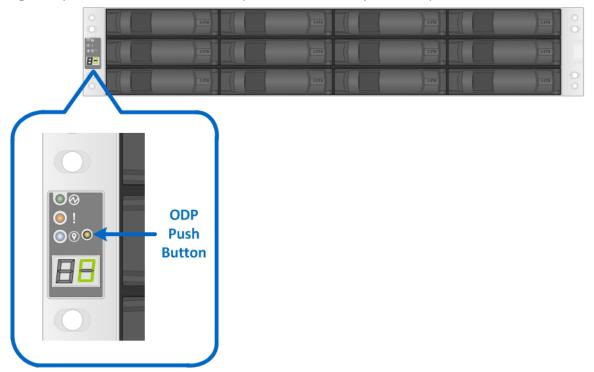


Figure 39) ODP on the E2812 or DE212C (front bezel or end caps removed).



Follow these steps to modify the shelf ID:

- 1. Turn on the power to the shelf if it is not already on.
- 2. Remove either the front bezel or the left end cap to locate the ODP pushbutton.
- 3. Change the first number of the shelf ID by pressing and holding the button until the first number on the digital display blinks, which can take two to three seconds.
- 4. If the ID takes longer than two to three seconds to blink, press the button again, making sure to press it in all the way. This activates the shelf ID programming mode.
- 5. Press the button to advance the number until you reach the desired number from 0 to 9. The first number continues to blink.
- 6. Change the second number of the shelf ID by pressing and holding the button until the second number on the digital display blinks, which can take two to three seconds. The first number on the digital display stops blinking.
- 7. Press the button to advance the number until you reach the desired number from 0 to 9. The second number continues to blink.
- 8. Lock in the desired number and exit the programming mode by pressing and holding the button until the second number stops blinking, which can take two to three seconds.
- 9. Repeat steps 1 through 8 for each additional shelf.

**Note:** It is also possible to modify the shelf ID using SANtricity System Manager.

For additional information about the E2800 storage systems and related hardware, refer to the E2800 series documentation at <a href="http://mysupport.netapp.com/eseries">http://mysupport.netapp.com/eseries</a>.

## 7 Drive Shelves

The E2800 controller shelf supports 12 and 24 drives based on the shelf model (DE212C or DE224C, respectively), but the system capacity can be further expanded by adding additional expansion drive shelves to the controller shelf. The E2800 supports up to 4 total shelves, the controller shelf plus three expansion drive shelves, for a maximum of 180 HDDs (120 SSDs). Drive shelf options are shown in Table 22.

Table 22) Drive shelf options for E2800.

Property	DE212C	DE224C	DE1600	DE5600	DE6600
Form factor	2U	2U	2U	2U	4U
Drive size	3.5" 2.5" (with bracket)	2.5"	3.5"	2.5"	3.5" 2.5" (with bracket)
Drive types	NL-SAS SSD	SAS SSD	NL-SAS	SAS SSD	SAS NL-SAS SSD
Total drives	12	24	12	24	60
Drive interface	12Gb SAS	12Gb SAS	6Gb SAS	6Gb SAS	6Gb SAS

**Note:** DE1600, DE5600, and DE6600 are only supported as part of in-place data migration from E2700/E5400/E5500/E5600 to E2800.

## 7.1 Drive Shelf Configurations

E2800 controllers can be paired with all five E-Series shelves, and the shelves can be mixed in the same storage system. The older 6Gb SAS 2 drive shelves (DE1600, DE5600, and DE6600) are not covered in detail in this document. Refer to the <a href="E-Series Disk Shelves">E-Series Disk Shelves</a> documentation for further information. The following sections provide detailed information about the 12Gb SAS 3 drive shelves (DE212C and DE224C).

### **DE212C Drive Shelf**

The DE212C is a two-rack-unit-high (2U) shelf that holds up to 12 3.5" drives or 2.5" SSDs with adapter. It features dual high-speed 12Gb SAS 3 IOMs (I/O modules) and dual Energy Star Platinum-rated high-efficiency power supplies (913W) with integrated fans, in a duplex system. It is fully redundant with hot-swappable components.

Figure 40, Figure 41, and Figure 42 show the front and rear views of the DE212C drive shelf.

Figure 40) DE212C front view with end caps.



Figure 41) DE212C front view without end caps.



Figure 42) DE212C rear view.



### **DE224C Drive Shelf**

The DE224C is a 2U shelf that holds up to 24 2.5" drives. It features dual high-speed 12Gb SAS 3 IOMs and dual Energy Star Platinum-rated high-efficiency power supplies (913W) with integrated fans, in a duplex system. It is fully redundant with hot-swappable components.

Figure 43, Figure 44, and Figure 45 show the front and rear views of the DE224C drive shelf.

Figure 43) DE224C front view with end caps.



Figure 44) DE224C front view without end caps.



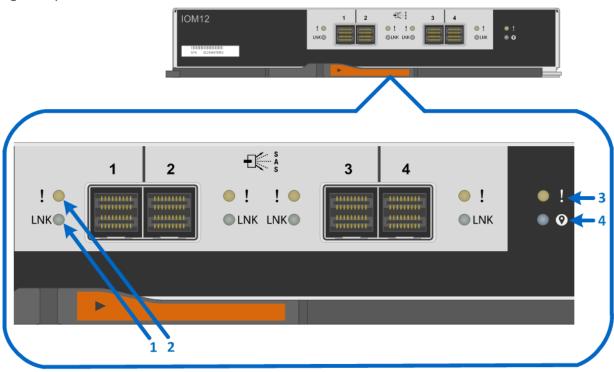
Figure 45) DE224C rear view.



## **IOM LED Definitions**

Figure 46 shows the LEDs for the 4-port 12Gb SAS 3 IOM. LEDs are only highlighted for SAS expansion port 1 and for the IOM. SAS expansion ports 2 through 4 have similar LEDs.

Figure 46) LEDs for IOM.



- 1. Drive Expansion Port 1 Link LED
- 2. Drive Expansion Port 1 Fault LED
- 3. Attention LED
- 4. Locate LED

Table 23 defines the LEDs for the IOM.

Table 23) IOM LED definitions.

LED Name	Color	LED On	LED Off
Drive expansion link	Green	Link is up.	Link is down.

LED Name	Color	LED On	LED Off
Drive expansion fault	Amber	At least one of the four PHYs in the output port is working, but another PHY cannot establish the same link to the expansion output connector.	Port is optimal (all PHYs in the port are up).
Attention	Amber	Some fault exists within the IOM.	Normal status.
Locate	Blue	Request to locate the enclosure is active.	Normal status.

## **Drive LED Definitions**

Figure 47 and Figure 48 show the LEDs for the SAS (SSD) drive and NL-SAS drive.

Figure 47) SAS drive.



Figure 48) NL-SAS drive.

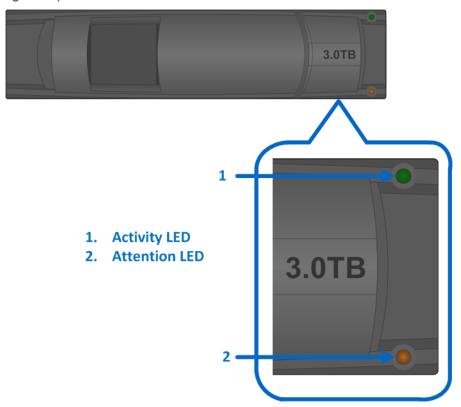


Table 24 defines the LEDs for the drives.

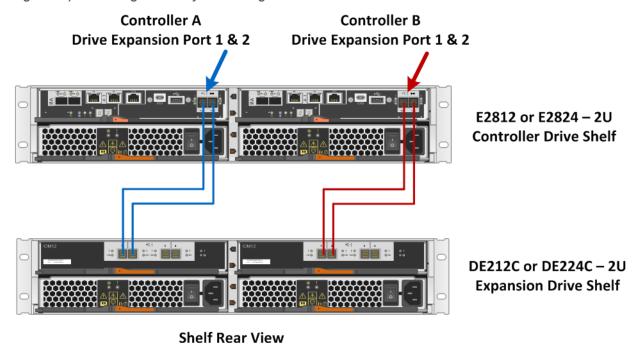
Table 24) Drive LED definitions.

LED Name	Color	LED On	LED Off
Activity	Green	Drive has power.	Drive does not have power.
	Blinking green	The drive has power, and I/O is in process.	No I/O is in process.
Attention	Amber	An error occurred with the functioning of the drive.	Normal status.

## 7.2 Greenfield Installation

E2800 storage systems use two cabling methods: single stack and dual stack. The single-stack method is only used when the storage system has a controller shelf and a single drive shelf, as shown in Figure 49.

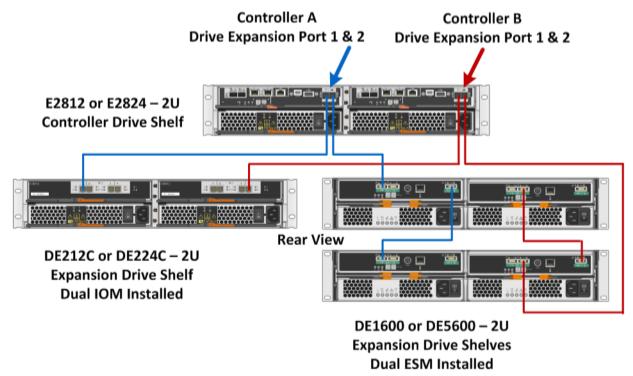
Figure 49) E2800 single-stack system configuration.



For E2800 storage systems with two or more drive shelves or a mix of SAS 3 and SAS 2 drive shelves, use the dual-stack cabling method, as shown in Figure 50.

Note: For optimal performance, SAS 2 and SAS 3 drive shelves should be isolated into different stacks.

Figure 50) E2800 storage system dual-stack configuration with SAS 3 and SAS 2 shelves.



For simplex controller systems, use the same cabling methods shown in Figure 49 and Figure 50 (blue paths) for the A-side controller as appropriate based on whether the system has one drive shelf versus two or more drive shelves.

Failure to cable drive shelves correctly can lead to a semilockdown state on the storage system that does not allow changes to the system configuration until the cabling issue is resolved.

### **Best Practice**

When initially powering on an E-Series storage system that includes expansion drive shelves, power on the expansion drive shelves first and wait one to two minutes per drive shelf before powering on the controller shelf.

### **Best Practice**

To power off an E-Series storage system that includes expansion drive shelves, confirm that all host I/O operations have stopped. Then, turn off both power switches on the controller shelf and wait for all LEDs on the shelf to go dark. Finally, turn off both power switches on any attached expansion drive shelves and wait two minutes for the drive activity to stop.

### 7.3 Drive Shelf Hot Add

E-Series storage systems support the addition of expansion drive shelves and drive capacity to running storage systems. To prevent the loss of data availability to existing drive shelves when new drive shelves are added, the storage system must be cabled according to the cabling best practices that NetApp recommends. Two independent SAS channel paths must be available to the drive shelves so that one path can be interrupted when a drive shelf is added to the storage system while the other path maintains data availability to existing shelves.

The SANtricity cable connections report can be used to verify that the cabling is configured appropriately. After additional drive shelves have been successfully added to a storage system, SANtricity can be used to add capacity to existing volume groups and disk pools or to create new volume groups and disk pools.

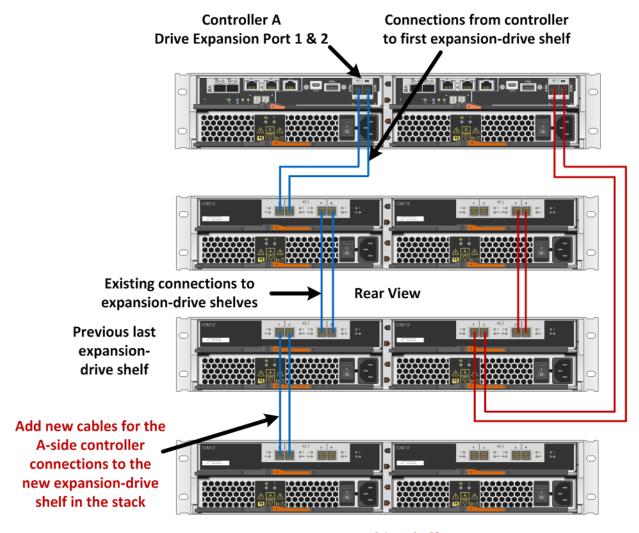
When adding a drive shelf to an existing E-Series storage system, it is critical to follow the specific hot-add installation steps in the order specified by the *E-Series Hardware Cabling Guide*.

**Note:** For more information and assistance with adding a drive shelf to an existing production E-Series system, go to <a href="http://mysupport.netapp.com/eseries">http://mysupport.netapp.com/eseries</a> and click the Cable the Hardware link or contact NetApp Customer Support Delivery.

Figure 51 and Figure 52 show the hot-add connectivity when a drive shelf is added as the last shelf in the system.

Figure 51) Drive shelf hot-add A-side cabling.

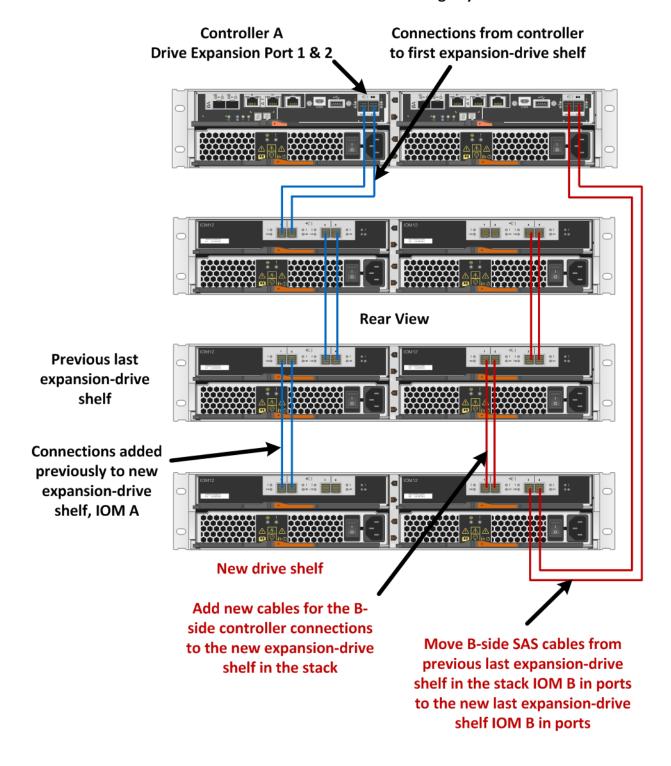
### E2812 or E2824 - Storage System



New drive shelf

Figure 52) Drive shelf hot-add B-side cabling.

### E2812 or E2824 – Storage System



### **Best Practice**

Plan carefully for any drive shelf hot-add activity on production storage systems. Verify that the following conditions are met:

- The existing power infrastructure can support the additional hardware.
- The cabling plan for the new shelf does not simultaneously interrupt the SAS expansion paths for controller A and controller B.

**Note:** Failure to preserve one active path to existing drive shelves during the procedure could potentially result in degradation/failure of LUNs during I/O activity.

# 8 E-Series Product Support

NetApp E-Series storage systems are identified by the serial number (SN) of the E-Series system shelf, not the SNs of the individual controllers within the E-Series system shelf. The correct SN must be registered for an E-Series system because only the SN of the E-Series system shelf can be used to log a support case with NetApp.

### 8.1 Controller Shelf Serial Number

The E2812 and E2824 storage systems are shipped preconfigured from the factory (controllers have HICs and batteries installed, and controllers are installed in the controller shelf). The chassis serial number is printed on a white label affixed to the controller shelf behind the right end cap on the front of the chassis. The SN is identified by the text "SN," which is shown in Figure 53.





The SN is also included on the shelf UL sticker; however, this sticker is often not visible after the shelves are installed in a rack.

On a running storage system, the chassis serial number is also available through SANtricity System Manager by hovering your mouse over the Support Center tile, as shown in Figure 54.

Figure 54) SANtricity System Manager Support Center tile showing chassis serial number.



## 8.2 License Keys

E-Series storage arrays use two types of license keys. One type of key file is for premium features, and the other type of key file is used to change the storage system feature pack (changes the host interface protocol).

For the E2800, all features are enabled out of the box. The only exception is for drive security. For restricted countries, this feature is not enabled.

## **Premium Feature Keys**

To illustrate activating a premium feature, we demonstrate activating drive security. Assume it requires a license key file to activate the functionality. License keys for premium features are system specific and can be purchased by sending a request to a sales representative. The request must include the feature-enable identifier that is found under the Settings tab, System tile, Add-ons section of the System Manager, shown in Figure 55. The request must also include the chassis serial number: the serial number of the E-Series controller shelf, as shown in Figure 54.

Figure 55) SANtricity 11.30 Enable Premium Features, Feature Enable Identifier.

#### Add-ons

### Enable Premium Feature

Obtain a key file to enable a premium feature by contacting your Technical Support Engineer and providing the Feature Enable Identifier listed below.
► Feature Enable Identifier: 3330333736393330333736395722C41A

#### Change Feature Pack

Change the feature pack that is currently installed. Contact your Technical Support Engineer and provide them with the Feature Enable Identifier to ob Feature Enable Identifier: 3330333736393330333736395722C41A

#### Security key management

#### Create/Change Key

Create or change your security key file and its associated pass phrase to prevent unauthorized access to data on the drives.

#### Back Up Key

Back up your security key file if the original security key file has been lost, or if you want to move secure drives to a different storage array.

#### Unlock Secure Drives

Unlock secure drives on your storage array by importing the security key from the source storage array to this storage array.

#### Validate Key

Validate your security key or your back up security key to ensure access to data on your drives.

When the license key for the drive security feature has been purchased and the order has been processed in the NetApp order system, the key file can be generated by using the NetApp Storage Array Premium Feature Activation tool. The tool requires two types of information to generate license key files: the key activation code and the feature-enable identifier.

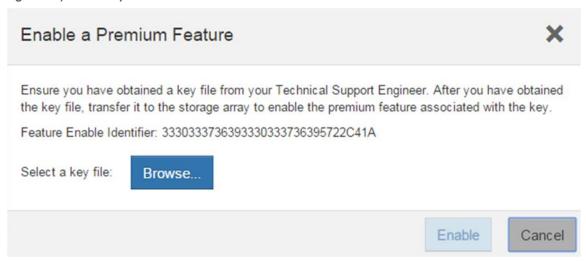
The 11-digit key activation code is system generated for purchased licenses and is attained by logging in to NetApp Support and viewing the system details under My Support > Software Licenses. The storage system controller shelf chassis serial number should be used to access the specific system details and key codes.

Customers must have a valid Support site account login and password to access, generate, and download the license key file.

**Note:** First-time users who apply for a new Support site account have access to their system details and to the license key site delayed for up to five business days while the registration information is validated and the user account is created. For this reason, NetApp recommends that customers create their Support site accounts as soon as their purchase order has been received by NetApp.

After the key file has been downloaded to the host server, click Enable Premium Feature, as shown in Figure 55, and then follow the prompts, beginning with browsing to the key file, as shown in Figure 56.

Figure 56) Enable a premium feature.



## **Feature Pack Keys**

When E2800 controllers are equipped with either the two-port optical baseboard or the two-/four-port optical HIC, feature pack keys are used to change the host interface protocol from FC to iSCSI or from iSCSI to FC. The process to generate a new feature pack key for your storage array is the same as the process to generate a premium feature key, except the 11-digit key activation code for each package is available at no additional cost and is listed in the hardware upgrade instructions per controller type available at <a href="https://mysupport.netapp.com/eseries">https://mysupport.netapp.com/eseries</a>.

After the feature pack file has been downloaded to the host server, click change Feature Pack, as shown in Figure 55, and then follow the prompts beginning with browsing to the feature pack file, as shown in Figure 57.

Figure 57) Change feature pack.



For issues with accessing license key files, open a support ticket with NetApp Customer Support Delivery using the serial number of the registered controller shelf for the associated storage system.

# **Summary**

The E-Series E2800 storage system allows customers to cut operational costs with ultradense drive shelves for capacity-hungry applications while improving storage utilization with the intuitive, easy-to-learn SANtricity System Manager 11.30 and popular application management integration software.

E2800 storage systems offer balanced throughput performance for backup, video, and analytical environments and other sequential workloads, but they also support demanding IOPS workloads in small and medium enterprise data centers. The wide choice of drive speeds, capacities, and storage features combined with multiple host connectivity interface options makes the E2800-based storage system the perfect choice for environments where simplicity, seamless integration with wide-ranging workloads, and a streamlined price/performance product focus are the key elements to customer success.

# **Appendix**

## **System Manager Tables**

System Manager includes many of the same array-based tasks for the E2800 series storage arrays that are also included in the SANtricity AMW for other types of arrays. If you previously used the AMW, but are now using System Manager, you can refer to the following tables for a list of AMW functions and their corresponding locations in System Manager. The SANtricity System Manager online help is also an excellent reference guide.

## **Storage Array Options**

Table 25 details how functions performed on the storage array are completed in the SANtricity Storage Manager AMW and how the same functions are completed employing the SANtricity System Manager.

Table 25) Storage array options: AMW compared to System Manager.

Function	AMW	System Manager		
	Storage Array > Option	Page	Tile	Option
Enable Premium features and feature pack	Premium Features	Settings	System	<ul><li>Enable Premium Feature</li><li>Change Feature Pack</li></ul>
Set array password	Security > Set Password	Top, right area	N/A	<ul> <li>Preferences &gt; Change Password</li> <li>When you first log in and a password has not been set, you are required to enter a password.</li> </ul>
Use drive security feature	Security > Create Key & Change Key	Settings	System	Change/Create Key
Todata.	Security > Save Key			Back Up Key

Function	AMW	System Manager		
	Security > Validate Key			Validate Key
	Security > Import Key			Unlock Secure Drives
Change cache settings	Change > Cache Settings	Settings	System	Change Cache Settings
Set failover alert delay	Change > Failover Alert Delay	CLI/script e	ditor only: Defaul	t is 5 minutes.
Change iSCSI settings	iSCSI > Manage Settings	Settings	System	Configure Authentication View/Edit Target Discovery Settings
	iSCSI > View/End Sessions			View/End iSCSI Sessions. Also available under Support > Support Center > Diagnostics tab
Set automatic configuration	Configuration > Automatic > Disk Pools	Storage	Pools & Volume Groups	More > Launch pool auto- configuration
	Configuration > Automatic > Volume Groups	CLI/script e	ditor only	
Set automatic load balancing	Configuration > Automatic Load Balancing > Enable/Disable	Settings	System	Enable/Disable Automatic Load Balancing
Configure hot spares	Configuration > Hot Spare Coverage	Hardware	N/A	Highlight a drive and select Assign hot spare
Clear configuration	Configuration > Clear > Storage Array	Settings	System	Clear Storage Array Configuration
	Configuration > Clear > Volume			Clear Storage Array Configuration
Rename array	Rename			Select Name field edit icon
Set preferences	Preferences	Top, right area	N/A	Preferences > Set preferences
Quit the program	Exit			Logout

# **Disk Pool Options**

Table 26 details how functions performed on disk pools are completed in the SANtricity Storage Manager AMW and how the same functions are completed employing the SANtricity System Manager.

Table 26) Disk pool options: AMW compared to System Manager.

Function	AMW		Syste	m Manager
	Storage > Disk Pool > Option	Page	Tile/Tab	Option
Create pools	Create	Settings	Pools & Volume Groups > All Capacity tab	Create > Pool Also available on Home under the Storage Hierarchy, Pool Object
Locate pools	Locate			More > Turn on locator lights
View associated physical components	View Associated Physical Components	Hardware	N/A	Use filter control in top area
Enable security for pools	Secure Drives	Storage	Pools & Volume Groups > All Capacity tab	More > Enable security
Add drive capacity	Add Drives (Capacity)		Сараспу тар	Add Capacity
Remove drive capacity	Remove Drives (Capacity)			More > Remove capacity
Replace drives (logical replacement)	Replace Drives	Hardware	N/A	Highlight a drive and select Logically replace
Change capacity settings	Change > Settings	Storage	Pools & Volume Groups > All Capacity tab	View/Edit Settings
Change ownership	Change > Ownership/Preferred Path	Storage	Volumes	More > Change ownership
Rename disk pool	Rename	Storage	Pools & Volume Groups > All Capacity tab	View/Edit Settings     Edit directly in the table view by selecting the pencil icon in the Edit column
Delete disk pool	Delete			Uncommon Tasks > Delete
Check volume redundancy	Advanced > Check Redundancy			Uncommon Tasks > Check volume redundancy

# **Volume Group Options**

Table 27 details how functions performed on volume groups are completed in the SANtricity Storage Manager AMW and how the same functions are completed employing the SANtricity System Manager.

Table 27) Volume group options: AMW compared to System Manager.

Function	AMW		Syste	m Manager
	Storage > Volume Group > Option	Page	Tile/Tab	Option
Create volume group	Create	Settings	Pools & Volume Groups > All Capacity tab	Create > Volume group     Also available on Home under the Storage Hierarchy, Volume Group Object
Locate volume group	Locate			More > Turn on locator lights
View associated physical components	View Associated Physical Components	Hardware	N/A	Use filter control in top area
Enable security	Secure Drives	Storage	Pools & Volume Groups > All	More > Enable security
Add capacity	Add Drives (Capacity)		Capacity tab	Add Capacity
Replace drives (logical replacement)	Replace Drives	Hardware	N/A	Highlight a drive and select Logically replace
Change ownership	Change > Ownership/Preferred Path	Storage	Volumes	More > Change ownership
Change RAID level	Change > RAID level	Storage	Pools & Volume Groups > All Capacity tab	View/Edit Settings
Rename volume group	Rename	Storage	Pools & Volume Groups > All Capacity tab	View/Edit Settings     Edit directly in the table view by selecting the pencil icon in the Edit column
Delete volume group	Delete			Uncommon Tasks > Delete
Export and import volume group	Advanced > Export & Import	CLI/script editor only		
Initialize volumes	Advanced > Initialize	Storage	Volumes	More > Initialize volumes

Function	AMW	System Manager		
Defragment volume groups	Advanced > Defragment	Storage	Pools & Volume Groups > All Capacity tab	<ul> <li>Uncommon Tasks &gt;         Consolidate volume group free capacity</li> <li>Also available on the Home page in the notification area if there is a volume group with more than one free capacity area</li> </ul>
Check redundancy	Advanced > Check Redundancy			Uncommon Tasks > Check volume redundancy

# **Volume Options**

Table 28 details how functions performed on volumes are completed in the SANtricity Storage Manager AMW and how the same functions are completed employing the SANtricity System Manager.

Table 28) Volume options: AMW compared to System Manager.

Function	AMW		System Manager		
	Storage > Volume > Option	Page	Tile/Tab	Option	
Create volume	Create	Storage	Volumes > All Volumes tab or Applications & Workloads tab	<ul> <li>Create &gt; Volume</li> <li>Also available on Home under the Storage Hierarchy, Volume Object</li> <li>Also available under the Pools &amp; Volume Groups tile, and the Host tile</li> </ul>	
Increase volume capacity	Increase Capacity			Increase Capacity	
Increase or decrease repository capacity	Increase/Decrease Repository Capacity	Storage	Pools & Volume Groups > Reserved Capacity tab	Increase Capacity     Decrease Capacity	
Enable or disable SSD cache	SSD Cache > Enable/Disable	Storage	Volumes > All Volumes tab or Applications	View/Edit Settings	
Change modification priority	Change > Modification Priority		& Workloads tab	View/Edit Settings	
Change cache settings	Change > Cache Settings			More > Change cache settings	
Change media scan settings	Change > Media Scan Settings			More > Change media scan settings	

Function	AMW		Syste	m Manager
Change preread redundancy check	Change > Pre-Read Redundancy Check			View/Edit Settings
Change ownership/ preferred path	Change > Ownership/Preferred Path	Storage	Volumes > All Volumes tab or Applications & Workloads	More > Change ownership
Change segment size	Change > Segment Size		tab	View/Edit Settings (only on volumes in volume groups)
Change repository settings	Change > Repository Settings	Storage	Pools & Volume Groups > Reserved Capacity tab	View/Edit Settings
Add volume to consistency group	Add to Consistency Group	Storage	Snapshots > Snapshot Consistency	Add Members
Remove volume from consistency group	Remove from Consistency Group		Group tab	Remove: must expand consistency group and highlight individual volume member
View associated physical components	View Associated Physical Components	Hardware	N/A	Use filter control in top area. Can only perform the filter on a volume group or disk pool, not an individual volume.
Rename volume	Rename	Storage	Volumes > All Volumes tab or Applications & Workloads	View/Edit Settings Edit directly in the table view by selecting the pencil icon in the Edit column
Delete volume	Delete		tab	Delete
Disable data assurance (DA)	Advanced > Disable Data Assurance (DA)	Storage	Volumes > All Volumes tab or Applications & Workloads tab	View/Edit Settings
Initialize volumes	Advanced > Initialize			More > Initialize volumes
Place volumes online	Advanced > Place Volumes Online	CLI/script editor only		
Redistribute volumes	Advanced > Redistribute Volumes	Storage	Volumes > All Volumes tab or Applications & Workloads tab	More > Initialize volumes

Function	AMW	System Manager		
View repository expansion history	Advanced > View Repository Expansion History	Storage	Volumes > Thin Volume Monitoring tab	Select and expand a thin volume to see expansion history

# **SSD Cache Options**

Table 29 details how functions performed on the SSD cache are completed in the SANtricity Storage Manager AMW and how the same functions are completed employing the SANtricity System Manager.

Table 29) SSD read cache options: AMW compared to System Manager.

Function	AMW		System Manager		
	Storage > SSD Cache > Option	Page	Tile/Tab	Option	
Create SSD cache	Create	Storage	Pools & Volume Groups > All	Create > SSD Cache	
Add capacity	Add Drives (Capacity)		Capacity tab	Add Capacity	
Remove drives	Remove Drives (Capacity)			More > Remove capacity	
Suspend or resume	Suspend/Resume	-		More > Suspend/Resume SSD Cache	
View statistics	View Statistics link (in right side properties)			More > View SSD Cache Statistics	
Rename	Rename			• E	View/Edit Settings     Edit directly in the table view by selecting the pencil icon in the Edit column
Delete	Delete			Uncommon Tasks > Delete	
Locating SSD cache	Locate			More > Turn on locator lights	
View associated physical components	View Associated Physical Components	Hardware	N/A	Use filter control in top area	
Run performance modeling	Run Performance Modeling	CLI/script e	CLI/script editor only		

# **Copy Services Options**

## **Snapshot Group**

Table 30 details how functions performed on Snapshot groups are completed in the SANtricity Storage Manager AMW and how the same functions are completed employing the SANtricity System Manager.

Table 30) Snapshot group options: AMW compared to System Manager.

Function	AMW	System Manager		
	Copy Services > Snapshot Group > Option	Page	Tile/Tab	Option
Create, Create Snapshot Image, Revive, Overall Repository > Change Modification Priority, Change Media Scan Settings, Change Pre-Read Redundancy Check		The Snapshot group object has been abstracted as much as possible from the end user and is created as a result of other Snapshot operations. The only aspects that are still exposed are the items shown.		
Create or edit snapshot image schedule	Create/Edit Snapshot Image Schedule	Storage	Snapshots > Schedule Tab	All options (Create, Edit, Activate/Suspend and Delete)
Change snapshot group settings, including rename and properties	Change Settings	Storage	Pools & Volume Groups > Reserved Capacity Tab	View/Edit Settings
Increase or decrease capacity of overall repository	Overall Repository > Increase/Decrease Capacity			Increase Capacity and Decrease Capacity
Delete snapshot group	Delete			Uncommon Tasks > Delete snapshot group
Cancel pending snapshot	Cancel Pending Snapshot Image			Uncommon Tasks > Cancel pending snapshot image

## **Snapshot Image**

Table 31 details how functions performed on snapshot images are completed in the SANtricity Storage Manager AMW and how the same function is completed employing the SANtricity System Manager.

Table 31) Snapshot Image Options AMW vs System Manager.

Function	AMW	System Manager		
	Copy Services > Snapshot Image > (Option)	Page	Tile/Tab	Option
Create snapshot image	Create	Storage	<ul> <li>Volumes &gt;         All Volumes         Tab or         Applications         &amp;         Workloads         Tab         Snapshots         &gt; Snapshot         Images Tab</li> </ul>	<ul> <li>Copy Services &gt; Create instant snapshot</li> <li>Create &gt; Instant snapshot images</li> </ul>
Create snapshot volume	Create Snapshot Volume	Storage	Snapshots > Snapshot Images Tab	Create > Snapshot volume
Start or resume rollback	Rollback > Start/Resume			Rollback> Start or Resume
Change priority of rollback	Rollback > Change Priority			Available as part of the Rollback > Start option
Cancel rollback	Rollback > Advanced > Cancel			Rollback > Cancel
Delete Snapshot image	Delete			Delete
View properties	Properties			View Settings

# **Snapshot Volume**

Table 32 details how functions performed on Snapshot volumes are completed in the SANtricity Storage Manager AMW and how the same functions are completed employing the SANtricity System Manager.

Table 32) Snapshot volume options: AMW compared to System Manager.

Function	AMW		Syste	m Manager
	Copy Services > Snapshot Volume > Option	Page	Tile/Tab	Option
Create Snapshot volume	Create	Storage	<ul> <li>Snapshots         Snapshot Images tab     </li> <li>Snapshots         Snapshot Volumes tab     </li> </ul>	<ul> <li>Create &gt; Instant Snapshot image</li> <li>Create</li> </ul>
Create volume copy	Create Snapshot Volume	Storage	Snapshots > Snapshot Volumes tab	Copy Volume
Recreate and disable Snapshot volume	Rollback > Start/Resume		v orallings tab	Uncommon Tasks > Re-create and Disable
Convert to read/write volume	Rollback > Change Priority			Convert to Read/Write
Enable or disable SSD cache for a Snapshot volume	Rollback > Advanced > Cancel			<ul><li>As part of Create wizard</li><li>View/Edit Settings</li></ul>
Change settings	Change Settings			View/Edit Settings
Rename Snapshot volume	Rename			View/Edit Settings     Edit directly in the table view by selecting the pencil icon in the Edit column
Delete Snapshot volume	Delete			Uncommon Tasks > Delete
View properties of a Snapshot volume	Properties			View/Edit Settings
Increase or decrease overall repository capacity	Overall Repository > Increase and Decrease Capacity	Storage	Pools & Volume Groups > Reserved Capacity tab	Increase Capacity and Decrease Capacity
Revive Snapshot volume	Advanced > Revive	CLI/script e	ditor only	

Function	AMW	System Manager
Modify overall repository	Overall Repository > Change > Modification Priority > Media Scan Settings > Pre-Read Redundancy Check	CLI/script editor only: These are normally not changed by the end user. The defaults should suffice.

## **Volume Copy**

Table 33 details how functions performed for volume copy are completed in the SANtricity Storage Manager AMW and how the same functions are completed employing the SANtricity System Manager.

Table 33) Volume copy options: AMW compared to System Manager.

Function	AMW	System Manager		
	Copy Services > Volume Copy > Option	Page	Tile/Tab	Option
Copy volume	Create	Storage	Volumes > All Volumes tab or Applications & Workloads tab	Copy services > Copy volume
Manage copies	Manage Copies	CLI/script editor only: You can also stop a volume copy and change priority in the Operations in Progress from Home.		

## **Asynchronous Mirroring**

Table 34 details how functions performed for asynchronous mirroring are completed in the SANtricity Storage Manager AMW and how the same functions are completed employing the SANtricity System Manager.

Table 34) Asynchronous mirroring options: AMW compared to System Manager.

Function	AMW		System Manager		
	Copy Services > Asynchronous Mirroring > Option	Page	Tile/Tab	Option	
Activate mirroring	Activate	The activation takes place automatically when the first mirror consistency group is created.			
Deactivate mirroring	Deactivate	Storage	Asynchronous Mirroring > Mirror Consistency Groups tab	Uncommon Tasks > Deactivate	
View mirroring port connections	View Mirroring Port Connections	CLI/script editor only: Although some of the same information is included in the Test Communication option.			

Function	AMW		Syste	m Manager
Create mirror group	Mirror Group > Create	Storage	Asynchronous Mirroring > Mirror Consistency Groups tab	Create Mirrored Pair: If needed the mirror group is created as part of this sequence.      Note: You can also mirror a wolume from the Volumes tile by highlighting a volume and selecting Copy Services > Mirror a volume asynchronously.
Create mirrored pair	Mirror Group > Create Mirrored Pair	Storage	Asynchronous Mirroring > Mirror Consistency Groups tab Asynchronous Mirroring > Mirrored Pairs tab	Create Mirrored Pair
Complete mirrored pair	Mirror Group > Complete Mirrored Pair	Storage	Asynchronous Mirroring > Mirrored Pairs tab	Complete link in table
Suspend or resume mirroring	Mirror Group > Suspend/Resume	Storage	Asynchronous Mirroring > Mirror	More > Suspend/Resume
Manually resynchronize mirror group	Mirror Group > Manual Resynchronization		Consistency Groups tab	More > Manually resynchronize
Change sync settings	Mirror Group > Change > Synchronization Settings			More > Edit settings
Change role from primary to secondary	Mirror Group > Change > Role to Primary or Secondary			More > Change role
Change communication settings	Mirror Group > Test Communication Link			Test Communication
Update remote IP address	Mirror Group > Update Remote IP Address			More > Update remote IP address
Rename mirror group	Mirror Group > Rename			Edit directly in the table view by selecting the pencil icon in the Edit column
Delete mirror group	Mirror Group > Delete			Uncommon Tasks > Delete

Function	AMW		Syste	m Manager
Cancel pending role change	Mirror Group > Advanced > Cancel Pending Role Change	CLI/script editor only		
Create mirrored pair	Mirrored Pair > Create	Storage	Asynchronous Mirroring > Mirror Consistency Groups tab Asynchronous Mirroring > Mirrored Pairs tab	Create Mirrored Pair
Remove mirrored pair	Mirrored Pair > Remove	Storage	Asynchronous Mirroring > Mirror Consistency Groups tab	Uncommon Tasks > Remove
Increase capacity and settings for overall repository	Mirrored Pair > Overall Repository > Increase Capacity and Settings	Storage	Pools & Volumes Groups > Reserved Capacity tab	Increase Capacity and View/Edit Settings
Modify overall repository	Mirrored Pair > Overall Repository > Change > Modification Priority > Media Scan Settings > Pre-Read Redundancy Check	CLI/script editor only: These are normally not changed by the end user. The defaults should suffice.		

# **Synchronous Mirroring**

Table 35 details how functions performed for synchronous mirroring are completed in the SANtricity Storage Manager AMW and how the same functions are completed employing the SANtricity System Manager.

Table 35) Synchronous mirroring options: AMW compared to System Manager.

Function	AMW	System Manager		
	Copy Services > Snapshot Group > Option	Page	Tile/Tab	Option
Activate mirroring	Activate	The activation takes place automatically when the first mirrored pair is created.		
Deactivate mirroring	Deactivate	Storage	Synchronous Mirroring	Uncommon Tasks > Deactivate

Function	AMW		System Manager		
View mirroring port connections	View Mirroring Port Connections	CLI/script editor only: Although some of the same information is included in the Test Communication option.			
Create mirrored pair	Create Mirrored Pair	Storage	Synchronous Mirroring	Mirror volume or create mirrored pair	
				Note: You can also mirror a volume from the Volumes tile by highlighting a volume and selecting Copy Services > Mirror a volume synchronously.	
Suspend or resume mirroring	Suspend/Resume			More > Suspend or Remove	
Change role from primary to secondary	Change > Role to Primary/Secondary			More > Change role	
Change sync settings	Change > Synchronization Settings			More > View/Edit settings	
Change write mode	Change > Write Mode	Obsolete; no longer applicable		le	
Remove mirror relationship	Remove Mirror Relationship	Storage	Synchronous Mirroring	Uncommon Tasks > Remove	
Test communication link	Test Communication Link			Test Communication	

# **Host Mappings Options**

Table 36 details how functions performed for host mapping are completed in the SANtricity Storage Manager AMW and how the same functions are completed employing the SANtricity System Manager.

Table 36) Host mapping options: AMW compared to System Manager.

Function	AMW	System Manager		
	Host Mapping > Option	Page	Tile/Tab	Option
Define host group	Define Host Group	Storage	Hosts	Create > Host cluster
Define host	Define Host			Create > Host
Define storage partition	Define Storage Partition	N/A: Storage partition concept is abstracted from the end user.		pt is abstracted from the end
Add LUN mapping	LUN Mapping > Add	Storage	Hosts	Assign Volumes

Function	AMW		Syste	m Manager
Remove LUN mapping	LUN Mapping > Remove			Unassign Volumes
Change LUN mapping	LUN Mapping > Change	Storage	Volumes > All Volumes tab or Applications & Workloads tab	View/Edit Settings: can change host cluster/host assignment or LUN assignment
Manage host port identifiers	Manage Host Port Identifiers	Storage	Hosts	View/Edit Settings > Host Ports
View unassociated host port identifiers	View Unassociated Host Port Identifiers	Storage or CLI/Script Editor	Hosts	Create > Host and select the Host Ports drop-down to see any host ports that are currently not associated with a host
Change default host operating system	Default Group > Change Default Host Operating System  Note: The default host cluster is ONLY shown in the GUI if the user assigned at least one volume to it in the CLI.	Storage	Hosts	View/Edit Settings     Edit directly in the table view by selecting the pencil icon in the Edit column
Rename host group	Host Group > Rename			View/Edit Settings     Edit directly in the table view by selecting the pencil icon in the Edit column
Remove host group	Host Group > Remove			Delete
Move host group	Host > Move			View/Edit Settings     Edit directly in the table view by selecting the pencil icon in the Edit column
Change host operating system	Host > Change Host Operating System			View/Edit Settings     Edit directly in the table view by selecting the pencil icon in the Edit column
Rename host	Host > Rename			View/Edit Settings     Edit directly in the table view by selecting the pencil icon in the Edit column
Remove host	Host > Remove			Delete

Function	AMW	System Manager	
View or edit host properties	Host > Properties		View/Edit Settings  Note: Can also view/edit settings for a host cluster.

# **Hardware Options**

Table 37 details how functions performed on hardware are completed in the SANtricity Storage Manager AMW and how the same functions are completed employing the SANtricity System Manager.

Table 37) Hardware options: AMW compared to System Manager.

Function	AMW	System Manager		
	Hardware > Option	Page	Tile/Tab	Option
Locate storage array	Locate Storage Array	Settings	System	Turn On Storage Array Locator Lights
Locate drive tray (shelf)	Locate (controller/drive tray, drive tray)	Hardware	N/A	Select Shelf Number drop-down menu on left side of each shelf and then select Turn on locator light
Locate drive	Locate Drive			Select drive and then select Turn on locator light
View tray (shelf) components	Tray > View/Edit (Controller/Drive Components, Drive Components)			Select Shelf Number drop- down menu on left side of each shelf and then select View settings     Select one of the icons at the top of each shelf.
View or edit drive channels	Tray > View/Edit Drive Channels			Select one of the controllers and then select View settings > Drive Interfaces tab
Change tray (shelf) ID	Tray > Change > ID			Select Shelf Number drop-down menu on left side of each shelf and then select Change ID
Change tray (shelf) view order	Tray > Change > Hardware View Order			Select either the up or down arrow on the right side of the shelf to move it up or down in the view.
Change tray (shelf) battery settings	Tray > Change > Battery Settings			Select Shelf Number drop- down menu on left side of each shelf and then select View settings     Select the battery icon at the top of each shelf.

Function	AMW		Syste	m Manager
Change tray (shelf) alarm settings	Tray > Change > Alarm Settings	Not applica Manager	Not applicable for hardware platforms managed by System Manager	
Synchronize controller clocks	Controller > Synchronize Clocks	Settings	System	Synchronize Storage Array Clocks
Configure controller ports	Controller > Configure (Management ports, iSCSI ports, DNS Server, NTP Server)	Hardware	N/A	<ul> <li>Select one of the controllers and then select the appropriate option</li> <li>Configure iSCSI ports is also available under Settings &gt; System.</li> </ul>
Change preferred loop ID	Controller > Change > Preferred Loop ID	Not applica Manager	ble for hardware <sub>l</sub>	olatforms managed by System
Change remote login	Controller > Change > Remote Login	Hardware	N/A	Select one of the controllers and then select Change remote login
Place controller online or offline	Controller > Advanced > Place > Online/Offline			Select one of the controllers and then select Place online or Place offline
Place controller in service mode	Controller > Advanced > Place > In Service Mode			Select one of the controllers and then select Place in service mode
Run controller diagnostics	Controller > Advanced > Run Diagnostics (all options)	CLI/script editor only: Many of these diagnostics are not applicable for hardware platforms managed by System Manager.		
Reset controller	Controller > Advanced > Reset	Hardware	N/A	Select one of the controllers and then select Reset
Enable data transfer	Controller > Advanced > Enable Data Transfer	CLI/script e	editor only	
Replace drive logically	Drive > Replace	Hardware	N/A	Select drive and then select Logically replace
Erase a secure drive	Drive > Erase Security	Hardware	N/A	<ul> <li>Select a secure, unassigned drive and then select Secure Erase</li> <li>The option also comes up when you are creating a new pool or volume group</li> </ul>
Import security key	Drive > Import Security Key	Settings	System	Unlock Secure Drives
Initialize drive	Drive > Initialize	Hardware	N/A	Select drive and then select Initialize

Function	AMW		System Manager	
Manually reconstruct drive	Drive > Manually Reconstruct	CLI/script e	ditor only	
Manually fail a drive	Drive > Fail	Hardware	N/A	Select drive and then select Fail
Revive drive	Drive > Revive	CLI/script e	ditor only	
Assign a hot spare	Hot Spare Coverage	Hardware	N/A	Highlight a drive and select Assign hot spare
Prepare for removal	Prepare for Removal	CLI/script e	editor only	

# **Monitor Options**

## Health

Table 38 details how functions performed for health monitoring are completed in the SANtricity Storage Manager AMW and how the same functions are completed employing the SANtricity System Manager.

Table 38) Health monitoring options: AMW compared to System Manager.

Function	AMW		System Manager		
	Monitor > Health > Option	Page	Tile/Tab	Option	
View health (Recovery Guru)	View Health (Recovery Guru)	Home	N/A	Click Recover from <n> problems link at top of home page</n>	
View real-time performance	Monitor Performance > Real-time performance monitor (graphical/textual)	<ul><li>Home</li><li>Storage</li></ul>	N/A     Performance	<ul><li>Performance shown at the storage array level</li><li>Various options</li></ul>	
View background performance	Monitor Performance > Background performance monitor (all options)				
Collect support data manually	Collect Support Data Manually	Support	Support Center > Diagnostics tab	Collect Support Data	
Set AutoSupport options	AutoSupport (all options from both EMW and AMW)	Support	Support Center > AutoSupport tab	Various options	
Retrieve trace buffers	Retrieve Trace Buffers	Storage	Support Center > Diagnostics tab	Retrieve Trace Buffers	
Read link status	Storage Array Diagnostics > Read Link Status	Not applicable for hardware platforms managed by System Manager		latforms managed by System	

Function	AMW		System Manager		
Collect I/O path statistics	Storage Array Diagnostics > Collect I/O Path Statistics	Support	Support Center > Diagnostics tab	Collect I/O Path Statistics	
Validate configuration database	Storage Array Diagnostics > Validate Configuration Database	CLI/script editor only			
Retrieve controller health image	Storage Array Diagnostics > Retrieve Controller Health Image	Support	Support Center > Diagnostics tab	Retrieve Health Image	
Collect drive data	Collect Drive Data (all options)	Support	Support Center > Diagnostics tab	Collect Drive Data	
Capture state information	Capture State Information	CLI/script editor only			
View iSCSI statistics	iSCSI Statistics	<ul><li>Support</li><li>Settings</li></ul>	<ul><li>Support Center &gt; Diagnostics tab</li><li>System</li></ul>	View iSCSI Statistics     Packages     iSCSI settings grouping >     View iSCSI Statistics     Packages	
Clear recovery mode	Clear Recovery Mode	Support	Support Center > Diagnostics tab	Clear Recovery Mode	
Reenable drive ports	Re-enable Drive Ports			Re-enable Drive Ports	

# **Reports**

Table 39 details how functions performed for reporting are completed in the SANtricity Storage Manager AMW and how the same functions are completed employing the SANtricity System Manager.

Table 39) Report-monitoring options: AMW compared to System Manager.

Function	AMW		System Manager		
	Monitor > Reports > Option	Page	Tile/Tab	Option	
View operations in progress	Operations in Progress	Home	N/A	View Operations in Progress	
View storage array profile	Storage Array Profile	Support	Support Center > Support Resources tab	Storage Array Profile	
View cable connections	Cable Connections	CLI/script editor only			

Function	AMW		Syster	n Manager
View event log	Event Log (all options)	Support	Event Log	Various options
View unreadable sectors log	Unreadable Sectors Log	Support	Support Center > Diagnostics tab	View/Clear Unreadable Sectors
View persistent reservations	Persistent Reservations	CLI/script editor only		

# **Upgrade Options**

Table 40 details how functions performed for upgrading are completed in the SANtricity Storage Manager AMW and how the same functions are completed employing the SANtricity System Manager. For further information, see the <u>E-Series Documentation Center</u>.

Table 40) Upgrade options: AMW compared to System Manager.

Function	AMW	System Manager		
	Upgrade > Option	Page	Tile/Tab	Option
View firmware inventory	View Firmware Inventory	Support	Upgrade Center     Support Center > Support Resources tab	<ul> <li>Software and Firmware Inventory</li> <li>Software and Firmware Inventory</li> </ul>
Upgrade controller firmware	Upgrade controller firmware (all options)	Support	Upgrade Center	All options. The SANtricity OS Software bundle includes management software, controller firmware, supervisor (DOM 0) software, and IOM (ESM) firmware.
Upgrade controller NVSRAM	Upgrade controller NVSRAM (all options)			Can only upgrade NVSRAM as part of the SANtricity OS Software bundle (see preceding entry). Can also use the CLI/script editor to upgrade NVSRAM individually.
Upgrade drive firmware	Upgrade drive firmware (all options)			All options
Upgrade ESM firmware	Upgrade ESM firmware			Can only upgrade IOM (ESM) firmware as part of the SANtricity OS Software bundle (see above). Can also use the CLI/script editor to upgrade IOM (ESM) firmware individually.

Function	AMW	System Manager
Upgrade tray (shelf) configuration settings	Upgrade Tray Configuration Settings	CLI/script editor only

# **Alert Options (EMW)**

Table 41 details how functions performed for alerting are completed in the SANtricity Storage Manager EMW and how the same functions are completed employing the SANtricity System Manager.

Table 41) Alert options: EMW compared to System Manager.

Function	EMW	System Manager		
	Edit > Configure Alerts	Page	Tile/Tab	Option
Configure alerts	All options (e-mail, snmp)	Settings	Alerts > Email, SNMP, and Syslog tabs	Various options for e-mail, snmp, and syslog

# References

The following references were used in this TR:

- E-Series E2800 Datasheet: E-Series and EF-Series Datasheets
- E-Series Documentation Center
- E-Series SANtricity 11.30 Statement of Work (not publicly available)

# **Version History**

Version	Date	Document Version History
Version 1.0	August 2016	Initial release concurrent with SANtricity 11.30

Refer to the Interoperability Matrix Tool (IMT) on the NetApp Support site to validate that the exact product and feature versions described in this document are supported for your specific environment. The NetApp IMT defines the product components and versions that can be used to construct configurations that are supported by NetApp. Specific results depend on each customer's installation in accordance with published specifications.

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