Name of Product/Version

Name of Product: SnapCenter Plug-in for VMware vSphere
Version: 4

Product Description

This product is the NetApp SnapCenter Plug-in for VMware vSphere software application.

Notes

This Voluntary Product Accessibility Template (VPAT) provides guidance on the accessibility characteristics of **SnapCenter Plug-in for VMware vSphere** as of **May 25, 2018** and is only valid for the version and date it was tested.

Evaluation Methods Used

Assistive technology products used as part of testing included Freedom Scientific JAWS 2018, NVDA 2018.1, Ai Squared ZoomText 2018, Microsoft Windows accessibility features, and keyboard-only control. Testing was performed with this assistive technology Windows 10.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0, at http://www.w3.org/TR/2008/REC-WCAG20-20081211/	Level A (Yes) Level AA (Yes) Level AAA (No)
Section 508 as published in 2017, at http://www.Section508.gov	Yes
EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, at http://mandate376.standards.eu/standard	No

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Supports with Exceptions**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with:

- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Supports with Exceptions	Some graphical buttons do not have alternative text.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Not Applicable	No time-based media present.
1.2.2 Captions (Prerecorded) (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Not Applicable	No time-based media present.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Not Applicable	No time-based media present.
1.3.1 Info and Relationships (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Supports with Exceptions	Some subheadings do not use heading tags. Table headers are not associated to their corresponding data cells.
1.3.2 Meaningful Sequence (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Supports	Correct reading sequences can be programmatically determined.

Criteria	Conformance Level	Remarks and Explanations
1.3.3 Sensory Characteristics (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Supports	Instructions and content do not rely solely on sensory characteristics of components.
1.4.1 Use of Color (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Supports with Exceptions	Color is not used as the sole means of conveying information in some areas. Some components use color only to indicate focus.
1.4.2 Audio Control (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Not Applicable	No videos or audio recordings launch automatically when a page is loaded.
2.1.1 Keyboard (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Supports with Exceptions	Some areas of the application are keyboard operable. Some table controls and tooltips are not keyboard operable.
2.1.2 No Keyboard Trap (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Supports	No Keyboard traps.
2.2.1 Timing Adjustable (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Not Applicable	The application does not require a timed response.

Criteria	Conformance Level	Remarks and Explanations
2.2.2 Pause, Stop, Hide (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Not Applicable	The application does not contain moving, blinking, scrolling or auto-updating content.
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Supports	Flashing or blinking does not occur in the prohibited range.
2.4.1 Bypass Blocks (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 602.3 (Support Docs) – Does not apply to non-web docs	Not Applicable	This product is non-web software.
2.4.2 Page Titled (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Does Not Support	Page titles are Flash and not programmatically available.
2.4.3 Focus Order (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Supports	Gaining focus on components does not initiate a change of context.
2.4.4 Link Purpose (In Context) (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Supports	Changing the setting of user interface components does not automatically cause a change of context.

Criteria	Conformance Level	Remarks and Explanations
3.1.1 Language of Page (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Supports	The default human language can be programmatically determined.
3.2.1 On Focus (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Supports	Gaining focus on components does not initiate a change of context.
3.2.2 On Input (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Supports	Changing the setting of user interface components does not automatically cause a change of context.
3.3.1 Error Identification (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Supports	Error messages are given in popup dialogs when fields are empty or improperly formatted.
3.3.2 Labels or Instructions (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Supports with Exceptions	The application provides name, role, state and value information to assistive technology for some components. Some Flash areas do not provide any information to screen readers. Some combo boxes and tabs do not give proper names to screen readers.

Criteria	Conformance Level	Remarks and Explanations

4.1.1 Parsing (Level A)
Also applies to:
2017 Section 508
    • 501 (Web)(Software)
    • 602.3 (Support Docs)
	Supports with Exceptions	The application shows parsing errors when running a markup validation service on the HTML portions of the plug-in.

4.1.2 Name, Role, Value (Level A)
Also applies to:
2017 Section 508
    • 501 (Web)(Software)
    • 602.3 (Support Docs)
	Supports with Exceptions	The application provides name, role, state and value information to assistive technology for some components.
		
		Some Flash areas do not provide any information to screen readers.
		
		Some combo boxes and tabs do not give proper names to screen readers.

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations

1.2.4 Captions (Live) (Level AA)
Also applies to:
2017 Section 508
    • 501 (Web)(Software)
    • 602.3 (Support Docs)
	Not Applicable	The application does not host live presentations.

1.2.5 Audio Description (Prerecorded) (Level AA)
Also applies to:
2017 Section 508
    • 501 (Web)(Software)
    • 602.3 (Support Docs)
	Not Applicable	No time-based media present.

Criteria	Conformance Level	Remarks and Explanations
1.4.3 Contrast (Minimum) (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Supports with Exceptions	Some areas of the application meet the required contrast ratios. Some areas (e.g., Dashboard text) do not meet the required 4.5:1 contrast ratio.
1.4.4 Resize text (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Supports	Text can be resized without loss of content or functionality.
1.4.5 Images of Text (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Supports	Images of text are not used.
2.4.5 Multiple Ways (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 602.3 (Support Docs) – Does not apply to non-web docs	Not Applicable	This product is non-web software.
2.4.6 Headings and Labels (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Supports	Headings describe topic or purpose.
2.4.7 Focus Visible (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Supports with Exceptions	Visual focus is shown where there is keyboard operability in some areas of the plug-in. Some Settings buttons do not show visual focus.

Criteria	Conformance Level	Remarks and Explanations
3.1.2 Language of Parts (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Supports	On all pages, the default human language can be programmatically determined.
3.2.3 Consistent Navigation (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 602.3 (Support Docs) – Does not apply to non-web docs	Not Applicable	This product is non-web software.
3.2.4 Consistent Identification (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 602.3 (Support Docs) – Does not apply to non-web docs	Not Applicable	This product is non-web software.
3.3.3 Error Suggestion (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Supports	Required fields notify the user if there is no input.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Not Applicable	Application does not cause legal commitments or financial transactions to occur for the user.

Table 3: Success Criteria, Level AAA

Notes: Product was not tested to WCAG 2.0 AAA level.

2017 Section 508 Report

Chapter 3: Functional Performance Criteria (FPC)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Supports with Exceptions	The application is partially keyboard operable. The application provides name, role, state and value information to assistive technology for some components.
302.2 With Limited Vision	Supports with Exceptions	The application is partially keyboard operable. The application provides name, role, state and value information to assistive technology for some components. The application can be used by users with low visual acuity when combined with screen magnification assistive technology. Some areas of the application have low contrast ratios.
302.3 Without Perception of Color	Supports with Exceptions	Color coding is not used as the sole means of conveying information in some areas. Some components use color only to show focus.
302.4 Without Hearing	Supports	Does not require user hearing.
302.5 With Limited Hearing	Supports	Does not require user hearing.
302.6 Without Speech	Supports	Does not require user speech.
302.7 With Limited Manipulation	Supports with Exceptions	The application is partially keyboard operable.
302.8 With Limited Reach and Strength	Supports with Exceptions	The application is partially keyboard operable.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	

Chapter 4: Hardware

Notes: This product is not hardware and therefore this section is not applicable to the product.

Chapter 5: Software

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.0 section	See information in WCAG section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Not Applicable	The application is not an operating system (platform software).
502.2.2 No Disruption of Accessibility Features	Supports	The application does not interfere with operating system accessibility features.
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Supports with Exceptions	The application provides name, role, state and value information to assistive technology for some components. Some components (e.g., tabs, combo boxes, buttons) do not provide some required information (e.g., name, role, state).
502.3.2 Modification of Object Information	Supports with Exceptions	Some screens can be operated by assistive technology. Some screens do not have programmatically available components.
502.3.3 Row, Column, and Headers	Does Not Support	Table headers are not associated to their corresponding data cells.
502.3.4 Values	Supports with Exceptions	Assistive technology can operate the user interface in some areas. Some Flash controls do not provide value information.
502.3.5 Modification of Values	Supports with Exceptions	Assistive technology can operate the user interface in some areas. Some Flash controls do not provide programmatic value modification.

Criteria	Conformance Level	Remarks and Explanations
502.3.6 Label Relationships	Supports with Exceptions	The application provides label information to assistive technology for some components. Some components (e.g., combo boxes) do not provide accessible name labels.
502.3.7 Hierarchical Relationships	Supports with Exceptions	Some dropdown menus (e.g., Filter) are not programmatically available.
502.3.8 Text	Supports with Exceptions	Some Flash controls do not provide textual information.
502.3.9 Modification of Text	Supports with Exceptions	Assistive technology can operate the user interface in some areas. Some Flash controls do not provide programmatic text modification.
502.3.10 List of Actions	Supports with Exceptions	Some objects provide their roles and the actions may be programmatically determined. Some Flash controls do not provide roles for components.
502.3.11 Actions on Objects	Supports with Exceptions	Assistive technology can operate the user interface in some areas. Some Flash areas do not provide programmatic actions for objects.
502.3.12 Focus Cursor	Supports with Exceptions	Edit fields (such as the Settings fields) are compatible with assistive technology. Some Flash areas do not provide programmatic cursor information.
502.3.13 Modification of Focus Cursor	Supports with Exceptions	Edit fields (such as the Settings fields) are compatible with assistive technology.

Criteria	Conformance Level	Remarks and Explanations
		Some Flash areas do not provide programmatic cursor information.
502.3.14 Event Notification	Supports with Exceptions	Some Flash areas do not provide programmatic notification of events.
502.4 Platform Accessibility Features	Not Applicable	The application is not an operating system.
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Supports with Exceptions	High Contrast settings are not supported.
503.3 Alternative User Interfaces	Not Applicable	The application does not provide an alternative user interface and is not assistive technology.
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	No time-based media present.
503.4.2 Audio Description Controls	Not Applicable	No time-based media present.
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	Not Applicable	This product is not an authoring tool.
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	This product is not an authoring tool.
504.2.2 PDF Export	Not Applicable	This product is not an authoring tool.
504.3 Prompts	Not Applicable	This product is not an authoring tool.
504.4 Templates	Not Applicable	This product is not an authoring tool.

Chapter 6: Support Documentation and Services

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	The documentation is in electronic format and can be converted to other formats.
602.3 Electronic Support Documentation	See WCAG 2.0 section	See information in WCAG section

Criteria	Conformance Level	Remarks and Explanations
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	The documentation is in electronic format and can be converted to other formats.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	The NetApp accessibility statement can be found here: https://www.netapp.com/us/legal/accessibility.aspx
603.3 Accommodation of Communication Needs	Supports with Exceptions	NetApp provides support for Technical Support via Online Chat, Telephone and E-mail. At this time, NetApp does not have a dedicated TTY line available.

Legal Disclaimer (Company)

This Voluntary Product Accessibility Template (VPAT) provides guidance on the accessibility characteristics of **SnapCenter Plug-in for VMware vSphere** as of **May 25, 2018** and is only valid for the version and date it was tested.