NetApp University Training Units

Take your knowledge further to get ahead faster

Training Units Worksheet
To redeem your TUs, you need the following information.

TUs Purchased

Purchase Order Number

Purchase Date

Note: TUs expire one year after their date of purchase.

Maximize the value and performance of your NetApp® solutions and cut your support costs by taking NetApp University courses that teach you how to plan, design, implement, and manage key components of your data center.

NetApp University training units (TUs) let you order training in bulk and give you the flexibility to redeem units to best suit your business needs.

Anyone in your organization can use your NetApp TUs to register for courses. First-time NetApp users usually benefit most from instructor-led courses. Experienced users often choose free web-based courses to refresh their skills.

TUs expire one year from the date on which they were purchased. To find out how many TUs your organization has available, create a case on the Ask a Question tab of the NetApp University Support site: learningcenter.netapp.com/support. We will need your company name and P.O. number for TUs to look up your account. If you have trouble locating your P.O. number, contact your NetApp representative or reseller. You can use the worksheet on the left side of this page to track your information.

How to Redeem Your NetApp TUs

Step 1: Create a NetApp Support Site account
To redeem your TUs, you need to set up a NetApp support account. Your NetApp support account will give you access to all of our publications, white papers, and training courses. To set up an account or to log in to an existing account, go to support.netapp.com. You must have a valid NetApp system ID[1] or the serial number from your purchased equipment to create your new account as a NetApp customer.

Step 2: Activate your account
Before you can use your account, you will need to activate it on the NetApp LearningCenter at netapp.sabacloud.com by agreeing to the privacy clause. Please note that it may take up to three full business days for new accounts to be activated.

Step 3: Select a course
You can use NetApp TUs to attend one of our instructor-led courses, which are available in over 106 countries worldwide. Our Authorized Learning Partners can provide on-site or customized classes that are tailored to your unique requirements. To review our full curriculum and course descriptions, click the View Learning Maps link on the NetApp University main page: www.netapp.com/education or download the Customer Training Guide.

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1. To get your system ID, run a sysconfig—a command on your NetApp product. The output will include your system ID.

Step 4: Register for your course

For instructor-led courses:

1. You can access a real-time list of live training courses from the NetApp University site at www.netapp.com/education. Scroll down and select "Find Local Training."
2. You will see a list of courses by date and location. Select the course that you're interested in, and click on "View." This link will take you directly to the Authorized Learning Partner site, where you can find more information and enroll.
3. When you check out, select the option to pay using TUs. You will be asked to enter the P.O. number for your TUs. If you are unable to locate your P.O. number, please contact your NetApp representative or reseller.

For customized or on-site instructor-led courses:

1. View the list of Authorized Learning Partners at www.netapp.com/education.
2. Select your local Learning Partner from the list, and contact that partner to discuss your needs and schedule your courses.
3. Provide the Learning Partner with the P.O. number for your TUs as your payment method.

Register for Free Web-Based Courses

TUs are not required for web-based courses. To register for a free web-based course:

1. Visit the NetApp University Learning Center at netapp.sabacloud.com.
2. Click the Enroll link for your course.
3. Log in to the Learning Center at netapp.sabacloud.com using your NetApp Support Site account information.
4. Find and register for the course that interests you.

For more information or to order additional training units, contact your NetApp representative or reseller.

Learn more about our global network of NetApp University Authorized Learning Partners at www.netapp.com/education.

About NetApp

NetApp is the data authority for hybrid cloud. We provide a full range of hybrid cloud data services that simplify management of applications and data across cloud and on-premises environments to accelerate digital transformation. Together with our partners, we empower global organizations to unleash the full potential of their data to expand customer touchpoints, foster greater innovation and optimize their operations. For more information, visit **www.netapp.com**. #DataDriven