

Thursday, April 11, 2019 Encryption Verification Report Media ID: 6140251_A1-12

Encryption Verification Result: Passed

This document contains the summary and detailed report of the Encryption Verification Services provided by Ontrack to NetApp. Ontrack's Encryption Verification Services provide an in-depth analysis and verification of customer provided hardware and software. Using advanced laboratory techniques and state-of-the-art proprietary data recovery tools, Ontrack inspects the media to confirm that the target data has been effectively encrypted and/or sanitized.

The goal of this report is to evaluate NetApp's Secure Purge data sanitization product on their All Flash FAS array. NetApp's description of the product is as follows:

"NetApp ONTAP enabled a command to cryptographically shred deleted files on NVE (NetApp Volume Encryption) volumes by moving good files and deleting the key used to encrypt infected files called Secure Purge. This capability can also be helpful for data spillage—for example, when classified data inadvertently ends up in an unclassified location."

Specific technical and procedural details are included in the remainder of this document. This report can be used to supply vendor-reported information as described in NIST SP800-88 Appendix E.

Ontrack Media Preparation Process

To verify the effectiveness of the sanitization, Ontrack wrote a 0x00 pattern to all the media before placing them in the AFF-A300 filer to establish a known base pattern.

Minimum Sanitization Recommendations - NIST 800-88R1

The tables in Appendix A of the Guidelines for Media Sanitization can be used to determine recommended sanitization of specific media. That recommendation should reflect the FIPS 199 security categorization of the system confidentiality to reduce the impact of harm of unauthorized disclosure of information from the media.

Although use of the tables in Appendix A is recommended, other methods exist to satisfy the intent of Clear, Purge, and Destroy. Methods not specified in this table may be suitable as long as they are verified and found satisfactory by the organization. Not all types of available media are specified in this table. If your media are not included in this guide, organizations are urged to identify and use processes that will fulfill the intent to Clear, Purge, or Destroy their media.

Ontrack Verification Process and Levels of Verification

Ontrack performed the following 4 step process for this verification.

Unencrypted Data Verification – Baseline check to ensure that the system and media are
performing as expected. System is configured with a single aggregate/volume and known data is
written to the system. The drives are then imaged and the aggregate virtually rebuilt using
Ontrack's proprietary tools from the disk images to ensure unencrypted data integrity.



- **Encrypted Data Verification** Second baseline check to ensure that the data written is encrypted.
- Encrypted Data with Contaminated Data Verification Third baseline check to ensure that the contaminated data written to the volume is also encrypted.
- **Secure-Purge Verification** Full verification to ensure that the contaminated data is not recoverable.

The Ontrack® verification is intended to evidence the independent recognition of a well-known industry leader in Encryption Verification Services for NetApp. This information is provided on an 'as is' basis. Ontrack and assume no direct, indirect or consequential liability to any third party for the information contained in this report. This report does not constitute a recommendation, endorsement or approval of any kind with respect to any product or service and should not be relied upon as such under any circumstances.

About Ontrack

Ontrack provides technology-driven services and software to help legal, corporate and government entities as well as consumers manage, recover, search, analyze, and produce data efficiently and cost-effectively. In addition to its award-winning suite of software, Ontrack provides data recovery, data destruction, electronic discovery and document review. For more information about Ontrack and its offerings please visit: www.ontrack.com or follow @Ontrack on Twitter.

Customer Information				
Company name	NetApp	Service Order Number	6140251	
Media Information				
Filer Make / Vendor	NetApp	Filer Model Number	AFF-A300	
System Serial Number:	721653000314	OS Version	OnTap 9.4P3	
Disk Shelf Model Number	DS224-12	Disk Shelf Serial Number	SHFGD1725000233	
Drive Make / Vendor	Samsung	Drive Model	MZ-ILT960A	
Drive S/N(s)	\$3\$ENEOK510671 \$3\$ENYOK305655 \$3\$ENEOK510651 \$3\$ENYOK506583 \$3\$ENEOK510648 \$3\$ENEOK510650 \$3\$ENEOK510639 \$3\$ENYOK506580 \$3\$ENEOK510665 \$3\$ENEOK510665	Firmware Version	NA50	



	S3SENY0K305632			
Media Type	SSD	Media Interface	12 Gbps SAS	
Capacity	960GB	LBA	1,875,385,008	
External Key Management Server Information				
Tool Used	Gemalto KeySecure 150v	Revision / Build	8.9.0	
ID	8QN6-68BH-YTK2-P	Protocol	KMIP	
Sanitization Details				
Method Type	□Clear ⊠ Purge□ Damage□Destruct			
Method Used	□Degauss □Overwrite □Block Erase □Crypto Erase □Other:			
Tool Vendor	Secure-Purge	Revision/Build	9.4P3	
Encryption Verification Details				
Verification Method	Full	Erasure Pattern	N/A	
Percent Matching Pattern	N/A	Percent Not Matching Pattern	N/A	
Data Found			N/A	
Engineer Comments	☐ File System Structures ☐ Simulated User Data ☐ No Data Found ☒ Other (See engineer comments)			

The Level 1 encryption verification result is: Passed

Ontrack installed the AFF-A300 that was provided for this project and then upgraded OnTap to 9.4P3. Ontrack performed the following verification tests to verify that the secure purge data sanitization process removed access to the data.

1) Unencrypted Data Verification

10GB volume UTest1 was created and hydrated with 10 500MB text documents filled with a known pattern. Ontrack then shutdown the system and imaged all 12 disks. These images were loaded into our proprietary tools and verified we were able to trace the file system pointers to the data blocks and view the file data without any decryption needed.

2) Encrypted Data Verification

First, encryption was enabled by configuring an external key manager with the NetApp cluster. A 10GB encrypted volume ETest1 was created and 10 500MB text documents filled with a known pattern were created. Ontrack then shutdown the system and imaged all 12 disks. These images were loaded into our proprietary tools. Ontrack was able to extract the encryption keys from the external key manager listed above and using a custom script supplied by NetApp. These keys were also loaded in our tools and applied to the ETest1 volume. Ontrack was then able to trace the file system pointers to the data blocks and view the unencrypted data.

NOTE: These data blocks were unreadable without decrypting first.



3) Encrypted Data with Contaminated Data Verification

One more 10MB text file with a known pattern was created in the encrypted volume. Once the file was created, Ontrack shutdown the system and imaged all 12 drives. These images along with the encryption keys were loaded in our proprietary tools. Ontrack was again able to follow file system structures to the encrypted volume, decrypt the volume, and view the data blocks including the contaminated file.

NOTE: Please see supporting documents to view the physical location of the data blocks of the contaminated file and our ability to view decrypted data that it contained.

4) Secure-Purge Verification

The contaminated file was first deleted and then the secure-purge command was run in accordance to NetApp documentation. Ontrack once again shutdown the system and imaged all 12 drives. Ontrack was able to extract the new encryption keys from the external key manager listed above and using a custom script supplied by NetApp. The new encryption keys and the images were loaded into our proprietary tools. Ontrack was able to follow file system structures to find the ETest1 volume and decrypt it. The volume and its files were in new locations on the disks and the contaminated file was not present.

NOTE: Ontrack was able to go back to the previous physical block location of the contaminated file and the encrypted data was still present but not readable. If users had the original encryption keys, they could be applied, and data recovered.

NOTE: An ASCII search for the contaminated file contents was performed across all images and no unencrypted data was found.

NOTE: In this engagement verification of the Key Management Server was out of scope.

Details on the verification steps can be found in Appendix A.

Additional documentation on the Secure Purge process can be found in Appendix B.

Appendix A – Verification Project Plan

Project Details

Equipment Details

Receive FAS and External Key Management Server

Model Name: AFF-A300

System Serial Number: 721653000314

NetApp Release 9.4P3

Disk Shelf Model: DS224-12

Disk Shelf Serial Number: SHFGD1725000233

Media

1.10.0 S3SENE0K510671 894.0GB

1.10.1 S3SENY0K305655 894.0GB

1.10.2 S3SENE0K510651 894.0GB

1.10.3 S3SENY0K506583 894.0GB

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- 1.10.4 S3SENE0K510648 894.0GB
- 1.10.5 S3SENE0K510650 894.0GB
- 1.10.6 S3SENE0K510639 894.0GB
- 1.10.7 S3SENY0K506580 894.0GB
- 1.10.8 S3SENE0K510665 894.0GB
- 1.10.9 S3SENE0K510640 894.0GB
- 1.10.10 S3SENE0K510613 894.0GB
- 1.10.11 S3SENY0K305632 894.0GB
- Gemalto Product: KeySecure 150v
 - Box ID: 8QN6-68BH-YTK2-P
 - Software Version: 8.9.0

Unencrypted Data Verification Details

- Create unencrypted RAID Groups, Aggregate and Volume (UTest1)
 - Vserver Name: data_001
 - Volume Name: UTest1
 - Aggregate Name: aggr1_data_n01
 - List of Aggregates for FlexGroup Constituents: aggr1_data_n01
 - Volume Size: 10GB
 - Volume Data Set ID: 1027
 - Volume Master Data Set ID: 2155614596
 - Volume State: online
 - Volume Style: flex
 - Extended Volume Style: flexvol
 - Is Cluster-Mode Volume: true
 - Is Constituent Volume: false
 - Export Policy: default
 - Security Style: ntfs
 - Junction Path: /UTest1
 - Junction Path Source: RW volume
 - Junction Active: true
 - Junction Parent Volume: data 001 root
 - Filesystem Size: 10GB
 - Enable Encryption: false
 - Is Volume Encrypted: false
 - Volume Encryption State: none
 - Encryption Key ID: N/A
- Write test data to the new volume
 - 10 text documents each 500MB in size with a known data pattern
- o Power Down the system
- Image the disks (base line)



- Verify can rebuild RAID Groups, Aggregate, Volumes from images
 - After tweaking our tools to accept Ontap 9.4 data structure changes, we were able to load up the images of all 12 drives and find the unencrypted data that is contained in volume UTest1 on aggregate aggr1_data_01
- Encrypted Data Verification Details
 - o Power on the system
 - Enable NetApp NVE using external key manager
 - Node Registered Key Manager
 - ontrack-netapp-1-01 10.25.5.205
 - ontrack-netapp-1-02 10.25.5.205
 - Create encrypted volume (ETest1)
 - Vserver Name: data_001
 - Volume Name: ETest1
 - Aggregate Name: aggr1_data_n01
 - List of Aggregates for FlexGroup Constituents: aggr1_data_n01
 - Volume Size: 10GB
 - Volume Data Set ID: 1029
 - Volume Master Data Set ID: 2155614597
 - Volume State: online
 - Volume Style: flex
 - Extended Volume Style: flexvol
 - Is Cluster-Mode Volume: true
 - Is Constituent Volume: false
 - Export Policy: default
 - Security Style: ntfs
 - Junction Path: /ETest1
 - Junction Path Source: RW_volume
 - Junction Active: true
 - Junction Parent Volume: data_001_root
 - Filesystem Size: 10GB
 - Enable Encryption: true
 - Is Volume Encrypted: true
 - Volume Encryption State: full
 - Write test data to the new volume
 - 10 text documents each 500MB in size.
 - Extract the A01 key from the Key Manager

Get Symmetric Key

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UUID=792744075C0F80D6416E7A472C5404E675930EABD6619188D05C1091E624B41

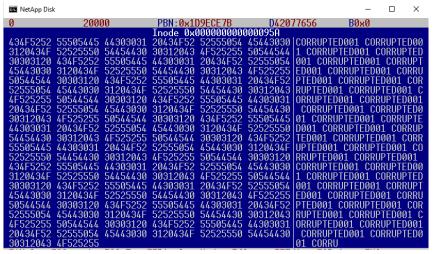
Get Symmetric Key

UUID=20DA6ED877801CA81FD6492C4F7A2AEC5D2D5CD9DD80DF1C717D48D371B51

- Power Down the system
- Image the disks
- Verify can rebuild RAID Groups, Aggregate, Volumes from images
- Decrypt data using the A01 Key

Encrypted Data with Contaminated Data Verification Details

- Power on the system
- Add contaminated file data to the encrypted volume
 - Added 1 10MB file was named "Corrupted001" and fill pattern was as follows:



- Power Down the system
- Image the disks
- Verify can rebuild RAID Groups, Aggregate, Volumes from images
- Decrypt data using the A01 Key
 - Was able to decrypt the volume and find the contaminated file which is located on the physical disk at Inode 0x95A = PBN (Aggr block #):0x1D9ECE7B, File Block 0x2A, comes from 6140251A9 3 at phy 42,077,656

• Secure Purge Verification Details

- Power on the system
- Run NetApp Secure Purge



First, I deleted Corrupted001 file and then ran secure-purge on the encrypted volume
 ETest1

Vserver Volume Secure Purge Phase
----data 001 ETest1 success

- New volume is created
 - New volume does not get a new name as it is a clone of the original volume minus the deleted blocks
 - New Key is created
 - Verified through the user interface and KMIP commands that the old A01 Keys had been removed and new keys A02 were created. We did not forensically evaluated the Gemalto servers storage for remanence of old keys deleted data blocks.
- o Extract the A02 key from the Key Manager

Get Symmetric Key

UUID=67F09BF2463BE59DAB27187A5B8640F9016105137B2C6691F3DE4512F0A809FB

Key=05846570ab6906caf9804f92b90f30f6f87092b4c3fe01651e00cce39bd01288

Get Symmetric Key

UUID=BCC09DF92D856C6C323908BC94709F46E52C7516437F6F15B6431AE0B9B31C69

Key=db8b6b85421c9e906a753b521bf48d5f33a4aea0ad4bcb6c41e1c335cca7b311

- o Power Down the system
- Image the disks
- Verify can rebuild RAID Groups, Aggregate, Volumes from images
- Decrypt ETest1 data using the A02 Key
 - Was able to apply the new keys to decrypt the new volume post secure-purge. The file Corrupted001 first block of file data was deallocated (block now sparse) but still in the same location only still encrypted.
 - NOTE: if someone had a copy of the old A01 key, they could apply it to file data block and retrieve data.
 - Performed a full ASCII scan of the images for "Corrupted001" with no data found on the encrypted images of the drives.
- Attempt decrypt with ETest1 with the A01 key
 - Was not able to decrypt the ETest1 volume using the A01 keys once secure-purge was performed.



 Here is a picture of the first file data block of file "Corrupted001". The top picture is before secure-purge was run and decrypted using A01 key. The bottom picture is the same block after secure-purge is performed and the volume is decrypted using A02 keys.

