Managed Services: Monitor

NetApp performs operational services to proactively monitor system performance, availability, and health

Key Outcomes

NetApp provides 24/7 systematic review services that offer predefined alerting and basic reporting to:

- Reduce business risk with proactive event detection and notification
- Speed incident response for noncritical issues
- Maximize uptime with automated monitoring

The Challenge

Need round-the-clock monitoring and visibility of events that affect availability

- Do you have the resources to monitor your environment 24/7?
- Are you looking to maximize uptime, reduce risk, and proactively address issues before they occur?
- Do you want to improve response times and increase service levels?

The Solution

Engage NetApp for cost-effective, 24/7 monitoring of your NetApp environment

The Monitor service is the entry-level service designed to provide basic 24/7 event management with predefined alerting thresholds and related reporting capabilities. NetApp creates and manages alerting and monitoring in the NetApp® managed environment.

Activities:

- Proactive detection of managed storage state changes
- Monitoring of key performance metrics and other defined alerts in the NetApp managed environment
- Classification of events based on criticality
- Appropriate notifications sent to customer stakeholders

Deliverables:

- Notification of events as they occur
- Executive summary of alerts
- Reporting based on products being monitored

The Monitor service detects, investigates, and reports all changes in the managed environment in a timely and actionable manner.

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About NetApp Services

Gain greater business value from your investment

Whether you're planning your new storage system, need specialized know-how for a major storage deployment, or want to optimize the operational efficiency of your existing infrastructure, NetApp Services and NetApp certified partners can help.

Get Started Today

To learn more about how NetApp can monitor your storage environment, contact your local NetApp representative.

About NetApp

NetApp is the data authority for hybrid cloud. We provide a full range of hybrid cloud data services that simplify management of applications and data across cloud and on-premises environments to accelerate digital transformation. Together with our partners, we empower global organizations to unleash the full potential of their data to expand customer touchpoints, foster greater innovation and optimize their operations. For more information, visit **www.netapp.com**. #DataDriven