NetApp Accessibility Conformance Report

VPAT® Version 2.5

StorageGRID

NetApp Inc.
1395 Crossman Ave
Sunnyvale, CA 94089

Name of Product/Version

Name of Product: StorageGRID
Version: 12.0.0

Product Description

This product is NetApp's StorageGRID web application.

Notes

This Voluntary Product Accessibility Template (VPAT) provides guidance on the accessibility characteristics of **StorageGRID** as of **May 12, 2025** and is only valid for the version and date it was tested.

Evaluation Methods Used

Assistive technology products used as part of testing included Freedom Scientific JAWS 2025, NVDA 2024.4, Freedom Scientific ZoomText 2024, Microsoft Windows accessibility features, and keyboard-only control. Testing was performed with this assistive technology on Chrome and Edge on Windows 11.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes)
	Level AA (Yes)

	Level AAA (No)
[Web Content Accessibility Guidelines 2.2](#)	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
[Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018](#)	Yes
[EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11)](#) *AND* [EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)](#)	No

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG Level AAA.

WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Partially Supports	Images and graphical buttons have alternative text. Graphs cannot be read by screen readers and do not have an alternative view.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Not Applicable	Audio-only or video-only content is not used.
1.2.2 Captions (Prerecorded) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Does Not Support	Video help content available in the application does not contain closed captioning.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Supports	The information in the video track is already provided in the audio track, so no audio description is necessary.
1.3.1 Info and Relationships (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Partially Supports	Headings are used throughout the application. Data tables denote their column headers. Some data tables have header cells that do not programmatically align with their corresponding data cells. Some combo boxes and edit fields are not programmatically labeled with a name that matches the control.

Criteria	Conformance Level	Remarks and Explanations
1.3.2 Meaningful Sequence (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Supports	Correct reading sequences can be programmatically determined.
1.3.3 Sensory Characteristics (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Supports	Instructions and content do not rely solely on sensory characteristics of components.
1.4.1 Use of Color (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Supports	Color is not used as the sole means of conveying information.
1.4.2 Audio Control (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Not Applicable	The application does not use audio that plays automatically.
2.1.1 Keyboard (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Partially Supports	Some functions of the application are keyboard operable. Some controls (e.g., tooltips, menu dialogs) are not keyboard operable.
2.1.2 No Keyboard Trap (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Supports	No keyboard traps were encountered.
2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2) Also applies to: Revised Section 508 – Does not apply	Not Applicable	Keyboard shortcuts using only letter (including upper- and lower-case letters), punctuation, number, or symbol characters are not used.

Criteria	Conformance Level	Remarks and Explanations

2.2.1 Timing Adjustable (Level A)
Also applies to:
Revised Section 508
    • 501 (Web)(Software)
    • 602.3 (Support Docs)
	Partially Supports	The application times the user out without warning. The time limit for popup notifications is adjustable.

2.2.2 Pause, Stop, Hide (Level A)
Also applies to:
Revised Section 508
    • 501 (Web)(Software)
    • 602.3 (Support Docs)
	Partially Supports	Dashboard graphs have an auto-update feature and there is no way to adjust, pause, or stop the content from updating.

2.3.1 Three Flashes or Below Threshold (Level A)
Also applies to:
Revised Section 508
    • 501 (Web)(Software)
    • 602.3 (Support Docs)
	Supports	Flashing or blinking does not occur in the prohibited range.

2.4.1 Bypass Blocks (Level A)
Also applies to:
Revised Section 508
    • 501 (Web)(Software) – Does not apply to non-web software
    • 602.3 (Support Docs) – Does not apply to non-web docs
	Supports	A skip link has been implemented to move past the repeated content of the main menu.

2.4.2 Page Titled (Level A)
Also applies to:
Revised Section 508
    • 501 (Web)(Software)
    • 602.3 (Support Docs)
	Supports	Pages contain descriptive titles.

2.4.3 Focus Order (Level A)
Also applies to:
Revised Section 508
    • 501 (Web)(Software)
    • 602.3 (Support Docs)
	Partially Supports	Focus order follows reading order in some areas. Some Node panes do not receive focus when opened.

Criteria	Conformance Level	Remarks and Explanations
2.4.4 Link Purpose (In Context) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Supports	The purpose of each link can be determined from the link text together with context.
2.5.1 Pointer Gestures (Level A 2.1 and 2.2) Also applies to: Revised Section 508 – Does not apply	Not Applicable	Multipoint or path-based gestures are not used.
2.5.2 Pointer Cancellation (Level A 2.1 and 2.2) Also applies to: Revised Section 508 – Does not apply	Supports	Pointer functionality does not contain down-events.
2.5.3 Label in Name (Level A 2.1 and 2.2) Also applies to: Revised Section 508 – Does not apply	Partially Supports	Some user interface components with programmatic labels contain the text that is presented visually. Some user interface components have visible labels that do not match the programmatic label.
2.5.4 Motion Actuation (Level A 2.1 and 2.2) Also applies to: Revised Section 508 – Does not apply	Not Applicable	Application does not contain device or user motion functionality.
3.1.1 Language of Page (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Supports	The default human language can be programmatically determined.
3.2.1 On Focus (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Supports	Putting focus on components does not initiate a change of context.

Criteria	Conformance Level	Remarks and Explanations

3.2.2 On Input (Level A)
Also applies to:
Revised Section 508
   • 501 (Web)(Software)
   • 602.3 (Support Docs)
	Supports	Changing the setting of user interface components does not automatically cause a change of context.

3.2.6 Consistent Help (Level A 2.2 only) Revised Section 508 – Does not apply	Supports	Help occurs in the same order relative to page content.

3.3.1 Error Identification (Level A)
Also applies to:
Revised Section 508
   • 501 (Web)(Software)
   • 602.3 (Support Docs)
	Supports	Input errors can be programmatically identified.

3.3.2 Labels or Instructions (Level A)
Also applies to:
Revised Section 508
   • 501 (Web)(Software)
   • 602.3 (Support Docs)
	Supports	Visual labels are provided.

3.3.7 Redundant Entry (Level A 2.2 only) Revised Section 508 – Does not apply	Not Applicable	Redundant information entry is not required.

4.1.1 Parsing (Level A)
Also applies to:
Revised Section 508
   • 501 (Web)(Software)
   • 602.3 (Support Docs)
	Supports	For WCAG 2.0, 2.1, EN 301 549, and Revised 508 Standards, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata.

4.1.2 Name, Role, Value (Level A)
Also applies to:
Revised Section 508
   • 501 (Web)(Software)
   • 602.3 (Support Docs)
	Partially Supports	The application provides name, role, state, and value information to assistive technology for some components.
		
		Some input components do not provide a name that matches the field. Some components (i.e., tooltips, combo boxes, accordions, radio groups) do not provide their name, role, value, and/or states.

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Not Applicable	No live presentations hosted.
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Supports	The information in the video track is already provided in the audio track, so no audio description is necessary.
1.3.4 Orientation (Level AA 2.1 and 2.2) Also applies to: Revised Section 508 – Does not apply	Supports	Application does not restrict content to a single orientation.
1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2) Also applies to: Revised Section 508 – Does not apply	Not Applicable	User personal information is not requested.
1.4.3 Contrast (Minimum) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Partially Supports	Some areas of the application meet the required contrast ratios. Some placeholder text does not meet the required 4.5:1 contrast ratio.
1.4.4 Resize text (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Supports	Text can be resized without loss of content or functionality.

Criteria	Conformance Level	Remarks and Explanations

1.4.5 Images of Text (Level AA)
Also applies to:
Revised Section 508
    • 501 (Web)(Software)
    • 602.3 (Support Docs)
	Supports	Images of text are not used.

1.4.10 Reflow (Level AA 2.1 and 2.2) Also applies to: Revised Section 508 – Does not apply	Partially Supports	Pages reflow for some zoom and screen sizes. Some menu items and wizard content gets lost at high zoom levels.
1.4.11 Non-text Contrast (Level AA 2.1 and 2.2) Also applies to: Revised Section 508 – Does not apply	Partially Supports	Some form fields and visual focus do not have a contrast ratio of 3:1.
1.4.12 Text Spacing (Level AA 2.1 and 2.2) Also applies to: Revised Section 508 – Does not apply	Supports	No loss of content occurs by setting style properties to meet the text spacing requirement.
1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2) Also applies to: Revised Section 508 – Does not apply	Partially Supports	Hover content (i.e., graph content, tooltips) does not allow for hovering or dismissal of the popup content but is persistent.

2.4.5 Multiple Ways (Level AA)
Also applies to:
Revised Section 508
    • 501 (Web)(Software) – Does not apply to non-web software
    • 602.3 (Support Docs) – Does not apply to non-web docs
	Supports	There are multiple ways to perform various functions throughout the application.

2.4.6 Headings and Labels (Level AA)
Also applies to:
Revised Section 508
    • 501 (Web)(Software)
    • 602.3 (Support Docs)
	Supports	Headings and labels describe topic or purpose.

2.4.7 Focus Visible (Level AA)
Also applies to:
Revised Section 508
    • 501 (Web)(Software)
    • 602.3 (Support Docs)
	Partially Supports	Some controls show clear indication of focus. Some toggle controls do not show visual focus.

Criteria	Conformance Level	Remarks and Explanations
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only) Revised Section 508 – Does not apply	Supports	Keyboard focus is not hidden.
2.5.7 Dragging Movements (Level AA 2.2 only) Revised Section 508 – Does not apply	Supports	Dragging movements are not required.
2.5.8 Target Size (Minimum) (Level AA 2.2 only) Revised Section 508 – Does not apply	Supports	Control targets meet the required CSS pixel size.
3.1.2 Language of Parts (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Supports	The default human language can be programmatically determined.
3.2.3 Consistent Navigation (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 602.3 (Support Docs) – Does not apply to non-web docs	Supports	Consistent navigation occurs throughout the application.
3.2.4 Consistent Identification (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 602.3 (Support Docs) – Does not apply to non-web docs	Supports	Consistent identification occurs throughout the application.
3.3.3 Error Suggestion (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Supports	Input error messages provide specific information about the error condition.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Not Applicable	Application does not cause legal commitments or financial transactions to occur for the user.
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only) Revised Section 508 – Does not apply	Supports	Authentication fields can be auto-auto filled or pasted into.

Criteria	Conformance Level	Remarks and Explanations

4.1.3 Status Messages (Level AA 2.1 and 2.2)
   Also applies to:
   Revised Section 508 – Does not apply
	Partially Supports	Some dynamic status messages are announced by the screen reader.
		
		Some error messages do not get announced to screen readers.

Table 3: Success Criteria, Level AAA

Notes: Product was not tested to WCAG 2.0 AAA level

Revised Section 508 Report

Chapter 3: Functional Performance Criteria (FPC)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	The application is partially keyboard operable. The application provides name, role, state, and value information to assistive technology for some components.
302.2 With Limited Vision	Partially Supports	The application is partially keyboard operable. The application provides name, role, state, and value information to assistive technology for some components. The application can be used by users with low visual acuity when combined with screen magnification assistive technology. Some areas of the application have low contrast ratios.
302.3 Without Perception of Color	Supports	Color is not used as the sole means of conveying information.
302.4 Without Hearing	Partially Supports	Some help videos do not contain closed captioning.
302.5 With Limited Hearing	Partially Supports	Some help videos do not contain closed captioning.

Criteria	Conformance Level	Remarks and Explanations
302.6 Without Speech	Supports	Does not require user speech.
302.7 With Limited Manipulation	Partially Supports	The application is partially keyboard operable.
302.8 With Limited Reach and Strength	Partially Supports	The application is partially keyboard operable.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	

Chapter 4: Hardware

Notes: This product is not hardware and therefore this section is not applicable to the product.

Chapter 5: Software

Notes: This product is web-based and therefore this section is not applicable to the product.

Chapter 6: Support Documentation and Services

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	The documentation is in electronic format and can be converted to other formats.
602.3 Electronic Support Documentation	See WCAG 2.0 section	See information in WCAG section
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	The documentation is in electronic format and can be converted to other formats.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	The NetApp accessibility statement can be found here: https://www.netapp.com/us/legal/accessibility.aspx
603.3 Accommodation of Communication Needs	Partially Supports	NetApp provides support for Technical Support via Online Chat, Telephone and E-mail. At this time, NetApp does not have a dedicated TTY line available.

Legal Disclaimer (Company)

This Voluntary Product Accessibility Template (VPAT) provides guidance on the accessibility characteristics of **StorageGRID** as of **May 12, 2025** and is only valid for the version and date it was tested.

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