

NETAPP MANAGED SERVICES AND FLEX MANAGED SERVICES



Achieve business and IT goals with proactive, tailored support and management solutions across your hybrid cloud.

The challenge

Escalating data complexity, security threats, and soaring cloud costs force your crucial IT resources into a cycle of day-to-day operations and reactive incident handling. This leaves you a step behind in the rapid adoption of new technologies, hindering strategic initiatives that drive business growth and IT transformation. The management of a hybrid cloud environment without skilled resources adds another layer of complexity in operating new technologies and transforming your business.

The solution

NetApp® Managed Services cut through the chaos, simplifying your data landscape and delivering expert management across on-premises, NetApp Keystone®

storage-as-a-service, and multicloud environments. Achieve seamless compliance, optimize spending, reduce risks, and fortify your defenses with our proactive, AI-driven approach.

With NetApp Managed Services, you can focus on innovation, not infrastructure. We handle the intricacies, making sure that your data is always secure, resilient, accessible, and aligned with your business goals, empowering you to unlock the full potential of your data.

Our experts work with you to determine how to best employ NetApp technologies across your IT environment to accelerate innovation, to give you a competitive edge, and to propel your business forward.

Why NetApp Managed Services?

- **Risk management.** Mitigate risk exposure and increase resiliency with NetApp experts proactively identifying and treating the data management risks.
- **Improve stability and security.** NetApp experts manage your business data infrastructure, ensuring the highest levels of stability and security.
- **Best practices.** Optimize the cost of managing the data landscape with an ongoing practice of automation, capacity, and performance management.

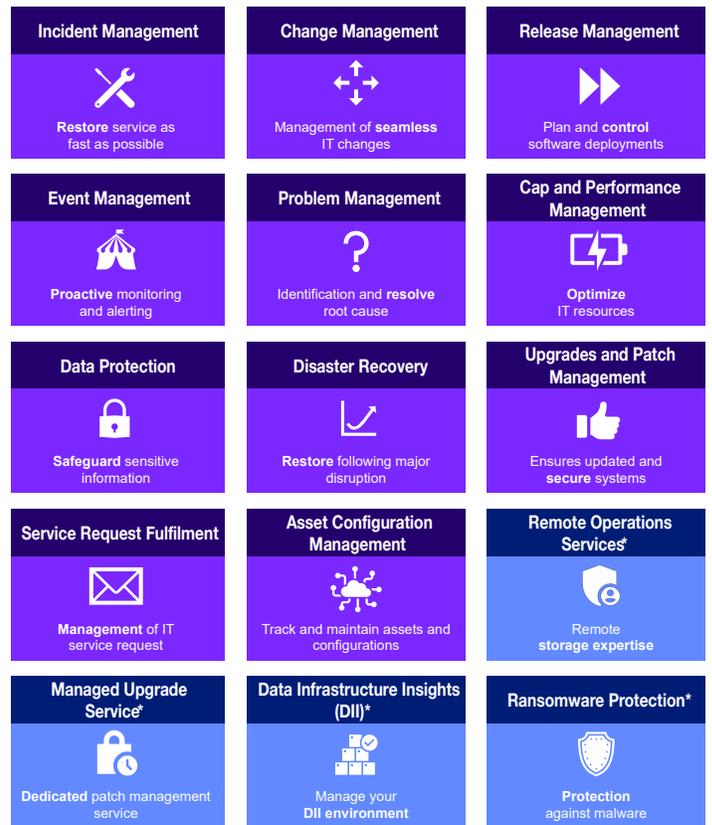
Service options aligned to your needs with Flex Managed Services

Our core Managed Services offering, Flex Managed Services is designed to cater to your unique business goals, giving you the power to customize tailored service management solutions. Whether your operations are on-premises or in the cloud, our comprehensive Managed Services are included in a single contract. Our dedicated team will work to understand your requirements and provide the necessary service capabilities to support your specific NetApp technologies.

Mitigate the risks in your data footprint by having experts implement best practices based on ITIL service modules backed by ISO27001 standards. Pick the modules that meet your business needs (Figure 1).

Get started today

Unlock the full potential of your IT infrastructure and streamline your environment management with guaranteed outcome delivery through NetApp Managed Services and Flex Managed Services. Simplify your hybrid-cloud and on-premises storage operations through our proactive, tailored support and management solutions. To learn more about how NetApp can help you achieve your IT goals, contact your local NetApp representative.



*Optional value-add services

Figure 1: NetApp Managed Services and Flex Managed Services offer a complete portfolio of services that simplify your data landscape and deliver expert management across your on-premises, Keystone storage-as-a-service, and multicloud environments.

About NetApp Services

Gain greater business value from your investment. Whether you're planning your next-generation data center, need specialized know-how for a major storage deployment, or want to optimize the operational efficiency of your existing infrastructure, NetApp Services can help.



Contact Us

About NetApp

NetApp is the intelligent data infrastructure company, combining unified data storage, integrated data services, and CloudOps solutions to turn a world of disruption into opportunity for every customer. NetApp creates silo-free infrastructure, harnessing observability and AI to enable the industry's best data management. As the only enterprise-grade storage service natively embedded in the world's biggest clouds, our data storage delivers seamless flexibility. In addition, our data services create a data advantage through superior cyber resilience, governance, and application agility. Our CloudOps solutions provide continuous optimization of performance and efficiency through observability and AI. No matter the data type, workload, or environment, with NetApp you can transform your data infrastructure to realize your business possibilities. www.netapp.com

