



FAQ

NetApp Disaster Recovery Free trial

Getting Started

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Abstract

How do I start using NetApp Disaster Recovery after signing up for a free trial?

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Version History

As an option, use the NetApp Table style to create a Version History table. Do not add a table number or caption.

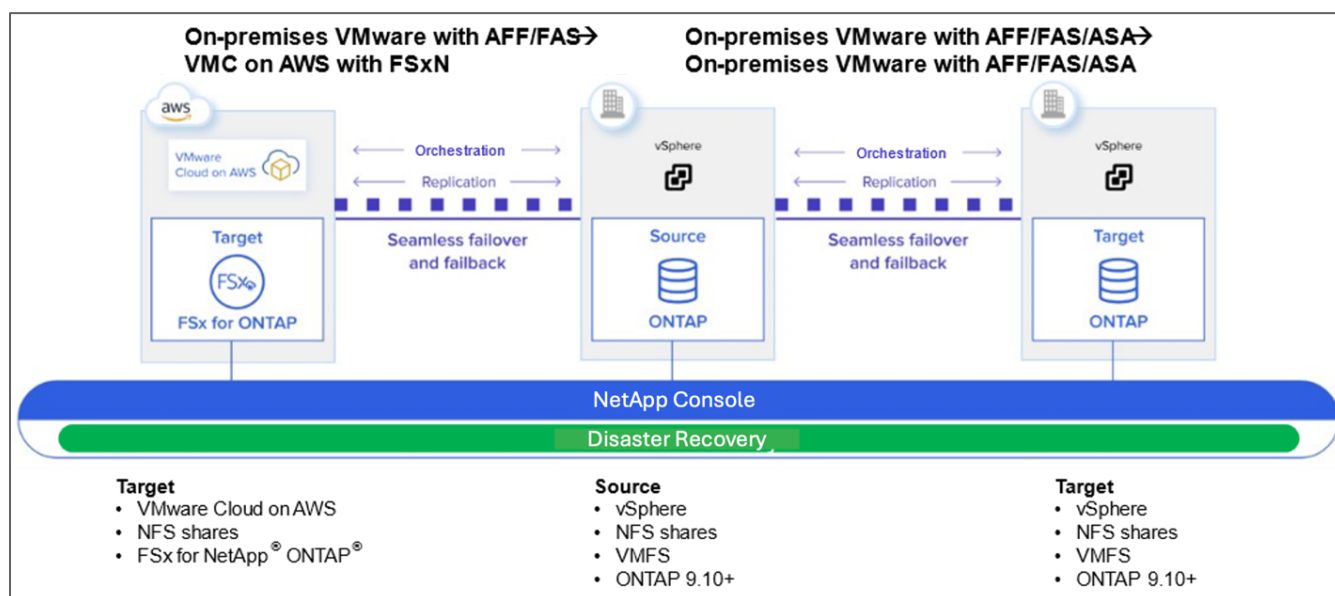
Version	Date	Document version history
Version 1.0	February 2025	Initial release
Version 2.0	October 2025	Updated for new naming and INSIGHT 2025

What is NetApp Disaster Recovery?

NetApp Disaster Recovery is a data protection service that protects critical workloads running in a VMware virtual infrastructure. Using the native functionality of NetApp ONTAP storage and VMware vCenter, Disaster Recovery protects VMs by backing up their on-disk definitions (vmx/vmdk files) and replicating them to a secondary site. Upon a failover event, disaster recovery automatically mounts all required storage resources and restarts all protected VMs within the target vCenter.

Where can I find Disaster Recovery?

Disaster Recovery is available through the NetApp cloud-hosted administration console, along with many other data protection services offered by NetApp. The NetApp Console manages both local, on-premises ONTAP resources as well as cloud-hosted ONTAP resources to provide a simple, unified



control plane for all your ONTAP data resources and the applications that use them.

Disaster Recovery Supported Environments

What are the key benefits of Disaster Recovery?

Performance

- Industry proven **high performance SnapMirror** for data replication
- **High-performance NetApp storage** on source and target
- **Native storage efficiencies** (via deduplication, compression, and compaction)

Ease of Use

- NetApp SaaS-delivered control plane – **automated DR orchestration**
- **Intuitive UI** with few clicks
- Easy-to-implement **simple guided workflows**

Reliability

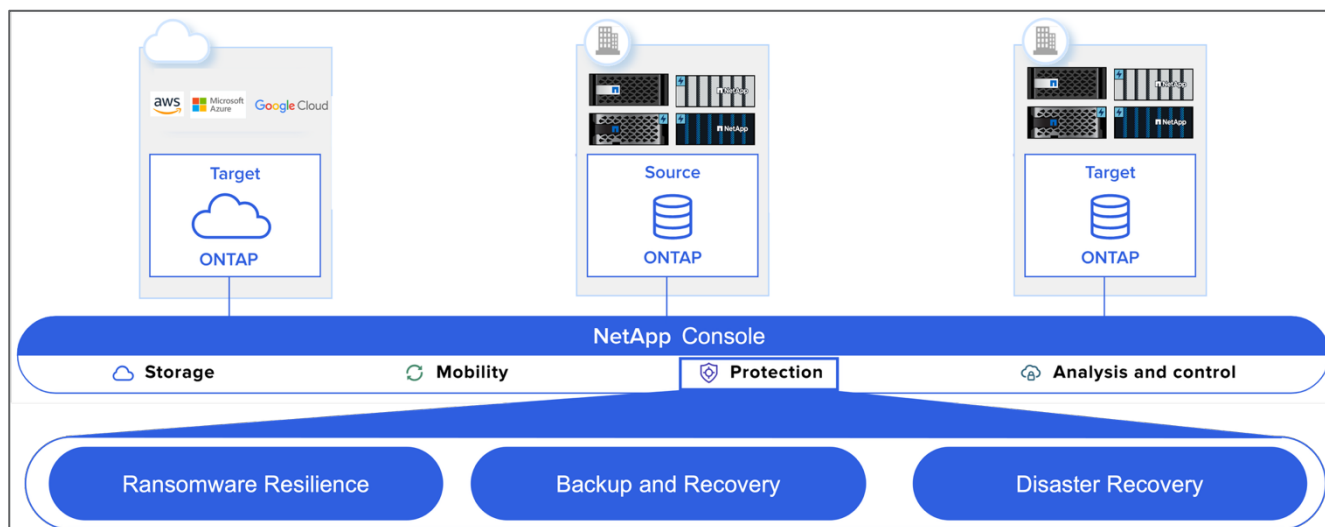
- SnapMirror is proven in thousands of customer deployments to give you **high confidence** in a timely and successful recovery

Lower risk

- Provides an **identical VMware environment** at recovery target leverages years of VMware experience, same runbooks, same processes
- **Frequent failover testing** prepares you better

Lower TCO

- Block-level, incremental forever technology **reduces network and storage costs**
- **Capacity-based pricing** can save up to 80% when compared to VM-based pricing



NetApp Data Protection Services

How does Disaster Recovery work?

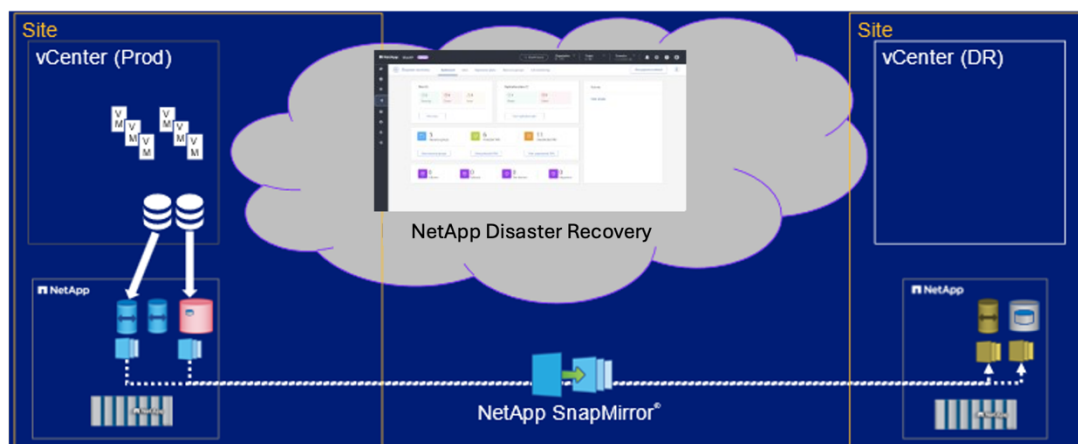
Disaster recovery protects your VMware virtual infrastructure by enabling you to protect your VMs. You tell us which VMware vCenter clusters are hosting your VMs and which vCenter clusters to use as a DR recovery location. We then inventory all vCenter clusters to identify the VMs running in each cluster and the VMware datastores hosting those VMs.

Disaster recovery then identifies any VMs hosted on datastores residing on an ONTAP NFS volumes, iSCSI, or FC LUNs. After you indicate which VMs to protect, disaster recovery can set up SnapMirror volume-based replication between two ONTAP clusters...one hosting the production VMs and a second located in the same site as the DR recovery vCenter cluster.

What is the Disaster Recovery free trial?

Disaster Recovery offers a no-obligation 30-day free trial period to use the full suite of functionality. During this trial period, the protected capacity is unlimited, allowing you to add as much or as little of your resources to disaster recovery as you feel comfortable.

If our solution meets your requirements and you would like to subscribe to the service, simply purchase a subscription. If you do not wish to continue using the service, simply remove any replication plans and configured sites.



NetApp Disaster Recovery data flow

What do you need to prepare for your free trial?

To enhance your free trial experience, you will need to provide Disaster Recovery the following information:

- ONTAP Arrays should already be discovered on The NetApp Console working environment canvas
- Information for at least two (2) vCenters ...one for source and one for destination:
 - vCenter management IP address
 - vCenter user ID and password with privileges to add/remove vCenter datastores and VMs (See [vCenter privileges needed for Disaster Recovery](#) for specific required vCenter privileges)
 - If the destination is a cloud-hosted SDDC, user credentials, and access certificate token
 - At least one source NFS or VMFS datastore hosting at least one VM that needs to be protected

What happens when my 30-day free trial ends?

If your 30-day trial ends without subscribing, you will continue to see:

- Your virtual infrastructure resources within the DR console as configured at the end of the trial
- All replication plans will continue to take snapshots and replicate snapshots to the designated DR site
- No user-initiated operations will be allowed (such as failover, test failover, or adding resources).
- If you decide that disaster recovery is not the direction you wish to go, you can delete all your private data from the service, including vCenter IP addresses and credentials.

Subscribing will reinstate all DR console features and operations without any loss of protection.

How much does Disaster Recovery cost?

Disaster Recovery licensing costs are based on the amount of storage to be protected. There are discounts based on the length of contract. The table below lists the current price:

Disaster Recovery			
Front-end pricing model: metering the used capacity on the source volume			
Free Trial	Pay-As-You-Go	12 Month Subscription	36 Month Subscription
Unlimited Capacity	Via Marketplace	BYOL or via Marketplace	BYOL or via Marketplace
Free	\$0.04	\$0.0285	\$0.0255
for 30 days	Per GB per month	Per GB per month*	Per GB per month*

Figure 1: Disaster Recovery pricing

How does Disaster Recovery determine how much storage I am using?

When a VM is protected, disaster recovery identifies the ONTAP volume or LUN hosting that VM. The volume's or LUN's used capacity (after storage efficiencies) is the amount of storage replicated to the DR site, which will be metered for billing purposes.

If multiple protected VMs are hosted on the same volume/LUN (vCenter datastore), then all those VMs are protected for the same amount of storage capacity protected by disaster recovery.

If any unprotected VMs reside on the volume/LUN, their data is also replicated by ONTAP and will count as consumed storage for billing purposes, though those VMs will not be orchestrated as part of a disaster recovery plan.

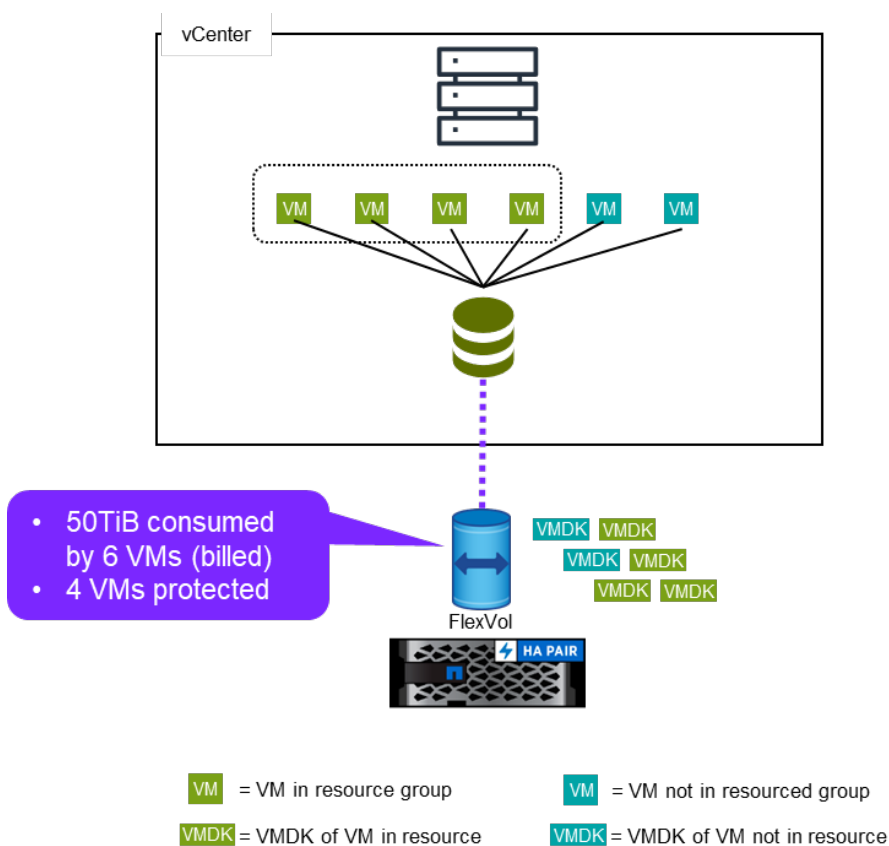


Figure 2: Pricing determination

How do I subscribe to Disaster Recovery?

At any time, you can purchase licenses directly from NetApp, a NetApp partner or through the Marketplace*.

You can purchase one of several types of licenses for Disaster Recovery:

- NetApp NLF (aka “Bring your own license”) from NetApp
- Pay-as-you-go or term contracts via cloud-vendor marketplaces ([AWS](#), [Azure](#), and [Google Cloud](#))

When purchasing with an NLF license, you will indicate the maximum amount of storage you would like disaster recovery to protect. Once this maximum limit or your license end date is reached, disaster recovery will not allow you to add or modify resources until you extend your contract terms.

***NOTE:** You do not have to use the AWS/Azure/Google-hosted sites to use their Marketplace for license purchases. Marketplace can be used to license on-premises to on-premises solutions.

Can I delete private company information if I choose not to purchase?

Yes, all private information you provided during the trial period can be deleted. How you do this depends on whether you continue using other NetApp services.

- **Continuing to use other NetApp services:**

Using the disaster recovery console within the Console, you can delete all resource groups, replication plans, and vCenters from sites. This includes vCenter IP addresses, cloud access tokens, and user IDs and passwords. After you delete these resources, Disaster Recovery has no data related to connections to any vCenter site. The NetApp Console Agent remains installed to support other services.

- **Not using other services:**

Simply uninstall the Agent. All private information, such as ONTAP array and vCenter IP addresses, cloud access tokens, user IDs, and passwords, is stored only in the Agent. After the Agent is uninstalled, all information is removed along with the Agent instance.

Where to find additional information

To learn more about the information that is described in this document, review the following documents and/or websites:

- Product website
[Disaster Recovery | NetApp](#)
- NetApp Product Documentation
[Disaster Recovery documentation | NetApp Documentation](#)
- NetApp console – Requires NetApp COnsole credentials. Sign-in or Sign-up
[NetApp Console Login](#)

Refer to the [Interoperability Matrix Tool \(IMT\)](#) on the NetApp Support site to validate that the exact product and feature versions described in this document are supported for your specific environment. The NetApp IMT defines the product components and versions that can be used to construct configurations that are supported by NetApp. Specific results depend on each customer's installation in accordance with published specifications.

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