



Simplify procurement with predictable costs and increased operational efficiencies.

Overview

In 2021, NetApp introduced capacity-based licensing for NetApp® Cloud Volumes ONTAP® software to enhance flexibility and scalability. Since that time, the node-based licensing model has been in a state of "limited availability" for current customers. As we evolve our offerings to align with the dynamic needs of cloud environments, we are nearing a pivotal event: the end of availability (EOA) of the Cloud Volumes ONTAP node-based license.

The shift to capacity-based licensing aligns with the agile and scalable needs of cloud storage, removing per-node capacity limits, simplifying the licensing process, and offering predictable costs and operational efficiencies. The move to capacity-based licensing is seamless, with no required downtime or service interruption and no additional data migration or cloud resources needed.

Timeline for EOA of Cloud Volumes ONTAP node-based licensing

- EOA date: November 11, 2024
- End-of-support (EOS) date: November 11, 2024, or end of commitment/contract
- End-of-life (EOL) date: November 11, 2027, or end of commitment/contract

What are the specific implications for customers at the EOA, EOS, and EOL dates for node-based licensing?

- EOA: Pay-as-you-go (PAYGO) customers lose support, and the ability to renew or to purchase node-based licenses ends. Expired bring-your-own-license (BYOL) contracts are not eligible for renewal.
- EOS: No further support or maintenance is provided.
- EOL: All node-based licenses transition out of support. Customers with active, non-expired node-based contracts retain support until contract expiration.

Impact and support

At the EOA date (November 11, 2024), the following immediate actions and implications arise for customers:

- On-demand PAYGO node customers immediately lose support and must transition to a capacity-based license to continue receiving NetApp services.
- Customers with existing node licenses through BYOL or private offer can continue using their licenses without immediate changes. However, these customers cannot renew or purchase additional node-based licenses after the licenses expire.
- Customers with expired node licenses must transition to a capacity-based license because their Cloud Volumes ONTAP deployments stop functioning without valid licensing.

KEY BENEFITS

- · Agile and scalable cloud storage capabilities
- Simplified licensing process
- Predictable costs
- Increased operational efficiencies
- No required downtime or service interruption
- No additional migration or cloud resources needed

Resources

To learn more about pricing, review the NetApp BlueXP pricing guide.

If you need more information or have questions that are specific to your situation, contact your NetApp sales representative or technical account manager. They can give you personalized support and guidance so that you can take full advantage of the capacity-based licensing model.



Customer type	Implications at EOA
Existing node license through BYOL or private offer	 There are no immediate implications. The license remains valid until it has expired. Existing unused node licenses can be used for new Cloud Volumes ONTAP deployments.
Expired node license through BYOL or private offer	 Customers lose entitlement to support and cannot deploy new systems by using that license. The expired license behaves in the same manner as any other expired license; the software continues to work, but the customer doesn't have access to support or updates and can't use the license for new deployments.
PAYGO node license	Customers stop receiving NetApp support for node-based Cloud Volumes ONTAP deployments until they transition to a capacity license.
Exceptions	 U.S. Public Sector customers, private-mode deployments, and customers in China are not subject to the current EOA terms: NetApp acknowledges the unique requirements of these customers and is committed to providing continued support for node-based licensing. Tailored solutions and personalized support are available to maintain compliance with contractual obligations and operational needs. These customer groups are managed separately from the EOA process, with provisions made to accommodate their specific licensing and support needs. Note: The longest term that will be approved both for net-new and for renewals is 1 year for any of these specific use cases.



Contact Us



About NetApp

NetApp is the intelligent data infrastructure company, combining unified data storage, integrated data services, and CloudOps solutions to turn a world of disruption into opportunity for every customer. NetApp creates silo-free infrastructure, harnessing observability and Al to enable the industry's best data management. As the only enterprise-grade storage service natively embedded in the world's biggest clouds, our data storage delivers seamless flexibility. In addition, our data services create a data advantage through superior cyber resilience, governance, and application agility. Our CloudOps solutions provide continuous optimization of performance and efficiency through observability and Al. No matter the data type, workload, or environment, with NetApp you can transform your data infrastructure to realize your business possibilities. www.netapp.com