



## NetApp Accessibility Conformance Report

*VPAT® Version 2.5*  
*SANtricity System Manager*

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Name of Product/Version

Name of Product: SANtricity System Manager  
Version: 11.80

Product Description

This product is NetApp’s SANtricity Systems Manager web application.

Notes

This Voluntary Product Accessibility Template (VPAT) provides guidance on the accessibility characteristics of **SANtricity System Manager** as of **March 8, 2024** and is only valid for the version and date it was tested.

Evaluation Methods Used

Assistive technology products used as part of testing included Freedom Scientific JAWS 2024, NVDA 2023.3, Freedom Scientific ZoomText 2023, Microsoft Windows accessibility features, and keyboard-only control. Testing was performed with this assistive technology on Chrome and Firefox on Windows 10.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
<a href="#">Web Content Accessibility Guidelines 2.0</a>	Level A (Yes) Level AA (Yes) Level AAA (No)
<a href="#">Web Content Accessibility Guidelines 2.1</a>	Level A (Yes) Level AA (Yes)

	Level AAA (No)
<a href="#">Web Content Accessibility Guidelines 2.2</a>	Level A (Yes) Level AA (Yes) Level AAA (No)
<a href="#">Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018</a>	Yes
<a href="#">EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11)</a> AND <a href="#">EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)</a>	No

## Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG Level AAA.

## WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

**Table 1: Success Criteria, Level A**

Criteria	Conformance Level	Remarks and Explanations
<a href="#"><u>1.1.1 Non-text Content</u></a> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	<p>Images and graphical buttons have alternative text.</p> <p>Graphs can be read by screen readers or have an alternative table view.</p>
<a href="#"><u>1.2.1 Audio-only and Video-only (Prerecorded)</u></a> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>	Not Applicable	Multimedia is not used.
<a href="#"><u>1.2.2 Captions (Prerecorded)</u></a> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>	Not Applicable	Multimedia is not used.
<a href="#"><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u></a> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>	Not Applicable	Multimedia is not used.
<a href="#"><u>1.3.1 Info and Relationships</u></a> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>	Partially Supports	<p>Headings are not used throughout the application.</p> <p>Data tables denote their column headers.</p> <p>Some combo boxes and spinboxes are not explicitly labeled.</p>

<a href="#">1.3.2 Meaningful Sequence</a> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	Correct reading sequences can be programmatically determined.
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Criteria	Conformance Level	Remarks and Explanations
<a href="#">1.3.3 Sensory Characteristics</a> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	Instructions and content do not rely solely on sensory characteristics of components.
<a href="#">1.4.1 Use of Color</a> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	Color is not used as the sole means of conveying information.
<a href="#">1.4.2 Audio Control</a> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>	Not Applicable	The application does not use audio.
<a href="#">2.1.1 Keyboard</a> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>	Partially Supports	Some functions of the application are keyboard operable. Some controls (e.g., datepickers) are not keyboard operable.
<a href="#">2.1.2 No Keyboard Trap</a> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	No keyboard traps were encountered.

<a href="#">2.1.4 Character Key Shortcuts</a> (Level A 2.1 and 2.2) Also applies to: Revised Section 508 – Does not apply	Not Applicable	Keyboard shortcuts using only letter (including upper- and lower-case letters), punctuation, number, or symbol characters are not used.
<a href="#">2.2.1 Timing Adjustable</a> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	Admin System Settings has the option to disable session timeout.

Criteria	Conformance Level	Remarks and Explanations
<a href="#">2.2.2 Pause, Stop, Hide</a> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>	Partially Supports	Notifications are briefly displayed and then hidden and do not provide an option to pause the content.
<a href="#">2.3.1 Three Flashes or Below Threshold</a> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	Flashing or blinking does not occur in the prohibited range.
<a href="#">2.4.1 Bypass Blocks</a> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Supports	A skip link has been implemented to move past the repeated content of the main menu.
<a href="#">2.4.2 Page Titled</a> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>	Does Not Support	The title of all pages is “SANtricity System Manager”.

<p><b><u>2.4.3 Focus Order</u></b> (Level A) Also  applies to:  Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Partially Supports	Focus order follows reading order in some areas. Some background content of modal dialogs is in the focus order.
<p><b><u>2.4.4 Link Purpose (In Context)</u></b> (Level A) Also  applies to:  Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	The purpose of each link can be determined from the link text together with context.
<p><b><u>2.5.1 Pointer Gestures</u></b> (Level A 2.1 and 2.2) Also  applies to:  Revised Section 508 – Does not apply</p>	Not Applicable	Multipoint or path-based gestures are not used.

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>2.5.2 Pointer Cancellation</u></b> (Level A 2.1 and 2.2) Also  applies to:  Revised Section 508 – Does not apply</p>	Supports	Pointer functionality does not contain down-events.
<p><b><u>2.5.3 Label in Name</u></b> (Level A 2.1 and 2.2) Also  applies to:  Revised Section 508 – Does not apply</p>	Partially Supports	<p>Some user interface components with programmatic labels contain the text that is presented visually.</p> <p>Some user interface components have visible labels but are not programmatically labeled.</p>
<p><b><u>2.5.4 Motion Actuation</u></b> (Level A 2.1 and 2.2) Also  applies to:  Revised Section 508 – Does not apply</p>	Not Applicable	Application does not contain device or user motion functionality.
<p><b><u>3.1.1 Language of Page</u></b> (Level A) Also  applies to:  Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	The default human language can be programmatically determined.

<p><a href="#">3.2.1 On Focus</a> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	Putting focus on components does not initiate a change of context.
<p><a href="#">3.2.2 On Input</a> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	Changing the setting of user interface components does not automatically cause a change of context.
<p><a href="#">3.2.6 Consistent Help</a> (Level A 2.2 only) Revised Section 508 – Does not apply</p>	Supports	Help occurs in the same order relative to page content.
<p><a href="#">3.3.1 Error Identification</a> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	Input errors can be programmatically identified.
Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">3.3.2 Labels or Instructions</a> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Partially Supports	Visual labels are not provided for some “filter” edit fields.
<p><a href="#">3.3.7 Redundant Entry</a> (Level A 2.2 only) Revised Section 508 – Does not apply</p>	Supports	Redundant information entry is not required.
<p><a href="#">4.1.1 Parsing</a> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	For WCAG 2.0, 2.1, EN 301 549, and Revised 508 Standards, the September 2023 errata update indicates this criterion is always supported. See the <a href="#">WCAG 2.0 Editorial Errata</a> and the <a href="#">WCAG 2.1 Editorial Errata</a> .



<p><a href="#">4.1.2 Name, Role, Value</a> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>	Partially Supports	<p>The application provides name, role, state, and value information to assistive technology for some components.</p> <p>Some input components are not explicitly labeled (which provides their name). Some components (i.e., tooltips, combo boxes, table controls, buttons, datepickers) do not provide their name, role, value, and/or states.</p>
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**Table 2: Success Criteria, Level AA**

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">1.2.4 Captions (Live)</a> (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>	Not Applicable	No live presentations hosted.

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">1.2.5 Audio Description (Prerecorded)</a> (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>	Not Applicable	Multimedia is not used.
<p><a href="#">1.3.4 Orientation</a> (Level AA 2.1 and 2.2) Also applies to: Revised Section 508 – Does not apply</p>	Supports	Application does not restrict content to a single orientation.
<p><a href="#">1.3.5 Identify Input Purpose</a> (Level AA 2.1 and 2.2) Also applies to: Revised Section 508 – Does not apply</p>	Not Applicable	User personal information is not requested.

<p><b><u>1.4.3 Contrast (Minimum)</u></b> (Level AA) Also  applies to:  Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Partially Supports	Some areas of the application meet the required contrast ratios. Some areas do not meet the required 4.5:1 contrast ratio.
<p><b><u>1.4.4 Resize text</u></b> (Level AA) Also  applies to:  Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	Text can be resized without loss of content or functionality.
<p><b><u>1.4.5 Images of Text</u></b> (Level AA) Also  applies to:  Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	Images of text are not used.
<p><b><u>1.4.10 Reflow</u></b> (Level AA 2.1 and 2.2) Also  applies to:  Revised Section 508 – Does not apply</p>	Partially Supports	Pages reflow for some zoom and screen sizes. Pages do not reflow after reaching some zoom levels or screen sizes.
<p><b><u>1.4.11 Non-text Contrast</u></b> (Level AA 2.1 and 2.2) Also  applies to:  Revised Section 508 – Does not apply</p>	Partially Supports	Some form fields do not have a contrast ratio of 3:1.

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>1.4.12 Text Spacing</u></b> (Level AA 2.1 and 2.2) Also  applies to:  Revised Section 508 – Does not apply</p>	Supports	No loss of content occurs by setting style properties to meet the text spacing requirement.
<p><b><u>1.4.13 Content on Hover or Focus</u></b> (Level AA 2.1 and 2.2) Also  applies to:  Revised Section 508 – Does not apply</p>	Does Not Support	Hover content (i.e., tooltips) does not allow for hovering or dismissal of the popup content.

<p><a href="#">2.4.5 Multiple Ways</a> (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Supports	There are multiple ways to perform various functions throughout the application.
<p><a href="#">2.4.6 Headings and Labels</a> (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	Headings and labels describe topic or purpose.
<p><a href="#">2.4.7 Focus Visible</a> (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Partially Supports	Controls show clear indication of focus.
<p><a href="#">2.4.11 Focus Not Obscured (Minimum)</a> (Level AA 2.2 only) Revised Section 508 – Does not apply</p>	Supports	Keyboard focus is not hidden.
<p><a href="#">2.5.7 Dragging Movements</a> (Level AA 2.2 only) Revised Section 508 – Does not apply</p>	Supports	Dragging movements are not required.
<p><a href="#">2.5.8 Target Size (Minimum)</a> (Level AA 2.2 only) Revised Section 508 – Does not apply</p>	Supports	Control targets meet the required CSS pixel size.
<p><a href="#">3.1.2 Language of Parts</a> (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	The default human language can be programmatically determined.
Criteria	Conformance Level	Remarks and Explanations

<p><a href="#">3.2.3 Consistent Navigation</a> (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Supports	Consistent navigation occurs throughout the application.
<p><a href="#">3.2.4 Consistent Identification</a> (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Supports	Consistent identification occurs throughout the application.
<p><a href="#">3.3.3 Error Suggestion</a> (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	Input error messages provide specific information about the error condition.
<p><a href="#">3.3.4 Error Prevention (Legal, Financial, Data)</a> (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>	Not Applicable	Application does not cause legal commitments or financial transactions to occur for the user.
<p><a href="#">3.3.8 Accessible Authentication (Minimum)</a> (Level AA 2.2 only) Revised Section 508 – Does not apply</p>	Supports	Authentication fields can be auto-auto filled or pasted into.
<p><a href="#">4.1.3 Status Messages</a> (Level AA 2.1 and 2.2) Also applies to: Revised Section 508 – Does not apply</p>	Partially Supports	<p>Some dynamic status messages are announced by the screen reader.</p> <p>Some error messages do not get announced to screen readers.</p>

**Table 3: Success Criteria, Level AAA**

Notes: Product was not tested to WCAG 2.0 AAA level

## Revised Section 508 Report

### Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Does Not Support	<p>The application is partially keyboard operable.</p> <p>The application provides name, role, state, and value information to assistive technology for some components.</p>
302.2 With Limited Vision	Partially Supports	<p>The application is partially keyboard operable.</p> <p>The application provides name, role, state, and value information to assistive technology for some components.</p> <p>The application can be used by users with low visual acuity when combined with screen magnification assistive technology.</p> <p>Some areas of the application have low contrast ratios.</p>
302.3 Without Perception of Color	Supports	Color is not used as the sole means of conveying information.
302.4 Without Hearing	Supports	Does not require user hearing.
302.5 With Limited Hearing	Supports	Does not require user hearing.
302.6 Without Speech	Supports	Does not require user speech.
302.7 With Limited Manipulation	Partially Supports	The application is partially keyboard operable.
302.8 With Limited Reach and Strength	Partially Supports	The application is partially keyboard operable.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	

### Chapter 4: [Hardware](#)

Notes: This product is not hardware and therefore this section is not applicable to the product.

## Chapter 5: Software

Notes: This product is web-based and therefore this section is not applicable to the product.

## Chapter 6: Support Documentation and Services

Criteria	Conformance Level	Remarks and Explanations
<b>601.1 Scope</b>	Heading cell – no response required	Heading cell – no response required
<b><u>602 Support Documentation</u></b>	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	The documentation is in electronic format and can be converted to other formats.
602.3 Electronic Support Documentation	See <a href="#">WCAG 2.0</a> section	See information in WCAG section
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	The documentation is in electronic format and can be converted to other formats.
<b><u>603 Support Services</u></b>	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	The NetApp accessibility statement can be found here: <a href="https://www.netapp.com/us/legal/accessibility.aspx">https://www.netapp.com/us/legal/accessibility.aspx</a>
603.3 Accommodation of Communication Needs	Partially Supports	NetApp provides support for Technical Support via Online Chat, Telephone and E-mail. At this time, NetApp does not have a dedicated TTY line available.

## Legal Disclaimer (Company)

This Voluntary Product Accessibility Template (VPAT) provides guidance on the accessibility characteristics of **SANtricity System Manager** as of **March 8, 2024** and is only valid for the version and date it was tested.

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