

NetApp Ransomware Protection and Recovery Service



Plan, deploy, and manage a ransomware-ready hybrid cloud data infrastructure that's secure, available, reliable, and recoverable

Ransomware attacks are on the rise, and it takes more than cybersecurity insurance to cover the costs and data loss related to an attack. The best defense is a good offense: making sure you have all the right security and data protection in place before an attack happens. But knowing the right steps to take to establish a ransomware-resilient data environment can be a challenge.

You need a clear picture of what data is at risk and what you need to do to remediate those risks. You need to be able to determine and deploy best practices and the right tools to meet your specific business needs. And if an attack does occur, you need the resources and expertise to immediately identify what has been attacked and how to recover quickly to avoid critical data loss.

NetApp Ransomware Protection and Recovery Service

Boost your ransomware resilience and survivability with the help of NetApp® Professional Services experts. The NetApp Ransomware Protection and Recovery Service delivers the expertise you need to plan, deploy, and manage a ransomware-ready hybrid cloud data infrastructure that will keep your business-critical data secure, available, reliable, and recoverable.

Our comprehensive approach is designed to help you establish a ransomware-resilient storage environment—and to minimize the downtime, costs, and potential data loss that would result if a ransomware attack does occur. To make sure you're getting the right protection for your business, NetApp Professional Services experts deliver the service in three phases:

- **Discovery.** We assess your current environment, identify security gaps, evaluate your data recovery plan (if available), and provide recommendations for fully enabling our NetApp anti-ransomware software suite.
- **Implementation.** Our experts implement and properly configure NetApp security tools in your hybrid cloud environment.
- **Manage.** A subscription-based managed service feature provides 24/7/365 monitoring and management of your environment by NetApp experts.

Be ready before an attack occurs

Being ransomware-ready starts with uncovering potential risks and security gaps and determining appropriate remedies. Our experts fully assess your current NetApp data environment to identify business continuity risks, determine security gaps

Key benefits

Detects and remediates security risks before a ransomware attack occurs

Improves ransomware readiness and protects data with a subscription-based, high-touch professional service:

- Implements and configures industry-leading NetApp anti-ransomware tools
- Delivers 24/7/365 alert monitoring, remediation, and software administration

Recovers data faster when a ransomware attack happens by making sure that data backups can be quickly restored

in your NetApp native software solutions, detect critical storage volumes with no data protection, and evaluate your ability to recover from ransomware. With these insights, we provide actionable recommendations for quickly rectifying security issues and risks before a ransomware attack can happen. Our experts also help you uncover and resolve gaps in your existing data protection and retention policies to help you meet defined RTOs and RPOs during recovery.

Establish a ransomware-resilient environment

Creating a cyber-resilient data environment requires more than just purchasing a set of security tools. Through this high-touch, subscription-based service, our Professional Services experts deploy proven best practices for protecting your data storage systems. They'll help you reduce data vulnerability while implementing and configuring the right NetApp software and tools to boost your ransomware resilience.

Our specialists adhere to established service level objectives for helping you recover from a ransomware attack by implementing advanced data encryption and performing data recovery testing and validation. Engaging this service can also assist with responses to cybersecurity insurance surveys and scoring for insurance eligibility.

NetApp specialists then manage your NetApp ransomware solutions (NetApp Cloud Secure, FPolicy, SnapLock®, SnapCenter®, and SnapMirror® software) and provide 24/7/365 alert monitoring, remediation, and administration. This service includes reporting and ongoing consulting to help you continue to meet your security requirements—so your IT team can focus on other tasks with the confidence that your data is secure and recoverable.

Recover faster when a ransomware attack happens

If an attack does occur, survivability depends on recovering your data quickly, while maintaining business continuity and data integrity. With NetApp Professional Services experts on your side, you have the expertise you need to swiftly rebound from a ransomware attack and prevent critical data loss. Using SnapCenter based recovery from immutable data vaults, our NetApp Services team makes sure your business-critical data is fully recoverable and intact while stopping any ransomware spread.

Recommended additional Professional Services

- **Flex Managed Services.** These services provide the flexibility to help you maintain your hybrid cloud NetApp ONTAP® environment by engaging only the service modules you require.
- **Multifactor authentication (MFA).** For an extra layer of protection, NetApp experts will implement MFA to primary, secondary, and SnapLock systems.

Get started today

To learn more about the NetApp Ransomware Protection and Recovery Service, contact your local NetApp sales representative or visit www.netapp.com.

About NetApp Services

Gain greater business value from your investment. Whether you're planning your next-generation data center, need specialized know-how for a major storage deployment, or want to optimize the operational efficiency of your existing infrastructure, NetApp Services can help.

About NetApp

In a world full of generalists, NetApp is a specialist. We're focused on one thing, helping your business get the most out of your data. NetApp brings the enterprise-grade data services you rely on into the cloud, and the simple flexibility of cloud into the data center. Our industry-leading solutions work across diverse customer environments and the world's biggest public clouds.

As a cloud-led, data-centric software company, only NetApp can help build your unique data fabric, simplify and connect your cloud, and securely deliver the right data, services and applications to the right people—anytime, anywhere.



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