NETAPP, INC. CONDENSED CONSOLIDATED BALANCE SHEETS

(In millions) (Unaudited)

(Unauditeu)	pril 26, 2019	A	april 27, 2018
ASSETS			
Current assets:			
Cash, cash equivalents and investments	\$ 3,899	\$	5,391
Accounts receivable	1,216		1,047
Inventories	131		122
Other current assets	 364		392
Total current assets	5,610		6,952
Property and equipment, net	759		756
Goodwill and purchased intangible assets, net	1,782		1,833
Other non-current assets	590		450
Total assets	\$ 8,741	\$	9,991
LIABILITIES AND STOCKHOLDERS' EQUITY			
Current liabilities:			
Accounts payable	\$ 542	\$	609
Accrued expenses	851		825
Commercial paper notes	249		385
Current portion of long-term debt	400		_
Short-term deferred revenue and financed unearned services revenue	 1,825		1,712
Total current liabilities	3,867		3,531
Long-term debt	1,144		1,541
Other long-term liabilities	797		992
Long-term deferred revenue and financed unearned services revenue	 1,843		1,651
Total liabilities	 7,651		7,715
Stockholders' equity	1,090		2,276
Total liabilities and stockholders' equity	\$ 8,741	\$	9,991

NETAPP, INC. CONDENSED CONSOLIDATED STATEMENTS OF OPERATIONS (In millions, except per share amounts)

(Unaudited)

		Three Mor	ths Ende	d		Year l	Ended		
	April	26, 2019	April 2	27, 2018	Apri	1 26, 2019	Apr	1 27, 2018	
Revenues:									
Product	\$	1,000	\$	1,027	\$	3,755	\$	3,525	
Software maintenance	·	242		234	·	946	·	902	
Hardware maintenance and other services		350		383		1,445		1,492	
Net revenues		1,592		1,644		6,146		5,919	
Cost of revenues:									
Cost of product		457		496		1,752		1,738	
Cost of software maintenance		10		6		35		25	
Cost of hardware maintenance and other services		99		113		414		447	
Total cost of revenues		566		615		2,201		2,210	
Gross profit		1,026		1,029		3,945		3,709	
Operating expenses:									
Sales and marketing		439		443		1,657		1,706	
Research and development		205		203		827		783	
General and administrative		69		71		278		280	
Restructuring charges		16		_		35		_	
Gain on sale or derecognition of assets		(73)		_		(73)		(218)	
Total operating expenses		656		717		2,724		2,551	
Income from operations		370		312		1,221		1,158	
Other income, net		14		16		47		41	
Income before income taxes		384		328		1,268		1,199	
Provision (benefit) for income taxes		(12)		38		99		1,083	
Net income	\$	396	\$	290	\$	1,169	\$	116	
Net income per share:									
Basic	\$	1.62	\$	1.09	\$	4.60	<u>\$</u>	0.43	
Diluted	\$	1.59	\$	1.06	\$	4.51	\$	0.42	
Shares used in net income per share calculations:									
Basic	_	245		265		254		268	
Diluted	=	249	_	273	_	259	_	276	
Cash dividends declared per share	\$	0.40	\$	0.20	\$	1.60	\$	0.80	

NETAPP, INC. CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS (In millions)

(Unaudited)

(Unaud	nea)					
		Three Mon		Year E		
	Apri	26, 2019	April 27, 2018		April 26, 2019	April 27, 2018
Cash flows from operating activities:						
Net income	\$	396	\$ 290		\$ 1,169	\$ 116
Adjustments to reconcile net income to net cash						
provided by operating activities:		40	40		107	100
Depreciation and amortization		48	48		197	198
Stock-based compensation		37	36		158	161
Deferred income taxes		18	25		(3)	270
Gain on sale or derecognition of assets		(73)			(73)	(218
Other items, net		(6)	(19)	2	(27
Changes in assets and liabilities, net of acquisitions of						
businesses:		(250)	(270	`	(105)	(200
Accounts receivable		(350)	(279		(185)	(289
Inventories		(31)	(32		(9)	36
Accounts payable		44	147		(57)	262
Accrued expenses		127	104		42	162
Deferred revenue and financed unearned services		226	220		2.42	120
revenue		326	238		343	139 714
Long-term taxes payable		(104)	(9		(164)	
Changes in other operating assets and liabilities, net		(33)	(55		(79)	(46
Net cash provided by operating activities		399	494		1,341	1,478
Cash flows from investing activities:		215	1.00		07.6	(10
Redemptions (purchases) of investments, net		215	168		876	(10
Purchases of property and equipment		(35)	(48)	(173)	(145
Proceeds from sale of properties		_	_		(2)	210
Acquisitions of businesses, net of cash acquired		_	_		(3)	(75
Other investing activities, net		3	120		4	(1
Net cash provided by (used in) investing activities		183	120		704	(21
Cash flows from financing activities:						
Proceeds from issuance of common stock under employee		2	16		121	172
stock award plans		3	16		121	173
Payments for taxes related to net share settlement of stock awards		(4)	(8	`	(96)	(75
Repurchase of common stock					(2,111)	
Proceeds from (repayments of) commercial paper notes, net		(500) 85	(344			(794
Issuance of long-term debt, net		63	(247)	(136)	(115 795
Repayment of long-term debt		_	_		_	(750
Dividends paid		(97)	(53		(403)	(214
Other financing activities, net			(33	,	` `	
Net cash used in financing activities		(1)	(626	`	(6) (2,631)	(6
Net cash used in financing activities		(514)	(636	,	(2,031)	(986
Effect of exchange rate changes on cash, cash equivalents and		(12)	(11	`	(30)	26
restricted cash		(13)	(11)	(30)	26
Not in angers (de angers) in each each equivalents and nectainted						
Net increase (decrease) in cash, cash equivalents and restricted cash		55	(33	`	(616)	497
Cash, cash equivalents and restricted cash:		33	(33)	(010)	497
Beginning of period		2,276	2,980		2,947	2,450
	Φ	_				
End of period	\$	2,331	\$ 2,947		\$ 2,331	\$ 2,947

SELECTED CONDENSED CONSOLIDATED BALANCE SHEET LINE ITEMS (In millions)

(In millions) (Unaudited)

	As of April 27, 2018								
ASSETS		Previously eported	Impact of ASC 606 Adoption		As	Adjusted			
Accounts receivable	\$	1,009	\$	38	\$	1,047			
Inventories		126		(4)		122			
Other current assets		330		62		392			
Other non-current assets		420		30		450			
LIABILITIES AND STOCKHOLDERS' EQUITY									
Short-term deferred revenue and financed unearned services revenue	\$	1,804	\$	(92)	\$	1,712			
Other long-term liabilities		961		31		992			
Long-term deferred revenue and financed unearned services revenue		1,673		(22)		1,651			
Total stockholders' equity		2,067		209		2,276			

NETAPP, INC. CONDENSED CONSOLIDATED STATEMENTS OF OPERATIONS

(In millions, except per share amounts) (Unaudited)

		Th	ree M	onths End	ded		Year Ended									
				27, 2018			April 27, 2018									
		As eviously eported	Iı A	mpact of ASC 606 Adoption	A	As djusted		As eviously eported	I	mpact of ASC 606 Adoption	Ac	As ljusted				
Revenues:																
Product	\$	1,011	\$	16	\$	1,027	\$	3,461	\$	64	\$	3,525				
Software maintenance	Ψ.	247	4	(13)	Ψ	234	Ψ	958	Ψ	(56)	Ψ	902				
Hardware maintenance and other services		383		_		383		1,492		_		1,492				
Net revenues		1,641		3		1,644		5,911		8		5,919				
Cost of revenues:																
Cost of product		500		(4)		496		1,738		_		1,738				
Cost of software maintenance		6				6		25				25				
Cost of hardware maintenance and other services		113		_		113		449		(2)		447				
Total cost of revenues		619		(4)		615		2,212		(2)		2,210				
Gross profit		1,022		7	_	1,029		3,699		10		3,709				
Operating expenses:																
Sales and marketing		461		(18)		443		1,729		(23)		1,706				
Research and development		203		(10)		203		783		(23)		783				
General and administrative		71		_		71		280		_		280				
Gain on sale or derecognition of assets				_				(218)		_		(218)				
Total operating expenses	<u></u>	735		(18)		717		2,574		(23)		2,551				
1 5 1	٠			, ,	٠		Ů	,	٠	, ,						
Income from operations		287		25		312		1,125		33		1,158				
Other income, net	_	16	_			16		41	_			41				
Income before income taxes		303		25		328		1,166		33		1,199				
								,				,				
Provision for income taxes		32		6		38		1,090		<u>(7</u>)		1,083				
Net income	\$	271	\$	19	\$	290	\$	76	\$	40	\$	116				
Net income per share:																
Basic	\$	1.02	\$	0.07	\$	1.09	\$	0.28	\$	0.15	\$	0.43				
2451	<u> </u>	1102	-	0.07	-	1107	Ψ	0.20	-	0.12	4	0110				
Diluted	\$	0.99	\$	0.07	\$	1.06	\$	0.28	\$	0.14	\$	0.42				
Shares used in net income per share calculations:																
Basic	_	265	_	265	_	265		268	_	268	_	268				
Diluted		272		272		272		276		276		276				
Dirucu	_	273		273	_	273	_	210		270	_	270				

NETAPP, INC. SUPPLEMENTAL DATA

(In millions except net income per share, percentages, DSO, DIO, DPO, CCC and Inventory Turns) (Unaudited)

	Q4	FY'19	Q3 FY'19		Q ²	FY'18	F	Y 2019	F	<u> 72018</u>
Davianuas										
Revenues Product	ø	1,000	¢	967	¢.	1,027	Φ	2755	Φ	2 525
Strategic	\$	774	\$ \$	674	\$ \$	747	\$	3,755 2,709	\$ \$	3,525 2,468
Mature	\$ \$	226	\$ \$	293	\$	280	\$	1,046	\$	1,057
Software Maintenance	\$ \$	242	\$ \$	239	\$	234	\$	946	\$	902
Hardware Maintenance and Other Services	\$ \$	350	\$	357	\$	383	\$	1,445	\$	1,492
Hardware Maintenance Support Contracts	\$	284	\$	292	\$	310	\$	1,182	\$	1,214
Professional and Other Services	\$	66	\$ \$	65	\$	73	\$	263	\$	278
Net Revenues	<u>φ</u> \$	1,592	\$ \$	1,563	\$	1,644	\$	6,146	\$	5,919
Geographic Mix	Ó	% of Q4		% of Q3	(% of Q4	0,	6 of FY	%	of FY
		FY'19		FY'19		FY'18	,	2019	/0	2018
	I	Revenue		Revenue	I	Revenue	R	levenue	Re	evenue
Americas		57%		52%		54%	٠	56%		54%
Americas Commercial		45%		41%		42%		44%		41%
U.S. Public Sector		11%		11%		12%		12%		13%
EMEA		29%		33%		33%		30%		32%
Asia Pacific		14%		14%		13%		14%		14%
Pathways Mix										
		% of Q4 FY'19		% of Q3 FY'19	FY'18 201 9		6 of FY 2019		of FY 2018	
	<u></u>	Revenue		Revenue	F	Revenue	R	evenue	Re	evenue
Direct		24%		19%		21%		24%		21%
Indirect		76%		81%		79%		76%		79%
Non-GAAP Gross Margins										
	Q4	FY'19	Q3	FY'19	Q ²	FY'18	F	Y 2019	F	Y2018
Non-GAAP Gross Margin		65.2%		63.7%		63.3%		65.0%		63.5%
Product		55.3%		52.6%		52.7%		54.4%		51.8%
Software Maintenance		95.9%		95.8%		97.4%		96.3%		97.2%
Hardware Maintenance and Other Services		72.3%		72.3%		71.0%		72.0%		70.7%
Non-GAAP Income from Operations, Income before Income Taxes & Effective Tax Rate	0.4	EV/10	0.3	D ENZIA	0	I F W/11 0	To.V	7 2010	F-3	72010
N CAADI		FY'19		3 FY'19		FY'18		2019		Y2018
Non-GAAP Income from Operations	\$	358	\$	367	\$	360	\$	1,387	\$	1,159
% of Net Revenues	ø	22.5%	¢	23.5%	¢.	21.9%	Φ	22.6%	Φ	19.6%
Non-GAAP Income before Income Taxes	\$	372	\$	375	\$	376	\$	1,434	\$	1,200
Non-GAAP Effective Tax Rate		18.1%		18.7%		18.4%		18.4%		18.1%

Non-GAAP Net Income

	Q4 FY'19_		Q3 FY'19		Q4 FY'18		F	Y 2019	9 FY2013		
Non-GAAP Net Income	\$	305	\$	305	\$	307	\$	1,171	\$	983	
Non-GAAP Weighted Average Common Shares											
Outstanding, Diluted		249		255		273		259		276	
Non-GAAP Income per Share, Diluted	\$	1.22	\$	1.20	\$	1.12	\$	4.52	\$	3.56	

Select Balance Sheet Items

	\mathbf{Q}^{4}	FY'19	_Q3	3 FY'19	Q4	FY'18
Deferred Revenue and Financed Unearned Services						
Revenue	\$	3,668	\$	3,357	\$	3,363
DSO (days)		70		51		58
DIO (days)		21		16		18
DPO (days)		87		78		90
CCC (days)		3		(11)		(14)
Inventory Turns		17		23		20

Days sales outstanding (DSO) is defined as accounts receivable divided by net revenues, multiplied by the number of days in the quarter.

Days inventory outstanding (DIO) is defined as net inventories divided by cost of revenues, multiplied by the number of days in the quarter.

Days payables outstanding (DPO) is defined as accounts payable divided by cost of revenues, multiplied by the number of days in the quarter.

Cash conversion cycle (CCC) is defined as DSO plus DIO minus DPO.

Inventory turns is defined as annualized cost of revenues divided by net inventories.

Select Cash Flow Statement Items

	Q4	Q4 FY'19		FY'19	Q4	FY'18	F	Y 2019	F	Y2018
Net Cash Provided by Operating Activities	\$	399	\$	451	\$	494	\$	1,341	\$	1,478
Purchases of Property and Equipment	\$	35	\$	31	\$	48	\$	173	\$	145
Free Cash Flow	\$	364	\$	420	\$	446	\$	1,168	\$	1,333
Free Cash Flow as a % of Net Revenues		22.9%		26.9%		27.1%		19.0%		22.5%

Free cash flow is a non-GAAP measure and is defined as net cash provided by operating activities less purchases of property and equipment.

Some items may not add or recalculate due to rounding.

NETAPP, INC. RECONCILIATION OF NON-GAAP TO GAAP INCOME STATEMENT INFORMATION

(In millions, except net income per share amounts)

	<u> </u>
NET INCOME \$ 396 \$ 249 \$ 290 \$ 1,	169 \$ 116
Adjustments:	,
Amortization of intangible assets 8 13 12	46 53
•	158 161
Litigation settlements — — — —	_ 5
Restructuring charges 16 — —	35 —
	(73) (218)
	(82) 10
Resolution of income tax examinations (48) — —	(48) —
Income tax benefit of ASC 606 adoption — — — — —	(34) —
Tax reform — — — —	— 856
NON-GAAP NET INCOME $\overline{\$}$ 305 $\overline{\$}$ 307 $\overline{\$}$ 1,	171 \$ 983
COST OF REVENUES \$ 566 \$ 581 \$ 615 \$ 2,	201 \$ 2,210
Adjustments:	
· ·	(36) (36)
	$(14) \qquad (13)$
NON-GAAP COST OF REVENUES \$ 554 \$ 567 \$ 603 \$ 2,	
COST OF PRODUCT REVENUES \$ 457 \$ 469 \$ 496 \$ 1,	752 \$ 1,738
Adjustments:	
Amortization of intangible assets (8) (10) (9)	(36) (36)
Stock-based compensation (2) (1)	(4) (3)
NON-GAAP COST OF PRODUCT REVENUES \$ 447 \$ 458 \$ 486 \$ 1,	712 \$ 1,699
COST OF HARDWARE MAINTENANCE AND OTHER	
SERVICES REVENUES \$ 99 \$ 102 \$ 113 \$	414 \$ 447
Adjustment:	
Stock-based compensation (2) (3)	$(10) \qquad (10)$
NON-GAAP COST OF HARDWARE MAINTENANCE AND	
OTHER SERVICES REVENUES \$ 97 \$ 99 \$ 111 \$	<u>\$ 437</u>
GROSS PROFIT \$ 1,026 \$ 982 \$ 1,029 \$ 3,	945 \$ 3,709
Adjustments:	
Amortization of intangible assets 8 10 9	36 36
Stock-based compensation 4 4 3	14 13
NON-GAAP GROSS PROFIT \$ 1,038 \$ 996 \$ 1,041 \$ 3,	995 \$ 3,758

NETAPP, INC.

RECONCILIATION OF NON-GAAP TO GAAP INCOME STATEMENT INFORMATION

(In millions, except net income per share amounts)

	Q4'	FY19	Q3	'FY19	Y19 Q4'FY		FY	FY2019		Y2018
SALES AND MARKETING EXPENSES	\$	439	\$	401	\$	443	\$	1,657	\$	1,706
Adjustments:	_		т.		_		-	-,	т	2,700
Amortization of intangible assets		_		(3)		(3)		(10)		(17)
Stock-based compensation		(15)		(19)		(15)		(67)		(68)
NON-GAAP SALES AND MARKETING EXPENSES	\$	424	\$	379	\$	425	\$	1,580	\$	1,621
									_	
RESEARCH AND DEVELOPMENT EXPENSES	\$	205	\$	203	\$	203	\$	827	\$	783
Adjustment:										
Stock-based compensation		(11)		(13)		(11)		(48)		(49)
NON-GAAP RESEARCH AND DEVELOPMENT EXPENSES	\$	194	\$	190	\$	192	\$	779	\$	734
									_	
GENERAL AND ADMINISTRATIVE EXPENSES	\$	69	\$	67	\$	71	\$	278	\$	280
Adjustments:										
Stock-based compensation		(7)		(7)		(7)		(29)		(31)
Litigation settlements		<u> </u>		<u> </u>				<u> </u>		(5)
NON-GAAP GENERAL AND ADMINISTRATIVE EXPENSES	\$	62	\$	60	\$	64	\$	249	\$	244
RESTRUCTURING CHARGES	\$	16	\$	_	\$	_	\$	35	\$	
Adjustment:										
Restructuring charges		(16)				<u> </u>		(35)		
NON-GAAP RESTRUCTURING CHARGES	\$		\$		\$		\$		\$	
GAIN ON SALE OR DERECOGNITION OF ASSETS	\$	(73)	\$	_	\$	_	\$	(73)	\$	(218)
Adjustment:		70						70		210
Gain on sale or derecognition of assets	Ф	73	Ф		ф		Φ.	73	Φ.	218
NON-GAAP GAIN ON SALE OR DERECOGNITION OF ASSETS	\$		\$		\$		\$		\$	
ODDD A WAY O FAIRFINGER	Φ.		Φ.		Φ.	-1-	Φ.	2 = 2 1	Φ.	0.7.1
OPERATING EXPENSES	\$	656	\$	671	\$	717	\$	2,724	\$	2,551
Adjustments:				(2)		(2)		(10)		(17)
Amortization of intangible assets Stock-based compensation		(22)		(3)		(3)		(10)		(17)
Litigation settlements		(33)		(39)		(33)		(144)		(148) (5)
Restructuring charges		(16)				_		(35)		(5)
Gain on sale or derecognition of assets		73						73		218
NON-GAAP OPERATING EXPENSES	\$	680	\$	629	\$	681	\$	2,608	¢	2,599
TON-OTHE OF ENATING EM ENDED	Ψ	000	Ψ	02)	Ψ	001	Ψ	2,000	Ψ	2,377

NETAPP, INC. RECONCILIATION OF NON-GAAP TO GAAP INCOME STATEMENT INFORMATION

(In millions, except net income per share amounts)

	<u>Q</u> 4	'FY19	Q3	'FY19	\mathbf{Q}^4	I'FY18	F	Y2019	FY	2018
INCOME FROM OPERATIONS	\$	370	\$	311	\$	312	\$	1,221	\$	1,158
Adjustments:	Ψ	370	Ψ	311	Ψ	312	Ψ	1,221	Ψ	1,150
Amortization of intangible assets		8		13		12		46		53
Stock-based compensation		37		43		36		158		161
Litigation settlements		_		_		_		_		5
Restructuring charges		16		_		_		35		_
Gain on sale or derecognition of assets		(73)		_		_		(73)		(218)
NON-GAAP INCOME FROM OPERATIONS	\$	358	\$	367	\$	360	\$	1,387	\$	1,159
	÷		<u> </u>		<u> </u>		_		<u> </u>	
INCOME BEFORE INCOME TAXES	\$	384	\$	319	\$	328	\$	1,268	\$	1,199
Adjustments:										
Amortization of intangible assets		8		13		12		46		53
Stock-based compensation		37		43		36		158		161
Litigation settlements		_		_		_		_		5
Restructuring charges		16						35		_
Gain on sale or derecognition of assets		(73)		_		_		(73)		(218)
NON-GAAP INCOME BEFORE INCOME TAXES	\$	372	\$	375	\$	376	\$	1,434	\$	1,200
PROVISION (BENEFIT) FOR INCOME TAXES	\$	(12)	\$	70	\$	38	\$	99	\$	1,083
Adjustments:										
Income tax effects		31		_		31		82		(10)
Resolution of income tax examinations		48		_		_		48		_
Income tax benefit of ASC 606 adoption		_						34		_
Tax reform										(856)
NON-GAAP PROVISION FOR INCOME TAXES	\$	67	\$	70	\$	69	\$	263	\$	217
NET INCOME PER SHARE	\$	1.59	\$	0.98	\$	1.06	\$	4.51	\$	0.42
Adjustments:										
Amortization of intangible assets		0.03		0.05		0.04		0.18		0.19
Stock-based compensation		0.15		0.17		0.13		0.61		0.58
Litigation settlements		_		_		_		_		0.02
Restructuring charges		0.06		_		_		0.14		_
Gain on sale or derecognition of assets		(0.29)						(0.28)		(0.79)
Income tax effects		(0.12)		_		(0.11)		(0.32)		0.04
Resolution of income tax examinations		(0.19)						(0.19)		
Income tax benefit of ASC 606 adoption		_		_		_		(0.13)		—
Tax reform										3.10
NON-GAAP NET INCOME PER SHARE	\$	1.22	\$	1.20	\$	1.12	\$	4.52	\$	3.56

RECONCILIATION OF NON-GAAP TO GAAP GROSS MARGIN

(\$ in millions)

	\mathbf{Q}^{4}	l'FY19	Q	3'FY19	Q ²	4'FY18	F	Y2019	F	Y2018
Gross margin-GAAP		64.4%	ó	62.8%		62.6%)	64.2%)	62.7%
Cost of revenues adjustments		0.8%	ó	0.9%		0.7%)	0.8%)	0.8%
Gross margin-Non-GAAP		65.2%	ó	63.7%	,	63.3%	,	65.0%)	63.5%
GAAP cost of revenues	\$	566	\$	581	\$	615	\$	2,201	\$	2,210
Cost of revenues adjustments:										
Amortization of intangible assets		(8)		(10)		(9)		(36)		(36)
Stock-based compensation		(4)		(4)		(3)		(14)		(13)
Non-GAAP cost of revenues	\$	554	\$	567	\$	603	\$	2,151	\$	2,161
Net revenues	\$	1,592	\$	1,563	\$	1.644	\$	6,146	\$	5.919

RECONCILIATION OF NON-GAAP TO GAAP PRODUCT GROSS MARGIN

(\$ in millions)

	Q 4	'FY19	Q3	3'FY19	Q4'	FY18	FY20	<u> 19</u>	FY2018	<u>;</u>
Product gross margin-GAAP		54.3%)	51.5%		51.7%	53	3.3%	50.7	%
Cost of product revenues adjustments		1.0%)	1.1%		1.0%]	.1%	1.1	%
Product gross margin-Non-GAAP		55.3%		52.6%		52.7%	54	1.4%	51.8	%
GAAP cost of product revenues	\$	457	\$	469	\$	496	\$ 1,7	52	\$ 1,738	
Cost of product revenues adjustments:										
Amortization of intangible assets		(8)		(10)		(9)	(36)	(36)
Stock-based compensation		(2)		(1)		(1)		(4)	(3)
Non-GAAP cost of product revenues	\$	447	\$	458	\$	486	\$ 1,7	12	\$ 1,699	,
Product revenues	\$	1,000	\$	967	\$	1,027	\$ 3,7	55	\$ 3,525	

RECONCILIATION OF NON-GAAP TO GAAP HARDWARE MAINTENANCE AND OTHER SERVICES GROSS MARGIN (\$ in millions)

	Q4'	FY19	Q3	5'FY19	Q4	'FY18	F	Y2019	FY	Y2018
Hardware maintenance and other services gross margin-GAAP		71.7%	ó	71.4%		70.5%	,)	71.3%	1	70.0%
Cost of hardware maintenance and other services revenues adjustment		0.6%	, D	0.8%		0.5%	D	0.7%		0.7%
Hardware maintenance and other services gross margin-Non-GAAP		72.3%	ó	72.3%		71.0%)	72.0%	ı	70.7%
GAAP cost of hardware maintenance and other services revenues	\$	99	\$	102	\$	113	\$	414	\$	447
Cost of hardware maintenance and other services revenues adjustment:										
Stock-based compensation		(2)		(3)		(2)		(10)		(10)
Non-GAAP cost of hardware maintenance and other services revenues	\$	97	\$	99	\$	111	\$	404	\$	437
Hardware maintenance and other services revenues	\$	350	\$	357	\$	383	\$	1,445	\$	1,492

RECONCILIATION OF NON-GAAP TO GAAP EFFECTIVE TAX RATE

	Q4'FY19	Q3'FY19	Q4'FY18	FY2019	FY2018
GAAP effective tax rate	(3.1)%	21.9%	11.6%	7.8%	90.3%
Adjustments:					
Income tax effects	8.3%	(3.2)%	6.8%	4.9%	(0.8)%
Resolution of income tax examinations	12.9%	%	—%	3.3%	%
Income tax benefit of ASC 606 adoption	—%	—%	%	2.4%	%
Tax reform	—%	—%	—%	%	(71.4)%
Non-GAAP effective tax rate	18.1%	18.7%	18.4%	18.4%	18.1%

RECONCILIATION OF NET CASH PROVIDED BY OPERATING ACTIVITIES TO FREE CASH FLOW (NON-GAAP) (In millions)

	Q4'	FY19	Q3'	FY19	Q4'	FY18	FY2019	FY2018
Net cash provided by operating activities	\$	399	\$	451	\$	494	\$ 1,341	\$ 1,478
Purchases of property and equipment		(35)		(31)		(48)	(173)	(145)
Free cash flow	\$	364	\$	420	\$	446	\$ 1,168	\$ 1,333

Some items may not add or recalculate due to rounding.

NETAPP, INC. RECONCILIATION OF NON-GAAP GUIDANCE TO GAAP EXPRESSED AS EARNINGS PER SHARE FIRST QUARTER FISCAL 2020

	First Quarter Fiscal 2020
Non-GAAP Guidance - Net Income Per Share	\$0.78 - \$0.86
Adjustments of Specific Items to Net Income	
Per Share for the First Quarter Fiscal 2020:	
Amortization of intangible assets	(0.04)
Stock-based compensation expense	(0.16)
Restructuring charges	(0.07)
Income tax effects	0.05
Total Adjustments	(0.22)
GAAP Guidance - Net Income Per Share	\$0.56 - \$0.64

NETAPP, INC. RECONCILIATION OF NON-GAAP GUIDANCE TO GAAP FISCAL 2020 (Unaudited)

	GROSS MARGIN
Gross Margin - Non-GAAP Guidance	64% - 65%
Adjustment:	
Cost of revenues adjustments	(1)%
Gross Margin - GAAP Guidance	63% - 64%

OPERATING MARGIN

Operating Margin - Non-GAAP Guidance	23% - 24%
Adjustments:	
Amortization of intangible assets	(1)%
Stock-based compensation expense	(3)%
Gain on sale of properties	1%
Operating Margin - GAAP Guidance	20% - 21%

Some items may not add or recalculate due to rounding

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