



November 5, 2025

To Whom It May Concern:

NetApp, Inc. manufactures a wide range of products; a large number of subassemblies and components are purchased from other manufacturers. NetApp goes to great lengths to make sure all our products meet applicable legal requirements when they ship, and we continually monitor changes in those requirements. We have surveyed our products, and to the best of our knowledge, NetApp is in compliance with all applicable national and international laws and regulations, including those that may restrict the materials content of certain products.

NetApp assumes no liability for changing regulatory requirements after a product ships.

NetApp has a comprehensive management program in place to ensure our products conform to the People's Republic of China Management Methods for the Restriction of the Use of Hazardous Substances in Electrical and Electronic Products Order No. 32 of the Ministry of Industry and Information Technology, National Development and Reform Commission, Ministry of Science and Technology, Ministry of Finance, Ministry of Environmental Protection, Ministry of Commerce, General Administration of Customs, General Administration of Quality Supervision, Inspection and Quarantine and the People's Republic of China Electronic Industry Standard SJ/T 11364—2014 (Replaces SJ/T 11364—2006) Marking for the Restricted Use of Hazardous Substances in Electronic and Electrical Products Issued: July 9, 2014 Implemented: January 1, 2015 (also known as China RoHS II).

The China RoHS II Directive requires that all products manufactured and sold into China after July 1, 2016, meet the following requirements:

1. All Electronic Information Products (EIP) shall be marked with the electronic information product pollution control symbol in accordance with the requirements of the SJ/T11364-2014 standard. (<http://www.miit.gov.cn/>)
2. Product documentation must be updated to include a table of Toxic and Hazardous Substances for all components used in the product. The table must be shipped with the product, either as a separate flyer, in the included product manual, in the included CD product information or on the producer's web site.
3. Product marks shall include production date, safe-use period or date of invalidity if the product is to be used within a time limit (a "Date of Manufacture" marking) in accordance with the requirements of Article 15 of the Law on Product Quality.

NetApp is fulfilling its obligations under the China RoHS Directive by implementing the following:

1. Product Mark
 - A. Marking its products with the Mark I China RoHS logo (see Figure 1A) if they contain no restricted substances above the specified limits.
 - B. Marking its products with the Mark II China RoHS logo with the EPUP (Environmental Protection Use Period) of 30 years (see Figure 1B) if they contain any restricted substances above the specified limits.



Figure 1A. Mark I China RoHS symbol



Figure 1B. Mark II China RoHS EPUP symbol

2. Including the Toxic and Hazardous Substances Table (in English and in simplified Chinese), per Section 6.2.1 of the China RoHS SJ/T 11363-2006, as a separate document in the shipping boxes for storage servers and storage shelves.

See <https://www.netapp.com/pdf.html?item=/media/16229-210-03524-E0.pdf>

3. Marking its products with a Date of Manufacture in the format of YYYY-MM-DD, YYYY-MM, or YYYY.

If you have any questions concerning this letter, please contact your NetApp Sales Representative.

Sincerely,

A handwritten signature in black ink that reads 'John Lessard'.

John Lessard
Environmental Product Engineering
NetApp, Inc.